1	IN THE UNITED STATES DISTRICT COURT						
2	FOR THE DISTRICT OF OREGON						
3	SUZANNE IVIE,						
4	Plaintiff,) 3:19-cv-01657-JR						
5	vs.) June 18, 2021						
6	ASTRAZENECA PHARMACEUTICALS, LP,) Portland, Oregon						
7	Defendant.)						
8							
9							
10	(Jury Trial - Volume 5)						
11	BEFORE THE HONORABLE JOLIE A. RUSSO						
12	UNITED STATES DISTRICT COURT MAGISTRATE						
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1	INDEX							
2								
3	Witnesses: (For the plaintiff)	Direct	Cross	ReD	ReX			
4	Richard Edelman	761	784	796				
5	Larry Hinson	797	810	846	847			
6	Plaintiff rests				848			
7	Witnesses: (For the defendant)							
8	Genie Hamilton	849	858	860	862			
9	Craig Barnes	865	876	881				
10	Amy Welch	882	901					
11	Edward Bierhanzl	904	926	930				
12	Robert Stickle	932	941	942				
13	Christopher Thomsen	943	964					
14	Defendant rests				966			
15	Motions				968			
16								
17								
18								
19								
20								
21								
22								
23								
24								
25								

(June 18, 2021) 1 PROCEEDINGS 2 3 (Open court; jury present:) 4 THE COURT: Good morning. Please be seated. 5 Good morning, Ms. Chambers. 6 Is this your witness? 7 MS. CHAMBERS: Yes. THE COURT: We will start by swearing him. 8 9 MS. CHAMBERS: I call Dr. Richard Edelman. (The witness was duly sworn and testified via video 10 11 conference.) MR. OSWALD: Can we put him on the screens for all of 12 13 us and the jurors. DIRECT EXAMINATION 14 BY MS. CHAMBERS: 15 16 Good morning, Dr. Edelman. Can you introduce yourself to 17 the jury. 18 My name is Professor Richard Edelman. 19 Q Dr. Edelman, what is your profession? 20 I am a professor emeritus of financial economics at the 21 American University in Washington, D.C. I have held that 2.2 status for almost 20 years. I also operate a forensic 23 economics practice. I have operated that as a sole 24 practitioner for 43 years. 25 What is a professor emeritus?

- A professor emeritus means that I am retired from active teaching, but I hold senior academic rank for life; that is, if I wanted to teach, I could. I am a member of the faculty. I can attend college meetings, department meetings, faculty senate meetings. I can vote and all of that. So I am an active faculty member maintaining senior academic status for life, but I don't have a regular teaching schedule.
- Q Do you teach any courses?

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- A No, I do not teach any courses. In the past, given my around 35 years of active teaching at the university level, I have taught courses both at the master's level, the MBA level, and at the undergraduate level.
- Q Can you describe your duties as an economic analysis expert?
- As an economic analysis expert, I basically calculate the value of damages that are incurred. My practice mostly encompasses employment cases, personal injury cases, and death cases; that is, I calculate how much money would have to be available today lump sum in order to replace any past or future loss. That loss could be wages. It could be household services. It could be medical expenses, depending upon the type of case that we are dealing with.
- Q So I want to talk a little bit about your education. Can you describe for the jury your educational history.
- 25 A Yes. I hold a bachelor of science degree awarded with

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high honors from the University of Maryland in 1968 in the area of finance, an MBA also from the University of Maryland awarded in 1970, and a Ph.D., a doctorate of business administration, which was awarded in 1975 in the area of financial economics. What professional memberships do you have that are relevant to your field? Well, I hold a number of memberships; for example, the American Economics Association, the American Finance Association, various regional professional associations, and also I belong to the National Association for Forensic Economics, which publishes an academically reviewed journal and holds conferences and meetings in the area of economic analysis for litigation. Have you authored any relevant publications in your field? Well, over my three-and-a-half decades as a professional, I have published around 65 articles in the area of financial economics, everything from public utility regulatory economics out through market microstructure. I've also given about 125 presentations over those decades to professional organizations primarily dealing with ongoing research that I had been doing. Have you received any awards relevant to your field? Oh, yes. Probably the one I'm most proud of, I received the University Award for Outstanding Teaching while I was at the University of Hawaii. That was in 1978. At the American

University, I received the Outstanding Award for Scholarship

- and Research for publications and research and so forth, and that award was given in 1992.
- Q Have you been consulted by the media concerning economic issues?
- A Oh, yes. I'm frequently asked by TV, the newspapers, sometimes financial publications, like Business Week and so forth, about what is the stock market doing, what's going to happen next year, what's going on with wages, housing prices,
- 10 Q Were you paid for your time working on Ms. Ivie's matter?
- 11 A Yes, I have been paid for my time. All of my work is done
- on retainer so that my payment is no way contingent on the
- 13 outcome of the case.

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- 14 Q And you were also paid for time in preparing your report 15 in this matter?
- 16 A Yes, ma'am, I was.
- 17 | Q And for your time today?

employment, and all of that, yes.

- 18 A Yes, I was.
- 19 Q Does the fact that you were paid for your time alter your 20 testimony in any way?
- 21 A Absolutely not. I do my testimony in accordance with good 22 economic practice and economic literature.
- Q And I think you already touched on this, but just to clarify: Is your fee or payment contingent on the outcome of this case at all?

- Absolutely not. I've already been paid for my time in 1 2 full prior to being here today.
- 3 Q And what's your professional hourly rate?
- 4 My professional hourly rate for both analysis and 5 testimony is \$400 per hour.
- 6 And how many hours did you spend on this matter?
- Overall, is it was about -- probably about 24, 25 hours 7 altogether. 8
- 9 Have you testified on behalf of other individuals in an expert witness capacity? 10
- 11 Yes, ma'am, I have. Over the last 50 years I have testified 239 times, of which 83 of those 239 testimonies were 12 trials or hearings. Of that 83, 21 were in various federal 13 jurisdictions. Overall, 31 were employment cases, of which 12 14 15 were in federal jurisdictions. The balance were in mostly 16 state courts and places such as OSHA, JAMS, AAA, and so 17 forth.
 - Have you ever testified in the District of Oregon?
- 19 Α No, ma'am, I have not.
- 20 Were you qualified as an expert in your previous cases?
- 21 Α Yes, I was.
- 22 Have you ever been denied or not qualified as an expert?
- 23 Α No.
- 24 Okay. Are you a plaintiffs' economist or a defense economist?
- 25

- A Really neither one. As I mentioned a little earlier, it
 doesn't matter whether I'm working for a plaintiff's case or a
 defense case, I do my work consistent with conservative and
 scientific principles, good economic practice, and so basically
- 5 they take what they get.
- 6 Q Have you previously testified for clients of the
- 7 | Employment Law Group?
- 8 A Yes, ma'am, I have.
- 9 Q Does that fact alter your opinions in this case in any 10 way?
- 11 A No, it does not.
- 12 Q Do you perform any other consulting services?
- 13 A Well, occasionally I'll be asked by textbook publishers to 14 review textbooks that they are considering for publication.
- Once in a while I'll have a small businessperson talk about how
 to prepare financial statements in preparation for consultation
 with banks, dealing with loans, and I'll do that work mostly
- 18 pro bono.
- MS. CHAMBERS: At this time I would like to offer Dr. Edelman in the area of finance and economics.
- 21 THE COURT: Thank you.
- MS. TALCOTT: No objection.
- MS. CHAMBERS: Thank you.
- 24 BY MS. CHAMBERS:
- 25 Q Dr. Edelman, we talked about your background. Now I want

to move into your opinion and your analysis in Ms. Ivie's
matter. What were you asked to do in this case regarding the
evaluation of Ms. Ivie's economic damages?

A Well, basically what I was asked to do was calculate what we call the present value of the benefits. "Present value" essentially means how many dollars would we have to have available lump sum today for any past loss is immediately replaced and the remainder of the lump sum value is invested at current interest rates and year-by-year in the future, over Ms. Ivie's work-life expectancy, we can withdraw an amount that will replace her diminished wages; wages that she argues she should have earned had she stayed at AZ and the wages that she argues that she will make at BYU. So financially either having that lump sum amount available today or her having remained employed at AZ is exactly the same thing.

- Q By "AZ," you mean AstraZeneca?
- 17 A Yes, I do.

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- 18 Q Did you review any documents in this matter in preparing 19 your report and analysis?
 - A Yes, I did. I was provided basically two types, I guess, elements of information. The first element of information deals with information that is particular to this case. When I was first contacted, I was provided Mr. Sevart's February 13th, 2020, vocational report, the 2014 through 2018 AstraZeneca W-2 forms, various 2019 AstraZeneca paystubs, the AstraZeneca

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global restricted stock plan summary, the AstraZeneca Savings and Security Plan summary.

I was provided a copy of Ms. Ivie's resume, a copy of the complaint, and answers to questions that I asked in order to be sure that I captured all of the relevant information that I need to be comfortable that I can produce both a conservative and scientifically accurate report.

Subsequent to that information about a year later in February of this year, I was also provided an updated copy of Mr. Sevart's vocational report. That updated copy was dated February 16th, 2021, the 2019 AstraZeneca W-2, the 2020 Brigham Young University W-2, the January 15 and January 29th, 2021, BYU paystubs, a summary of the 401(k) plan contributions, and again, answers to some additional questions that I posed to determine what kind of changes there were over the prior years. That's the first element of information that I request.

The second element of information that I was provided is primarily government information, and that information deals with things like life expectancy, work-life expectancy, fringe benefit rates, tax rates, federal predictions of wage growth, inflation growth, and the like.

Q Okay. So I want to talk a little bit about -- we talked about all the documents you reviewed and the sources you relied on, and so I want to talk a little bit about the process that you undergo to make your assessment. Can you walk us through

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that process and also explain what you mean by things like life expectancy, work-life expectancy, fringe benefits, and things like living adjustments?

A Sure. Basically the process to calculate the loss is a three-step methodology, a three-step process. First, as counsel just mentioned, I look at life expectancy and work-life expectancy. Life expectancy is derived from federal life tables, and I want to be sure that the life expectancy, which usually beyond a person's typical retirement age, and the life expectancy figure given in those tables is an average date of a person of a given gender and at a given age will survive to. The life expectancy for Ms. Ivie, given by the tables, is 33 years, to age 84 in 2052. That was the life expectancy at the time that she was terminated.

Now, sometimes people live just to their life expectancy. Sometimes they live beyond their life expectancy. And sometimes they don't make it to their life expectancy. So from the federal tables, I reduce each year's future income by the probability of the odds of survival, and I include those in my tables, and that compensates for the possible contingency that a person will not live to their life expectancy. It reduces the loss, and I think that's appropriate to handle that contingency.

Then I also look at work-life expectancy. The work-life expectancy is given by the Department of Labor

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tables, often summarized very well by economic publications, and work-life expectancy means what is the average number of years remaining in the labor force for a person based on current age, gender, and level of education. And for Ms. Ivie her work-life expectancy, holding a master's degree at age 51 when she was terminated, is 14 years, to age 65 in the year 2033. Those are the first things that I look at.

The second thing that I look at is the monetary income, fringe benefits, fringe benefits both absent termination and post-termination. Very simply, I typically will look at a person's previous income prior to the termination and average those past figures, convert it to dollars in the year in which they were terminated, in which case it is 2018. I found that usually W-2s in the past, that Ms. Ivie's average income from 2014 through 2018 was \$223,271, and that figure, again, is her prior year's monetary income converted to 2019 and averaged.

In addition, I look at the fringe benefits. Fringe benefits are those kind of benefits we get on a job that won't show up in the paystub as monetary income. For example, there may be the employer's contribution for payment of health insurance premiums. There may be the employer's matching contribution for the funding of 401(k) retirement savings program. In this case we also have the use of a car for around 4,100 miles per year. All of those things are fringe benefits

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that often are not taxable ever, or at least at the point while a person is in the workforce.

So all of that is included in the monetary income absent. I subtract from that each year the income that she has and is anticipated to earn, given this termination, and the current information I have is a job that she holds at BYU, at Brigham Young University, at \$27 an hour part-time that is anticipated to convert to a full-time job at \$50,000 per year beginning in August. So the difference is the income she would have made plus the income that she is anticipated to make.

Also, with regard to the BYU income, I add to it any employer contributions for fringe benefits, and the only one at BYU that is indicated is a 2 percent contribution for the funding of her 401(k). So each year I have a difference what she would have earned at AstraZeneca and BYU. Now, in the future, that income will grow. It could grow due to promotions. Mr. Sevart indicated, had she remained at AZ, there would have been a promotion in 2020 that would have increased her salary between 50- and \$60,000. That promotion is included in my analysis.

In addition to that, there would be wage increases that would perhaps be for merit, perhaps compensation for just plain inflation. I don't make any assumption regarding merit. I only increase wages given her point in her career to compensate for inflation, and those increases are about

2.4 percent per year.

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And finally, as I mentioned earlier, all of these future income figures, both at AstraZeneca and at BYU, are reduced by the odds of being alive. If, for example, she was anticipated to make, say in round numbers, \$200,000, and in five years there is only, say, an 80 percent chance of her being alive according to the life tables to make that money, then what goes into the analysis is not \$200,000, only 80 percent of that, 160-, and that lowers it.

So all of that is the first two steps.

Then the final step, which I already explained, is the present values. I convert all of those future lost income figures to their 2021 value and add them up, and I come up with a total lump sum loss.

- Q Thank you. So let's talk about front pay. Can you explain what that is and how it is calculated.
- A Well, basically with front pay, what we're looking at are these differences between the salary and benefits that she would have earned at AstraZeneca had she remained there through her work-life expectancy of 65, less the income she is anticipated to make at BYU, also through age 65. That amount begins on June 14th, 2021, at the instruction of counsel.
- Q Okay. Peter, can we show just the witness Plaintiff's Exhibit 3.
- Dr. Edelman, we are looking at Plaintiff's Exhibit 3.

- The jury hasn't seen it yet, but can you tell me generally what this is.
- 3 A Yes. This is a table of front loss pay and the difference
- 4 between her AstraZeneca salary and her BYU salary, beginning on
- 5 June 14th, 2021, and extending through her 65th birthday on
- 6 January 14th, 2033.
- 7 | Q And you created this table based on the document you
- 8 previously described in your testimony and your professional
- 9 | experience; is that right?
- 10 A Yes, ma'am, I did.
- 11 MS. CHAMBERS: Judge, I would like to move
- 12 | Plaintiff's Exhibit 3 into evidence.
- MS. TALCOTT: No objection.
- 14 THE COURT: Thank you. It will be received.
- MS. CHAMBERS: Thank you. Can we publish this to the
- 16 | jury.
- 17 BY MS. CHAMBERS:
- 18 Q Dr. Edelman, we are now all looking at your table about
- 19 | front pay. So can you walk us through what this table shows
- 20 and what the total amount of loss is that you calculated.
- 21 A Yes. Going from left top right, we have obviously the
- 22 year. 2021 is the first year; 2033 is the last.
- 23 The second column to the right is her age within that
- 24 | year, 53 through 65.
- 25 Then the third column is labeled "Survival

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Probabilities," and that shows from the federal life tables the odds of being alive in each year. They decline over time, although the odds of being alive are fairly high. 99.59 percent next year in 2022 out to, in 2033, 92.65 percent.

The fourth column, from left to right, is the current interest rates that I used calculate the present value.

Interest rates are at a historic low. These are based on U.S. Treasury securities. I elected to use interest rates on U.S. Treasury securities because they are risk-free. The Government always pays interest on principal, and they are default-free. That is, they will continue to exist, pay interest, and eventually principal over their life.

"Income/No Incident." This is income -- monetary income -- and fringe benefits had she remained at AstraZeneca. Included in there from June 14th, 2021, this year, is the monetary income plus the fringe benefits. And in 2021, we have the following -- subsequently, the following fringe benefits: We have 7 percent employer contribution for the funding of Ms. Ivie's 401(k) retirement savings program. A tenth of a percent of that monetary income is an additional amount for the funding of a group life insurance.

There is, in addition to that, 4,100 miles of driving for personal use that's a benefit that she gets. She can use the company car in lieu of a personal car, and that is priced

at 56 cents a mile, and that's based on the IRS cost.

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There is a small amount for insurance, the employer's contribution for health insurance. That will end on August 1st, if she becomes a full employee, and I assume she will, a full-time employee at BYU, and then she will be eligible for insurance at BYU, and that element will no longer be lost.

In addition to that, we have what is called prejudgment interest. None of that applied, because the first line is 2021, and that's for that year. Each year subsequent to that is calculated with the same elements but growing at this 2.4 percent per year, which is the federal forecast for the growth in the Consumer Price Index -- inflation.

Next to that is the "Income/Post-Incident." Now, the income post-incident is the income earned at BYU, and we are going to have a couple of months here in this table where she is earning \$27 an hour -- maybe about a month and a half, working an average of 20 hours a week. When you divide 20 hours per week, based on some prior paystubs, it shows on the average how many hours per week she was working.

Then on August 1st, it jumps at full-time job at \$50,000 per year. In addition, she becomes eligible to participate in the BYU 401(k) retirement savings plan, and as indicated through her and through documents at BYU, BYU will do a match of 2 percent of her contribution.

And finally, I reduced the amounts here by the anticipated unemployment rate. Even though she has the job, there could be periods of unemployment for various reasons. Sometimes it is personal reasons; sometimes it may be a situation where an employer gives people leave for some reason for a while. At the time the report was done, the predicted unemployment rate for 2021 was six-and-a-half percent. So that six-and-a-half percent is taken out on both sides, AstraZeneca and BYU.

Then that process continues, again, year by year. A BYU she is earning \$50,000 per year, plus a 2 percent contribution toward the funding of her 401(k), to get 2.4 percent per year, reduced by the survival probabilities, and then discounted.

Q Okay.

- 16 A The next column --
- 17 Q Sorry. Go ahead.
 - A The next column says, "Net Annual Lost Income." This is just the difference between the AstraZeneca no incident/income and benefits and the BYU post-incident/income and benefits. In 2020, from June 14th forward, it was 129,626.

The final column is labeled "Cumulative Lost Income," and all that last column is the total loss sum year by year. For example, the first year, from June 14th, 2020, through the end of the year, the loss is 129,626, and we see that in the

1 cumulative column.

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The next year, we calculate a loss of 258,700, and that we will add to the 129-. Then the cumulative lost income column is 388,326.

I include a cumulative lost income column, because if there is evidence -- and I don't present this -- but if there is evidence that she might recover to her prior level of income, were she 65, at any age between now and then, you can look at the cumulative lost income column and see what the loss is from the point the table began on June 14th, 2021, through whatever age, out to 65.

So if you go down to the very bottom here, to the line that is in bold print and labeled "Totals." Had she remained at AstraZeneca, she would have earned, going left to right, \$3,598,642.

Next, she was anticipated at BYU to earn 593,620. So her loss, after offsetting or mitigation, would be \$3,005,021 between June 14th, 2021, and age 65 on January 14th, 2033.

That's, of course, based on the information provided to me.

Q Thank you, Dr. Edelman.

So we just talked about front pay and your analysis that is shown in this chart. So now can you tell me about -Peter, could you pull up and show to Dr. Edelman
Plaintiff's Exhibit 2. Doctor, can you explain to the jury what is backpay?

- A Yes. Backpay is the reverse concept. That's the best way to put it. It is, again, the lost net income, the difference between income and what she would have earned at AstraZeneca had she remained there, and the income that she has actually made in the past from the point of termination -- in this case through June 14th, 2021.
 - Q And you created a table to show backpay; is that right?
- 8 A Yes, ma'am, I did.

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- MS. CHAMBERS: I would like to move to admit Plaintiff's Exhibit 2.
- 11 THE COURT: Thank you.
- 12 MS. TALCOTT: No objection.
- 13 THE COURT: Thank you. It will be received.
- MS. CHAMBERS: Thank you.
- 15 BY MS. CHAMBERS:
- 16 Q Can we publish this to the jury, Peter.
- Dr. Edelman, we are now all looking at your table
 that shows backpay. Can you walk us through what this shows.
 - A Yes. The general format here is the same as the front pay table that we just did. We have the year. She was terminated on June 6th, 2019, and so we begin on that date. She was 51 years old at the time. And because that has passed and she is still here with us, the survival probability is 100 percent
- 24 obviously.
- The next column, the fourth column over, it says,

"February 2021." That's when I did the update on prejudgment interest rates. Basically that prejudgment interest rate is interest on past losses partially in compensation for inflation. In some places it's partially in compensation for missed investment opportunities. Counsel instructs me what rate to use based on the jurisdiction that we're in, and the annual interest rate applied here for prejudgment rates was 8 percent.

Then the next column, "Income/no incident," is the AstraZeneca monetary income, which was 223,271, as was anticipated, minus the income she was actually paid in 2019. Her W-2 shows she was paid 130,250.

With the front pay table, there is an initial 7.1 percent --

- Q Dr. Edelman, we lost you for a minute. Would you please repeat what you were saying.
- A At what point?

- 18 Q I think you were talking about how much she earned in 19 2019.
 - A Okay. Sorry. We anticipated, based on the discussion earlier on her prior income, that she should have earned 223,271. That was the average of her past income converted to 2019 dollars and averaged. She actually earned, according to her 2019 AstraZeneca W-2, \$130,215. So the lost monetary income is the difference between those two, a little over

\$93,000; specifically 93,056.

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In addition, there are employer contributions toward the funding of fringe benefits. 7.1 percent is the total contribution for the 401(k) and the group life insurance.

There is 4,100 miles of personal driving at 58 cents a mile in 2019, plus she lost her insurance. And we look at the difference between the total cost of family insurance and the amount that she was paying from her paystub for the pay period, which was \$171, and we have about \$9,300 of lost employer contributions for the funding of her insurance.

All of that comes out to a little over \$110,000, 110,583. Then there is, in addition, two years of prejudgment interest, which at 8 percent per year, which takes the total from 110,583, to 128,984.

In the next column, it says, "Income Post-Incident."

I'm told -- and the information does seem to verify this -- she had no income for the remainder of 2019 after her termination, and so the offset is zero. The net annual lost income was 128-.

Like the earlier table, I have a cumulative table on the far right and the cumulative income lost income up to the end of 2019 is 128,980. The remaining numbers there are calculated with the same concept.

Q Thank you. So this is showing the backpay. Did you calculate the total value of her damages, which would include

- 1 | the backpay and the front pay?
- 2 A Yes.
- 3 | Q Peter, could we show Dr. Edelman Plaintiff's Exhibit 4.
- MS. CHAMBERS: Judge, I would like to move to admit
 Plaintiff's Exhibit 4?
- 6 THE COURT: Any objection?
- 7 MS. TALCOTT: No objection.
- 8 MS. CHAMBERS: Thank you.
- 9 BY MS. CHAMBERS:
- 10 Q Peter, can we publish to the jury.
- Okay. Dr. Edelman, we are looking at
- 12 | Plaintiff's Exhibit 4. What does this table show?
- 13 A Folks, this is just putting together the backpay in 2019
- 14 through June 14th, 2021, and the front pay table, June 14th,
- 15 2021, to January 14th, 2033, together in one place.
- 16 Q And so what is the total loss with the back pay and the
- 17 || front pay?
- 18 A The total loss, back pay and front pay, based on the
- 19 | information I have, is \$3,581,003.
- 20 Again, folks, what that means is if you had that lump
- 21 sum amount in hand, a portion of it would immediately replace
- 22 | past loss, backpay, and the remainder could be invested in U.S.
- 23 Treasury securities. Then year-by-year, you could withdraw the
- 24 | net annual lost income. And at the end of Ms. Ivie's work-life
- 25 | expectancy, at age 65, there would be nothing left in the

investment. So financially, either having \$3,581,003 in hand or having remained at AstraZeneca and earned the income we anticipated her to earn, are exactly the same.

Q Thank you, Dr. Edelman. If we could put Dr. Edelman back on the screen. Just a few remaining questions.

Did you consider Ms. Ivie's efforts to mitigate her damages?

- A I don't consider those explicitly. That really is more of the role of the vocational expert. I did see that between his first report and the second report, a large number of job interviews that were in an attempt to mitigate a much higher level of income were not successful.
- Q Did you factor this into your valuation?

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- A Yes, I did. And I did that by using a job she actually -that she has actually been able to hold, which is the BYU job.

 I don't -- I'm not a vocational expert, so I can't tell you
 whether or not one of these days she would go back to earning
 the higher amount of income that she enjoyed in the past. But
 I do know that the vocational expert opines that that will
 never happen. So I relied on the opinion from the vocational
 expert to do my report, and I have her working the BYU job out
 for the remainder of her career, and that was shown, of course,
 in the total loss table and in the lost front pay table.
- Q Thank you. Has any data or information changed since you completed your report?

A Yes. We changed a couple of things here. The 6 percent, I believe, RSUs -- the restricted stock units -- were taken out, because as we determined, the income from the restricted stock units -- the stock that is granted to an employee was included in the W-2 income. So we took it out, because to leave it in would have been double-counting. It would have overstated the loss. So that is gone.

Second, there was an issue that came up regarding these miles of personal driving that replaced her having to buy a car, and that specific issue had to do with value. We lowered the loss to reflect the fact that, while she doesn't have to buy a car, the loss should consider not only what the value of a new car is every few years but also the amount she would get had she traded a car in.

- Q And do your opinions and valuations in your report still stand today?
- A Yes, they do. The active report would be the June 7th, 2021 report.
- Q And are the opinions that you expressed related to these subjects within a reasonable degree of economic certainty or probability?
- 22 A Yes, ma'am, they are, based on the information that I've 23 been provided.
- MS. CHAMBERS: Thank you. No further questions.

 THE COURT: Thank you. Cross, please.

CROSS-EXAMINATION

2 BY MS. TALCOTT:

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Q Good morning, Dr. Edelman, my name is Anne Talcott. I'm one of the lawyers representing AstraZeneca in this case.

So in coming to your opinion, you relied on the analysis of Scott Sevart for several assumptions, correct?

- A Yes, ma'am, I did.
- Q Okay. Do you agree that if Mr. Sevart made a mistake in his assumptions, and you relied on those assumptions, there would be errors in your conclusions?
- 11 A Yes. They would all be different. It would be a larger
 12 loss, if she lost this BYU job and unable to become reemployed,
 13 or it would be a smaller loss, if she was able to leave BYU for
 14 a higher paying job or they promoted her.
- 15 Q And you did not review any depositions in this case; is 16 that correct?
- 17 A No, ma'am, I was not provided depositions.
- 18 Q And you did not review Ms. Ivie's personnel file that was
 19 provided in this case?
- 20 A No, I did not have a copy of that.
- 21 Q And you didn't do any independent verification of the 22 assumptions that Mr. Sevart made?
- 23 A Well, I'm not a vocational expert. I don't have an M.S.

 24 or Ph.D. in rehab counseling. I don't have a certified rehab

 25 counseling certificate, and so I really can't do vocational

opinions without stepping outside my area of expertise. The
only verification of the vocational expert's opinion that I can
do and stay within my field is basically to check his
arithmetic. Now, there is not a lot of arithmetic in a
vocational report. I did not find any mistakes in the little

- Q Okay. Do you ever use the U.S. Bureau of Labor Statistics in your work, Dr. Edelman?
- 9 A Yes, I do.

arithmetic that he had.

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- Q In your calculations did you adopt Mr. Sevart's assumption that Ms. Ivie could reasonably be anticipated to obtain replacement employment within 18 months of her termination in your original report?
- A I believe in the original report there were several scenarios. I have got to go back to it. He indicated in his original report that she will begin to do sales or marketing, and he quoted a salary of around 95,000 to 115-, as a sales manager; 107-, as a marketing sales director. Taking all those three together, the offset averaged about 106,489. That was from my February 15th, 2020, report.
- Q Dr. Edelman, my question was: In your calculations, did you adopt Mr. Sevart's assumption that Ms. Ivie could reasonably be anticipated to obtain replacement employment within 18 months of her termination from AstraZeneca in your original report?

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- A No. My reading of his report was that the loss would extend to the end of her career, and he indicated that it would not be possible for her wages to catch up to the level of compensation she earned at AstraZeneca.
- Q But you adopted his assumption that she would get some employment within 18 months; is that correct?
- A Yes. Again, that's a vocational assumption that's outside my area of expertise. I have to rely on that.
- Q Well, are you aware that, according to the U.S. Bureau of Labor Statistics, which you do rely on in your profession, the average length of unemployment in Utah in 2019 was 13 weeks?
- A That's a misleading statistic for this kind of analysis. So that deals often with people who have lost their job because the factory closed or there has been layoffs. They can get letters of recommendation, if they are going to look for a new job. They are not people who have been terminated from employment typically in high-wage jobs who cannot get favorable letters of recommendation. So it is not a statistic that is appropriate for a termination case.
- Q Well, those statistics include everyone who is looking for a job regardless of why they lost their job. Is that correct, Dr. Edelman?
- 23 A No, that's not correct. Those are primarily heavily
 24 weighted toward blue-collar occupations, as I say, where the
 25 business is closed; the factory has shut down, the business

went overseas, and the like. We have been through this a lot over the years in past cases. It's not an appropriate statistic for a termination case where there is not the ability to get a favorable letter of recommendation, and, of course, there is empirical evidence that these statistics are inappropriate, because Ms. Ivie went and did 20 or 25 job interviews in her area of expertise subsequent to when this report was written and was unable to, for reasons she explained, to get any job offers.

- Q Dr. Edelman, did you review any of the records that pertained to Ms. Ivie's attempts at getting new employment?
- A No. Those are vocational issues, and I'm sure the vocational expert reviewed those records and his conclusion that BYU is going to be -- the level of income at BYU is going to be the best she can do is reflected in those incomes.
- Q So to be clear, you are relying on Mr. Sevart's assumption that Ms. Ivie's job at BYU is the best job she can get?
- A Yes. That seems to be in the second report -- what he states. Again, this is a vocational issue, not an economic issue. I'm not qualified as a vocational expert to question that.
- Q In your first report, you accepted Mr. Sevart's assumption about the replacement work that Ms. Ivie could get; is that correct?
- 25 A Yes.

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- Q And that assumption was based on her obtaining a job commensurate with four to five years of experience as a sales manager; is that correct?
 - A I don't know about the four to five years. I do know that the salary he quoted as his output for Ms. Ivie was an offsetting salary of around 106,489, and he expected that salary to begin in December 2020.
 - Q Do you understand what his assumptions were in concluding that her potential replacement salary could only be \$106,000 as opposed to the salary that she earned at AstraZeneca?
- 11 A Well, I'm sure I understand it. I don't recall all of the 12 support.
- Q Okay. In your report, you include an anticipated promotion for Ms. Ivie in 2020 in your no-incident calculation of her income; is that correct?
- 16 A I did. She mentioned it, and Mr. Sevart mentioned it also.
 - Q And did you review any records that would support that Ms. Ivie would have gotten that promotion?
 - A No, ma'am. Again, that is a vocational issue. Whether she was qualified, based on experience and job performance and how that would impact on her wages, is purely in the domain of a vocational expert. I took the numbers that the vocational expert included and added them into my cost number.
- 25 Q Did you assume that Ms. Ivie would receive this promotion

- 1 | with 100 percent certainty in your calculations?
- 2 A Yes, I did. That is what was given in the vocational
- 3 report.
- 4 | Q So you didn't make any independent determination that
- 5 Ms. Ivie was 100 percent certain to get that promotion; you
- 6 | just relied on Mr. Sevart's conclusion?
- 7 A I did, yes. That verification would be a vocational
- 8 | issue. And again, that's outside my area of expertise.
- 9 Basically he said between 50- and 60,000 would be this
- 10 promotion, and I have averaged them at 55,000 and included it
- 11 | in 2020.
- 12 Q And by including that promotion, you raised the level of
- 13 her income with no incident; is that correct?
- 14 A Yes, that is correct.
- 15 Q Now, would you agree, Dr. Edelman, that there is always
- 16 some possibility that an anticipated promotion might not
- 17 | happen?
- 18 A Certainly there is.
- 19 Q And would you agree that if the promotion was not a
- 20 | certainty, the full amount of the supposed raise should not be
- 21 | included in Ms. Ivie' assumed future income?
- 22 | A If there was a substantial probability that it would not
- 23 | happen, I would agree with that. I don't have that
- 24 | information.
- 25 Q Okay. And is the typical approach for dealing with a pay

- 1 | raise that may or may not happen to be to assume that certain
- 2 probability for the promotion and then weight the expected
- 3 raise by that probability?
- 4 A Yes, that could be done. I don't have a probability, so I
- 5 | couldn't do that.
- 6 Q So you did not do that in your report?
- 7 | A I don't have a probability, so it's impossible to do it.
- 8 | Q And instead, you calculated with 100 percent certainty
- 9 | that she would get that promotion?
- 10 A Yes. That's correct.
- 11 Q As you testified, you assumed in your most recent report
- 12 | that Ms. Ivie's reasonable replacement income should be her
- 13 part-time job at BYU; is that correct?
- 14 A It is only part-time until August 1st and then it goes to
- 15 | full-time with benefits.
- 16 Q And you understand that's not a sales management position?
- 17 | A I'm sorry? I didn't understand what you said.
- 18 Q That position was not in sales management?
- 19 A That's correct. It is not.
- 20 Q And sales management is the field that Ms. Ivie had 27
- 21 years of experience in?
- 22 A That's what I understand, yes.
- 23 Q And did you take into consideration that there has been no
- 24 | evidence that Ms. Ivie's skills or experience as a sales
- 25 manager have changed?

- A Well, the vocational person would take that into consideration, and the output would be the anticipated salary and duration of the anticipated salary. I just do the numbers. I don't make vocational decisions.
- Q Dr. Edelman, do you agree that the accepted method for calculating expected earnings is to base it on the qualification, experience, and labor market data?
- A I would defer that question to the vocational expert. I would assume those considerations were made by the vocational expert, and I have incorporated them into my report. Again, I just do the numbers. I do not go outside my area of expertise, in this area of vocational analysis, and make assumptions.
- Q So again, if Mr. Sevart's assumptions are incorrect, and you relied on them, then your numbers would also be incorrect. Is that fair to say?
- A Yeah, that's correct. Again, it could be higher. It could also be higher if she lost this job and couldn't replace it with anything. In fact, it could be lower if she does go out and find a sales job at a higher rate than she is in. I have no information on that.
- Q Dr. Edelman, do you agree that using Ms. Ivie's actual earnings at her current part-time job does not represent a reasonable and objective calculation of the potential earnings of a person with the same qualifications and experience as Ms. Ivie?

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- A I'm not sure what that means and why that would be even relevant. We deal with the numbers that she is actually doing.
- Q So you're not considering what a reasonable person could have obtained with her experience and training; is that correct?
 - A Yeah, that's correct. I know what she actually did, and I'm told through Mr. Sevart what her job interview experience was. So what I have here is what really happened and not some kind of speculation about what could have happened or might have happened.
 - Q But if we assume that someone with Ms. Ivie's experience and education could obtain a job at the same level as Ms. Ivie was at at AstraZeneca and with approximately the same pay --
 - A I'm really confused with what you're asking. I mean, she is not able to do that, so she has a higher loss than she would have if she could actually go out and do this.
 - Q Let's assume for a moment that she can tomorrow go out and obtain a job, because she has 27 years of experience in sales management, and she is able to get a job with a similar salary as what she was making at AstraZeneca. What does that do to your front pay calculation?
 - A Okay. If that information, which we don't have, became available, and there was a likelihood that, yeah, she could go out and earn the income that she was earning at AstraZeneca,

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- then the loss would be substantially lower. It wouldn't be as much, if she could go out and earn as much as she did for with the same benefits prior at AstraZeneca, then, of course, the loss would be confined to backpay.
 - Q Correct. So if we assume that Ms. Ivie could tomorrow obtain a job with the same level of pay she was earning at AstraZeneca, her front pay damages would be zero; is that correct?
 - A That would be correct. Again, I have no information to that effect. The vocational person didn't indicate that she is never going to be able to do that, and so I used this.
 - Q And you didn't make an independent determination about whether or not Ms. Ivie would be able to get replacement employment at the same level of salary that she was earning at AstraZeneca; you just relied on Mr. Sevart for that?
 - A Absolutely. That's totally outside my area of expertise, and any vocational testimony that I would offer certainly would be struck. I'm not a vocational expert.
 - Q Okay. Just to be clear, if we were to assume that Ms. Ivie tomorrow could go out and get a replacement job with the same salary that she had at AstraZeneca, then the approximately \$3 million in front pay that was on Exhibit No. 3 and Exhibit No. 4, the front pay column, those would be wiped out to zero. Is that correct?
 - A That's what I answered a little bit earlier.

R. Edelman - X

- 1 Q Then if we looked at your backpay, which was
- 2 Exhibit No. 2, and we remove the possibility -- excuse me --
- 3 | the certainty that you calculated into that figure for a
- 4 promotion, would you agree that her backpay number would be
- 5 | reduced?
- 6 A I'm sorry. I think what you are asking is if there was no
- 7 promotion incorporated, would the backpay number be reduced?
- 8 Is that basically the question?
- 9 Q That's my question, Dr. Edelman.
- 10 A So, yes, it would certainly be reduced.
- 11 | Q And you mentioned when you were being questioned by
- 12 plaintiff that you made a couple of other changes in your
- 13 updated report. Specifically is it correct that in your
- 14 | initial opinion you double-counted the value of the AstraZeneca
- 15 stock Ms. Ivie would have earned had she stayed in that
- 16 position?
- 17 | A Yes. It is not counted as income when it is sold. It is
- 18 | counted when there is vesting. That's different than the
- 19 | treatment of options that we've typically seen in the past, and
- 20 so it was taken out.
- 21 Q And that was an error you made in your initial report?
- 22 | A Yes. I'm not a tax expert. Dr. Bierhanzl had indicated,
- 23 when he investigated it, found out that is the current IRS
- 24 | treatment.
- 25 Q So what you referred to is you received information from

R. Edelman - X

- 1 an expert, Dr. Bierhanzl, that indicated that you made that
- 2 mistake; that you had double-counted her stock?
- A Yes. And I take responsibility for that and made that correction for that in my June 7th report.
- 5 Q And did Dr. Bierhanzl, the AstraZeneca expert, also point
- 6 out to you that you included the value of a new car for
- 7 Ms. Ivie every three year without accounting for the remaining
- 8 | value of those cars?
- 9 A Yes. And I reduced the amount of the loss by taking out
- 10 the trade-in value.
- 11 Q After AstraZeneca's expert pointed that out to you,
- 12 correct?
- 13 A Yes, that's correct.
- 14 Q Dr. Edelman, did you account for the recent announcement
- 15 | that interest rates are going to rise?
- 16 A Well, the answer to that is no, because we are not
- 17 | investing in the future; we're investing now. So we have to
- 18 use current interest rates.
- 19 Q So is it correct, Dr. Edelman, that if interest rates go
- 20 | up, as was announced today on the news, that Ms. Ivie would get
- 21 | a windfall based on your calculation?
- 22 | A I don't think there would be a windfall, because the
- 23 increase in interest rates, according to the fed announcement,
- 24 | is not expected to occur until 2023.
- MS. TALCOTT: I guess that depends on the definition

R. Edelman - ReD

- 1 of a "windfall," Dr. Edelman. No further questions.
- THE COURT: Thank you.
- 3 Any redirect?
- 4 MS. CHAMBERS: Just briefly.

REDIRECT EXAMINATION

- 6 BY MS. CHAMBERS:
- 7 | Q Dr. Edelman, Ms. Talcott asked you a number of questions
- 8 | that started with "if we assume." For example, she said, "If
- 9 we assume Ms. Ivie gets a job tomorrow in her field." I want
- 10 to clarify: You were using actual numbers from Ms. Ivie's W-2
- 11 and her financial statements to calculate the lost backpay,
- 12 | right?

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- 13 A Yes, ma'am, I did.
- 14 Q And then for the front pay, you relied on
- 15 | Mr. Scott Sevart's opinion, who is the certified vocational
- 16 expert, correct?
- 17 A Yes, ma'am.
- 18 Q And you also took into account her current job at BYU and
- 19 her current income, right?
- 20 A Yes, ma'am.
- 21 | Q And then you also made the assumption that even though she
- 22 | is a part-time, hopefully she will get to full-time, and she
- 23 | will have a full-time salary; is that right?
- 24 A That's right. It was not an assumption I made. It was
- 25 information that she provided, and it was also in Mr. Sevart's

1	report.
2	MS. CHAMBERS: Thank you. No further questions.
3	MS. TALCOTT: No questions.
4	THE COURT: May this witness be excused?
5	MS. CHAMBERS: Yes.
6	THE COURT: Thank you, sir. We appreciate your time
7	this morning.
8	THE WITNESS: Thank you, Your Honor.
9	MS. CHAMBERS: We would like to call
10	Mr. Larry Hinson.
11	THE COURT: Okay. Thank you.
12	Please step forward, sir. When you get to the box,
13	you are welcome to remove your mask, if you are comfortable
14	doing so, and we will swear you.
15	THE WITNESS: Okay.
16	(The witness was duly sworn.)
17	THE CLERK: Thank you. Be seated. Would you please
18	state your name for the record, spelling your last.
19	THE WITNESS: My name is Larry Hinson. H-I-N-S-O-N.
20	DIRECT EXAMINATION
21	BY MS. CHAMBERS:
22	Q Good morning, Mr. Hinson. Can you please introduce
23 24	yourself to the jury.
24	BY MS. CHAMBERS: Q Good morning, Mr. Hinson. Can you please introduce yourself to the jury. A My name is Larry Hinson. I am currently a retail
25	sales director with Grifols. Prior to that, I was with

- AstraZeneca for approximately 17 years. I have been in the

 Oregon marketplace since -- I think I started my -- my oldest

 daughter was born in '98, and so that's my reference. So over

 22 years in the Oregon marketplace.
- My tenure with AstraZeneca was 17 years. Over that

 time, I was district sales manager. I was a marketing field

 readiness leader, a regional sales director, a hospital

 district manager, an executive district sales manager. I think

 in my 17 years I had six -- seven promotions.
- 10 Q Where do you live?
- 11 A I live. I currently live in Lake Oswego. I have lived in 12 the Portland marketplace off and on over 20 years.
- 13 Q So you said you worked 17 years at AstraZeneca?
- 14 A That's correct.
- 15 Q And you were a DSM?
- 16 A My last role, when I left them, was an executive district
 17 sales manager.
- 18 Q That's the same role that Ms. Ivie had?
- 19 A That's correct.
- Q Who was your first-line supervisor when you were an executive DSM?
- 22 A My supervisor I had when I left the organization was 23 Stephani DiNunzio.
- Q Okay. And were you ever recognized for your performance at AstraZeneca?

In the span of my 17 years, I won three Circle of Excellence Awards, which is a highest honor given for sales awards. 2017, I was named the West's business unit sales coach of the year. But probably the thing I'm most proud of, in my 17 years, I won what you was call two -- well, two different leadership excellence awards. At the time, they gave it out every year to approximately ten sales leaders in the There are 60-some-thousand employees in the organization. organization. They were given out to sales leaders and commercial leaders. You could have been research and development. There was a myriad of folks who had potential to receive it, but they recognized up to ten every year. received my second one, I was told I was only the second person in the entire organization that had won that award twice.

- Q And how do you know Suzanne Ivie?
- A Suzanne was part of the district we were aligned to. It may have been called the Northwest Region. But over the course of my 17 years with AstraZeneca, through various roles that I had and even in the most recent role, we were aligned to the same business unit; the same region.
- Q Okay. So she was essentially your colleague or peer, both reporting to Stephani DiNunzio?
- A That's correct.

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Q And you just worked in different regions -- districts within the same region?

1 A That's correct.

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- Q So what was your impression of Suzanne's performance?
- 3 A Envious. I mean, she had -- over the course of my 17
- 4 | years, it was something that I always -- having had won two
- 5 | leadership excellence awards, I was still -- she was the
- 6 benchmark. My successor teams constantly had an impeccable
- 7 | track record of performance. I always admired her performance.
- 8 I would say she was internal motivator to myself and my team
- 9 that we were always trying -- if we beat Suzanne's team, we
- 10 were going to have a really good year.
- 11 | Q All right. So I want to talk a little bit about coaching.
- 12 So as a DSM, you had to coach your subordinates, right?
- 13 A That's correct.
- 14 | O So we have talked a lot about coaching in this case. To
- 15 your knowledge, does AstraZeneca have a policy or a requirement
- 16 about the number of field coaching days a DSM has to perform
- 17 | with their subordinates?
- 18 A Yeah. In all of my years as a sales leader with the
- 19 organization, whether I was a district sales manager or
- 20 | regional sales director that led a team of district sales
- 21 managers, there was never -- never a policy on field coaching
- 22 | requirements. We always had -- I would call it a scorecard
- 23 measurement. I'm not sure with the terminology that they use
- 24 now. But every year, at the beginning of the year, we would
- 25 have a scorecard on different benchmarks that we would try to

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strive for. Field coaching for a sales manager was always in that. They would -- some years it would be 100; some years it would be 110; some years it was 120. But there was never a policy that we had. It was just a -- it was a guide. It was a scorecard measurement.

Q Okay. In fact -- well, have you ever heard of the 80/20 split?

A I have. So I would say before Stephani DiNunzio became my commercial business director, her predecessor had come up with this idea for virtual field coaching, and I'm going to give you my opinion. My opinion was to try and minimize some of the expenses associated with traveling to connect with your folks. So he had this creative idea that you would get on the phone. It was presumed -- or it was pre-Team, sort of any kind of virtual chat room. You'd get on the phone with the sales representative. They walk you through what their day was. They would go in the sales call. They would make the call and come back to their car and pick up the phone and call you, and you would give them feedback.

I personally actually never did any personal coaching. I always wanted to sit in the front seat. I was in a place in my life where my children were old enough that -- I had a stay-at-home wife who worked. I didn't really have the responsibility, and I really didn't need to manage to some 80/20 rule. It was never even a policy. It was never even a

guideline. It was just arbitrary number that somebody probably said, "Let's try and shoot 80 percent face-to-face; 20 percent virtual." Some managers may -- across the country -- may have done 75/25; some may have done 60/40. But at the end of the year, there was never any coaching to be in that 80/20 role.

- Q Thank you. So we talked a little bit about

 Stephani DiNunzio. She was your supervisor before you left

 AstraZeneca, right?
- A That's correct.

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- Q Do you recall a time when Stephani DiNunzio talked to you about your performance?
 - A Every week I had the dubious honor of going through this.

 BEVESPI was a product that we were in the launch stages, here
 in the Oregon marketplace, and specifically the Pacific

 Northwest, whether it is Oregon or Seattle, where it's
 high-managed care opportunities, products just don't launch
 that well compared to the rest of the nation.

So I would have these painful weekly performance discussions about how BEVESPI was performing every week. The irony to all of this, which kind of made any normal person's head spin, is, on the phone, she been was almost hostile, intimidating, the repetitive nature of the calls. I mean, they were definitely disturbing and upsetting. What made it -- even compounded the situation is on late Friday or Saturday, we would get this early view of performance data. I had these

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calls with Stephani every Monday. So I would peek at this performance data. And if the numbers weren't performing well or growing, my weekend was completely ruined, because I knew I was going to have the most painful, hostile conversation with Stephani about the lack of market share growth with this launch product.

Never once in that time did she ever discuss my behaviors. Early on in our discussions she would -- I would talk about managed care obstacles or things like Providence, which we had a closed physical access, or Legacy, which we have closed physical access, which we couldn't actually speak to the physicians.

Early on in our tenure of our relationship she would listen to that. As time evolved -- and when I mean "time," I'm talking a few short weeks, she would say, "Those are excuses. You have to remove yourself. You have to think. You have to think you are a champion, Larry. If you think you are a champion, your team will follow you."

So I had these painful weekly calls and I had -actually in March of 2018 I had actually done a statistical
analysis that our region -- well, our district was not going to
perform or not going to meet the expectations that Stephani
had; that the organization had. It just was an impossible
factor to overcome.

Q Can you tell me about a time when you were interviewing

candidates in the spring of 2018 time frame. If you could walk me through that meeting about what happened and what you recall.

So I believe that the time frame is May of 2018. had on my district -- I had a vacant territory. It was a promotion to get into this. It was a respiratory specialty The person that had the role had vacated it, and I position. had to backfill it. I interviewed young internal/external Stephani had come in to help me interview these candidates. candidates, and it was -- actually it was a quite jovial day that she and I had and how we were interviewing candidates. But in the back of my mind, in the pit of my stomach, I never knew what was going to come out of her mouth. Literally when we finished the interviews, when we talked and debriefed about the candidates, internally I just said, "Okay, this day is over. She will get on an airplane, and she will head back to her hometown."

And then all of a sudden she started attacking me on my performance and specifically on field coaching. And I'll never forget this as long as I live. She said, "The reason your team is performing so poorly is how you are coaching your team. You are coaching to multiple behaviors, and you are confusing your team. Therefore, they are not performing, because they are following your misguided leadership."

Keep in mind, I had won multiple leadership

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excellence awards and multiple sales performance awards, but she dismissed all of that. So when she tried to start to use words like "behavior," it is almost like a dog whistle that instantly I knew that she was now trying to say it wasn't about my performance; it was about my behaviors. And that's a dog whistle within AstraZeneca to -- okay, it's time to get rid of this person, because their behaviors are not meeting expectations.

- Q Larry, sorry to interrupt you. Why is it a dog whistle?
 Why is the word "behavior"?
- A So I learned a long time -- when I was in Stephani's role,
 I had an underperforming sales representative, who for a myriad
 of reasons, was not doing their job. When I sat down with the
 manager and human resources to put a plan together, a
 performance improvement plan --
 - O And who was that at human resources?
 - A Karen Belknap. Karen made the statement to me at that time, saying, "Larry, you cannot dismiss folks for poor performance. You can only dismiss them for poor behaviors."

 And those words actually stuck true to me for the rest of my leadership career, because I would coach my sales managers, or I would coach my sales reps around their behaviors. And so if you had an individual who had been performing, all of a sudden over course of time and the course of history, and the word "behavior" -- if you'd have "poor behaviors" come up -- that's

why I said it was a dog whistle to me and the experience I had of saying, okay, she has now pushed my performance aside, and she is personally attacking my behaviors.

MR. McCARTHY: Judge, objection. Relevance and foundation to this continued line of questioning.

MS. CHAMBERS: This is about his personal experience with Ms. DiNunzio, and it goes right to the field coaching.

THE COURT: Okay. But please move it along.

BY MS. CHAMBERS:

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Q So we are back at this meeting with Stephani DiNunzio, and you talked about what "behaviors" meant and how Karen Belknap and you discussed that in the past.

So what does she say about your field coaching and what do you do next?

A So Stephani said that my field coaching was all over the form; that it was confusing, misguided. When you coach an individual, you should be coaching to one or two behaviors.

There is just scientific proof. It's clear. It's concise.

It's repetitive.

She said I had multiple -- three or four things I was coaching to; and therefore, I was confusing. I knew that she was actually fabricating the truth as soon as she said that.

And I knew she had never read any of my field coaching reports when she said that, because I knew it was not true.

MR. McCARTHY: Objection. Lack of foundation.

BY MS. CHAMBERS:

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Q Larry, continue if you could continue about why you thought that.

A So I actually pulled open my computer, and I flipped it around to her. I slid it across the table and said, "Stephani, you pick any field coaching form. I'm not even going to guide you to it. You pick a field coaching form, you open it up, and read it right here in front of me. Then give me feedback on what is being misquided."

I slid the computer across. She opened up a field coaching form. She read it right there in front of me and said, "That's actually a pretty good field coaching form." She turned my computer around, slid it back to me, and I said, "No, that's not good enough. You're attacking my professional career here." I slid my computer around said, "Pick another one." And I slid my computer across the desk; and the same situation. She randomly opened one and said, "That's actually a pretty good field coaching form too."

She slid it across. And we repeated it again. I slid my computer back. I said, "Pick a third one. I have been doing this for my life and you are attacking me personally, and you are actually falsifying what has taken place." She said, "No, let's just leave it at that. I guess you do coach really well."

I actually thought that was the end of it. I was

completely naive. Then only to find out two days later she emails this horrific email attacking how I was coaching my individuals. So again, not only did I earlier say that it was a dog whistle about behaviors, but now she was trying to document misguided behaviors that were taking place.

Q Thank you, Larry. So then after that, is it true that you asked for a severance package and left AstraZeneca?

A Yeah. So shortly after that the -- I apologize, because it definitely brings up some old wounds, because it was three years ago today, the day before Father's Day, she called me -- Stephani DiNunzio called me and said, "Larry, you're going on a performance plan, or you need to sign a severance package."

I had given my life to this company, and to have my livelihood be attacked the way it was was the worst experience that I have ever gone through. So when I asked her -- I apologize.

Q That's okay. Take your time.

A When I asked her what behaviors, why are you putting me on a performance plan, she said, "You need to pick. Is it the performance plan, or is it the severance package?" And I said, "I need to know the details behind each one of those, because right now you are not giving me the information." I said, "Can you tell me the details of a severance package?" And she said, "Is that what you're choosing?" I said, "I'm not choosing anything until I know what I'm picking. If I'm going on a

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performance plan, you need to tell me why I have bad performance or bad behaviors and what those are. You have never documented that. If you want me to pick a severance package, you need to tell me the details."

And I'll never forget -- there are a couple of things in life I'll never forget: The day I proposed to my wife, the day I married my wife, the birthing of my two children, the day my father passed away, and that day with Stephani, because -- excuse my French -- in her smugness she had the gall to say, "Happy Father's Day," and hung up the telephone.

So that weekend I drafted an email to human resources, and I had been documenting emails, field coaching forms, because from the beginning of January to that Father's Day, the eve of Father's Day weekend, she actually would use examples of great leadership that I was exuding and she would share them.

And so I had stacked all of this stuff together, and I had sent an email to Karen Belknap in human resources and Mike Hartman, her boss, and had examples of harassment and had examples of abuse that she had displayed. It was pervasive. It was weekly, I mean, it is the most horrific five months -- the month of June felt it was like freedom, because I actually ended up leaving the organization. But from January through the end of May, it was awful. Friday, three years ago, the Friday before Father's Day, it was the worst phone call I

have received from her. Knowing that I somewhat kept it inside 1 to try to insulate my family, it was awful. It was awful. 2 3 MS. CHAMBERS: Thank you, Larry. 4 No further questions. 5 THE COURT: Thank you. I am wondering if we should 6 take maybe a ten-minute recess for the jury and then cross. Is that fine? 7 8 MR. McCARTHY: Sure. THE COURT: Ten minutes, Jury. 9 10 Thank you. (Recess.) 11 12 (Open court; jury present:) THE COURT: Defendant's cross, please. 13 14 MR. McCARTHY: Thank you, Judge. 15 CROSS-EXAMINATION 16 BY MR. McCARTHY: 17 Good morning, Mr. Hinson. 18 Good morning. 19 I'm Ryan McCarthy. I'm one of the lawyers for 20 AstraZeneca. I think we met via Zoom maybe a year ago. 21 to see you, sir, and thanks for appearing. 2.2 I want to start by talking a little bit about 23 coaching, the same way you started off before. You were proud 24 of your coaching? 25 Α Absolutely.

- 1 | Q And you were good at it, you thought?
- 2 A I was great at it.
- 3 | Q In fact, you were named the sales coach of the year for
- 4 the West. Was that in 2017?
- 5 A I received my trophy in 2017, and so it could have been
- 6 2016 or 2017.
- 7 Q You got a trophy for it?
- 8 A I did get a trophy. It is sitting on my desk right now.
- 9 A big trophy.
- 10 Q How big?
- 11 A (Indicating.)
- 12 | Q All right. You did your field coaching in person almost
- 13 | all the time?
- 14 | A I did.
- 15 Q With the sales rep?
- 16 A That's correct.
- 17 | Q In person; in the office?
- 18 A Never in my office.
- 19 Q Sorry. In the doctor's office. Then in the car, you are
- 20 | riding with the rep?
- 21 A That's correct.
- 22 | Q You are taking rides to the airport together sometimes?
- 23 A I don't know if we took rides to the airport together.
- 24 Q But not virtually, not over the phone?
- 25 A No.

- 1 | Q And you thought that virtual visits, that is, visits not
- 2 | in person with the sales reps, you thought those were a waste
- 3 of time and energy?
- 4 A I enjoyed face-to-face.
- 5 Q And that's because you thought the virtual style, in other
- 6 words, not face-to-face -- you thought that was a waste of time
- 7 and energy?
- 8 A I felt I was able to engage my sales team by eyeball to
- 9 eyeball.
- 10 Q You mentioned your deposition before. Do you recall being
- 11 deposed in this case?
- 12 | A I do.
- 13 | Q And that was about a year ago?
- 14 A I do.
- 15 Q That was a little closer to the time when you were at
- 16 AstraZeneca than when you are sitting here today. I was there,
- 17 | at least via Zoom, and you were put under oath and answered
- 18 questions?
- 19 A Yes.
- 20 Q And you did your best to be truthful and accurate?
- 21 A Yes.
- 22 | Q There is a copy of your deposition transcript there next
- 23 | to you on the table, I hope, on the corner maybe.
- 24 A Yes.
- 25 Q I just want to refer you to page 115, lines 2 to 3. I'll

- 1 | wait until you are there. Actually let's start at 114, line
- 2 25. Let me know if you see it.
- 3 A Okay.
- 4 Q It starts:
- 5 "QUESTION: Did he tell you specifically that
- 6 20 percent of ride-alongs could be done virtually?
- 7 "ANSWER: I don't recall that. I thought they were a 8 waste of time and a waste of energy."
- 9 That was your testimony, correct?
- 10 A Yes.
- 11 Q You thought that virtual field visits gave you a false 12 sense of what was going on?
- 13 A Yeah. Again, my history, because we weren't held to any
- 14 travel budget, and that was the intended reason for these
- virtual -- maybe to save some money; they would probably
- increase it -- but I personally enjoyed the face-to-face, and I
- 17 still do today.
- 18 Q Is one of the reasons you enjoyed the face-to-face is
- 19 because you thought virtual -- not being face-to-face -- gave
- 20 | you a false sense of what was going on?
- 21 A I couldn't coach -- I couldn't see the physicians' body
- 22 | language. It was merely somebody replaying what they thought
- 23 took place and me coaching on that.
- 24 Q And you didn't want to rely on that, because it could give
- 25 you a false sense of what was going on?

- 1 | A I thought it was more effective face-to-face.
- 2 | Q Again, I'm going to read a few lines from your deposition.
- 3 Page 115, line 7. Just let me know when you are there, sir.
- 4 A Yes.
- Q "QUESTION: What are some of the reasons you prefer
- 6 to do it face-to-face?
- 7 "ANSWER: Well, I think you got a false sense of what
- 8 was going on."
- 9 That was your testimony?
- 10 A Yes.
- 11 | Q You thought that virtual visits were a futile exercise?
- 12 A Again, I preferred face-to-face.
- 13 Q And you thought virtual visits were a futile exercise?
- 14 A In my opinion.
- 15 Q And you agree that coaching is hearing and seeing body
- 16 | language?
- 17 A I do. But obviously for some reason AstraZeneca felt that
- 18 you could coach virtual, so they suggested this virtual field
- 19 coaching.
- 20 Q Right. Which you thought gave you a false sense of what
- 21 was going on?
- 22 A Again, I thought I got more value out of face-to-face.
- 23 Q You testified under oath in your deposition that it gave
- 24 | you a false sense of what was going on if you are not
- 25 | face-to-face, yeah?

- 1 A Yeah.
- 2 | Q Okay. Let's talk about the face-to-face interaction that
- 3 you had. Do you think that the feedback that you gave sales
- 4 reps helped develop their selling skills?
- 5 A Do I think the feedback I gave the sales reps helped
- 6 develop their selling skills? That's what we are paid to do as
- 7 | coaches.
- 8 ∥ Q Right.
- 9 A So I would assume, based upon my history and the level of
- 10 engagement, that I was effective in how I coached my team.
- 11 | Q To take you back to -- maybe it will be clear in your mind
- 12 | if you'd go back to 2017, the year with the nice-sized trophy.
- 13 If you could take yourself back to that time. Can you think of
- 14 any examples to put a picture in the jury's mind of what kinds
- 15 of things did you see and hear when you were in person at the
- 16 doctor's office that allowed you to give the constructive
- 17 | feedback to help the sales reps develop?
- 18 A I don't think coaching is a single moment in time. I
- 19 | think I have coached my team over personal interactions;
- 20 professional interactions. I personally tried to connect and
- 21 live the experience of my team. This is, again -- Oregon is a
- 22 | completely different marketplace than Utah. It's extremely
- 23 tough in the challenges. I felt I wanted to be with my sales
- 24 | team side-by-side trying to assist them.
- 25 So to me it wasn't about the words I put on a sheet

- of paper. It was they knew I was sitting with them.
- 2 | Q I'm just trying to help you get back to that frame of
- 3 mind, sir. Can you think of an example where maybe it is not
- 4 on a sheet of paper, but maybe you are walking out of a
- 5 doctor's office. You want to give that good advice, and you
- 6 want to give it timely. So what kind of stuff do you say to
- 7 the sales rep?

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- 8 A I'll give an example. When I wasn't able to see somebody.
- 9 I would work with a sales representative face-to-face and went
- 10 | into the call, and the physician asked me to be removed because
- 11 of patient confidentiality. So I actually had to exclude
- 12 | myself from the sales call. The sales representative replayed
- 13 | it to me. Now, it wasn't a virtual call, because he came out
- 14 and we spoke about it. But again, the individual
- 15 considerations that I would give that individual in coaching
- 16 and having him kind of replay the event, and he had seen the
- 17 | call as a failure, and I was trying to lift him up. I didn't
- 18 see it happen, but he saw the connectivity with myself. Again,
- 19 AstraZeneca didn't have a policy on face-to-face or virtual.
- 20 | It was up to the managers' discretion.
- 21 Q So you can't think of an example of in-person feedback
- 22 | that you gave for the trophy?
- 23 | A In all fairness, I was with AstraZeneca for over 17 years,
- 24 | I would do approximately 120 field visits per year. I can't
- 25 come up with one single instance face-to-face to provide you

- 1 with an example.
- 2 Q Not any?
- 3 | A No.
- 4 Q Okay. You testified a little bit about Suzanne Ivie's
- 5 performance. Do you recall that?
- 6 | A I do.
- 7 Q You would agree that Suzanne's district was in a
- 8 marketplace that allowed for a lot of success?
- 9 A Yeah. Our regional sales director, Stephani DiNunzio,
- 10 sometimes -- would often say, "You're never as good as the
- 11 | numbers, and you're never as bad as the numbers." Suzanne and
- 12 I were in completely different marketplaces. However,
- 13 regardless of that, she was still measured on the same
- 14 performances and still -- I don't know how many Circle of
- 15 Excellence awards she won, but it was multiple. Some people
- 16 don't even win one of them. So that's pretty impressive.
- 17 | Q But you recall that, relative to your district, Suzanne
- 18 | had better formulary access historically, meaning more ability
- 19 | to get doctors to prescribe AstraZeneca's key drug SYMBICORT?
- 20 A They're two totally different marketplaces. The state of
- 21 Utah is primarily driven by commercial payer called
- 22 | SelectHealth. I'm totally guessing here, but I'm guessing that
- 23 | it controls 60, 70 percent of all the commercial lines in the
- 24 state of Utah. In a marketplace like Oregon, there is probably
- 25 ten different payers, 12 different Medicaid arms, and so it

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- is -- it is night and day to try to compare marketplaces from Oregon to a marketplace like Utah.
 - Q Right. So I guess if you try to boil it down, if you took a district like yours and the kind of insurance companies that were involved and a district like Ms. Ivie's, and if you kept everything else equal about the quality of sales professionals and the doctors that you are calling on, am I right, from a numbers standpoint, you would rather be in a district like Ms. Ivie's?
 - It's interesting that you asked me that question, because I don't recall if you recall when I said in 1998, I became a sales leader. I was given the choice to be a sales leader in the Portland marketplace or the Salt Lake marketplace, and I chose Portland. I don't regret that a bit. It has shaped who I am as a leader. So I did have that chance several years ago to make that choice, and I made the opposite of what you are suggesting.
 - Q Right. All I'm asking, though, it's true that, relative to Portland, where you were, in Ms. Ivie's territory it was easier to get insurance companies to pay for SYMBICORT. Do you agree with that?
 - A From a commercial insurance perspective, yes. But unfortunately, our goals and performance measurement wasn't based on commercial insurance. It was based on Medicare, Medicaid. There was a whole series of things that took place

into that.

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AstraZeneca, as an organization, you know, every year, we have re-established goals, and your goals would be established based upon your marketplace. They would establish goals based upon what they thought your market potential. So while she may have had a higher market share, she probably had a tougher hill to climb because maybe she couldn't grow her share more than someone like myself.

- Q You would agree that Suzanne's sales team -- Ms. Ivie's sales team had an advantage over a marketplace like Portland or Seattle who had high controlling high-managed market care places?
- A I would say they had an advantage when it came to launching products. Again, a marketplace like Oregon who has -- again, I'm guessing here -- I apologize -- maybe 20. They are called CCOs. They manage the Medicaid lives in the state of Oregon. They spread across all different counties. If you are not on those Medicaid formularies, you are completely limited and completely shut out on promoting your product. You could promote it, but the physicians wouldn't prescribe it, versus a marketplace like Suzanne's, who had a higher percentage of commercial insurance and an organization invested in trying to get formulary at SelectHealth. So again, I feel like you are comparing apples and oranges.
- Q You just talked about the advantage at the time of a

- 1 product launch?
- 2 A That's correct.
- 3 Q When did SYMBICORT launch?
- 4 A Oh, my goodness. You are making me go back in time. I am
- 5 going through the calendar in my head here. So I started in
- 6 2001 with AstraZeneca, and I would be safe to say 2004, 2005.
- 7 Q By 2017, SYMBICORT had been on the market for a while,
- 8 right?
- 9 A That is correct.
- 10 Q Even though it had been on the market for a while, you
- 11 would agree that there was still a big advantage with insurance
- 12 companies in Utah versus where you are?
- 13 A In commercial insurance.
- 14 Q Mr. Hinson, you haven't ever seen any of Ms. Ivie's
- 15 performance evaluations?
- 16 A I have not.
- 17 | Q You have never witnessed Ms. Ivie coaching in the field?
- 18 A I have not.
- 19 Q You weren't aware that Suzanne's district performance
- 20 | declined in 2018?
- 21 A During my tenure, I could -- in 2018, based upon what I
- 22 | had seen, it wasn't what -- again, if you are using a Circle of
- 23 Excellence as a measurement, it wasn't what she had been
- 24 | accustomed to.
- 25 Q At the time you got involved in this case, you weren't

2.2

aware that Suzanne's district was in the bottom 17 percent for
Circle of Excellence in 2018? Fair to say you didn't know that
detail?

- A No. But it is also fair to say that if, based upon Suzanne's performance, had she not already been in an executive district sales manager, they would have had to actually promote Suzanne, because of her performance -- because our performance was never measured on one year. They looked at our performance over a period of three years. If, as a manager you were the top 45 percent over a three-year period, you got promoted. If you were to even take that bad year that you just stated, she would have actually got a promotion if she hadn't been to the highest level.
- Q And you didn't have any involvement in evaluating district sales managers for promotions, right?
- A I did not. Suzanne was selected in 2018. Every year

 AstraZeneca would do what they call a leadership summit, and it

 was put on by sales managers. Sales managers created the

 agenda. It was probably a four- or five-day meeting. Suzanne

 was selected to lead that summit during my tenure while I was

 there. I remember being a bit disappointed, because I was

 hoping to have been a part and try to lead that summit. And

 they only picked the best to lead that summit and create that

 agenda, and you're highlighted in front of your peers.

 Stephani at that time had picked Suzanne to lead that

- 1 leadership summit.
- 2 Q I know there is a lot what you want to say. Out of
- 3 respect for everyone's time, we're trying to move through this,
- 4 Mr. Hinson. The question I had for you: You didn't have any
- 5 role in evaluating district sales managers for promotion?
- 6 A No. But I was trying to say, based on her behaviors and
- 7 | track record, Stephani thought quite highly of her and had her
- 8 | lead that leadership summit.
- 9 MR. McCARTHY: Judge, I move to strike the last
- 10 | answer.
- 11 Speculation.
- 12 THE COURT: Sustained.
- 13 BY MR. McCARTHY:
- 14 Q You testified a lot about Stephani DiNunzio today, but you
- 15 didn't say any interaction you saw between Ms. DiNunzio and
- 16 Ms. Ivie, correct?
- 17 | A That's correct.
- 18 Q Let's talk a little bit about your performance. In your
- 19 year-end 2017 review, just the top line rating, you got a two
- 20 out of five?
- 21 A That is correct.
- 22 | Q And that was the second lowest rating?
- 23 A Yeah. A two rating is considered a value
- 24 performance/needs improvement.
- 25 0 It is the second lowest?

- 1 A A two rating is a value performance and needs improvement.
- 2 Q Is it also the second lowest?
- 3 A That's correct.
- 4 | Q Through October 2017, the Portland district was ranked
- 5 | 107. That's your district. It was ranked 107 out of 110
- 6 | nationally, right?
- 7 A What are your you measuring?
- 8 Q COE; is that right?
- 9 A I have no idea. I don't have an October Circle of
- 10 Excellence report.
- 11 | Q I'll refresh your recollection. Look at your deposition,
- 12 page 60. I'm at line 14.
- 13 | A Okay.
- 14 Q If you would just go ahead and read to yourself line 14
- 15 through page 61, line 2.
- Does that your refresh your recollection that you
- 17 were ranked 107 out of 110 -- that is your district -- and
- 18 | that's the bottom 10 percent?
- 19 A Do you mind if I read this?
- 20 Q I thought you were done.
- 21 A No.
- 22 Q Did you read it?
- 23 | A I did.
- 24 Q Did that refresh your recollection that through
- 25 October 2017 your district was ranked 107 out of 110 nationally

- 1 and in the bottom 10 percent?
- 2 A That is correct.
- 3 Q Now, that's through October of 2017, correct?
- 4 A Correct.
- 5 Q Do you recall that Stephani DiNunzio became the commercial
- 6 | business director right around October of 2017?
- 7 A Yeah. I would guess the September/October time frame.
- 8 | Q Is it fair to say, the numbers we're talking about here
- 9 for the first three quarters of 2017, at that time you were
- 10 reporting to a different commercial business director?
- 11 A That is correct.
- 12 Q So the bad three-quarters that led to the bottom ten
- 13 percent rating, that wasn't under Ms. DiNunzio?
- 14 A That is correct.
- 15 Q Had you even met Ms. DiNunzio during that bad three
- 16 | quarters?
- 17 A Sure.
- 18 Q When did you first meet her?
- 19 A I met her at various sales meetings.
- 20 Q She hadn't been supervising you ever before that?
- 21 | A No.
- 22 | Q You talked about the word "behaviors," and you called it a
- 23 dog whistle?
- 24 A Yes.
- 25 Q You get an annual performance review at AstraZeneca?

- 1 A That is correct.
- 2 | Q And there are two major categories in a performance
- 3 review -- performance and behaviors?
- 4 A That's correct.
- 5 Q Performance is 60 percent; behaviors is 40?
- 6 A That's correct.
- 7 | Q And you have a bonus, like an incentive compensation at
- 8 AZ?
- 9 | A Yes.
- 10 Q Or you did?
- 11 | A Yes.
- 12 | Q The bonus incentive, it can be a pretty big percentage?
- 13 When I say "pretty big," maybe like 20 percent, 30 percent of
- 14 your total annual compensation -- the goal?
- 15 A That seems fair.
- 16 Q And part of that incentive compensation is based on
- 17 | performance and some of it is based on behaviors?
- 18 A That is correct.
- 19 Q And the behavior section is an official part of the
- 20 AstraZeneca review form?
- 21 A That is correct.
- 22 Q And in the past you have been highly rated sometimes for
- 23 behaviors?
- 24 A Highly rated for behaviors and sales performance. You
- 25 don't get rated on one or the other.

- Q Of course. But in some years you've gotten really good marks for behaviors?
- A And sales performance. They are never mutually exclusive
- 4 of one another. They are always together.
- 5 Q Always together. But you would agree, if you'd think back
- 6 to some of your performance reviews, people have said good
- 7 | things about your behaviors?
- 8 A When I had -- the year 2017 in question, what Stephani
- 9 stated about my behaviors was something that will put a smile
- 10 on anyone's face.
- 11 Q Right. There were some years when that 40 percent, the
- 12 | behaviors, was positive for you?
- 13 A My recollection, in my 17 years, my behavioral performance
- 14 was always quite positive.
- 15 | Q Right. So because that's like 40 percent of your
- 16 incentive comp, you got more money because of the good
- 17 behaviors you had?
- 18 | A I can't say if I would agree with that, because every year
- 19 our incentive comp plans changed, and I don't believe -- I
- 20 don't recall that our incentive comp was 40 percent based upon
- 21 my leadership.
- 22 | Q But you will agree with me at some point it was
- 23 | 40 percent, right?
- 24 A Our rating -- our performance rating -- not our incentive
- 25 comp. Those are two different things.

- 1 | Q Behavior is a part of what goes into your incentive comp?
- 2 A No, that's incorrect.
- 3 Q No part of your incentive comp is driven by behavior at
- 4 all?
- 5 A No.
- 6 Q When you saw the positive commentary about your behaviors,
- 7 | which you testified that you recall, did you think it was a dog
- 8 | whistle?
- 9 A No. I thought it was a true reflection of -- keep in
- 10 mind, I didn't receive the commentary of my 2017 review until
- 11 March of 2018. I thought the commentary on that was spot on
- 12 | accurate. The irony of it is, when I actually saw my
- 13 performance review, is when you delivered it to me in my
- 14 | testimony at my deposition. Because Stephani never delivered
- 15 | it to me.
- MR. McCARTHY: I'm going to move to strike the answer
- 17 as nonresponsive, Judge.
- 18 | THE COURT: It will be stricken. Thank you.
- 19 BY MR. McCARTHY:
- 20 Q Mr. Hinson, I want to take you back to the year when you
- 21 got the trophy for coaching. And coaching is part of
- 22 | behaviors?
- 23 A Coaching is behavior, right.
- 24 Q So do you think you got some positive comments about
- 25 behavior that year?

- 1 A Absolutely.
- 2 | Q Did you think that was a dog whistle when you got those?
- 3 A No. But it was a dog whistle when it was unfounded; that
- 4 they started falsifying what the behaviors were and how they
- 5 were changing.
- 6 Q Can we switch the exhibit?
- 7 Mr. Hinson, you are aware that one of Ms. Ivie's
- 8 | claims in the case is age discrimination. You have seen the
- 9 complaint in the case, and generally you are aware of her
- 10 | claims?
- 11 A Generally I'm aware.
- 12 Q You know that one of her claims is that she felt
- 13 discriminated against based on her age because of her nickname,
- 14 | which was "Benatar"?
- 15 A That's correct.
- 16 | Q You didn't have a nickname, right?
- 17 A I did not.
- 18 Q And that's because you said you didn't want one?
- 19 | A That's correct. I thought they were unprofessional.
- 20 Q You told Ms. DiNunzio you didn't want a nickname, and so
- 21 you didn't get one?
- 22 A That's correct.
- 23 | Q And you were satisfied with that?
- 24 A Yeah. She wasn't giving me a nickname, because I told her
- 25 | I thought they were unprofessional.

- 1 | Q You accepted her decision -- you -- well, strike that.
- 2 | You didn't think that the "Benatar" nickname had anything to do
- 3 | with Ms. Ivie's age; is that right?
- 4 | A Well, certainly it was a reference to an old rock star
- 5 back in my high school age, and so going back to the '80s. So
- 6 | it certainly was a reference to Suzanne and her age -- her
- 7 | history. I don't know if the picture was from high school or
- 8 college age. I definitely remember the picture, and I
- 9 definitely remember Stephani.
- 10 Q And you thought at the time -- you did think it had
- 11 something to do with her age at the time?
- 12 A At the time I would say -- I want to say no.
- 13 Q You never thought the "Benatar" nickname was a commentary
- 14 on her age, right?
- 15 A That's not entirely true.
- 16 Q Pick up your deposition. I'm going to look at page 82.
- 17 | We are going to go to line 14. I'm going to read from it. Let
- 18 me know when you are there?
- 19 A What page?
- 20 Q 82, line 14.
- 21 A Okay.
- 22 | Q You were under oath, just like you are today. Line 14:
- 23 "QUESTION: Did you think that -- I mean, did you
- 24 | have an impression that the 'Pat Benatar' nickname had
- 25 something to do with Suzanne's age?

- 1 "ANSWER: No."
- 2 That was your testimony?
- 3 A Yes.
- 4 Q And you didn't hear anyone else make any comments or
- 5 | suggested in any way that the "Benatar" nickname had something
- 6 to do with Suzanne's age?
- 7 A Not that I can recall.
- 8 | Q Do you recall I showed you a photograph of Ms. Ivie in
- 9 your deposition?
- 10 A I don't recall that, but if you say you did.
- 11 Q We will see if this refreshes your recollection. Do you
- 12 see what's on the screen?
- 13 A Yes.
- 14 Q Do you recall that you chuckled when I showed this at your
- 15 deposition?
- 16 A I'm chuckling now.
- 17 | Q Because you think it is funny?
- 18 A It is interesting to look at all three of those
- 19 | individuals in that form.
- 20 Q And you agree with me that she looked like an '80s rocker
- 21 in the photo?
- 22 A I would agree with that.
- 23 Q And you would agree with me --
- 24 A It makes it help when you reference -- when you say "Pat
- 25 Benatar, " then you can make that connection.

- 1 Q Maybe everybody knows this, but Pat Benatar was an '80s
- 2 rocker?
- 3 A That's right.
- 4 Q Were you on a group text message chain with the other DSMs
- 5 and Stephani DiNunzio?
- 6 A I'm assuming that there was.
- 7 Q Do you know if you were on it, again, early 2018?
- 8 A Again, I have no recollection, but I'm assuming that
- 9 | Stephani probably had a text message chain.
- 10 Q Do you recall Ms. Ivie texting the whole group to say that
- 11 she loved the nickname and wanted it on her company car license
- 12 plate?
- 13 A I do not.
- 14 Q Let's talk about this 80/20 issue. You told the jury
- 15 under oath a half an hour ago that 80/20 wasn't the policy?
- 16 A That's correct.
- 17 Q It wasn't even a guidance?
- 18 A It was -- as I said earlier, it was part of a scorecard
- 19 measurement, but it was not a policy.
- 20 | Q You don't recall testifying that it wasn't even a
- 21 | guidance, about half an hour ago?
- 22 A What I said was it was part of our scorecard measurement,
- 23 but it was not a policy.
- 24 Q And you said it wasn't even a guidance?
- 25 A It was -- at the end of the year, when they reviewed my

- field coaching form, they never looked at 80/20. They looked at my number of field coaching forms.
- Q You don't recall whether you just testified whether it was even a guidance?
 - A You would have to read back the exact words. But what I'm saying is, it was not a policy. It was a year-end scorecard measurement.
- 8 Q Okay. Did you testify this morning that it was just an 9 arbitrary number?
- 10 A It was.

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- 11 Q Okay. What does "arbitrary" mean?
- 12 A It means somebody just came up with 80/20, 75/25. There
 13 was no -- there was no policy to substantiate this live versus
 14 virtual field coaching. That's why I say it was arbitrary.
- Q When you were at -- so there was no source to go to know what the split was?
- 17 A I could not pull up any policy handbook to find field
 18 coaching guidance or something like that. It didn't exist.
- 19 Q You never saw a written document that talked about how 20 much -- let me finish the question.
- 21 A I wasn't going to interrupt you.
- Q You never saw a document that talked about 80 percent with a customer and 20 percent not?
- A I don't recall that. What I always recall was in my
 year-end performance review, which was back to the scorecard,

- 1 was on the number of field coaching days that we did in a year.
- 2 | I don't recall -- I'm assuming you probably have a copy of my
- 3 performance review. I don't ever recall if it said 80 percent
- 4 was face-to-face; 20 percent was virtual. It always talked
- 5 about the number of field coaching forms I did.
- 6 Q When you would get instructions from your commercial
- 7 | business director -- and I'm not just referring to
- 8 Stephani DiNunzio but all the people you reported to at AZ --
- 9 did you think it was important to comply with those
- 10 | instructions?
- 11 A I thought it was important to comply with a policy, that's
- 12 correct.
- 13 Q You would. But if a commercial business director sent you
- 14 an email and said, "Here is how we are going to do our job with
- 15 respect to coaching, it is something you would read?
- 16 A Certainly I would read it.
- 17 Q And if you had a concern or an issue with the direction
- 18 you were given, you would raise a question about that?
- 19 A You would have to give me an example.
- 20 Q Sure. We will look at one. My question for you is if you
- 21 were given direction by your manager, you would think it was
- 22 | important to follow that direction?
- 23 A I would use my professional opinion that I had displayed
- 24 over the years that I would make that decision. I'm not just
- 25 going to just blindly follow someone's direction.

- 1 | Q Okay. Let's look at -- this is Defendant's Exhibit 522.
- 2 Mr. Hinson, I'm showing you an email. This is an email from
- 3 | April 4th, 2018. I'll blow it up so we can see it.
- The subject line is, "4/4 leadership call agenda."
- 5 | You see it is from Stephani DiNunzio, and you see your name in
- 6 there as one of the recipients?
- 7 **||** A I do.
- 8 Q And she is referring to an upcoming meeting in the email.
- 9 One of the subjects is "DSM coaching days."
- 10 Do you see that?
- 11 **|** A I do.
- 12 Q And there is an attachment to the email that I want to
- 13 show you.
- 14 Do you recognize this?
- 15 | A I don't recognize it, but it looks familiar.
- 16 Q Do you see it sets forth seven categories that count
- 17 | towards coaching days? That's here on No. 2. It says at the
- 18 | top, "150 days," right? That's what you were referring to
- 19 | earlier?
- 20 A That number changed. Sometimes it may have been 100. If
- 21 you went back year after year, that was a moving target.
- 22 MR. McCARTHY: Judge, I want to be mindful of the
- 23 | lunch break. I'm not going to finish before the lunch break.
- 24 | I don't have a lot after the lunch break. But if the jurors
- 25 | would prefer to break now for lunch, that's fine.

THE COURT: Are we looking at ten minutes? MR. McCARTHY: I think more than ten minutes. THE COURT: Why don't we go ahead and take our noon

L. Hinson - X

THE COURT: Why don't we go ahead and take our noon recess now, Jury.

Thank you very much.

Be back, ready to go, by one o'clock, please.
(Recess.)

(Afternoon session; open court; jury present:) 1 Please be seated. 2 THE COURT: 3 Thank you again, Jury, for being so prompt. 4 appreciate it. 5 CROSS-EXAMINATION 6 BY MR. McCARTHY: Mr. Hinson, before lunch, we were discussing Defendant's 7 Exhibit 522. It is back up on the screen. 8 This was an April 2018 email from Stephani DiNunzio to you and the other 9 10 DSMs in the region at that time? 11 That's correct. Yes. We were just on the attachment, which was here, and then 12 the title, "Capturing Time Allocation in Veeva; Frequently 13 Asked Questions." Then just scrolling down, it refers to the 14 150 days here coaching goal. That's the same 150 days that you 15 referenced earlier in your testimony, which you understood was 16 17 the annual coaching requirement? 18 I think I probably said 120, but that is correct. 19 There are seven categories here. You can see the first 20 one is called "Coaching With Customer Engagement; use this 21 option when you are in the field with a PSS making calls on 2.2 targeted HCPs; completing IPN work, " et cetera.

Do you see that?

A Yes.

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Q "Use this option when completing business reviews or

coaching check-ins, debriefs, or re-focus activities when you are not in the field with the PSS."

Do you see that?

4 | A I do.

- Q And then No. 3 says, "What percentage of our total coaching days should be under our new category, coaching without customer engagement? Coaching without customer engagement and business development both count toward the total coaching days but combined they should not equal more than 20 percent of your total coaching days."
- 11 Do you see that?
- 12 A I do see that.
- Q Mr. Hinson, you were one of the recipients of this document?
- 15 A I was on that attachment, so, yes, I was, but I don't recall.
- 17 Q Did you read it?
- 18 ∥ A Did I read it just now?
- 19 Q Did you read it at the time?
- 20 A I'm assuming that I did.
- Q Did you understand if you had to comply with the requirements in this document?
- A My understanding is compliance is under No. 1; that I had
 150 coaching days. And that's what is stated in my performance
 review.

- 1 Q Did you read No. 3?
- 2 A I did.

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- Q Did you have an understanding that that was a requirement that you were subject to as a DSM at AstraZeneca?
- 5 A Can I ask what -- is this a policy that you're pulling out 6 or is it something --
- 7 Q I'm not characterizing it, sir. I'm showing the document 8 to you. We read the title. You said you believed you read 9 it -- you assumed you read it. My question for you is do you 10 think that No. 3 -- did you understand that No. 3 contains
- 12 A Yeah. I'll answer that in my year-end performance
 13 reviews, I was only evaluated on field coaching forms. They
 14 never separated the two.

requirements that applied to you as a DSM at AstraZeneca?

- Q Sir, the question is: As to this No. 3 which discusses no more than 20 percent of total coaching days as coaching without customer engagement, did you understand this was a requirement that applied to you as a DSM at AstraZeneca?
- A I would say I would probably ignore this, because what I said in my earlier testimony is I didn't do virtual field coaching time. It was never an issue.
- Q It wasn't an issue for you, right, but -- for example, if you decided that you had a different preference and wanted to do some virtual coaching, you understood that it couldn't add up to more than 20 percent of your total coaching days?

- 1 A Again, I don't know how other regional directors coached
- 2 | to this, because it is not a policy. I don't know how they
- 3 coached Suzanne to it. As I said in my earlier testimony, I
- 4 | have no idea how she was reviewed, rated. I would assume it
- 5 was similar to mine. It would just say, "Field coaching
- 6 forms."
- 7 Q So the reason you ignored this was because you weren't
- 8 doing very much of your coaching virtually anyway?
- 9 A I wouldn't say that I ignored it. I would say I didn't
- 10 apply to it, because it wasn't an issue with me.
- 11 | Q So you didn't think about whether it was a requirement or
- 12 | not?
- 13 A No. But I know it wasn't part of our policy.
- 14 Q You're saying that you remember thinking about whether
- 15 No. 3 that we just read was part of the policy even though you
- 16 | ignored it?
- 17 | A If I said "policy," I apologize. I do not think what you
- 18 | are sharing with me is a policy document.
- 19 \parallel Q I understand that, sir. Let me try to ask it in a better
- 20 | way. You just testified that you know that what's in No. 3
- 21 here about no more than 20 percent of coaching days, you just
- 22 | told the jury that you know it is not a policy.
- 23 A What you are sharing with me looks like some type of
- 24 quidance.
- 25 Q You testified -- oh, it is a guidance?

- 1 A Yeah.
- 2 Q Okay.
- 3 A Or suggested. But again, I don't know how CBDs coached to
- 4 | it. I just know at the end of the year what we were reviewed
- 5 upon was our field coaching time. They never got into how many
- 6 | interviews did you do, how many sick days, how many field
- 7 meets. At the end of the year they would say, "You hit 120 of
- 8 | 150, " or "you hit 150 of 150." It was never you were
- 9 80 percent field coaching; 20 percent virtual.
- 10 Q So you never considered whether the requirement of
- 11 20 percent -- no more than 20 percent of coaching days counting
- 12 | toward the coaching without customer engagement, counting
- 13 | toward total coaching, you just never considered whether that
- 14 was a requirement or not?
- 15 A No. Again, based upon how our performance reviews were
- 16 written to us, I don't ever recall it being a requirement.
- 17 Q Mr. Hinson, you were once in a regional sales director
- 18 position?
- 19 A That's correct.
- 20 Q Is that currently at the same level known as CBD?
- 21 A That's correct.
- 22 Q And that's the same level position that Stephani DiNunzio
- 23 was in?
- 24 A That's correct.
- 25 Q And that's higher than a DSM?

- 1 A That is correct.
- 2 | Q Was there a time at AstraZeneca where you were demoted
- 3 | from the regional sales director spot?
- $4 \mid A \mid A \mid No.$
- 5 Q You weren't?
- 6 A Never. No.
- 7 | Q You weren't demoted to a lower position from a RSD spot?
- 8 A No. When I was a regional sales director, I had the
- 9 opportunity to move on to a rotational regional account
- 10 director, which actually was a promotion. Then once that
- 11 rotational assignment was finished, they extended it for a
- 12 | brief period of time. Then an opening in Portland came up as a
- 13 district sales manager, and I volunteered to go into that role,
- 14 | because I did want to get my family back to Portland.
- 15 Q You've kept in touch with Suzanne Ivie for the last couple
- 16 of years?
- 17 | A I frequently check in with her to see how she is doing.
- 18 Q So you email her? Text her?
- 19 A Yeah. Call her.
- 20 Q You've given Ms. Ivie some guidance in trying to find a
- 21 | job?
- 22 | A I think she may have asked me if I would ever be a
- 23 reference. I don't recall specifically.
- 24 Q Do you know that Ms. Ivie falsely told companies that she
- 25 | had not been fired?

- 1 A I'm unaware of what Ms. Ivie told any future employers.
- 2 | Q You agree that would be wrong to do?
- 3 A To say that you weren't fired?
- 4 | Q If somebody asked you if you were fired in an employment
- 5 | application, and you were fired, but you said no, do you agree
- 6 with me that's the wrong thing to do?
- 7 | A Sure.
- 8 Q Do you believe that if Stephani DiNunzio had not become
- 9 your supervisor, you would have stayed with AstraZeneca?
- 10 A I would agree with that assessment.
- 11 | Q And you called Stephani DiNunzio "horrible"?
- 12 A One of the worst leaders I have worked for. It was a
- 13 | horrible five months that I had with her in 2018.
- 14 Q And you called her a "horrible person"?
- 15 A She is a horrible leader.
- 16 Q And you left AstraZeneca with a bitter taste in your
- 17 | mouth?
- 18 | A I did not want to leave AstraZeneca. I thought I would
- 19 retire there for a very long time. I was even a stockholder of
- 20 | AstraZeneca up until just a few months ago.
- 21 Q You agree with me that you left with a bitter taste in
- 22 your mouth?
- 23 A How it was handled was -- it definitely put a scar on me.
- 24 | Q Okay. Let's look at your -- take a look at your
- 25 deposition, page 130. This is line 15 to 16. I'll read in

- 1 page 130, line 15.
- Certainly, you know, while I had a mutual consent, I
- 3 left with a bitter taste in my mouth."
- 4 Is that your testimony?
- 5 A Yes.
- 6 Q And that's one of the reasons why you decided to help
- 7 | Suzanne Ivie with her case?
- 8 **|** A No.
- 9 Q Take a look, sir, up at line 9. Page 130, line 9. This
- 10 was the question you were answering when you said, "I left with
- 11 | a bitter taste in my mouth." I will read from there.
- 12 "Why did you decide to assist by providing a
- 13 declaration?
- 14 "ANSWER: My personal experience with Stephani, based
- 15 upon my track record, I thought I had a long history and a
- 16 track record of success, and I finished my career with one
- 17 | horrible sales director. Certain, you know, while I had mutual
- 18 consent, I left a bitter taste in my mouth."
- 19 Is that your testimony?
- 20 A That's correct.
- 21 Q You understand that Ms. Ivie is making a number of
- 22 | allegations against Stephani DiNunzio in this case?
- 23 A Yes.
- 24 Q And you know that some of those are based on Ms. Ivie's
- 25 word against Ms. DiNunzio's?

- 1 A I'm not sure what her assertions are. I have not listened
- 2 to any testimony.
- 3 | Q But you're testifying on behalf of Ms. Ivie, correct?
- 4 A Yes.
- 5 | Q It was your decision to leave AstraZeneca?
- 6 A That's an interesting question. Yes. It was ultimately
- 7 my decision to leave.
- 8 Q You left in July of 2018?
- 9 A That's correct.
- 10 Q You didn't personally see or hear anything at AstraZeneca
- 11 after July of 2018?
- 12 | A No.
- 13 Q You accepted a mutual consent package otherwise known as a
- 14 | severance:
- 15 A That's correct.
- 16 Q You thought the mutual consent was fair and equitable?
- 17 A I thought it was more than fair and equitable, based upon
- 18 | my circumstances.
- 19 Q Sure. When you were offered the mutual consent, you were
- 20 offered a 30-day period of paid leave to consider whether you
- 21 wanted to accept that?
- 22 | A Let me qualify. I was not offered a mutual consent from
- 23 | HR. Based upon my earlier discussion with Stephani DiNunzio,
- 24 she said, "Would you take a mutual consent?" When I addressed
- 25 | my situation with Karen Belknap with human resources a couple

- 1 of days after Father's Day, Karen Belknap had asked, based upon
- 2 | the things that I had outlined, that if I would take 30 days,
- 3 consider going into a different role and still being paid, and
- 4 \parallel at that time I said, "Let's end this conversation. I want to
- 5 take the severance package."
- 6 Q But you understood that Karen was trying to help you find
- 7 | a way to stay with AstraZeneca if you wanted to?
- 8 A That is correct.
- 9 Q After you decided to take the mutual consent, do you
- 10 | remember Karen also helping you extend your end date of service
- 11 so that you would get a greater bonus?
- 12 A Well, I remember when we were negotiating at the time, you
- 13 know, both myself and Mike Hartman wanted my end date to be
- 14 like June 30th, because this is, again, Father's Day. It is
- 15 | the middle of June. Karen said, "Let's extend it into July.
- 16 Definitely that way you'll get health benefits."
- 17 Q And you said like you felt they were rolling out the red
- 19 A Yes, I do, because I think Karen realized how wrong they
- 20 were and how I was being treated.
- 21 | Q And you felt like at the time AstraZeneca was trying to
- 22 both help you stay with the company, if you wanted to, but also
- 23 give you more credit for your time to extend your health
- 24 | benefits, correct?
- 25 A I do. I think based upon the documentation I provided to

L. Hinson - ReD

- 1 | Karen, she felt like I was unjustly treated.
- MR. McCARTHY: Objection. Speculation, Judge. Move
- 3 to strike.
- THE COURT: It will be stricken. Move on, please.
- 5 MR. McCARTHY: Nothing further, Your Honor.
- 6 THE COURT: Thank you. Redirect.
- 7 MS. CHAMBERS: Just a few questions.

REDIRECT EXAMINATION

- 9 BY MS. CHAMBERS:
- 10 Q Mr. McCarthy talked about your performance. Stephani
- 11 DiNunzio told you to go on a PIP or get after mutual consent,
- 12 | right?

- 13 | A That's correct.
- 14 Q Did you ever learn why you had to go on a PIP?
- 15 | A I did not. It was never discussed with me.
- 16 Q Mr. McCarthy asked about your 2017 performance review.
- 17 | A That's correct.
- 18 Q When is the first time you saw 2017 performance review?
- 19 A When Mr. McCarthy shared it with me approximately a year
- 20 ago.
- 21 Q So your year 2017 performance review was never delivered
- 22 to you by Stephani DiNunzio?
- 23 A No.
- 24 Q And finally, you testified about the 80/20 split for
- 25 coaching and the fact that AstraZeneca, prior to

Stephani DiNunzio, had implemented virtual coaching. So is it correct that AstraZeneca must have thought that there was at least some value in virtual coaching even if it wasn't your preference?

MR. McCARTHY: Objection. Calls for speculation.

MR. OSWALD: He had 17 years of experience.

THE COURT: Overruled.

THE WITNESS: Absolutely. I, again, recall speaking to one of the commercial business directors who came up with the idea. Again, just because my opinion was I didn't want to use them, that I believed in coaching a certain way, doesn't mean that somebody else who wanted to maximize virtual field coaching time, that their way wasn't effective as well. I mean, both of us can get to the end game.

MS. CHAMBERS: Thank you. No further questions.

THE COURT: Thank you.

RECROSS-EXAMINATION

18 BY MR. McCARTHY:

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- Q Mr. Hinson, again, you agreed with me that you received and you think you read the April 2018 email from Stephani DiNunzio where she attached the written requirements for coaching.
- A Well, again, as I said earlier, I don't believe those are any type of a requirement. It looks like it is just a frequently asked question.

- Q Sure. My question was: You recall that you think that you received it and read it?
 - A That is correct.

- 4 Q You just didn't think it applied to you?
- 5 A Well, based upon how our year-end reviews were done, they
- 6 only talked about total field coaching days. They never
- 7 referenced that April email.
- 8 | Q You think the rule didn't apply to you?
- 9 A Based upon how district sales managers were coached, what
 10 was put in our year-end performance review.
- MR. McCARTHY: Nothing further.
- 12 MS. CHAMBERS: Nothing further.
- 13 THE COURT: Thank you, sir.
- 14 MS. CHAMBERS: Ms. Ivie rests.
- MS. TALCOTT: Your Honor, the defense wants to put on the record, although we have agreed to hear argument this afternoon, that we are moving for a judgment as a matter of law on some of Ms. Ivie's claims.
- 19 THE COURT: Okay. Thank you.
- MS. TALCOTT: And we will defer all argument,
- 21 | Your Honor; is that correct?
- THE COURT: Yes. We will defer all argument until
 we've recessed this afternoon.
- 24 Thank you.
- MR. McCARTHY: AstraZeneca calls Genie Hamilton.

Just hold there for a moment, ma'am. 1 2 Okay. Ma'am, please come have a seat. You may 3 remove your mask if you are comfortable, and we will swear you. 4 (The witness was duly sworn.) 5 THE CLERK: Thank you. Would you please state your 6 name for the record, spelling your last. THE WITNESS: It is Genie Yu Hamilton. Genie is 7 G-E-N-I-E; middle name spelled Y-U; last name H-A-M-I-L-T-O-N. 8 9 DIRECT EXAMINATION BY MR. McCARTHY: 10 11 Good afternoon, Ms. Hamilton. 12 Hi. Thanks for coming. Introduce yourself to the jury and 13 14 tell them a little bit about where you are from and what you 15 do. 16 I'm Genie Hamilton. I live in Parker, Colorado, 17 which is a south suburb. I've worked for AstraZeneca the last 18 seven years. I started as a sales professional with Diabetes. 19 Now I am a sales manager, as of 2016. I'm a mom of two kids, a 20 13-year-old girl and an almost 11-year-old boy, and I'm a 21 married to a gentleman named Jason. 2.2 Q Thank you. 23 Do you know the plaintiff, Suzanne Ivie? 24 Α Yes, I do.

Are you a former colleague of hers?

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Q

- 1 A Yes, I am.
- 2 Q Were you a district sales manager like Ms. Ivie was?
- 3 A Correct.
- 4 Q During your time as a district sales manager starting in
- 5 | 2016, did you report to Stephani DiNunzio starting in 2017?
- 6 A Starting in, I think late 2016, is when I started to
- 7 report to Stephani DiNunzio.
- 8 Q Stephani DiNunzio was a new supervisor for you at that
- 9 | time?
- 10 A Correct.
- 11 | Q You describe initially what it was like working with
- 12 | Stephani?
- 13 A I think that we didn't necessarily start off on the right
- 14 | foot. It was just really difficult to transition at first on
- 15 getting to understand how she held the standards at
- 16 AstraZeneca. But it became very clear that she was very much
- 17 | holding all of us accountable to the standards of the
- 18 organization when it comes to performance, behaviors, and
- 19 things of that nature.
- 20 Q So was her approach different in some ways from the prior
- 21 manager you had?
- 22 | A I would say yes, as far as the approach or the feeling,
- 23 because she was newer and didn't know anything about me when
- 24 she became our sales leader, whereas the previous leader had
- 25 | hired me.

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G. Hamilton - D

- 1 So that's how you found the first period of time with her. Did things change going forward after that? 2
 - I think at first, she was asking me questions like I need to be able to coach you. She wasn't sure if I was going to be coachable. Then upon having further conversations, I was definitely embraced to becoming as best of a sales leader as I
- could be and leaned into the quidance that I was being given, 7 because I knew the intent was to make things better.
- she would share feedback with me that I didn't always like, but 9
- 10 I knew the intent was to make a better leader and to serve my
- 11 team better, and so I leaned into it.

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- Do you feel that has happened over time; that you've 12 13 improved?
- Definitely. The performance of the team I was 14 15 leading also improved over the time I have been working with 16 her.
- I would like to talk to you a little bit about coaching, 17 18 which the jury has heard a lot about, but not so much from those who have actually done it. I want to ask you to just 19 20 describe for me, when you do coaching in the field with a sales 21 rep, what do you do?
- 2.2 So when I'm coaching in the field, I tend to prepare for 23 the day based on previous interactions with the sales 24 professional, trying to look at where our conversation left off 25 and what we aligned on as their goals for this day. I look at

performance, to get a feel for that, and the customers that we are going to be calling on that day. We start our day with a morning conversation typically, unless we have an appointment with a doctor or with an office. We have a conversation aligning about what we are trying to accomplish during our time together, which customers we are going to meet, what we anticipate, and then making time for a meeting so that we can debrief between customer interactions as well as on a broader scale of the business. That's typically what happens. Then we go see customers during the day; then we stop and debrief. We prepare for the next call; then stop and debrief, until the end.

Q You mentioned the part where you see customers during the day. What's that like and what are you looking for when you are going in to see the customer with the sales rep?

A So we have a conversation before we see the customer in terms of what are our objectives that we're trying to accomplish, what we're trying to anticipate, and we plan out kind of an approach of what we hope to learn, and then I'm there to observe and watch them execute on it.

I talk with them about whether or not I'll be participating in the call beforehand, whether I will serve as a partner in sales so that I can potentially model for them, or if the time frame is not going to allow for that.

Then I watch their interactions and I participate.

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Then I observe the doctors and the staff that they talk to and then might suggest things along the way. Then we complete the call and go outside or in the car or to a coffee place or somewhere to discuss and debrief what happened.

- Q When you are giving them feedback, is your feedback based on your personal observation looking -- seeing and hearing them -- seeing and hearing the doctor?
- A Yes. I tend to ask them for their own self-reflection based on my own observations first. Then if I notice that they didn't see what I saw, then I'll provide my observations in terms of verbal observations as well as body language of either themselves on what they did or what their customers did and opportunities missed and strengths that they did well.
- Q Can you think of an example of the kind of feedback that you've provided to a sales rep relationship based on seeing and hearing them and the doctor in the doctor's office?
- A Sure. It's like what we do all the time. I would say that one that sticks out in my mind is that the sales professional went through the sales call and did a lot of the parts of the call and closed the doctor on the business, but they didn't notice that the doctor was trying to move away during the interaction, and they were backing up, because they were uncomfortable in the conversation. They didn't see that, and so that was something that I had a conversation with them after the call in terms of their influence and their

effectiveness with that customer. While they may have said,

"Yes, I'm going write this product for the patient," his body
language didn't signal that. Then I would ask for their
reflection on if they truly believed that they influenced the
business.

- Q And the feedback that you just described is feedback that you could not have given if you were not there in person. Is that fair?
- A Correct. I would not have been able to see the body language of the customer, and based on the situation, the sales professional was unaware of their behaviors and their surroundings.
 - Q Do you have an understanding of around 2017 whether
 AstraZeneca sent around requirements on how much of coaching
 should be with customer engagement versus without?

A I believe -- we always had a coaching requirement from when I started, even with Mike Roth as my leader. Then I think we increased the number of days. At some point, it may have been in 2017 from like 140 to 150 per year as far as in-person coaching days, where I think at least 80 percent of those days we were expected to be in the field with the sales professional, and the other 20 percent -- there was a variety of categories. We were supposed to categorize them in our CRM system called Veeva by marking how we spent our other times of the day.

- Q I'm showing you Defendant's Exhibit 522. Do you happen to recognize that?
- A Yes. That was the document that made it very clear when we needed to start to mark the days in Veeva, because previous to this we would just do coaching reports, and that would feed into our coaching execution. But with this document, it was clear that we needed to mark how we spent every single day.
- Q And I'm showing you an excerpt here of what percentage of the total days should be under the new category, coaching without customer engagement, and it says, "Coaching without customer engagement and business development both count towards total coaching days, but combined they should not equal more than 20 percent of your total coaching days."

Do you see that?

A Correct.

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- Q Is that consistent with your understanding of the requirements for coaching during your time as a DSM?
- A Correct. That was my understanding. And if there was going to be any exceptions to that based on your market, that would be a conversation that you would have with your sales leader on why you wouldn't be able to reach that for extenuating circumstances. Then that would be documented and approved.
- Q Switching gears a little bit, do you recall being interviewed by HR and compliance in connection with an

- 1 | investigation regarding Stephani DiNunzio?
- 2 A Yes, I remember.
- 3 Q And you recall someone had brought certain allegations
- 4 about statements they alleged Ms. DiNunzio had made?
- 5 A I mean, I recall I had a conversation. I don't recall all
- 6 of the details.
- 7 | Q Do you recall questions about whether Ms. DiNunzio had
- 8 made comments -- derogatory comments about Ms. Ivie's age,
- 9 | suggesting that using the nickname "Benatar," for example?
- 10 A I believe that was included in the questions I was asked.
- 11 | Q Do you recall being asked questions about whether
- 12 Ms. DiNunzio had spoken about an "old bus" or a "new bus"?
- 13 A I do remember that conversation.
- 14 | Q Do you have any recollection of Ms. DiNunzio ever making
- 15 | any comments at all about Ms. Ivie's age?
- 16 A No, I do not.
- 17 | Q Do you recall Ms. DiNunzio speaking about "old pharma" and
- 18 "new pharma"?
- 19 **A** I do.
- 20 | Q What was your understanding of that?
- 21 A We were having -- we were talking about the evolution of
- 22 | sales, and we were talking about how we as sales professionals
- 23 need to have a growth mindset and evolve as our marketplaces
- 24 | are evolving to stay relevant so that we can have the level of
- 25 influence that we do. So some of the techniques that we used

for that sell when maybe some of us first started -- for myself 1 it was in the early 2000s -- it looked different in terms of 2 where we needed to focus our efforts and selling with -- I 3 4 quess opening with insights was the more relevant technique that was incorporated into our AZ selling framework and how we 5 6 needed to shift and help our sales professionals grow into our AZ selling framework style of selling because that's what we 7 understood was now going to have influence in the business and 8 with our customers. 9

- Q Do you recall also being asked some questions in that investigation about some allegations that Ms. DiNunzio had given off-label direction?
- 13 A I remember being asked.
- 14 Q And some of those questions related to the drug DALIRESP?
- 15 A Yes. Some of the questions were about DALIRESP.
- Q And in your experience in reporting to Stephani DiNunzio, did you ever witness Stephani DiNunzio give any direction to
- 19 A No, I do not.

promote off-label?

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- Q Do you feel comfortable that you and the sales
 representatives you work with understand AstraZeneca's policy
 with respect to off-label promotion?
- 23 A I do. We have regular compliance training.
- Q And what's your understanding in general about whether off-label promotion is permitted at AstraZeneca?

- 1 A Off-label promotion is prohibited.
- 2 MR. McCARTHY: Thanks. No further questions.
- THE COURT: Cross.
- 4 CROSS-EXAMINATION
- 5 BY MS. CHAMBERS:
- 6 Q Ms. Hamilton, you are still employed at AstraZeneca,
- 7 | right?
- 8 A Correct.
- 9 Q And AstraZeneca is paying your salary right now?
- 10 A Correct.
- 11 | Q And it is paying you to be here today, right?
- 12 A Correct.
- 13 Q And it paid for your flight up here to testify?
- 14 A Yes.
- 15 Q And you intend on remaining at the company, right?
- 16 A Yes.
- 17 Q You were never Ms. Ivie's supervisor, right?
- 18 A Correct.
- 19 Q And you personally never raised any issues regarding her
- 20 performance?
- 21 A Regarding whose performance?
- 22 Q Regarding Suzanne's performance.
- 23 A Correct. I never raised any issues.
- 24 Q And you knew of other DSMs who didn't reach the objectives
- 25 for field coaching, right?

- 1 A I do not.
- 2 | Q I'm sorry. So you knew that other DSMs didn't always
- 3 reach the objectives for field coaching, right?
- 4 | A I do not know of other DSMs not reaching their coaching
- 5 objectives. I just paid attention to mine, and we regularly
- 6 would have updates on coaching execution, and I would mostly
- 7 pay attention to mine. Then there were -- sometimes there were
- 8 anomalies.
- 9 Q Okay. Do you remember taking a deposition in this matter?
- 10 A Yes.
- 11 Q In August 2020?
- 12 A Correct.
- 13 Q So I just gave you a copy of your deposition. Could you
- 14 go to page 18, line 19.
- 15 A Page 18 has a bunch of, like, words.
- 16 Q Okay.
- 17 | A Oh, these little mini pages?
- 18 Q Yes.
- 19 **A** Yes.
- 20 | Q Okay. So starting there, it says:
- 21 "QUESTION: Are you aware of any DSMs not reaching
- 22 | their objectives for coaching days?"
- 23 A Yes.
- 24 Q "ANSWER: There is an execution report that shows if
- 25 people are meeting obligation.

In reviewing that, did you find that some 1 people were not on track to meet their goals? 2 3 "ANSWER: Yes." 4 Did I read that correctly? 5 Yes. 6 Okay. Thank you. You can set that aside. But you didn't know of anyone else other than Ms. Ivie who was disciplined for 7 not meeting required coaching days, right? 8 I didn't know of anyone being disciplined for not meeting 9 coaching days in general. I didn't know Ms. Ivie was. 10 11 And when you learned that Suzanne was separated from AstraZeneca, you sent her a text message, an Emoji of a crying 12 13 face, right? 14 Uh-huh. 15 You said you did that because you care about Suzanne as well as other people on your team? 16 17 Α Yes. 18 And were you not part of the decision to terminate 19 Suzanne, correct? 20 Correct. 21 MS. CHAMBERS: No further questions. 22 REDIRECT EXAMINATION 23 BY MR. McCARTHY: 24 Ms. Hamilton, you were just asked about a document -- a

type of document that you reviewed called -- I think it is

called a monthly coaching execution report.

Do you recall that?

- A Yes.
- Q Is that sort of a monthly snapshot of where people are in terms of being on track to meet their coaching goals for the year?

- A Correct. So we would get it in -- the format would be automatically pushed through to us from the company, and then Stephani would send out an email highlighting it periodically.
- Q When you said that you could see whether people were on track, you mean if you sort of annualized where they were, are they going to meet the goal at the end of the year. Is that sort of what you were referring to?
- A Correct. So typically I would say to hit 150 days, I think mentally I remember -- I was thinking to myself that I needed to get about 12 days of coaching in per month to hit the 120. I don't even know if my math is right, or 130 to get 80 percent of those.
 - Q And you saw some people who were close to being on track but not quite on track?
- 21 A Correct.
- Q And do you recall seeing in that report anyone who was not close to being on track?
- 24 A Yes.
- 25 Q And who was that?

It was Suzanne Ivie's name, at least on the report. 1 2 MR. McCARTHY: Thanks. No further questions. 3 RECROSS-EXAMINATION 4 BY MS. CHAMBERS: Ms. Hamilton, is it your testimony that it was only 5 6 Suzanne Ivie who it was not on track to meet all of the coaching days? 7 I'm saying more like when there was somebody that was 8 9 sticking out as far as the report that I would notice that they weren't on track, it was Suzanne. And I didn't pay that close 10 of attention, because most of them were closer. 11 But you didn't say that in your deposition that we just 12 read, right? You didn't mention Suzanne sticking out? 13 14 I did in my deposition mention that Suzanne stuck out --Where is that? 15 16 -- from what I remember. I think it was the last 17 question. 18 I just want to confirm, to save the jurors' time, that it 19 is correct that what I read you from your deposition that said: 20 "OUESTION: In reviewing that, you did find that some 21 people were not on track to meet their goals? 22 "ANSWER: Yes." Is that right? 23 24 Α Yes.

MS. CHAMBERS: No further questions.

G. Hamilton - Further

THE WITNESS: I just --1 2 MR. McCARTHY: Maybe I can help. 3 FURTHER EXAMINATION 4 BY MR. McCARTHY: Ms. Hamilton, would it refresh your recollection if we 5 6 look at the page of deposition that you are thinking of? 7 Α Yes. 8 So it is page 26 -- apologies. I got that wrong. 9 Page 41, up in the right-hand corner. You can read it to 10 yourself. But if you'd start with -- just let me know when you 11 are there. Start on page 41, line 19. Then read into page 42. You would like me to read it out loud? 12 13 Q Sure, starting at line 19. 14 So the question was: 15 "Okay. And did you testify you recalled some DSMs in 16 certain reports who were on track to meet the requirement and 17 some who were not? 18 "ANSWER: Yes. 19 "QUESTION: Okay. And you recall some individuals 20 who were close to but not on track? 21 "ANSWER: Yes. 22 "QUESTION: Okay. Do you recall anyone who was not 23 close to being on track? 24 "ANSWER: Yes. 25 "QUESTION: And who was that?

		G. Hamilton - Further
1		"ANSWER: Suzanne Ivie."
2	0	Does that refresh your recollect

- Does that refresh your recollection from the deposition?
- That's the conversation that I remember.

MR. McCARTHY: Thank you. Nothing further.

THE COURT: Anything further?

FURTHER EXAMINATION

BY MS. CHAMBERS: 7

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- Just one question. I just want to confirm that you were never in charge of evaluating Suzanne Ivie's coaching days?
- Correct.
 - Nothing further. MS. CHAMBERS:
- THE COURT: May this witness be excused? 12
- 13 MR. McCARTHY: Yes, Judge.
- 14 THE COURT: Thank you very much.
- Call your next witness, please. 15
- 16 MR. McCARTHY: AstraZeneca calls Craig Barnes.
- 17 THE COURT: Good afternoon, Mr. Barnes. Please have 18 You may remove your mask if you are comfortable and we a seat. 19 will swear you.
 - (The witness was duly sworn.)
- Thank you. Would you please state your THE CLERK: 2.2 name for the record, spelling your last.
- 23 THE WITNESS: Craig Morris Barnes. B-A-R-N-E-S.

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C. Barnes - D

DIRECT EXAMINATION

- 2 BY MR. McCARTHY:
- 3 Q Good afternoon, Mr. Barnes. Thanks for coming.
- 4 A Yes.

- 5 Q Would you just introduce yourself to the jury. Tell them
- 6 who you are and where you are from.
- 7 | A Craig Barnes. From Salt Lake City, Utah, and I have been
- 8 with AstraZeneca 20 years -- 21 years almost. I am a father of
- 9 four, and my oldest is 18. Then our youngest two are twins,
- 10 | and there is a reason why we stopped at twins. I highly
- 11 recommend not going the twin route, but that's just me. Then
- 12 we have a 15-year-old.
- 13 Q Do you know the plaintiff, Suzanne Ivie?
- 14 | A I do.
- 15 | Q How do you know her?
- 16 A She was my district manager, I think, a total of 40
- 17 | months. There was a little bit of break in between. But I
- 18 | think between the time periods, I think I added it up, and it
- 19 was 40 months.
- 20 Q How many other managers have you had during your time at
- 21 | AstraZeneca, if you could estimate?
- 22 | A As I was looking at that, a total of eleven.
- 23 | Q I would like to talk to you a little bit about coaching.
- 24 | Now, we just heard from a district sales manager who does
- 25 coaching. Now, do you do the coaching, or are you on the

- 1 receiving end of coaching?
 - A I'm on the receiving end of coaching.
 - Q Is that always a pleasant thing?
- 4 A Typically, no.

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- 5 Q Why do you say that?
- 6 A Well, I shouldn't say that. Sometimes it's great.
- 7 Sometimes it -- as salespeople, sometimes we have exaggerated
- 8 | eqos of ourselves, and sometimes when you hear things that
- 9 maybe you don't necessarily agree with, sometimes it hurts a
- 10 | little bit, but most of the time it turns out being the truth.
- 11 | Q If we are being tactful, is that constructive feedback?
- 12 A Yes, constructive feedback.
- 13 Q I want to ask you about some of that constructive feedback
- 14 | that you've gotten. It would be great if you could help us
- 15 paint a picture of what it's like to be in that -- for example,
- 16 you go into a doctor's office, right, and are you dealing with
- 17 | busy healthcare professionals there?
- 18 A Yes. So Utah is a little different in comparison to like
- 19 the Portland area and even the Seattle area. Our access to
- 20 providers is still pretty good, and it's really typically a
- 21 | majority of the time not challenging to be able to see a doctor
- 22 | and to have a conversation with a doctor. So typically a day
- 23 would be seeing maybe three to four doctors. I was always one
- 24 of those individuals who did a lot of lunches, so because of
- 25 | the lunches, you felt you could get a little bit more time with

- the doctors, with the providers, and obviously that would be during the lunch hour.
 - Q Sure.

- 4 A But, yeah, when your manager is there, it creates a little
- 5 bit of a different dynamic. There are some managers that
- 6 contribute to the conversation when you're having those
- 7 conversations. There are some managers that do not. Either
- 8 way, obviously me being the rep, it's my responsibility to
- 9 carry that conversation. But the managers -- yeah,
- 10 | typically -- doctors, they see how many reps a day -- they are
- 11 used to seeing managers.
- 12 Q Mr. Barnes, if you could -- can you think of an example of
- 13 | the kind of feedback that you've gotten from the manager when
- 14 the manager is there in the field with you, observing you,
- 15 maybe talks to you afterwards about what he or she saw and
- 16 heard. Could you give an example to the jury of something like
- 17 | that?
- 18 A Yes. So one that stands out pretty easy is I had a
- 19 | manager that would come in from Denver, Colorado -- this was
- 20 | when I was on a specialty team. So I would have a manager come
- 21 | in, and she was one of those individuals that she truly desired
- 22 | what was best for you as a representative. For example, when I
- 23 moved over to this new position, she was the one -- even though
- 24 she is not with AstraZeneca anymore, I would reach out to her,
- 25 and she kind of helped me prepare for that role -- neither here

nor there. She really pushed me hard. I had been calling on these particular providers for -- at this time -- probably eight years. So I had some pretty good relationships with the doctors.

She always pushed me that I need to be really a little bit more professional instead of going in and having a little chit-chat. She really tried to push me to really set the expectation as a respect for their time that I would be taking and then just kind of what I wanted to accomplish when I was in the office. So the doctor would kind of know what the objective was of the call. Then it kind of created a little bit more of a flow. Then after every call, when we would go back to the car, she would ask, "How did it go?" Sometimes I was good at it; sometimes I was not.

- Q Was that feedback always enjoyable to hear?
- 16 A No.

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- 17 | Q You're familiar with a field coaching report?
- 18 A Yes.
- 19 Q What is a field coaching report?
 - A field coaching report is -- now -- and back in the day, probably ten-plus years ago, it was a physical document. It is an electronic document where they go in and give you feedback from the day that they spent. Many times they would include very specific examples, and so "Dr. So & So said this and this; this is how you responded," or "this particular doctor, working

on what we were working on with me, you didn't set up the

call," and then would point out the difference between that

call that maybe didn't go as well versus the other call that

went well when I set up the call.

- Q I want to show you Defense Exhibit 555. Since it is an Excel spreadsheet, I'm just showing a native version here for the record.
- Do you recognize generally from the format of this what it is?
- 10 A Yes. Ours doesn't appear in a spreadsheet. It is more of 11 a bulleted-type format.
- Q And if I tell you that this is an excerpt from some of the field coaching report information for you, does that sound right to you?
- 15 A I see the bullet point as you are going down.
 - Q We are looking right now at line 5. I'll to my best to make it bigger. So line 5 says, "Suzanne Ivie" and "Craig Barnes." Then there is a column for "Employee Ivie," and then it says "KTNJ400."
- 20 Is that you?
- 21 A Yes.

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- 23 A Correct.
- Q Okay. Then if we scroll over to where the content is here, it looks like there are three columns where there is

commentary here. There is one for performance assessment, one for field ride summary and next steps, and the third one for manager comments on skill development.

Do you see that?

A Yes.

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Q So this looks like it reflects a field coaching report that Suzanne Ivie wrote for you.

Is that fair?

- 9 A Right.
- Q Can you tell from the field ride summary and next steps,

 just looking at it, can you tell whether Suzanne Ivie was

 actually with you in the field?
- 13 A Yeah. Can I take a moment to read it?
- 14 Q Sure. Take your time.
- 15 A Okay.
- Q The question is: Can you tell from reading that, does it appear to you that she was in the field with you or not?
- A So as I'm looking at this, a majority of the time when I
 would meet with Suzanne, a priority discussion was performance.
- 20 And if you look at this, obviously we have performance reports.
- 21 And as you can see highlighted here, especially under
- 22 performance assessment, by obviously that's very specific
- 23 information we can get from the performance reports.
- 24 The "field ride summary and next steps," that would 25 be information obviously me sharing kind of where they are at,

- 1 | and I am targeting on those particular providers.
- 2 Q The column for "field ride summary" doesn't describe any
- 3 personal interactions that she observed between you and the
- 4 providers?
- 5 A That's correct.
- 6 Q Can you tell the jury in general what Suzanne's approach
- 7 was in terms of visiting you in person in the field versus over
- 8 the phone?
- 9 A So a majority of the time, when I met with Suzanne, it
- 10 would be at a corner bakery or a restaurant or an
- 11 establishment. We would spend two to three hours. A priority
- 12 of that conversation was always performance, as you can see.
- Can they see this?
- 14 Q I believe so. The print may be small, but they can see
- 15 | it.
- 16 A A priority discussion was always performance, and that was
- 17 | the discussion. The majority of the discussion was around
- 18 performance. Many times it was discussing the different
- 19 reports that we had available to us and/or it could also
- 20 | include maybe where different doctors are on some of those
- 21 reports -- whether they're using the product, whether they're
- 22 | not using the product, and maybe even some things that myself
- 23 or my counterpart are trying to do to help them recognize the
- 24 | benefit of the product for the patient.
- 25 Q Can you recall how many times Ms. Ivie actually came to a

doctor's office with you?

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A So I was trying to really think about that. Again, you would have to look at the coaching forms, but nine times out of ten we would just meet at an establishment. The only reason I remember this is -- it's actually kind of a funny story. We got stuck in St. George -- and Suzanne will remember this -- on an airplane that was 123-degrees. She flew into St. George, and we got stuck on the tarmac in a 123 degree airplane for about 45 minutes, which was not a good experience. I can remember that.

I can remember one other time when it was a very small elevator in the office building. Suzanne didn't want to get in that elevator, and so we went around the other way, which is kind of a funny story. I can remember one other time. Specifically I can remember three times when I had a chance to meet doctors with Suzanne.

- Q Let's take a look back at this spreadsheet. I promise we won't look at it much longer. Now, line 8 refers to a different manager, right, Deanna Olson?
- A Correct.
- 21 | Q When was Deanna your manager?
 - A So Deanna was my manager when I left Suzanne's team for a respiratory specialty team that they created that we'd call on specialty docs -- allergists, pulmonologists -- and not so much on family medicine docs. So that team lasted a year and a

- 1 | half. That was not the original goal, but nationally they
- 2 dissolved that particular team. So I was the only one selected
- 3 | in Utah to be on that team. My manager, Deanna Olson, was out
- 4 of Denver, Colorado.
- 5 Q She was in Denver; you were in Salt Lake?
- 6 A Denver. I was in Salt Lake. At that time I had just the
- 7 | specialists in the state of Utah.
- 8 Q As compared to when Suzanne Ivie was your manager, were
- 9 you in Salt Lake, and she was where?
- 10 A So I was in Salt Lake, and Suzanne at the time was in
- 11 Lehi, which was about 20 miles from where I lived.
- 12 0 Closer than Denver?
- 13 | A Yes.
- 14 Q How often did Deanna visit you from Denver?
- 15 A Deanna would visit me from Denver on a very regular basis
- 16 every four weeks. Deanna was the one who kind of -- so I have
- 17 | a Mountain Dew drinking problem, and I had to drink even more
- 18 | Mountain Dew when I was with Deanna Olson just to try to keep
- 19 | up with her. But yes, she was in town, and it was for two days
- 20 every four weeks.
- 21 Q So she would stay overnight in the Salt Lake area?
- 22 A Yes.
- 23 | O Let's look at this now. There is a lot here. We are not
- 24 going to read all of this. This says, "Field visit summary and
- 25 next steps." So I want to try to highlight this. It says,

"When you opened the call, you caught yourself asking a closed-ended question and then corrected yourself in the moment by restating as HGQ, which led to her opening up on her thinking. When we debriefed in the car, we talked about the time that it took to write down what you committed to the notebook. We then discussed that while you may have initially started off with a close-ended question, you immediately changed it in the moment, because of our pre-call plan goal and how that was a great self-awareness moment."

Is this feedback that Ms. Olson gave you?

- In fact, that was many times the feedback in which I caught myself, because I didn't want to have the conversation and that I didn't set out my goal.
- A question about the process here. You would receive these field coaching reports through some kind of electronic system?
- 17 Yes.

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- Was there a requirement for you to acknowledge having received and reviewed them?
- Yes.
- 21 Just a second. As to that process of receiving and acknowledging in the system, did your practice with Ms. Ivie differ at all from your practice with other district sales 24 managers?
- 25 Each district sales manager is a little different.

- 1 Sometimes they would text you and say, "Hey, I just submitted a
- 2 \parallel field coaching form, if you could go out and approve." That
- 3 was not always the case with Ms. Ivie. But any time we would
- 4 go and obviously see providers, yeah, I would go out and
- 5 | acknowledge that. Because the way I always looked at it, if
- 6 I'm seeing providers, I would like to see what I am doing well
- 7 and maybe what I am not doing well. I can see how I am doing
- 8 on a performance by looking at the reports.
- 9 Q Were there times when you received an FCR from Ms. Ivie
- 10 when she had not been in the field with you?
- 11 A Yeah. When we would meet up, like at the Corner Bakery,
- 12 yes.
- 13 | Q And were there times that you did not acknowledge those in
- 14 | the system?
- 15 A Yes.
- 16 Q Why was that?
- 17 A I just -- the way I looked at it, it wasn't really a true
- 18 | field coaching opportunity.
- 19 | Q If we take a look back at line 5, that was the field
- 20 | coaching excerpt from Ms. Ivie. I am going to scroll us over
- 21 | to a column. This is column AA -- well, column Z says, "I
- 22 confirm that I reviewed this form."
- Is that where the sales rep confirms or acknowledges
- 24 | they reviewed it, to your knowledge?
- 25 A Again, I'm not used to the spreadsheet, but kind of the

- 1 | bullet point, the little radius button we would click on, yes,
- 2 that is the wording.
- 3 Q Then the next column says, "Confirmed
- 4 | representative/employee PRID."
- 5 A Correct.
- 6 Q Whose ID would you expect to appear there from your
- 7 | experience?
- 8 A That would be myself.
- 9 Q The one in here says KRFT972. Is that yours?
- 10 A No, it is not.
- 11 Q Do you know who that is?
- 12 A I do not.
- 13 MR. McCARTHY: Nothing further.
- 14 CROSS-EXAMINATION
- 15 BY MS. CHAMBERS:
- 16 Q So Suzanne was your supervisor for about 40 months; is
- 17 | that right?
- 18 A Yes.
- 19 | Q And you performed successfully under her supervision,
- 20 right?
- 21 A Yes. I really -- and you can go back and look. I was
- 22 | very successful before Suzanne Ivie; I was very successful
- 23 during Suzanne Ivie; and I continue to be successful after
- 24 | Suzanne Ivie. I'm one of those individuals that takes my
- 25 career serious. In fact, in this new role that I have been in

- 1 | since 2017, out of 150 territories, I am currently ranking
- 2 No. 4 in the nation.
- 3 Q That's impressive. In the defense exhibit that we just
- 4 | looked at with Mr. McCarthy, Suzanne notes that you were top
- 5 | five in the region and top five nationally, right?
- 6 A Right.
- 7 | Q So obviously a stronger performer?
- 8 A You don't survive in pharma anymore if you are not a
- 9 strong performer.
- 10 | Q Yes, I understand. Suzanne issued you strong performance
- 11 reviews, right?
- 12 | A Yes.
- 13 Q And when you worked with Suzanne, she promoted you twice,
- 14 | right?
- 15 A Well, as far as she promoted me, the way that works -- for
- 16 example, when I went to the biologic respiratory team, it was
- 17 | my choice to be able to go from that promotion.
- 18 **Q** Okay.
- 19 A That was something I chose to do. Obviously I wouldn't
- 20 | choose to do it if I did not have the performance numbers to
- 21 | justify that. But yes, that is something I was promoted, but
- 22 you aren't just selected. You have to interview. Other people
- 23 | were interviewed even outside of AstraZeneca. So the hiring
- 24 manager would interview you and then determine if you were the
- 25 candidate to be selected.

- 1 | Q Certainly. You earned your promotions, right?
- 2 | A You earned the right to interview.
- 3 Q But my question is just that those promotions occurred
- 4 when Suzanne was your supervisor?
- 5 A Correct.
- 6 Q You would agree that managers often coach and supervise
- 7 | their teams differently, right?
- 8 A Yeah. Everyone has their different style, just like every
- 9 rep would be different.
- 10 Q Right. And that was your experience at AstraZeneca?
- 11 A Yes.
- 12 Q Okay. And you never raised any concerns about Suzanne's
- 13 performance or her coaching prior to 2019, right?
- 14 A So my concern in my job and my role was my territory. And
- 15 many times, with the expectation of performance, that is kind
- 16 of where I focused. I didn't worry about focusing or worrying
- 17 | about the district. That was not my role. I think an
- 18 advantage that comes from that, you'll be successful if you can
- 19 | focus on what you control, which is my territory. I can't
- 20 control the district.
- 21 Q So is that, no, that you never raised concerns about
- 22 | Suzanne's performance or issues with her field coaching; is
- 23 | that right?
- 24 A No. I might have said something, like this Deanna Olson,
- 25 she came in for two days. I might have jokingly said, "I'm not

used to that anymore, " when I picked her up in between. 1 had the privilege of having another individual by the name of 2 3 Linda Craiq. And when she did field ride-alongs, it was also 4 two days back-to-back. And those are tiring. They are hard. 5 It is hard to be on stage two days back-to-back with your 6 customers. I understand. Could you take a look at your deposition. 7 It should be there on the stand. If you could turn to page 13. 8 I'm looking at line 5. 9 That is the deposition -- your sworn deposition that 10 you took in this matter on August 27, 2020, right? 11 12 Correct. 13 "QUESTION: Did you ever talk to another supervisor 14 about any concerns you had about Ms. Ivie's performance? "ANSWER: 15 No." 16 Did I read that correctly? 17 Α Yes. 18 Now, can we move to page 14. 19 But I think it is important that if you look 20 further back in this deposition, I made the exact comment that 21 I might have told a manager that this is something that I'm not 2.2 used to. In fact, I know it is in the deposition further back. 23 But my question was if you raised any concerns to any 24 other supervisor about Suzanne's performance or coaching, and

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the answer is no?

- 1 | A The answer is no. My response is did I bring that to
- 2 | anyone's attention in human resources? The answer is also no,
- 3 because that's not my responsibility.
- 4 | Q I understand. But you flew in here today from Utah,
- 5 | right, to testify about Ms. Ivie's field coaching?
- 6 A Right.
- 7 Q And AstraZeneca paid for your flight here?
- 8 A I hope so.
- 9 Q And you're currently employed at AstraZeneca?
- 10 A Yes.
- 11 | Q And you expect to continue your career with AstraZeneca?
- 12 A I hope so.
- 13 Q Okay. You can put that down. Thank you.
- You also stated previously that Suzanne was a good
- 15 supervisor, right?
- 16 A Suzanne was a good supervisor, yeah.
- 17 Q And when she was your supervisor, your team attended two
- 18 circles of excellence, right?
- 19 A That's correct.
- 20 Q And you were not part of the decision to terminate
- 21 | Suzanne?
- 22 | A No. In fact, I don't remember the exact date. But I do
- 23 know that when I left the team was September of 2017.
- 24 Q And you never spoke to Stephani DiNunzio about
- 25 | Suzanne Ivie, right?

- 1 A No. I haven't had -- I never had a conversation with 2 Stephani DiNunzio.
- 3 Q And the defendant's exhibit that we looked at with
- 4 Mr. McCarthy, you never provided that to anyone -- to Stephani
- 5 DiNunzio or Karen Belknap or Dawn Ceaser?
- 6 A I don't know who Karen Belknap is, and I don't know who
- 7 Dawn Ceaser is, and I have not met Stephani DiNunzio. It is
- 8 | kind of funny how it worked out. I left September 5th, 2017,
- 9 and I believe Stephani started within that same month.
- 10 MS. CHAMBERS: No further questions. Thank you.

REDIRECT EXAMINATION

12 BY MR. McCARTHY:

- 13 Q Craig, you were asked some questions by Ms. Chambers about
- 14 | your sales performance under Ms. Ivie. Did Ms. Ms. Ivie have a
- 15 particular method to kind of alerting you when the sales
- 16 | numbers would come out?
- 17 A Yes. It was kind of a joke amongst the team that you
- 18 | never wanted to receive an "ouch" email.
- 19 Q What do you mean by that?
- 20 | A The email would have the performance numbers, and then it
- 21 would have written across the top "ouch," O-U-C-H.
- 22 Q Who would that go to?
- 23 A The entire district.
- 24 Q Focused on one person?
- 25 A Focused on one territory, which typically was two people.

She would send that email to the district focused on the 1 2 bad performance of two people? 3 Α Correct. 4 MR. McCARTHY: Nothing further. 5 MS. CHAMBERS: Nothing further. 6 THE COURT: May this witness be excused? 7 MR. McCARTHY: Yes, Your Honor. 8 THE COURT: Thank you, sir. You are excused. Call your next witness. 9 Ma'am, if you could hold one moment, please. Thank 10 11 you. 12 Please step forward. You may remove your mask, if you are comfortable. 13 14 (The witness was duly sworn.) Thank you. Would you please state your 15 THE CLERK: name for the record, spelling your last. 16 17 THE WITNESS: Amy Welch. W-E-L-C-H. 18 DIRECT EXAMINATION 19 BY MS. RIECHERT: Ms. Welch, the jury might recognize you, although it has 20 21 been a few days. You were the second witness in this case. 2.2 Plaintiff's counsel played 30 minutes of your deposition. 23 now you are back as part of our case, okay? 24 Okay.

By whom are you currently employed?

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- 2 | Q And how long have you been at AstraZeneca?
 - A A little over 23 years.
- 4 Q What is your job title?
- 5 A Human resources business partner.
- Q And what does a human resources business partner do?
 Please tell the jury.
 - A So a human resources business partner -- we call it HR business partner -- they are assigned to a certain part of the company as a HR point of contact to all of the employees in that partnership of the organization. We work with that part of the organization and all of the employees. If they have inquiries, issues, questions, they can come and work that through me, and I can work and escalate it, as needed, to the global HR organization and work with them to work through whatever their issue may be; for example, payroll concerns, if there is an issue with their pay, or benefit concerns, employee relations concerns, that sort of thing, and I can help to escalate that, as necessary.

I also work with the global HR organization and the business on various projects; work projects, human resources projects, and so on.

- 23 Q Where do you live?
 - A I live in Wilmington, Delaware.
- 25 Q How long have you lived there?

- 1 A Wilmington, Delaware, I have lived there about 21 years.
- 2 Q Do you have a college degree?
- 3 A I do. I have a bachelor of science in education.
- 4 | Q And do you have any HR certificates?
- 5 A Yes. I have a professional certificate in human resources
- 6 from Cornell.
- 7 Q Are you married?
- 8 A I am. I have been married for 26 years.
- 9 Q Any kids?
- 10 A Two children. I have a 25-year-old son and a 20-year-old
- 11 daughter.
- 12 Q Can you remember your first interactions with Ms. Ivie?
- 13 A So I first met Suzanne in person, I believe, at a sales
- 14 meeting that was out in the field. We had met through that
- 15 interaction at the meeting.
- 16 Q Do you remember when that was?
- 17 | A I believe -- I want to say around 2017, maybe '18.
- 18 | Q Were you the human resources business partner for the
- 19 | respiratory team Seattle region at some point in time?
- 20 A Yes. Yes, there were other regions, but Seattle was one
- 21 of them.
- 22 Q When did the Seattle region become part of your group that
- 23 | you -- for the HR business partner for?
- 24 A So I started to have responsibility for the sales
- 25 organization, that respiratory sales organization, about the

- 1 end of 2016; more specifically in 2017.
- Q How long did you continue to support the respiratory part of the business sales organization?
- 4 A I am still with the respiratory organization today.
- Q Were you involved with the issues that Ms. DiNunzio had with Ms. Ivie in the 2018-2019 time period?
- 7 A Yes, I was aware. As my role as the HR business partner, 8 I'm often kept advised when there are issues that come up.
- 9 Q Now, Ms. Ivie was an executive DSM. What's the difference between an executive DSM and a DSM?
 - A So the district sales manager, or DSM, and the executive DSM or executive district sales manager, they essentially have the same roles and responsibilities. The executive DSM is essentially a promoted level. Promotion is over time and deemed through experience and through different levels of success, if you will, that a person can become eligible for promotion consideration, if you will, to the next level. In terms of responsibilities and roles and responsibilities, the DSM and executive DSM have the same responsibilities.
 - Q Let's look at Exhibit 510, which is Ms. Ivie's performance review for the year 2018. Are performance reviews available for employees to see once they've been entered into the system?
- 23 A Yes.

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Q And about when do they get finally entered into the system?

- A So they're entered into the system realtime, but the visibility of the performance evaluation becomes available in April, so April 1st. So we complete the performance cycle in March and visibility happens on April 1 to the employee.
 - Q How does the employee access their own performance review?
 - A In the system. The system we use is Work Day. Every employee has access to their profile in Work Day, and they can pull up their performance reviews.
- 9 Q This one says Ms. Ivie got a two. Can you explain the 10 review scale for review at AstraZeneca.
 - A So at this time the performance rating scale was one to five, with one being the lowest and five being the highest. So a two in the lower range of the scale.
 - Q Below that it says "COE October." Can you explain what that is.
 - A "COE" stands for Circle of Excellence. It's the ranking system that they use for sales performance. So our sales operations organization tracks a person's success related to their sales objectives. Every person has sales objectives they have each year, and their success against the actual targets are tracked, and they are ranked. Now, in COE, the higher it is -- you want it to be lower. So higher is not good.
 - Q So 106 out of 128 is not so good?
- 24 A Not so good.

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25 Q Let's switch topics. There has been testimony in this

- 1 case about how Ms. Ivie had been on the leadership academy and
- 2 | had been a compliance champion. Would taking away those
- 3 | special projects impact Ms. Ivie negatively?
- 4 | A No.
- 5 | Q Would the fact that Ms. Ivie had been issued a written
- 6 warning prevent her from applying for other jobs within
- 7 AstraZeneca?
- 8 A No, it would not.
- 9 Q Let's look at Plaintiff Exhibit No. 67. Looking at
- 10 Exhibit 67, is this an email that you wrote to Ms. McCullough
- 11 on June 5th, 2019?
- 12 A Yes. Can you scroll down a little bit more?
- 13 Q Let's look at this attachment to the exhibit. What we're
- 14 looking at now, there was an attachment to the email that you
- 15 sent to Ms. McCullough?
- 16 A Right.
- 17 | Q Did you write this attachment?
- 18 | A I wrote it in consultation and assistance with Dawn Ceaser
- 19 and Mike Pomponi.
- 20 | Q And did you provide this to Ms. McCullough?
- 21 A Yes.
- 22 | Q Why did you provide it to her?
- 23 A As part of Barb McCullough's role, her role is to keep
- 24 senior leadership informed. So she asked me to prepare a
- 25 summary for her to be able to have available, if she needed it,

- 1 to be able to help answer questions or inform.
- 2 Q Did Ms. McCullough ever express any concerns to you about
- 3 the termination of Ms. Ivie's employment?
- 4 | A No.
- 5 Q Look at Exhibit 58. Are these emails between you and
- 6 Ms. McCullough and some other people added to it as well?
- 7 | A Yes.
- 8 Q Was Ms. McCullough asking you why AstraZeneca gave
- 9 Ms. Ivie a severance package?
- 10 **|** A No.
- 11 Q Were you talking to her about the severance package and
- 12 | why the company gave her one?
- 13 A I think she was -- my understanding or my recollection was
- 14 | she was just trying to get clarification.
- 15 Q Did you explain to her why a company had given Ms. Ivie a
- 16 severance package?
- 17 | A I believe I did. I don't see it on this particular email,
- 18 at least not the chain, but I do know why.
- 19 Thank you. Yes, I did.
- 20 Q And what was the explanation that you gave to
- 21 Ms. McCullough about why it was that the company was giving
- 22 Ms. Ivie a severance package?
- 23 A Because at the original time, when the warning was being
- 24 delivered, Suzanne had asked for a package, and we reviewed it
- 25 with business leadership, and they approved a package to be

- 1 given to her at the time. She decided not to take the package.
- 2 So since that was offered previously, at this point in time we
- 3 offered it again.
- 4 Q Now, was Ms. DiNunzio consistently enforcing the field
- 5 ride obligation across her team?
- 6 A Yes.
- 7 | Q Was Ms. Ivie being singled out by Ms. DiNunzio for
- 8 coaching by phone as opposed to doing actual physical rides?
- 9 A No.
- 10 Q Does AstraZeneca have policies on discrimination and
- 11 retaliation?
- 12 | A Yes.
- 13 | Q Where are they located?
- 14 A They are located on the HR portal as well on other online
- 15 available systems.
- 16 Q Do employees have access to that?
- 17 A Yes.
- 18 Q And you have access to it too?
- 19 A Yes.
- 20 Q Let's look at Exhibit 526 -- and I'm going to go through
- 21 these very quickly. Is this the human resources USA standards
- 22 of conduct?
- 23 A Yes.
- 24 | Q And is that one of the things that's available to
- 25 employees on this portal?

- 1 A Yes.
- 2 Q Let's look at 527. Is this the AstraZeneca code of
- 3 ethics?
- 4 A Yes.
- 5 Q And is that something that's available to AstraZeneca's
- 6 | employees?
- 7 **||** A Yes.
- 8 Q Let's look at 528. This is a very long document. I'm not
- 9 going to make you look at everything. Is this the AstraZeneca
- 10 U.S. policy handbook?
- 11 | A Yes.
- 12 Q And then let's look at 529. Is this the human resources
- 13 USA EEO or Equal Employment Opportunity policy?
- 14 | A Yes.
- 15 Q And that's also a policy that's available to AstraZeneca
- 16 employees to review if they want to do so?
- 17 A Yes.
- 18 Q And then let's look at Exhibit 530. Is that the HR USA
- 19 open-door procedure?
- 20 A Yes, it is.
- 21 | Q What's essentially the purpose of an open-door procedure?
- 22 | A So the open-door procedure takes an employee through what
- 23 their options are, if they have any concerns or complaints.
- 24 They have a range of opportunities in terms of how they can
- 25 | reach out and escalate those questions or complaints.

So one of the options is to their manager. If they 1 are not comfortable going to the manager, they can go to the 2 next-level manager. Again, if they are not comfortable with 3 either of those options, they can reach out to human resources, 4 either through employee relations or HR of business partner. 5 6 Again, if they are not comfortable with that option, there is the anonymous ethics hotline that they can contact anonymously. 7 How do these employees know about all of these various 8 9 options available? 10 Through the policy documents. We also communicate that 11 through training as well. Then after an employee makes the complaint, then what 12 13 happens? The complaints will be reviewed by the appropriate party, 14 15 typically employee relations or compliance, and it will be investigated. 16 17 And who does the investigation of the complaints if they 18 are HR-related? If they are HR-represented, it is employee relations. 19 Α

- 20 Are you, as the HR business partner, involved in doing 21 these investigations?
- 2.2 Α No.
- 23 Q Why does employee relations do it instead of you?
- 24 That would be because, in employee relations, that's the 25 duties of the job. They are considered the experts in that

- 1 | area of investigation, and they are not directly with the
- 2 business area, and so therefore they are an outside party, if
- 3 you will.
- 4 Q Does AstraZeneca train its employees on discrimination and
- 5 harassment?
- 6 A Yes.
- 7 Q And how does it do that?
- 8 A Through regular training that the employees would receive.
- 9 | Q How often do they get this training?
- 10 A Typically yearly. It depends on the state requirements as
- 11 | well that they are living in.
- 12 Q Do employees also get compliance training?
- 13 A Yes.
- 14 | Q How often is that?
- 15 A Again, clearly as well.
- 16 Q What kind of things does it include in the compliance
- 17 | training?
- 18 | A So compliance ranges -- there is also differences,
- 19 depending on the person's job. It is how we engage with
- 20 | customers; how we engage properly with regulators in terms of
- 21 distributing our materials properly and appropriately as well
- 22 as just conduct and how you would appropriately behave and
- 23 conduct your roles.
- 24 Q Switching topics to references --
- 25 A Okay.

- 1 | Q -- what is AstraZeneca's policy on references?
 - A So you're talking about employment references?
- Q Right. So if somebody calls and says, "Hey, I would like to get a reference on Suzanne Ivie."
- A So if somebody -- if an employer of a former employee

 calls AstraZeneca, AstraZeneca just confirms the information or

 data that the person -- the former employee has given to that
 - So, for example, the dates of service, how long they were employed by the company, what their role was. If they authorized it, we can even tell them their salary, but we have to authorize it. Those are the types of questions we authorize.
- 14 Q Do you provide any information on performance reviews?
- 15 A No, do we do not provide performance reviews. That would
 16 come from the employees themselves if they choose to provide
 17 them to the employer.
- 18 Q That is not something that AstraZeneca does?
- 19 A No. We don't provide that as part of the reference.
- Q Does AstraZeneca say whether the employee is eligible for rehire?
- 22 | A No.

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potential employer.

- Q Does AstraZeneca say whether the employee was terminated or not?
- 25 | A No.

- 1 | Q Does AstraZeneca say why the employee was terminated?
- 2 A No.
- 3 Q Now, Ms. Ivie's expert, who came in here yesterday to
- 4 | testify, claimed she would not be able to get another job
- 5 | because a Google search of her name would show that she is a
- 6 whistleblower. Even if this was true, does AstraZeneca's HR
- 7 department do Google searches of job applicants?
- 8 | A No.
- 9 Q Does the recruiting department do Google searches of job
- 10 | applicants?
- 11 | A No.
- 12 | Q Have you worked with Ms. DiNunzio?
- 13 | A Yes.
- 14 | Q For approximately how long?
- 15 A So I started working with her, I would say actually in the
- 16 2016 time frame when she had -- when I had joined the
- 17 | respiratory area in a prior role, and she was a commercial
- 18 alignment leader, so prior to her CBD role.
- 19 Q Did you work with her in her CBD role until she left that
- 20 | CBD role?
- 21 A Yes.
- 22 Q Do you remember when that was?
- 23 A When she left the CBD role?
- 24 Q Yes.
- 25 A So she left the CBD role at the end of -- gosh -- at the

- 1 end of 2020, she moved into a different part of the business.
 - Q Do you know if that was a promotion?
- 3 A It was. So she was part of the respiratory inhale team as
- $4 \parallel$ a CBD. Then she was promoted to the diabetes specialty team,
- 5 and so it was a specialty role and therefore considered a
- 6 promotion.

- 7 | Q Have you had an opportunity to observe her as a manager?
- 8 A I have, for the most part through -- at business meetings
- 9 as well as seeing her present to the teams and such. So I have
- 10 seen her interact with her team.
- 11 Q Have you also had an opportunity to work with her on any
- 12 performance issues she might have with her team?
- 13 A Yes. I have worked with her on performance issues. I
- 14 have worked with her, as I said, in interacting with her team
- 15 as well as her counterparts and leadership team as well.
- 16 Q What have you observed about her?
- 17 | A So I observed her to be a fair and ethical leader in terms
- 18 | of making sure that her people have the opportunity to grow, to
- 19 develop, and making sure that they have regular feedback, and
- 20 | she is also very specific about -- and I would say consistent
- 21 about making sure that how she approaches and the requests that
- 22 | she has for her team are following the guidelines and making
- 23 sure that everybody has an opportunity to understand and make
- 24 sure what those guidelines are.
- 25 Q Let's talk about promotions at AstraZeneca. So what would

- 1 | the next level up after DSM be?
- 2 A So if we're talking about specifically the sales
- 3 organization, the next level after a district sales manager
- 4 would be a CBD. It stands for commercial business director.
- 5 Q So was Ms. Ivie already at the highest level of a DSM?
- 6 A Yes.
- 7 Q The CBD, which is the next level up in the sales
- 8 | organization, was that Ms. DiNunzio's job?
- 9 A That was Stephani's job as a CBD, yes.
- 10 Q Do you have any reason to believe that Ms. Ivie would have
- 11 gotten Stephani DiNunzio's job?
- 12 A No.
- 13 Q Ms. Ivie testified she was on track to be promoted at
- 14 AstraZeneca, or if she didn't, I think her experts certainly
- 15 did. Was she on track to be promoted?
- 16 A Not that I'm aware of.
- 17 | Q Is there like a group of high performers at AstraZeneca?
- 18 A So, yes. I mean, we do talk on a regular basis with
- 19 | leadership teams and in human resources to talk about something
- 20 | called succession planning, like how do we prepare and know if
- 21 there are people who are ready for the next role, that sort of
- 22 thing. So in those conversations, we do review people, who are
- 23 | in current roles, typically roles that will be the next role
- 24

up.

25 Q Was Ms. Ivie, as part of this succession planning,

- 1 discussed as someone who would be ready to move up?
- 2 \blacksquare A No, not in the conversations I was a part of.
- 3 Q Now, Ms. Ivie was saying that she -- or her expert was
- 4 saying that she would be promoted to a training and development
- 5 role in the CL&D department. Remind us what the CL&D
- 6 department stands for.
- 7 A It CL&D stands for commercial learning and development.
- 8 Q Does AstraZeneca have commercial learning and manager
- 9 roles in that department?
- 10 A They do.
- 11 Q How many people are there in such roles?
- 12 A There are five people in the commercial.
- 13 | Q Where are they located in?
- 14 A In the Wilmington headquarters offices.
- 15 | O Would Ms. Ivie need to move to take such a role?
- 16 A Yes.
- 17 Q And if she wanted to apply for a role, how would that go
- 18 about? What would she need to do?
- 19 A So all of the internal openings and vacancies that come up
- 20 are published on our internal job boards; in this case the job
- 21 boards are posted on Work Day. She and any employee would have
- 22 to apply for the job via there.
- 23 Q And would outside people also apply to the job?
- 24 A Yes. Usually jobs are posted internally and externally at
- 25 the same time. So it would be all candidates that would come

- 1 in and apply for the role.
- 2 | Q So even if there had been an opening for this commercial
- 3 | learning manager, and even if Ms. Ivie had applied, she might
- 4 | not have gotten the job, right?
- 5 A Right. Yes.
- 6 Q And if she had got this commercial learning manager role,
- 7 | would that have been a promotion?
- 8 A No. It would have been considered a lateral role -- I'll
- 9 use -- so we grade levels that are different roles. So the
- 10 district sales manager is grade level E; a commercial learning
- 11 manager is a grade level E. And so it is considered a lateral
- 12 role.
- 13 Q Did you look at the market pay for an executive DSM at
- 14 | AstraZeneca?
- 15 A Yes.
- 16 Q Did you look at the market pay for a commercial learning
- 17 manager at AstraZeneca?
- 18 A Yes.
- 19 Q Which one paid more?
- 20 A The district sales manager.
- 21 | Q Do you remember by how much?
- 22 A It was approximately \$15,000 more in terms of the market
- 23 pay point.
- 24 Q So Ms. Ivie would have been paid less generally as a
- 25 commercial learning manager --

- 1 A It would have been a lesser market reference point, so
- 2 yes, the range would be less.
- 3 Q So Ms. Ivie told him, her expert, that these commercial
- 4 | learning roles paid 50,000 to 60,000 per year more than the DSM
- 5 role. Is that true?
- 6 A No.
- 7 Q So we just heard from the last witness something called a
- 8 | PRID?
- 9 | A Yes.
- 10 Q Can you tell me what a PRID is in AstraZeneca-speak.
- 11 A Yes. I don't know what PRID stands for, but it is
- 12 sesentially a computer identifier -- an identifier in terms of
- 13 somebody's log-on number.
- 14 Q And so it is used by employees to do what?
- 15 A To log into their computer. It is a PRID. That's how we
- 16 | identify -- not we -- but the company's computer systems know
- 17 who is on the system.
- 18 Q And do you have to have a PRID to basically get onto these
- 19 computer systems?
- 20 A Yes.
- 21 | Q And in your position do you have access to a database with
- 22 | everybody's PRID in it?
- 23 A Yes.
- 24 Q Have you been able to identify the PRID for Suzanne Ivie?
- 25 A Yes.

- 1 | Q What was that PRID?
- 2 A It was KRFT972.
- 3 Q If we look at Exhibit 555, which is the exhibit we just
- 4 looked at with Mr. Barnes, column AA says, "Confirmed
- 5 | representative/employee PRID, and Mr. Barnes testified that it
- 6 was supposed to be his number that went in there, but it wasn't
- 7 | his number. Based on what you just testified to, whose number
- 8 was that?
- 9 A Suzanne's.
- 10 Q Now, did the company have a reduction in force in 2020?
- 11 | A Yes.
- 12 Q What was your role in connection with it?
- 13 A So I was the lead HR business partner that managed the
- 14 project.
- 15 Q And approximately how many employees were let go as a
- 16 result of that?
- 17 A Approximately 430 or so.
- 18 | Q Did it impact the sales organization?
- 19 A Yes.
- 20 Q Did it impact district sales managers in the region where
- 21 Ms. Ivie worked?
- 22 A Yes.
- 23 Q And was one of the DSMs in that region let go?
- 24 A Yes.
- 25 Q Who was that?

- 1 A Andrew Maratas.
- MS. RIECHERT: No further questions.
- THE COURT: Thank you.
- 4 CROSS-EXAMINATION
- 5 BY MS. CHAMBERS:
- 6 Q Ms. Welch, you would agree that -- we talked -- you talked
- 7 | with Ms. Riechert about AstraZeneca's policies and procedures,
- 8 | right? Would you agree in a AstraZeneca cannot retaliate
- 9 against an employee who raises a concern?
- 10 A Yes.
- 11 Q And Ms. Riechert also asked you about Stephani DiNunzio
- 12 and her rise within the company. When did you first learn that
- 13 | Stephani DiNunzio had never completed -- had never been
- 14 retrained in accordance to the global compliance report from
- 15 | May 2019?
- 16 A I'm not sure -- so when did I learn of her not completing
- 17 | a training?
- 18 0 Correct.
- 19 A I don't recall.
- 20 Q Do you know if she was ever trained?
- 21 A All employees are expected to be trained on the
- 22 compliance.
- 23 Q So there was a compliance report in relation to Ms. Ivie's
- 24 complaints. Are you aware of that?
- 25 A So I'm not aware of what you are talking -- I'm not aware

A. Welch - X

- 1 | of what you are talking about, no.
- 2 Q Okay. So do you know if Stephani DiNunzio ever completed
- 3 | training or was monitored in connection to a compliance
- 4 | investigation?
- 5 A If she was monitored?
- 6 Q And retrained.
- 7 A So related to -- are you talking about in relation to the
- 8 complaint?
- 9 Q Yes, to Suzanne Ivie's complaint and the subsequent
- 10 compliance investigation and findings.
- 11 A So I know there was a review. I wasn't involved in the 12 retraining efforts, and so I'm not aware of the progress there.
- 13 Q Okay. We talked about some more -- you talked about the
- 14 policies and procedures. Is it typical for an HR practice to
- 15 have the manager at an OTR meeting even if there is a
- 16 retaliatory complaint about the manager?
- 17 A So I don't -- I'm not usually involved in the OTR
- 18 meetings, the opportunity-to-respond meetings. However, what I
- 19 | would say it is common to have the manager there, because the
- 20 manager is responsible for coaching and guiding the employee.
- 21 So if the OTR is in relation to an employee that's being looked
- 22 | at and needs to review a situation to get their insight, a
- 23 manager would be involved.
- 24 Q Even if that employee has complained about retaliation
- 25 | from that manager?

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So again, I'm not familiar with the practices, because I 1 don't typically schedule or get involved in the OTR meetings, 2 3 so I can't comment on that. 4 MS. CHAMBERS: Thank you. No further questions. 5 MS. RIECHERT: No further questions. 6 THE COURT: May the witness be excused? 7 MS. RIECHERT: Yes. THE COURT: Thank you very much. 8 Call your next witness, please. 9 MS. TALCOTT: Your Honor, the defense calls 10 Dr. Edward Bierhanzl. 11 12 MR. McCARTHY: Just a moment, Your Honor. 13 MS. RIECHERT: You will be pleased to hear we are 14 going faster than we expected, and we didn't tell him to be back till 3:00. We have another witness lined up. 15 16 THE COURT: Let's take our afternoon break right now. 17 MS. RIECHERT: Okay. 18 THE COURT: Thank you, members of the jury. Remember 19 not to discuss this case with one another, please. I will see 20 you back at three o'clock. 21 MS. TALCOTT: Thank you, Your Honor. 2.2 (Recess.) 23 (Open court; jury present:) 24 THE COURT: Good afternoon. Please be seated. 25 Defendant, call your next witness, please.

- 1 MS. TALCOTT: The defense calls Dr. Edward Bierhanzl.
- THE COURT: Thank you. Raise your right hand and be
- 3 sworn.
- 4 (The witness was duly sworn.)
- 5 THE CLERK: Thank you. Would you please state your
- 6 name for the record, spelling your last.
- 7 THE WITNESS: Edward Joseph Bierhanzl.
- 8 DIRECT EXAMINATION
- 9 BY MS. TALCOTT:
- 10 Q Dr. Bierhanzl, what do you do for a living?
- 11 A I am a director in the Washington, D.C. Office of
- 12 Resolution Economics, which is an economic consulting firm.
- 13 Q Are you an economist?
- 14 | A Yes.
- 15 Q Can you describe your educational background for the
- 16 | jury.
- 17 | A I have got a bachelor's degree in economics and a master's
- 18 and Ph.d in economics from Florida State University.
- 19 Q Were you an economics professional for a number of years?
- 20 A For eleven years I was a professional of economics at
- 21 | Florida A&M.
- 22 Q And were you tenured there?
- 23 A Yes.
- 24 Q And do you have an area of specialization?
- 25 A Labor and employment economics.

- 1 | Q And do you publish on the topic of labor and employment?
- 2 A I have, yes.
- 3 Q And do you speak on that topic?
- 4 A Yes.
- 5 Q And do you regularly analyze economic damages related to
- 6 | lost wages and other compensation?
- 7 | A Yes.
- 8 Q And have you consulted as an expert witness in other legal
- 9 cases?
- 10 A Yes.
- 11 Q Can you give us an approximation of how many times?
- 12 A In all types of labor and employment cases?
- 13 Q Correct.
- 14 A Several hundred.
- 15 Q And can you tell us what do you do in your role now as a
- 16 | consultant?
- 17 A For this case in particular?
- 18 Q No, just generally.
- 19 A Well, it covers reviewing material and legal documents, if
- 20 | it happens to be a case of litigation. Many cases we work on
- 21 are compensation valuations, which don't involve litigation.
- 22 So for all of those, I review the data, do data analytics,
- 23 review relevant economic statistics, and provide opinions and
- 24 results to our clients.
- 25 Q Are there some cases that you have worked on where you

- 1 have used a vocational rehabilitation expert to work with you
- 2 on the case?
- 3 | A Yes.
- 4 Q What types of cases would those be?
- 5 A Typically they are wrongful termination cases, where an
- 6 employee has either left an employer or they've had to
- 7 discontinue employment because of some injury or incapacity.
- 8 | Q Is there anything in this case where the claims are age
- 9 discrimination, wrongful termination in retaliation,
- 10 whistleblower claims, anything there that you think that would
- 11 require the use of a vocational rehab expert?
- 12 A No, this isn't the type of case that we typically would
- 13 see a vocational rehabilitation expert employed.
- 14 Q Do you feel comfortable with your doctorate in economics
- 15 to do all the analysis necessary to come to an opinion
- 16 regarding Ms. Ivie's damages in this case?
- 17 | A Yes.
- 18 Q And are you being paid for your time here today by
- 19 | AstraZeneca?
- 20 A Yes.
- 21 | Q What's your hourly rate?
- 22 A \$575 per hour.
- 23 Q Approximately how many hours have you spent on this case?
- 24 A Prior to this week, about 28.
- 25 Q And is your opinion influenced at all by the fact that

- 1 AstraZeneca is paying you?
- 2 A No.
- Q And are your opinions offered today to a reasonable degree of economic certainty?
- 5 A Yes.

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- 6 MS. TALCOTT: Your Honor, AstraZeneca offers
 7 Dr. Bierhanzl as an expert witness on the topic of damages.
- 8 THE COURT: Any objection?
 - MS. CHAMBERS: Just to clarify, just as an economic expert on damages?
- 11 MS. TALCOTT: Yeah, and mitigation. Economic -- her 12 amount of damages and mitigation.
 - MS. CHAMBERS: We object on mitigation, but economic damages, no objection.
- 15 THE COURT: Counsel?
 - MS. TALCOTT: He is a doctorate-level economist who has testified that he has done damages estimates in numerous cases in the past, including lost wages.
 - MS. CHAMBERS: Your Honor, he is not a vocational rehab expert. I have no objection to him testifying about damages, but in terms of what type of job Ms. Ivie might obtain or her mitigation of those efforts, we object.
- MS. TALCOTT: Your Honor, I can ask a few more questions.

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1 BY MS. TALCOTT:

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- Q Dr. Bierhanzl, have you testified in the past on the issue of mitigation of damages of a party in a case?
- A Any time we work on a case that involves economic damages, the question of mitigation is involved.
 - Q How do you do that calculation?
 - A Mitigation involves making an assessment or an evaluation of someone's earnings in the labor market or potential earnings in the labor market.
 - Q And in a case where there is not an issue regarding someone's disability, is there anything that you would not be qualified to do as a doctorate-level economist in terms of preparing a damage assessment for a party's mitigation damages?
 - A No. That's what labor economics is. It is about understanding and describing how people are paid and what wages prevail in the market and how jobs work.
 - MS. TALCOTT: Your Honor, AstraZeneca offers

 Dr. Bierhanzl on the topic of Ms. Ivie's mitigation of damages
 as well.
 - THE COURT: Thank you. I will find him so qualified as to both damages and mitigation.
- 22 Thank you.
- 23 BY MS. TALCOTT:
- Q Dr. Bierhanzl, before we get to the substance of your opinion, can you explain to the jury how damages should be

1 | calculated in an employment termination case?

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A Sure. Damages are basically a two-part process. One part is understanding what someone's earnings would have been had they not been terminated from an employer and what they would look like going into the future. The other part is understanding what someone's earnings may look like once they've left their former employer going into the future.

The difference between those two numbers, if it exists, would be considered economic damages. If the mitigating or offset earnings that they could earn after having left are less than what they could have earned had they stayed, then that would be considered economic damages.

- Q In essence, it is a subtraction calculation?
- A Right. The "but for" earnings minus the offset earnings are what are considered economic damages.
- Q Dr. Bierhanzl, can you explain for the jury what should be considered in calculating a plaintiff's "but for" income.
 - A So that's the income that we would expect them to earn had they stayed employed, and it is basically determined by what they actually were earning along with any benefits, other types of compensation besides salary, and then also based on how long they could be expected to remain employed.
 - Q Would you also include inflation and raises in the "but for" income?
- 25 A Sure. That would be part of anticipating or projecting

- 1 | what they could be expected to earn in the future.
- Q What should be considered in calculating a plaintiff's offset income?
- 4 A Well, it is a similar calculation, but instead of their
- 5 actual earnings with their employer, it is an effort to project
- 6 | what could reasonably we be expected for them to earn given
- 7 | their skills, their experiences, given the state of the job
- 8 market, and how long we would expect them to work in other
- 9 positions.
- 10 | Q Is it necessary in making these calculations to make
- 11 certain assumptions?
- 12 A Yes.
- 13 Q Why is that?
- 14 A Well, we're talking about projecting what might happen in
- 15 the future, which, of course, we don't know with certainty, and
- 16 so we have to make some reasonable assumptions about what is
- 17 | likely to happen given what we know about the employee that
- 18 we're looking at and their abilities and what the state of the
- 19 | labor market is.
- 20 Q Is it necessary that those assumptions be supported by
- 21 some evidence?
- 22 A Certainly.
- 23 Q Did we ask you to calculate plaintiff's reasonable damages
- 24 | in this case?
- 25 A Yes.

- 1 | Q Did we also ask you to review the opinions of plaintiff's
- 2 experts, Mr. Sevart and Dr. Edelman, and tell us if you
- 3 disagreed with their opinions in any respect?
- A Yes.
- 5 | Q What documents did you review in this case?
- 6 A I reviewed Mr. Sevart's reports; both of Mr. Edelman's
- 7 | reports; I believe I reviewed the original complaint in the
- 8 case; Ms. Ivie's deposition testimony and parts of her
- 9 personnel file; possibly some payroll records, and, of course,
- 10 also Bureau of Labor Statistics data on the relevant labor
- 11 markets and salaries.
- 12 | Q Did you feel that you had sufficient documents provided to
- 13 you to make a reasonable calculation of Ms. Ivie's damages?
- 14 A Yes.
- 15 Q What was Mr. Sevart's role in calculating Ms. Ivie's
- 16 damages?
- 17 | A Well, he essentially projected what he believed to be
- 18 | her -- what her earnings would have been at AstraZeneca. Then
- 19 he projected what he believed she would be able to earn after
- 20 | having left the company.
- 21 Q Let's talk about some of the specifics of Mr. Sevart's
- 22 popinion. Are there any assumptions that he made that you
- 23 disagree with?
- 24 A Yes.
- 25 0 What are those?

- A Well, the first one, he assumed that had she remained employed with AstraZeneca, she would have certainly received a promotion to a higher level job with a considerable increase in pay. I believe he said 50- to \$60,000 per year. But he didn't provide any evidence of that or cite any details. In fact, it wasn't even a specific job. He said it might have been a training job or it might have been marketing job, I believe. But there were no details at all and nothing that could be used as a basis to say, "This is what it definitely would be, and this is how much it would pay."
- Q In your opinion, was it appropriate for Mr. Sevart to include that potential promotion in her calculation of damages?
- A No. It was much too speculative.
 - Q Does that mean that Mr. Sevart's estimate of Ms. Ivie's earnings had she not been terminated or her "but for" earnings were higher than what the objective evidence supported?
- A Yes. They are higher by the amount of this supposed promotion.
- Q Are there other assumptions in Mr. Sevart's report that you disagree with?
- 21 A There are, yes.

- 22 | Q And what were those?
- 23 A When he attempts to project what he believes she could 24 reasonably earn after having left AstraZeneca, he says he 25 believes that she is qualified for jobs as a district sales

manager or a regional sales manager, which is appropriate, 1 given her previous job. But then he says that she is only 2 capable of earning as much as someone with, I believe he said 3 four or five years' experience, which doesn't give her credit 4 for the full 19 or 20 years of experience that she had in a 5 6 sales management role. As a result, he comes up with an expected amount of earnings that is way too low, because it, 7 again, doesn't credit her actual experience in those jobs. 8 So in our subtraction problem, Mr. Sevart came up with a 9 10 figure for the upper number, which is too high, and the lower 11 number in a subtraction problem that's too low, meaning the difference would be larger than you would have anticipated? 12 The result of that calculation is a number that is 13 14 much larger than it should be. So by not giving her credit for her years of experience, 15 he also significantly undervalued her potential earnings; is 16 that correct? 17 18 Yes. That's correct. 19 Can you explain to the jury why those errors are 20 important? 21 Well, again, the idea of calculating economic damages is a 2.2 two-part process. One part is what you expect someone could 23 reasonably have earned had they remained working with their 24 former employer, and the second part is what they could 25 reasonably be expected to earn in the labor market after having

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- left. And if those numbers aren't accurately projected or calculated, then your economic damages number is going to be wrong.
 - Q Based on the jobs selected by Mr. Sevart, once the correct experience is factored in, how does plaintiff's estimated offset income compare to her compensation at AstraZeneca?
 - A Well, fortunately, the tables that Mr. Sevart used to estimate earnings actually have a place where you can find someone with 16 or 18 years' worth of experience. When you use those actual experience numbers and look at the earnings that you would expect in those jobs with that level of experience, they are, if I recall, about \$60,000 higher per year than the numbers he used.
 - Q Am I correct you looked at the salary data from the Bureau of Labor Statistics for sales manager?
 - A Mr. Sevart used salary data from a private survey company, which was fine. But I also checked the data from the Bureau of Labor Statistics, which is the Department of Labor agency.

 They produce public data -- reams and reams of public data. So I looked their data, and I saw that their data was consistent with the data he used and was also consistent with what

 Ms. Ivie had been earning at AstraZeneca and what someone with her level of experience could be expected to earn in the
 - Q So does that mean that someone with Ms. Ivie's training

district manager or regional manager role.

and experience would be expected to earn approximately the same amount in a new job as she earned at AstraZeneca if she made an appropriate effort to try to find that new job?

A Yes.

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Q Mr. Sevart testified yesterday that it was reasonable for him to use comparable salaries for someone with only four to five years of experience in sales management rather than giving her credit for 19 years of experience, because Ms. Ivie was a whistleblower who would be unlikely to get a comparable job.

Is that a reasonable assumption, in your opinion?

A No. Well, first of all, the idea of the whistleblower component being related to years of experience, well, it's not something that he asserted in his report, and so I didn't evaluate it there. But in any case, that's not how the tables that he uses work. It is a simple table that says for a given job someone with a certain amount of experience can expect to earn a certain salary. Of course, this is an average over hundreds of thousands of employees. They may differ in respects other than their experience, but the point of the table and the point of him using it is to show the relationship between years of experience and salary. So it is appropriate to use what her actual years of experience are.

Q Mr. Sevart also testified that he took into consideration the fact that Ms. Ivie had applied for and had been interviewed for over 140 jobs without success when he decided

- to discount her years of experience and estimating her offset income. Would that be reasonable, in your opinion, if he did not review the qualifications necessary for the jobs she was
 - A Her experience is her experience. Her qualifications and skills and experience don't go away depending upon how many jobs she applied for. She should get credit for all of them.
 - Q Dr. Bierhanzl, what was Dr. Edelman's role in calculating plaintiff's damages?
 - A Well, Mr. Sevart came up with basic numbers for "but for" and offset earnings. Dr. Edelman took those numbers, added some additional assumptions about benefits, and then he put it all into a calculation framework so it could be valued at one number at one point in time.
 - Q Are there any parts of Dr. Edelman's approach or assumptions that you disagree with?
- 17 A Yes.

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applying for?

- Q And what are they?
- A Well, the main one is that he accepted Mr. Sevart's
 assumptions about earnings very uncritically. He didn't do any
 of his own work to determine whether they were consistent with
 the data available in the case or whether they were consistent
 with what's actually seen in the labor market.
- Q So Dr. Edelman accepted, for example, that Mr. Sevart used
 a salary for someone who was a district sales manager with 15

- 1 | years less experience than Ms. Ivie had?
- 2 A Right.
- 3 Q Do you have any criticism of the way Dr. Bierhanzl treated
- 4 Ms. Ivie's promotion in his calculation -- the prospect of a
- 5 promotion?
- 6 A Well, the criticism is that he accepted -- as labor
- 7 | economists, we are expected to rely on data and numbers, but
- 8 | there wasn't anything related to that promotion. I mean, the
- 9 way a labor economist is to approach it is to say -- if there
- 10 is a supposed promotion, you say, "Let's take a look at the
- 11 posting. What was the job description? What were the
- 12 requirements? Was this person qualified? Who else applied to
- 13 | the posting? What were their qualifications?" And with that
- 14 information you can make a judgment about, "Well, we think it
- 15 | is likely or not likely that this person would have been
- 16 selected. But none of that was involved here at all.
- 17 | Q So if you correct for what you believe is an improper
- 18 | assumption of taking into account Ms. Ivie's prospect for a
- 19 promotion, how does that affect the calculation of "but for"
- 20 | income?
- 21 A Well, the correct number to use is what her actual
- 22 | earnings were, which would be \$55,000 less than what
- 23 | Dr. Edelman had. In fact, the number I had is Dr. Edelman's
- 24 | number just before he added the \$55,000 promotion.
- 25 Q And does Dr. Edelman also accept Mr. Sevart's assessment

that Ms. Ivie's potential earnings should be based on job
tables that assume four or five years of experience?

He used the numbers that Mr. Sevart provided.

- 4 Q And as a result, are the damages lower for her
- 5 replacement -- potential replacement income?
- 6 A Yes.

Yes.

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- 7 Q And did Dr. Edelman use the same formulation when he
- 8 provided his updated report in terms of his calculation of her
- 9 replacement income or front pay?
- 10 A Well, for his second report, he did a different projection
- 11 or prediction. He initially adopted Mr. Sevart's assessment of
- 12 | what projected income might be. For a second report, he
- 13 accepted a different number from Mr. Sevart about what her
- 14 predicted future income would be. In that report, I believe he
- 15 used what Mr. Sevart projected she could earn if her job turned
- 16 into a full-time one.
- 17 Q In your opinion was it appropriate for Dr. Edelman to use
- 18 Ms. Ivie's current salary as her potential earning amount?
- 19 A For her offset job?
- 20 O Correct.
- 21 A No. The way the calculation of economic damages goes, we
- 22 | need to use what we think a person with those qualifications
- 23 and that experience could reasonably be expected to earn in the
- 24 | labor market.
- 25 Q So if you look at the labor market data for someone with

- 1 Ms. Ivie's qualifications and experience and Mr. Sevart's
- 2 | tables, what would Ms. Ivie's lost front pay be, to use
- 3 Dr. Edelman's terminology, the front pay?
- 4 A Well, to calculate it correctly her economic damages would
- 5 | not exceed \$410,000.
- 6 0 And what about her offset income?
- 7 A Well, that would include her offset income.
- 8 | Q And Dr. Edelman talked about her front pay for the jury.
- 9 So did you review the tables that Dr. Edelman included in his
- 10 report?
- 11 **|** A Yes.
- 12 | Q And do you agree with the damage figure for Ms. Ivie's
- 13 | front pay?
- 14 | A No.
- 15 Q Can you explain to the jury what your disagreement is with
- 16 those calculations.
- 17 | A Sure. Let me just back up real quick to go back to the
- 18 | calculation of economic damages to start with. It is a
- 19 | two-part process. One part is estimating what someone could
- 20 | have likely earned had they remained employed. The second part
- 21 | is estimating what they likely could have earned in a different
- 22 | job after they leave the first one: That's the offset
- 23 | earnings. If those offset earnings are less than the original
- 24 | "but for" earnings, that's the source of economic damages. If
- 25 those offset earnings are equal to or greater than the

"but for" earnings, then there are no economic damages.

So once Mr. Sevart assumed that Ms. Ivie was capable of finding a job, which he put at the end of 2020, and using his numbers to project what someone with those qualifications could likely have earned, then her projected mitigated earnings or offset earnings would be pretty much the same as what she earned at AstraZeneca; and therefore, economic damages would be zero at that point. So 2020 going forward, there are no economic damages.

- Q So just to make sure we are clear, in your opinion,
 Dr. Bierhanzl, Ms. Ivie should not recover any front pay -- any
 damages from the date of the trial forward?
- 13 A Yes.

- Q And that's because her training and experience indicate that she should be able to obtain a replacement job at the same approximate salary that she had at AstraZeneca?
- A Yes.
- Q And you accepted in your calculation the premise that

 Ms. Ivie would not be able to find replacement work until the

 end of 2020; is that correct?
 - A Yes. It is a very long period of job search. It is much longer than is typical. But for purposes of comparison, I used, yeah, that same period that Mr. Sevart used.
- Q Did Mr. Sevart use 18 months for the period of time it would take for Ms. Ivie to find comparable replacement

- 1 | employment?
- 2 A He just said that she would be able to find a job by the
- 3 | end of 2020.
- 4 | Q And did you look at the Bureau of Labor Statistics for
- 5 Utah to determine how long the average unemployed worker took
- 6 to find a job in that geographic region?
- 7 A In 2019, yes.
- 8 Q How long did it take for the average unemployed worker to
- 9 | find a job in the Salt Lake City, Utah, area?
- 10 A I believe it was for the state of Utah. I believe it was
- 11 | 13 weeks.
- 12 Q What was the median amount of time that it took for an
- 13 unemployed worker to find a job in the state of Utah?
- 14 A I believe it was four or five weeks. Median is the time
- 15 when half of the people would have found work by that time.
- 16 Q Now, assuming that the jury finds that Ms. Ivie is
- 17 | entitled to recover economic damages in this case, what do you
- 18 estimate her lost income to be?
- 19 A \$410,000.
- 20 Q And can you explain what is included in that.
- 21 A Sure. So we are talking about a period from when she was
- 22 | terminated up until the end of 2020. During that time
- 23 | Mr. Sevart assumed, and I accepted, that she wouldn't be
- 24 | earning any offset earnings at all. So her loss is -- her
- 25 offset is zero. Her losses are what she would have been

- expected to earn during that time at AstraZeneca. So it is her base salary, the other components of compensation, which are bonus, I believe some stock options, as well as the value of other benefits and then increased by the appropriate interest
- 6 Q Did Mr. Edelman make some errors in his initial report?
- 7 A He did, yes.

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O And what were those errors?

rate to bring it up to the end of 2020.

- 9 One was in calculating benefits. One of the benefits for employees at AstraZeneca was some restricted stock units, a 10 11 restricted stock benefit. What he did is he said that we will 12 look at her compensation, which he got from her W-2, which is total compensation. To that, he added the value of the 13 14 restricted stock units. But the way those are reported, the employers actually report the value of that stock benefit on 15 16 It was already in the total value, and he added it 17 on, essentially double-counting.
 - Q Did Dr. Edelman make any other errors in the initial report?
 - A Yes. Another one was with transportation, a car benefit. The employees had use -- Ms. Ivie had the use of a car, which she used for some personal travel, and that has a value.
- Dr. Edelman calculated the value of that personal travel, but
 then he also calculated the value of the entire car and assumed
 that Ms. Ivie would have the value of a new car each year for

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the offset income?

three years -- every three years -- in addition to the value of the personal travel. That's just the wrong calculation. You don't get to calculate new cars as a part of the benefit; you just get personal use.

- Q But did Dr. Edelman correct those errors in his supplemental report?
- A In his most recent tables he just backed out the amounts that he should not have included in the first place.
- 9 Q And can you explain to the jury why -- let me back up. Do
 10 you also think it was an error for Dr. Edelman to use
 11 Ms. Ivie's replacement salary as part of that calculation for

A Yes. That's not the approach that we typically take when determining mitigation or offset. The idea is that this is a projection about what's likely to happen in the future. Also, we -- none of us -- not Dr. Edelman nor I nor any other expert -- is able to know all of the individual decisions that go into a job search; all the choices that are made along the way. We can't ever see all of that. So what we have to do is say, well, what's the most likely scenario? Given what we can see, we can observe someone's qualification and experience. We can observe what the jobs are paying in the labor market, and then given that information, what's the most likely outcome we would expect if someone has an effective job search process and is successful.

- Just to wrap up, Dr. Bierhanzl, for the jury -- and I know 1 you don't have the tables in front of you -- but Dr. Edelman's 2 table, which is Exhibit No. 3, which addresses front pay of 3 4 \$3 million, it's your opinion, Dr. Bierhanzl, that Ms. Ivie
- 5 should recover no front pay because her training and experience 6 indicate that she should be able to find a replacement job with a comparable salary to her salary at AstraZeneca?
- 8 Yes.

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- 9 And Exhibit No. 2 was plaintiff's backpay table where he 10 calculated her lost backpay as \$575,982. Is it your opinion that that backpay amount should be how much? 11
- If I recall his table correctly, his backpay calculation 12 13 goes into 2021. Is that right?
- 14 Yes, that's correct.
- So my calculation of backpay ends at the end of 2020, 15 which is the time Mr. Sevart assumes she would be able to 16 17 become reemployed. So for that period, up until the end of 18 2020 -- sorry -- you asked what my calculation was.
- 19 Q Right.

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- Up to the end of 2020, it is just under \$410,000.
- 21 And you stopped that backpay calculation at 2020.
- 22 Because it was the opinion of the vocational expert that 23 by the end of 2020 Ms. Ivie would be able to find a job -- a 24 district manager or regional manager job -- by the end of that 25 time period.

- Q We talked at the beginning of your deposition about the concept of mitigation. I know that's part of your report. Can you just explain to the jury exactly how the concept of mitigation comes into your opinion.
- A You mean mathematically, or why we include mitigation as part of the damages calculation?
- Q Why you include mitigation and why you need to be objective, not what they did earn, but what they could have earned if they used their reasonable efforts.
- A Well, the process of calculating economic damages is -- in this case it is part of an allegation of some wrongful act by an employer, and the damages are damages that can be attributed to that allegedly wrongful act. So in the event that Ms. Ivie's employer is found liable, we want to get some measure of what economic harm there was as a result of that action.

That's why when we use offset earnings or mitigating earnings, we want to project what a reasonable person could expect to earn, given their qualifications and experience and given the state of the job market, because, as I said a moment ago, all of the individual decisions and choices and circumstances that go into a person's actual job search, we don't know what they are going to be. There's no way to say whether or not each individual choice is related to something that a previous employer allegedly did. So we want to know,

- well, what's the reasonable circumstance that is likely to occur if this person makes a diligent and successful job
- 3 search.
- 4 Q What is your understanding of the skills required for the
- 5 job that Ms. Ivie currently has at Brigham Young University?
- 6 A The only information I have about that is what was
- 7 | contained in Mr. Sevart's reports. It is a very different job
- 8 | than the one that she held. It's a different industry, a
- 9 different level of responsibility, and a different schedule.
- 10 understand that it is located in one place, whereas her
- 11 previous work involved some travel. It is just a very
- 12 different job.
- 13 | Q And it is not a sales manager job?
- 14 A I don't believe so, no. I don't think it has anything to
- 15 do with sales.
- MS. TALCOTT: No further questions.
- 17 THE COURT: Thank you.
- 18 CROSS-EXAMINATION
- 19 BY MS. CHAMBERS:
- 20 Q Dr. Bierhanzl, are you a national certified vocational
- 21 rehab expert?
- 22 | A No.
- 23 Q Are you a national certified rehab counselor?
- 24 A I'm not.
- 25 Q Are you a diplomate with the American Board of Vocational

- 1 Experts?
- 2 A No.
- 3 Q Are you a part of the International Association of Rehab
- 4 Professionals?
- 5 | A No.
- 6 Q Have you authored any publications in vocational rehab?
- 7 | A No.
- 8 Q But Mr. Sevart is all those things; is that right?
- 9 A I don't know about the specific qualifications, but yes,
- 10 he is a certified vocational rehabilitation expert.
- 11 | Q And since you are opining on mitigation, you know that you
- 12 | have the right to meet directly with the plaintiff to interview
- 13 her, right?
- 14 A right based on what?
- 15 Q If you would have asked, you could have met directly with
- 16 Ms. Ivie about her job search efforts?
- 17 | A Okay.
- 18 Q Do you know that?
- 19 A I hadn't thought about it.
- 20 Q So you didn't meet with her directly, right?
- 21 A No.
- 22 Q So you never interviewed her; is that correct?
- 23 A That's correct.
- 24 Q You never interviewed her about her job search?
- 25 A That's correct. I relied on Mr. Sevart's

- 1 information.
- 2 | Q And you didn't interview her about her employment history?
- 3 A Well, I reviewed her personnel file, and so I'm familiar
- 4 | with her employment history with AstraZeneca.
- 5 | Q That's not my question. You didn't interview her?
- 6 A I didn't interview her.
- 7 Q Did you review her job search records?
- 8 A They weren't made available to me.
- 9 0 You didn't ask for them?
- 10 A I did ask for them.
- 11 Q I'm sorry?
- 12 A I did ask for them.
- Q Did you review -- well, they were actually produced in the
- 14 discovery of this case?
- 15 A I asked for all of the back-up from Mr. Sevart's report,
- 16 and I was told that none was produced.
- 17 | Q They were all produced to AstraZeneca's counsel.
- Do you know how many interviews Ms. Ivie went on?
- 19 A I believe Mr. Sevart said approximately 117 between her
- 20 termination in February of 2020 and then 37 in the following
- 21 | nine months.
- 22 | Q Can you name one or two interviews she went on?
- 23 A In the first six months or until February of 2020, her
- 24 | interviews, as I recall, were primarily with pharmaceutical
- 25 companies, and they involved jobs that were essentially the

- 1 same as the job that he she had previously held in sales
- 2 management.
- 3 | Q Did she get a job from any of those interviews?
- 4 | A No.
- 5 Q And you talked about Mr. Sevart making some assumptions,
- 6 right?
- 7 **||** A Yes.
- 8 Q But you also assumed that Ms. Ivie would get another job
- 9 | in the pharmaceutical sales industry at the same salary by
- 10 December of 2020, right?
- 11 A Yes. Well, December of 2020 was not my assumption; that
- 12 was Mr. Sevart's assumption.
- 13 Q But you assumed she would find a job in the same field
- 14 making the same money?
- 15 A Yes.
- 16 Q And that assumption was wrong?
- 17 \parallel A I assumed she was capable of finding a job.
- 18 Q But you assumed she would find that job, and that's why
- 19 your front pay table stops at December 2020, right?
- 20 | A That is what I was explaining before. It is not the
- 21 actual income that someone earns. It is the mitigation offset
- 22 has to depend on what could reasonably be expected for someone
- 23 | with those qualifications and that experience.
- 24 Q Okay. Did you know that Ms. Ivie went on an interview for
- 25 | a district sales manager even after she got her position at

- 1 BYU?
- 2 A I did not.
- 3 Q And that wasn't in your report, right?
- 4 | A No. My report, I believe, was before then.
- 5 | Q And you don't know that she was declined -- she didn't get
- 6 | the job even though she interviewed for a district sales
- 7 manager earlier this year, right?
- 8 A I have no way of knowing.
- 9 MS. CHAMBERS: No further questions.

10 REDIRECT EXAMINATION

- 11 BY MS. TALCOTT:
- 12 Q Dr. Bierhanzl, to the best of your knowledge, did
- 13 Dr. Edelman interview Ms. Ivie?
- 14 A No. I believe he relied entirely on Mr. Sevart's
- 15 material.
- 16 Q And you reviewed Ms. Ivie's deposition?
- 17 | A Yes.
- 18 Q And Ms. Ivie's counsel asked whether the reference you
- 19 | used was for pharmaceutical sales reps when you were looking at
- 20 | comparable salaries. Was it actually for all district sales
- 21 managers across industries or was it limited to pharmaceutical
- 22 sales?
- 23 A Sorry. Could you repeat the question?
- Q Sure. Ms. Chambers asked you whether you used a reference
- 25 point for a comparable offset job in pharmaceutical sales, a

pharmaceutical sales district manager. And my question is: 1 Was it limited to pharmaceutical sales, or did you look at 2 3 comparable salaries for district managers across all 4 industries? 5 It wasn't limited. Both Mr. Sevart's tables for sales 6 managers and the Bureau of Labor Statistics data that I reviewed were just for sales managers across all industries. 7 8 Is sales management a portable skill? 9 Well, it's portable in the economic sense, which is it is transferable from one industry to another. 10 11 And so the skills that Ms. Ivie has in selling 12 pharmaceuticals would be attractive and marketable for her 13 selling something else? In the labor market, we consider sales and 14 management as well, because I believe she has substantial 15 16 management experience. The skills are more attached to the 17 sales and management function than they are to the particular 18 item in the industry. 19 MS. TALCOTT: Okay. Thank you. 20 MS. CHAMBERS: No further questions. 21 THE COURT: May this witness be excused? 2.2 MS. TALCOTT: Yes, Your Honor. Thank you. 23 THE COURT: Thank you, sir. I appreciate your time

Call your next witness, please.

24

25

this afternoon.

- 1 MS. TALCOTT: Your Honor, we call Robert Stickle.
- 2 THE COURT: Thank you.
- THE COURT: Good afternoon, sir. Please step forward
- 4 and take a seat. You are welcome to remove your mask, if you
- 5 | are comfortable.
- 6 (The witness was duly sworn.)
- THE CLERK: State your full name and spell your last
- 8 name for the record.
- 9 THE WITNESS: Robert Glen Stickle. S-T-I-C-K-L-E.

10 DIRECT EXAMINATION

- 11 BY MS. TALCOTT:
- 12 Q Good afternoon, Mr. Stickle. Can you introduce yourself
- 13 | to the jury and tell them about yourself.
- 14 A Sure. I'm Bob Stickle. I live in Salt Lake City, Utah.
- 15 I have -- I am married. I have got four girls, ten grandkids.
- 16 I have been in Utah about 23 years, and I have been with
- 17 AstraZeneca that whole time.
- 18 Q How old are you, Mr. Stickle?
- 19 A I am 66; soon to be 67 in October.
- 20 Q And I missed it. How long have you worked for
- 21 AstraZeneca?
- 22 A 23 years.
- 23 | Q What is your current position?
- 24 A I am called a senior executive pharmaceutical sales
- 25 specialist.

- 1 Q What territory do you cover?
- 2 | A I cover right now the Provo territory, which is kind of
- 3 | the lower end of Salt Lake Valley all the way down to
- 4 St. George, Utah.
- 5 | Q Was Ms. Ivie your manager at some point?
- 6 A Yes, I think for about seven, seven-and-a-half years.
- 7 Q And was she your manager at the time of her termination
- 8 | from AstraZeneca?
- 9 A She was.
- 10 Q How far geographically was your Salt Lake City territory
- 11 | from where Ms. Ivie lives?
- 12 A She actually lives within my territory at present.
- 13 Q So when you worked with Ms. Ivie, were you geographically
- 14 the closest sales rep she managed?
- 15 A Probably. There were some people that lived in Sandy, but
- 16 yeah, probably pretty close.
- 17 Q When Ms. Ivie was your manager, did she coach you in
- 18 person?
- 19 A She did.
- 20 Q How frequently?
- 21 A I don't know. There was probably -- in seven years, I'm
- 22 guessing there is a potentiality of 70 visits, but I don't
- 23 think it was anywhere near that. I would guess maybe once
- 24 every several months.
- 25 Q That she would coach you in person?

- 1 A Yes.
- 2 | Q What did those live coaching sessions look like?
- 3 A Oftentimes they were, "I'll meet you for breakfast," and
- 4 then we would visit for a minute. Then she would say, "Okay, I
- 5 have got some stuff I need to do. " So she would stay there in
- 6 the restaurant where we visited, and I would go make calls.
- 7 Q When you say "make calls," do you mean visits with
- 8 | doctors' offices?
- 9 A Yes. That's the more vernacular, yes.
- 10 Q So when you were calculating that you probably had 70 live
- 11 coaching sessions with Ms. Ivie over seven years, how many of
- 12 | those live coaching sessions would you estimate would be with
- 13 | her going with you on a sales call?
- 14 A I don't think there were 70. There was a potentiality of
- 15 about 70. I don't know how many there were. I don't know. I
- 16 would have a hard time guessing how many. It was much less
- 17 | than 70. Of those, live coaching, going to see customers,
- 18 | 20 percent of the time maybe. That's a shot in the dark. I
- 19 don't remember. It wasn't frequent, no.
- 20 Q As we sit here today, can you recall any live coaching
- 21 sessions with Ms. Ivie where she went with you to call on
- 22 physicians?
- 23 | A Yeah. I remember a time early on when we were in
- 24 Tooele. I remember that day. And then I remember -- let's
- 25 see -- towards the end, she made a comment, and I can't

- remember which office it was. She said she liked the way I
 verbalize something. And then there was one trip to St. George
 where she came down, and we made some calls.
- 4 Q Where is St. George?
- 5 A It is about four hours from the south end of by
- 6 | territory -- four hours from where I live.
- 7 | Q Are there flights from Salt Lake City to St. George?
- 8 A Yeah.
- 9 Q How long did you cover the St. George territory?
- 10 A When Suzanne was my manager?
- 11 | Q Correct.
- 12 A About two years, something like that.
- 13 Q How often did Ms. Ivie coach you live in St. George?
- 14 A Once.
- 15 | O Once in that period of time.
- I want to go back to again the number of coaching
 sessions that you estimate that you had live with Ms. Ivie
 because I think there was some confusion in our communication.
- 19 You said there was a potentiality of 70 live coaching sessions
- 20 in seven years.
- 21 A I'm just guessing. You had to figure out that if you had
- 22 more than -- if you have more reps, you might not be able to
- get in one per month. So I figured with vacations and holidays
- and things like that, probably ten a year would be the target
- over seven years, and that's why I came up with 70.

- 1 Q Let's use that as a base number. If at most -- and that's
- 2 | what you mean -- at most there were ten coaching sessions a
- 3 | year, live with Ms. Ivie?
- 4 A There were never ten a year, to my knowledge.
- 5 Q Okay. And of the number of live coaching sessions you had
- 6 | with Ms. Ivie, what percentage of those did she go to a
- 7 | physician's office with you?
- 8 A 20 percent maybe. Maybe 20, 30.
- 9 Q Do you recall ever spending a full day in the field with
- 10 Ms. Ivie on visiting physicians' offices?
- 11 A I can't remember a full day. So if you kind of decide
- 12 what a full day would be, you'd meet in the morning, plan, make
- 13 calls until lunch, and then have lunch, then go back and make
- 14 calls to three or four or five o'clock, that, maybe once. That
- 15 Tooele ride-along that stands out in my mind might have been
- 16 one of those. That might be the only time I remember.
- 17 Q In seven years?
- 18 A Uh-huh.
- 19 Q How was your performance in 2017?
- 20 A Good. I was able to -- I was the number one rep in the
- 21 | country that year.
- 22 | Q And how was your performance in 2018?
- 23 A Not quite so good.
- 24 | Q Tell us about that.
- 25 A For a number of factors. We weren't performing, so I

- 1 ended up probably in the bottom 30 perhaps in the country that
- 2 year.
- 3 Q And what ranking did you receive on your annual review at
- 4 the end of 2018?
- 5 A There is a spectrum from one to five. I was a two.
- 6 Q And one is the bottom?
- 7 A One is the bottom.
- 8 Q So two was not a good ranking for you?
- 9 A Not good, no.
- 10 Q That was the year after you had been the number one
- 11 | salesperson in the country?
- 12 A Right.
- 13 Q When your performance declined in 2018, did Ms. Ivie help
- 14 you identify the issues in your territory that were making it a
- 15 | challenge?
- 16 A Not really, no.
- 17 | Q Did Ms. Ivie help you come up with a strategy to turn
- 18 | things around?
- 19 A No.
- 20 | Q In 2018, when you were having performance struggles, did
- 21 Ms. Ivie increase the amount of time that she coached you in
- 22 | the field?
- 23 A No.
- 24 | Q Did Ms. Ivie help you to work on your selling skills in
- 25 | 2018?

R. Stickle - D

- 1 A No. Not specifically, no.
- 2 Q Now in 2018, you had been a pharmaceutical sales rep for
- 3 over 25 years; is that correct?
- 4 | A | I started in 1985.
- 5 Q Did you feel like in 2018 you could benefit by coaching
- 6 from your manager?
- 7 A Absolutely, yeah.
- 8 | Q Who became your manager after Ms. Ivie left?
- 9 A His name is Chris Thomsen.
- 10 Q How often did Mr. Thomsen coach you in the field?
- 11 A At least once a month; sometimes two days a month.
- 12 Q And when Mr. Thomsen coached you in the field, what did
- 13 | that look like?
- 14 A So the nice thing about Chris is that he would take a look
- 15 | at the data, and he helped me better understand one way to look
- 16 at it, so where there were opportunities that I may have been
- 17 | missing the previous year. The thing I liked about Chris was
- 18 that he was -- it was an environment that you felt like you
- 19 | could actually fail and be okay. So if you go in and you make
- 20 the call, if you like it or not, you're going to come out, and
- 21 he would say, "What did you like about that call?" And
- 22 | inevitably I would say, "I liked this thing about it." And he
- 23 | would say, "Yeah, but I also like this that you did." So he
- 24 | kind of would pull things out and make you realize that you did
- 25 | a decent job. Then he would say, "Okay, if there is anything

R. Stickle - D

- 1 | that you could do better next time, kind of a replay, what
- 2 | would you do better? What would you do differently?" Then we
- 3 would talk about that, and he would say, "Okay, what does that
- 4 sound like?" Then we would practice it, and we would go make
- 5 | another call.
- 6 Q Did you feel like you benefited from the live coaching
- 7 | from Mr. Thomsen?
- 8 A Absolutely. Yeah.
- 9 Q Did Mr. Thomsen help you analyze the issues in your
- 10 territory that contributed to your performance challenges?
- 11 A Yeah. Yeah. Like I said, there were things that I think
- 12 we maybe overlooked that he recognized, "Oh, this is an
- 13 popportunity that you may want to pursue."
- 14 | Q Did your performance improve after Mr. Thomsen became your
- 15 manager?
- 16 A Performance? Yes, absolutely.
- 17 | Q I want to shift gears. Have you met Stephani DiNunzio?
- 18 | A | I have.
- 19 Q Would it be fair to say that she is your boss's boss?
- 20 A She was, yes.
- 21 | Q And that's because she has moved into a different role?
- 22 A She is now.
- 23 Q Did Ms. DiNunzio attend any sales calls with you?
- 24 A Yeah. I had her in my car twice, if I remember right --
- 25 | twice -- and did lunches with her and made calls with her,

R. Stickle - D

- 1 yeah.
- 2 Q And how was that? How was your experience going on sales
- 3 calls with Stephani DiNunzio?
- 4 | A Very similar to Chris. Afterwards, "What did you like
- 5 | about that call?" Then she would be point out things that she
- 6 liked. Then the same thing. "If you could do a replay, is
- 7 | there anything you'd want to change?" Sometimes it was, "No."
- 8 | Other times it was, "Yeah, I want to do this." And she would
- 9 either agree or disagree and say, "No, I think you did a good
- 10 | job."
- 11 Q Did you feel that she was honest with her constructive
- 12 | criticism?
- 13 A Absolutely.
- 14 | Q Was she direct with her constructive criticism?
- 15 A Yeah.
- 16 Q Did you find that constructive criticism from
- 17 Ms. DiNunzio, though, to be helpful?
- 18 A Absolutely.
- 19 Q Have you observed Ms. DiNunzio say or do anything that you
- 20 | would interpret as age discrimination?
- 21 A No. I'm 66 years old, and she was fully supportive of me.
- 22 | Q Did Ms. Ivie ever discuss Stephani DiNunzio with you?
- 23 A Yeah.
- 24 | Q What did Ms. Ivie tell you about Stephani DiNunzio?
- 25 A I think there was a running concern in my territory that

R. Stickle - X

- 1 | Steph was kind of on the war path to get rid of older reps.
- 2 | That was kind of the impression that I was getting from Suzanne
- 3 to my counterpart and also to me.
- 4 Q And so that came from Ms. Ivie?
- 5 A Uh-huh.
- 6 Q Did Ms. Ivie ever comment to you about choosing sides
- 7 | between her and Ms. DiNunzio?
- 8 A Well, yeah, just towards the end. She said, "Which team
- 9 are you on, Bob? Mine or Steph's?" It is kind of an untenable
- 10 situation to be in. I didn't know what to really say, so I
- 11 | just kind of played along with it.
- 12 Q And both of them were your --
- 13 A Immediate supervisor and then second supervisor.
- MS. TALCOTT: Okay. Thank you. No further
- 15 | questions.

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- 16 THE COURT: Thank you.
- 18 BY MS. CHAMBERS:
- 19 Q Mr. Stickle, you are still employed at AstraZeneca?

CROSS-EXAMINATION

- 20 A I am.
- 21 | Q And you plan to retire there?
- 22 A I hope so.
- 23 Q And Chris Thomsen is currently your supervisor?
- 24 A No. Aaron Griffith is mine.
- 25 Q Aaron Griffith. But Chris Thomsen is a current employee?

R. Stickle - ReD

- 1 A Yeah.
- 2 | Q And he was your supervisor?
- 3 A He was.
- 4 | Q And you were never contacted by anyone about your personal
- 5 experience for field coaching for Ms. Ivie, right?
- 6 A I don't know what you mean.
- 7 | Q Did anyone ever -- prior to Ms. Ivie's termination, did
- 8 | anyone ever reach out to you to get your first-hand account of
- 9 how Ms. Ivie coached in the field?
- 10 A I don't remember. I don't recall anybody doing that, no.
- 11 | Q Did you ever file a complaint of off-label marketing
- 12 against Stephani DiNunzio?
- 13 A Me?
- 14 0 Yes.
- 15 A No.
- MS. CHAMBERS: No further questions. Thank you.
- 17 | REDIRECT EXAMINATION
- 18 BY MS. TALCOTT:
- 19 Q I have one. Mr. Stickle, did you ever observe
- 20 Ms. DiNunzio say or do anything that you would interpret as
- 21 off-label marketing?
- 22 | A No.
- 23 Q Thank you.
- 24 A Not at all.
- 25 THE COURT: May this witness be excused?

1 MS. TALCOTT: Yes, Your Honor. Thank you.

THE COURT: Thank you, Mr. Stickle. I appreciate it.

Call your next witness, please.

MR. McCARTHY: AstraZeneca calls Christopher Thomsen.

THE COURT: Thank you.

Mr. Thomsen, please step forward. You may remove your mask, if you are comfortable, once you are in the box, and we will swear you.

(The witness was duly sworn.)

THE CLERK: Thank you. Would you please state your name for the record, spelling your last.

THE WITNESS: Yes. Christopher Thomsen.

13 T-H-O-M-S-E-N.

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DIRECT EXAMINATION

15 BY MR. McCARTHY:

- Q Good afternoon, Mr. Thomsen. Thank you for coming. Would
- 17 | you introduce yourself to the jury and just tell them a little
- 18 bit about you.
- 19 A My name is Christopher Thomsen. I'm from Utah, the
- 20 | Salt Lake area. I have worked with AstraZeneca for about 16
- 21 | years. I have been in the DSM -- district sales manager --
- 22 | role for about four years at this point.
- 23 Q Previous to being a DSM, were you what they call a PSS or
- 24 a sales rep?
- 25 A Yeah. I started my career as a sales rep in Reno, Nevada,

- 1 | and then had an opportunity to move back to Utah after about
- 2 six years there, and I spent several years in Utah as a PSS,
- 3 and then I moved into a role called a health systems
- 4 | specialist. I worked there and then got to spend a couple of
- 5 years at our headquarters supporting that team nationally as
- 6 well.
- 7 Q We have heard some about coaching today. So am I right,
- 8 as a DSM and a sales professional, you have been on both ends
- 9 of coaching; is that right?
- 10 A That's correct.
- 11 | Q Do you know the plaintiff, Ms. Ivie?
- 12 A Yes, I do.
- 13 Q How do you know her?
- 14 A Suzanne was my manager for about two years, 2012 to 2014.
- 15 Q So when she was your manager, am I right that you were a
- 16 sales rep, and Ms. Ivie was a DSM at that time?
- 17 | A That's correct.
- 18 Q Where about was your territory when you were a sales
- 19 | rep?
- 20 A I covered northern Utah and southern Idaho. So I went
- 21 | from Ogden, Utah, to Idaho Falls or the Rexburg, Idaho, area.
- 22 Q My western geography is not great. So in relation to
- 23 | Salt Lake, where are those places?
- 24 A So Ogden would be the southernmost part of my territory.
- 25 From Salt Lake, that would be about a half hour from Salt Lake.

- 1 Idaho Falls from Salt Lake is about three-and-a-half to four
- 2 hours.
- 3 Q Apologies for the personal question. How old are you?
- 4 A I am 47. I will be 48 this fall.
- 5 Q When Ms. Ivie was with AstraZeneca working with you, did
- 6 you know how old she was or what age she was?
- 7 A I did not.
- 8 | Q Did you know whether she was older or younger than you?
- 9 A I did not. I always assumed we were similar in age. I
- 10 know my kids are a little bit older than her kids, so I figured
- 11 we were kind of around the same age.
- 12 | Q How many kids do you have?
- 13 A I have three kids.
- 14 Q So I want to talk to you a little bit about the coaching
- 15 experience that you had when you were on the receiving end of
- 16 coaching, and that was in that 2012 to 2014 time frame with
- 17 | Ms. Ivie as your DSM. Over that two-year period, I guess, can
- 18 you first tell us how many times did Ms. Ivie come and ride
- 19 | with you in person on sales calls to doctors' offices?
- 20 | A I've tried to remember. I've really thought about this.
- 21 I can only remember four times she was with me in the field and
- 22 saw doctors with me.
- 23 | Q Four times in two years?
- 24 A Uh-huh.
- 25 Q Can you generally describe what field coaching looked like

- 1 | with Ms. Ivie as your manager.
- 2 | A Yeah. It was different. So in my first ten years with
- 3 | the organization, I had nine different managers. So I had a
- 4 | lot of different experiences. But with Suzanne, generally she
- 5 arrived in my geography after ten o'clock. We would usually
- 6 see maybe one, two offices. Usually there was a lunch in
- 7 | there, and then we would have lunch. Then she would leave for
- 8 | the day. There wasn't a whole lot of coaching as far as my
- 9 sales would go. We wouldn't do a lot of territory planning,
- 10 diagnosing my business, or anything like that. It was usually
- 11 spend a couple of hours together and then she went home.
- 12 | Q Did she know your customers?
- 13 A Not very well, no.
- 14 Q Now, when Ms. Ivie was your supervisor, you had been with
- 15 | the company six, seven years at that point?
- 16 A A little over seven years at that point.
- 17 Q So you had some experience?
- 18 A Uh-huh.
- 19 Q Did you feel like since you had been a rep -- and you were
- 20 pretty successful as a rep?
- 21 A Yes.
- 22 | Q Did you feel like because you had been a rep for six or
- 23 | seven years that you didn't need to be coached in person?
- 24 | A You know, it was different than when I first started.
- 25 developed skills. I had been successful. I knew how to do the

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day-to-day stuff. But a lot of what you look for from your manager is helping you to continue to develop and grow. I had aspirations of moving into leadership roles and aspirations of being successful in my territory. So that's a lot what your manager does -- provide coaching and feedback. So I definitely wanted to be developed. I definitely wanted to continue to grow in my role and have future opportunities as well. You mentioned you had nine other managers. Is there a way for you to generally compare the coaching that you received with some of those other managers versus the coaching that you experienced when you were reporting to Ms. Ivie? A couple of things. So Suzanne was my manager when I was in the field for the longest period of time, but I spent the least amount of time in the field with her. And I probably had the least amount of consistent communication and coaching with her. So, for example, the manager I had right before her, while we would spend time in the field, we also spent a lot of time on my personal development. I was working, as I said, to become a district sales manager, and so we would work on different skill sets that I needed to develop there -capabilities; connecting with other people. My manager after Suzanne, I had moved into a health system role, which is a little more specialized role. I worked with InterMountain Healthcare exclusively. That manager spent a lot of time

working with me on strategic account planning, networking, how

- you work in different parts of the system. So with most of my other managers, I spent a lot of time on not only the development of my selling skills but also my personal and professional development as well.
 - Q At some point in 2019 did Stephani DiNunzio reach out to you and ask you any questions about your experience with coaching when you were reporting to Suzanne?
 - A There was one conversation where she just asked me about the frequency of the coaching experiences in the amount of time she spent time with me in the field.
 - Q Did you share information with her generally consistent with what you just described?
- 13 | A Yes.

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- Q Now, I want to talk to you about your coaching approach generally now that you are a DSM. What does coaching look like when you do coaching now?
- We just heard from Mr. Stickle. Maybe you passed in the hallway. Maybe you can find a different example or think of a different example of a sales rep that you've worked with. Describe to the jury what you are trying to accomplish when you are with them in the field and how you do that.
- A Yeah. So as pharmaceutical sales representatives, our responsibility is to have meaningful conversations with doctors that are beneficial for patients. We want to help them understand our medicines, both the pros and cons. So as a

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field sales leader, what my responsibility is is to help my people have those effective conversations. So I spent every week, three to four days a week out in the field with my people, and part of that is being able to observe how they interact with the doctors. You can get feedback in those specific interactions.

We practice together, going through different scenarios, things of that nature. We do business diagnoses together, look at where there is opportunities. So we spent a lot of time on those things. But also, one of the other things that you bring as a manager, especially by being out in the field, is you get to see a number of different people interact with a number of different kinds of doctors. So you learn. You learn from the other doctors. You learn from the other reps. You're able to bring that experience and share with the other PSSs. So you become that connector that helps forward information on.

Another real key is being able to spend time on their personal development, like we talked about a little bit. An example, earlier this week I worked with one of my representatives in Utah. We were working in kind of central rural Utah. So I left my home at 6:00 in the morning. I drove about three-and-a-half hours to meet him. We went to the first doctor's office. We had great interactions. But like during one of the interactions, he forget a real key part of our

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selling model. And so we talked about that. How could you utilize that next time? Let's practice it together. What would be a better question to ask the doctor? Then we went to the next office, and he used some of those things, and he improved the conversation we had.

This particular rep I was working with is interested in moving into a sales leadership role, and so we talked about where some gaps in his development; where are some people he needed to network with? And then we developed a specific plan on some things for him to work on for the next few weeks. So that's kind of a typical kind of day you have with a representative out in the field.

- Q And when you do field coaching like that out in the field, do you also document or write down that in a field coaching report?
- A Yeah. So after each field ride, you have a field coaching report. It is a form they give us. There are usually different categories you fill out. You usually focus on one or two areas. You talk about specific experiences you had together. You usually align before the day, like what you are going to be working on. Then at the end of the day, you align on one or two specific things they are going to work on, and you set a time frame to follow up and work with the rep on those specific items.
- Q Now, when you became a DSM, am I right that you began

- 1 | reporting to Stephani DiNunzio at some point?
- 2 A Right. I was hired by a different commercial business
- 3 director. He transitioned out, and Stephani came in, as I
- 4 | finished training. For all intents and purposes, I worked with
- 5 | her the entire time.
- 6 Q I want to talk more about that time that you had as a DSM.
- 7 | First, you recall being interviewed in 2019 as part of an
- 8 investigation into some human resources and compliance
- 9 | complaints?
- 10 A Yes.
- 11 | Q And those complaints related to allegations about
- 12 | Stephani DiNunzio?
- 13 A Correct.
- 14 Q And you were asked questions about the HR issues as well
- 15 as some allegations that Ms. DiNunzio was encouraging off-label
- 16 promotion?
- 17 A Correct.
- 18 | Q Do you recall the HR issues related to allegations of age
- 19 discrimination?
- 20 A Yes.
- 21 | Q One of the claims put forward was that Ms. DiNunzio had
- 22 | assigned a nickname to Ms. Ivie that was "Benatar"?
- 23 A Uh-huh.
- 24 Q Do you recall that?
- 25 A Yes, I do.

- 1 | Q And you knew that Ms. Ivie was nicknamed "Benatar"?
- 2 A Yeah. So when Stephani became our CBD, she was trying to
- 3 build some camaraderie and was trying to give us some names.
- 4 | "Benatar" was mentioned. It was there for a couple of weeks or
- 5 maybe a month or two.
- 6 Q Did you associate the "Benatar" nickname in any way with
- 7 Ms. Ivie's age?
- 8 A No. It was based on a picture that Suzanne shared with us
- 9 where she was dressed looking like Pat Benatar. I think it was
- 10 | from high school, and it didn't have anything to do with age,
- 11 in my opinion.
- 12 | Q Did you have a nickname?
- 13 A They tried but never came up with a good one. I think
- 14 they said stuff about me behind my back maybe but not up front.
- 15 Q Do you remember another allegation was that Stephani had
- 16 used some presentation or discussion materials that referred to
- 17 | "old pharma" and "new pharma" or an "old bus" and a "new bus"?
- 18 **|** A I do.
- 19 Q And you were interviewed about that as well by HR?
- 20 A Correct.
- 21 Q Do you recall the concept of "old pharma" and "new
- 22 pharma"?
- 23 A Yes. It was very much about mindset, what we were
- 24 discussing. In the past with pharma, we would get a call plan.
- 25 These are the doctors you are supposed to call on, and these

are the calls you make. "Old pharma" is you get up and every 1 2 week you go to the same offices and talk to the same doctors; 3 same thing. The mindset shift we were talking about, the 4 "new pharma" was that the world has changed, and we needed to 5 approach our business differently. We needed to be more 6 strategic. We needed to more -- align more with the customer's We needed to have a plan and not just a routine. 7 needs. "old pharma/new pharma" wasn't maybe the best wording, but it 8 was really intent on a growth mindset versus a fixed mindset. 9 10 Shortly thereafter, that's what the verbiage changed to -- a 11 growth mindset versus a fixed mindset.

- Q Did you think the "old pharma/new pharma" had anything to do with age?
- 14 A No.

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- 15 Q Did you hear anybody else say that it did?
- 16 A No.
 - Q There were some compliance allegations. As I mentioned, there was an allegation that Ms. DiNunzio was encouraging people to share inappropriate insights.
- 20 Do you recall that?
- 21 A Yes.
- Q Did you ever witness or hear Ms. DiNunzio encouraging anyone to use any improper insights?
- 24 A No.
- 25 Q Did you ever hear Ms. DiNunzio give any direction that was

- 1 | to promote off-label?
- 2 A No. In fact -- and I stated this before. It was always
- 3 the opposite. We were always very clear that we needed to stay
- 4 | on-label -- what's appropriate, what's not appropriate. We
- 5 | needed to not put the company at risk and needed to do the
- 6 | right thing, and so it was the opposite of that.
- 7 Q And did you ever see -- there were some times when you
- 8 | were present with both Ms. DiNunzio and Ms. Ivie?
- 9 | A Uh-huh.
- 10 Q Did you ever observe any interactions between the two of
- 11 | them?
- 12 A When you say -- I mean, I saw interactions.
- 13 Q Did you ever see Ms. DiNunzio mistreating Ms. Ivie or
- 14 | treating her in not a positive way?
- 15 | A No.
- 16 Q Did there come a time when you were asked to take over as
- 17 | an interim DSM in the Salt Lake area?
- 18 A Yes.
- 19 Q Was that in early March of 2019?
- 20 A That is correct.
- 21 Q And did that happen during a time when Ms. Ivie was on
- 22 | leave?
- 23 A Yes.
- Q So am I correct then, during the time that Ms. Ivie was on
- leave, from about early March until mid-April, you were sort of

- 1 | the acting DSM for that --
 - A That is correct.
 - Q -- district?

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Tell me about your experience when you came into that role as an interim DSM. What was it like taking on that role and what did you learn about how the district was doing?

A Yeah. At that time I was actually managing two other districts as well, and so this was my third district that I was helping to cover, but I lived in Salt Lake. So I was just asked to treat that district just like my other two districts -- to help coach the people, help them with their plans, and make sure they got the information that was there. So I did that.

I did some ridings with some of the people in the field. During that time frame we had been working on the AstraZeneca selling model. It was kind of an update to what we had been doing. Some of my observations were the Salt Lake team was not utilizing that framework.

It really consists of sharing an insight, asking good discovery questions, listening, and then talking about our product in an appropriate way and creating the need. So there was a lot of -- it was pretty clear that that hadn't been coached a whole lot, and so I started to coach to that.

Then also just coaching to the same standards I was with the other two teams I was managing at the time, and also I

just helped to provide some insight regarding their reports and their opportunities to grow their business.

When I did take over -- not "take over" -- when I was helping at that time, the Salt Lake district had been underperforming for a little while and was underperforming during the first quarter of the year.

- Q When you came in as the interim DSM, did you review some of the documentation that Ms. Ivie had created from her coaching of the reps and what did you observe there?
- 10 A Yeah. So I wasn't able to observe that when I was the
 11 interim DSM. I was able to later when I became the full DSM.
 - Q We will get there. Now, when Ms. Ivie returned from leave in mid-April, she resumed the position of DSM?
 - A That's correct.

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- Q Now, when she returned from leave, did Stephani DiNunzio ask you to help in any way -- help review things with Suzanne?
- A Yeah. There were two requests. We had an update to our reporting tool. I was just asked to provide that -- an update to Suzanne so she was aware of the new capabilities there.
- Then to provide some feedback on her team, what we had been working on together and what I observed as I covered her team, so that she could hit the ground running when she got back.
 - Q And who asked you to do that?
 - A That was Stephani DiNunzio.
- 25 Q Did Ms. Ivie want to meet with you to go over all of that?

- 1 A She wasn't real excited to meet, but we did meet for a few minutes over the phone.
 - Q Over the phone?
- 4 A Yeah.

- 5 | Q So what was your purpose in having that discussion with
- 6 Ms. Ivie? Did you also update her on what was happening in the
- 7 | district?
- 8 A Yeah, the district. That was the primary reason. It was,
- 9 again, to help her be aware of what I observed, what the team
- 10 was working on, and where the opportunities were while she had
- 11 | been out so that she could continue to coach the team and help
- 12 the team be successful.
- 13 Q When she returned from leave, did you retrain her on
- 14 anything she had already been trained on?
- 15 A No. Again, it was just a quick conversation with a
- 16 | highlight of a new tool update to our reporting tool so that
- 17 | she was aware of the different capabilities that were now
- 18 available to her.
- 19 Q So now, fast forwarding in time to June of 2019, did you
- 20 | again get asked to come into Salt Lake and cover that district?
- 21 A Yes.
- 22 | Q Was it Stephani DiNunzio who asked you to do that?
- 23 A Correct.
- Q Was there a time when you permanently assumed the position
- of the Salt Lake DSM?

So later that summer, the job was posted. To be 1 2 honest, it was a difficult decision for me. I was covering the 3 Spokane district at that time. That was one of the top 4 performing districts in the nation, and I really loved my team 5 and had been really committed to them. But I live in Utah. 6 son was going to be a senior that year and played on the basketball team. So as I looked at it, I felt that was the 7 right decision for our family. So I applied for the job when 8 There was both internal and external candidates. 9 10 So the recruiters filtered us through. I went through an 11 interview process and fortunately was selected to take over the Salt Lake district on a full-time basis. 12

- Q Was Ms. DiNunzio the only person who interviewed you?
- A No. When AstraZeneca interviews, you always have a panel of at least two people. So there was another commercial business director named Kevin Garrity who was involved in the interview process. And that's to make sure it is a fair
- 18 process and there's no bias involved.
- 19 Q So Mr. Garrity was in a different geography, didn't report 20 to Ms. DiNunzio, or have any relation to that region?
- 21 A No. He was a commercial business director, like 22 Stephani DiNunzio, and his region was Texas.
- Q And your understanding in the interview was they were both going to agree on a candidate?
- 25 A That's correct.

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- Q So I want to talk about your time since June of 2019. How long did you serve in that role as the Salt Lake DSM from
- A Until the end of 2020. Then the organization went through a restructure, and I was promoted to a specialty district sales manager position. So I now cover a team that covers Utah, Idaho, Oregon, Washington, and Montana.
- 8 Q What kind of providers do you visit now?

field coaching during that time?

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June 2019 forward?

- A I visit primary care providers as well, but our main focus is no respiratory specialists, so allergists and pulmonologists.
 - Q So I want to take you back to the pre-COVID times and ask you about that time period from June 2019 to March of 2020.

 I'm sure times got different. But focusing on that period of June of 2019 to about March of 2020, what was your approach to
 - A Yeah. So as I talked about, as a manager, you always want your team to be successful. You want people to have success. It makes their lives better, right, all the way around. The Salt Lake district had been underperforming. Collectively we talked about it as a team, and my diagnosis -- you know, you can talk about performance, but it is really behaviors that drive performance. So the opportunity was to improve the selling skills to really focus in on the AstraZeneca selling framework. So that was one of our priorities. Then the other

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one was strategic planning, so helping people better utilize the reports, to analyze where were those opportunities, and then to develop specific plans to help drive performance.

So just for perspective, in Q1 of 2019, one person on the Salt Lake team was in the top 30 percent of the nation.

The majority were in the 45 range to 70 range, and there was two that were in bottom 25 percent of the nation. In Q4, everybody -- it was the same representatives, all seven -- everyone finished in the top 30 percent in the nation for Q4.

- Q When you arrived in that role starting in June of 2019, did you look at some of the coaching documents that Ms. Ivie created. And tell the jury what you observed.
- A Yes. So now that I was a manager, I had access to the previous coaching reports. What I found -- again, on the coaching reports, there are five categories or areas you can coach to. You rate the people one to five; five being the highest. Generally on a coaching field ride you focus on one or maybe two areas. Fives are rare to give out, because you have to be doing everything at a very high level throughout the whole day.

I was kind of surprised when I saw the reports, because basically every time everyone got fours or fives across the board for all five categories. The report itself actually says to only focus on one or two. So I was a little surprised to see that. It did open my eyes. When I started, I gave some

people threes, and they were freaking out about that. It made sense since they weren't used to getting that type of coaching.

So we had to kind of work through that to help them understand that was for that day that's where they were at, that's great,

- 5 | let's work on it, and this is where the opportunities were.
 - Q And the time period when they were getting fours and fives is during the time period when they weren't performing very well?
 - A Correct.

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- Q Let's talk about how your travels looked in the time period of June 2019 through about March 2020.
- A As I mentioned, I was covering three districts at that time. One of them was the Spokane district. So that covered eastern Washington and all of Montana as well as the Salt Lake district, which was all of the Utah and most of Idaho going up to Boise. So about every week I was flying someplace, spending a couple of days away from home, working with reps in their areas and was able to mix in with Utah. But I was spending about four days a week out in the field with representatives. Usually I would spend one or two days with each representative when I was with them.
- Q So how many days a week would you be in your home office, for example?
- A Usually one day a week; usually on Fridays. Sometimes on Mondays, you might do that, but that would be where you would

- do some follow-up on previous ride days and coaching from that point as well.
- Q Do you find that there are budget restrictions on traveling to do field coaching?
- 5 We are advised to use the funds wisely, to be 6 conscientious stewards. If it was your money, would you do it? So I just found that if you book ahead, you can find affordable 7 You know, once or twice when I was going to Boise, for 8 example, we had to have a schedule change, and the flights were 9 too expensive, so I chose to drive rather than fly. But I 10 never had any pushback on being able to fly or get hotel rooms 11 to visit my people. 12
- 13 | Q How long is that drive?

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- 14 A From Salt Lake, I think it is about six, six-and-a-half
 15 hours.
 - Q So it sounds like you were spending a lot of time on the road and in the air. One of the things that the jury has heard about is in 2018 in the Utah area, there was a market development that affected some sales performance involving this thing called generic AirDuo and how it affected SYMBICORT. Can you talk about your experience with that and how, if at all, it changed going into 2019.
 - A Yeah. Again, the health system team I was managing was based in Utah as well, and so I was very familiar with this.

 In Utah, the largest insurance plan is called SelectHealth, and

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SelectHealth was one of the first insurance companies to bring this generic AirDuo onboard. Up to that point SYMBICORT had been a sole and exclusive with SelectHealth, which means there was another branded product competing against that.

So yes, that obviously was a challenge. That type of stuff always happens in pharmaceuticals. To be honest, we benefited the previous years when we had a market event, being SelectHealth put SYMBICORT on as a sole and exclusive. That helped our performance those years. Generic AirDuo came on. It definitely was a challenge. The uptake was a little bit swifter in Utah than other places in the country. And that's why we get paid, right, is to figure out how to strategically plan and maximize your opportunity within the market.

- Q And did you -- when you came into the DSM role, was there anything you did to try to address the situation with the generic AirDuo versus SYMBICORT?
- A Yeah. There just seemed to be an attitude that, "We have got market leadership. We will get this. It is not that big of a deal." But there was this perceptive -- that was happening that was eroding the share. So in that summer time frame when I took over the district permanently, we started to develop a specific plan. I didn't see a lot of specific plans on how to address the issue. So we really focused in on what the differences of SYMBICORT versus the generic AirDuo were, what the benefits were, and really, again, emphasize that

- SYMBICORT was still preferred with SelectHealth. It was still affordable for patients, and the savings cards that we actually had, it was actually cheaper for patients. So we made sure we had a specific strategy that we pulled through on each and
 - Q So when you left the role in December of 2020, how was the district doing at that time?
 - A The district was doing very, very well. We finished 2019 on a strong note, with every territory finishing in the top third of the nation, about 30 percent. 2020 was unusual. With COVID, we didn't have our normal reporting period, but we did launch a new product in 2020 called Breztri that came out in the fourth quarter. The Salt Lake district finished No. 3 in the nation with our Breztri performance. We had a very strong year in 2020 as well.

MR. McCARTHY: Thank you. No further questions.

CROSS-EXAMINATION

18 BY MS. CHAMBERS:

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every call.

- Q Mr. Thomsen, you reported to Suzanne Ivie for two years; is that right?
- 21 A That's correct.
- 22 | Q And you performed successfully under her supervision?
- 23 A So -- yes, I met expectations those years.
- Q And you received performance ratings three out of five while under Ms. Ivie's supervision, right?

- 1 A That's correct.
- 2 | Q And you consider those to be fair and accurate?
- 3 A Yes.
- 4 | Q And you never raised any performance or management
- 5 concerns while you were Ms. Ivie's subordinate, right?
- 6 A I'm sorry. Could you repeat that?
- 7 | Q Sure. You never raised any performance or management
- 8 concerns about Ms. Ivie while you were her subordinate?
- 9 A No.
- 10 Q And you were not involved in the decision to terminate
- 11 Ms. Ivie?
- 12 A No.
- 13 Q Have you ever assigned any of your PSSs a nickname?
- 14 | A No.
- 15 | Q Why not?
- 16 A I just don't know. I haven't.
- 17 | Q AstraZeneca has a women in leadership team, right?
- 18 A Correct.
- 19 Q And Suzanne Ivie was previously part of that group?
- 20 A Yes. The women in leadership, it's not a formal group.
- 21 It is an employee support group that anyone can join. I'm
- 22 assuming she is part of it. It is not a formal assignment or
- 23 anything like that.
- 24 Q Okay. And are you aware that Stephani DiNunzio removed
- 25 Ms. Ivie from that women in leadership group?

- 1 A I was not aware of it.
- 2 | Q But Stephani DiNunzio asked you to join the women in
- 3 leadership group?
- 4 A I was asked by Stephani DiNunzio's supervisor,
- 5 Mike Hartman -- I was already part of the women in leadership.
- 6 You can join that. But I was asked by Mike Hartman through
- 7 | Stephani to be part of a steering committee for that group in
- 8 2019.
- 9 | Q In early 2019, right?
- 10 A Correct.
- 11 Q And then you took -- and then after you were part of the
- 12 women in leadership group in 2019, and Ms. Ivie was not, then
- 13 you later took over Ms. Ivie's district after she was
- 14 | terminated?
- 15 A That's correct.
- MS. CHAMBERS: No further questions.
- 17 MR. McCARTHY: No questions. Thanks.
- 18 THE COURT: Thank you, sir. You are finished.
- 19 Call your next witness.
- 20 MS. RIECHERT: The defendant rests.
- 21 THE COURT: Okay. Thank you.
- Ladies and gentlemen of the jury, you get to sneak
- 23 out a little bit early this evening. I am going to remind
- 24 you -- obviously it is Friday. You will be home for the
- 25 weekend. It is critical that you follow my instruction not to

talk about this case with one another as you are exiting the 1 2 building, and, of course, with anybody else at home or friends, 3 family, anybody at all. 4 As I said in my preliminary instructions, the 5 evidence that you will decide the case, you will hear in the 6 courtroom and nowhere else. So thank you very much for your attention all week. 7 8 I appreciate it. And I know the parties really appreciate your 9 time and attention. Be back on Monday at 9:00 a.m., please. 10 Thank you very much. 11 12 (Open court; jury not present:) 13 THE COURT: Be seated. Nice work. I am impressed. 14 Good job, everybody. 15 MS. RIECHERT: We were motivated. I have been 16 tracking everyone's minutes. 17 THE COURT: I know the defendant has a motion that 18 you would like to make. 19 Before we get to that, I want to read on to the These are the 20 record the exhibits that are going to come in. 21 exhibits that will go to the jury on the JERS system. 2.2 will all be electronic. Mr. Magnuson will be in charge of 23 that. I am going to read the exhibits that are received: 24 Plaintiff's Exhibits 1 through 36, 38 to 40, 42 to

108, 110 to 123, 125 to 148, 150 to 182, and 201.

Defendant's exhibits -
MR. OSWALD: I'm sorry.

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MR. OSWALD: I'm sorry. I just got my list out. Car. you repeat that, please?

THE COURT: 1 to 36, 38 to 40, 42 to 108, 110 to 123, 125 to 148, 150 to 182, and 201.

Defendant's exhibits received are: 501 to 535, 538 to 550, 552, 553, and 555.

I would like to check with the parties on Plaintiff's Exhibit 128. Defendant had objected. The parties said they might figure out a stipulation.

MR. McCARTHY: And we are working on it. I think we have seen a draft, and we have seen comments. My hope is we will resolve that, Judge.

THE COURT: That's fine. I wanted to check in. I will continue to defer that ruling.

I would like to now hear the motions, please.

MS. TALCOTT: Your Honor, AstraZeneca is moving for a judgment as a matter of law on the Oregon claims. That's the fifth, sixth, and seventh claims. Under Oregon employment law, it only applies to out-of-state residents if there has been an act of discrimination which occurred in the state of Oregon. No part of any of the alleged discriminatory or retaliatory acts that we've heard about for the last week occurred in Oregon. Plaintiff received the written warning call and termination call in Utah. We heard about comments and things

that occurred in meetings in Utah and Idaho. The AstraZeneca employees, who made decisions related to plaintiff's employment, made those decisions in Idaho, Delaware, and Dallas, Texas, but absolutely nothing that we have heard about this week occurred in Oregon. For that reason, defendant is entitled to a judgment as a matter of law on the Oregon claims.

THE COURT: Thank you.

Mr. Oswald.

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MR. OSWALD: Your Honor, I think the defendant has waived this. The evidence is in in the case. This is a threshold issue. They've failed to raise this at the outset. This is the first I've heard of this. If this were a defense, Your Honor, it would have been properly raised in the answer to the complaint. In this case there was no defense that was indicated on the defenses in the complaint. Therefore, it is waived. So I think this is far too late under the circumstances to raise this issue.

MS. TALCOTT: Your Honor, part of the plaintiff's prima facie case is to establish that these acts -- the discriminatory acts happened in Oregon. There is no waiver. There is very little in the complaint at all that even refers to Oregon, and the only allegations that addressed Oregon in the complaint were paragraphs 4 and 13. Those were denied. Then we also denied in paragraph 123 of our answer anything that was not specifically admitted. At any time a defendant

can move against a claim. We don't need to assert an affirmative defense against these claims in order to, at this stage, make this motion as a judgment as a matter of law.

MR. OSWALD: Your Honor, it is not jurisdictional.

So the fact that they are raising this now, I think the prejudice is there. I do believe this should have been raised in the answer initially or raised at any of the other points in this case. It was not raised at summary judgment. This has not been raised as part of the pretrial statement. We are now simply too far into the matter to raise it now. I believe it has been waived.

THE COURT: Okay.

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Go ahead, please.

MS. TALCOTT: Your Honor, we just disagree. This is not a jurisdictional issue. This is part of the prima facie case under the Oregon statutes. There had to have been a discriminatory act in Oregon. We didn't waive this argument by not filing summary judgment. We sat and listened to all of the plaintiff's testimony, and they put on no evidence at all that anything happened in Oregon that would allow a nonresident to recover under these statutes.

THE COURT: Okay. Thank you. I am going --

MS. TALCOTT: Your Honor, we did submit a written motion in support of this argument.

THE COURT: When did you submit it?

MS. TALCOTT: I think it is actually happening right now. We have copies that we can serve on plaintiff right now, and you will get them electronically as well.

THE COURT: Okay. Thank you. I will take a look at

THE COURT: Okay. Thank you. I will take a look at the motion.

Mr. Oswald, are you interested in filing a response, or is your oral response enough?

MR. OSWALD: I'll file a response.

THE COURT: All right.

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We do have copies of the draft verdict form and instructions. I understand that your motion may change both of those, but I do want to go ahead and pass those out. You can take them with you over the weekend and take a look. Let's plan on meeting at -- it would be nice to meet at 8:00 a.m., resolve the motion, and then move right into the instruction conference and get the instructions finished so you folks can go right into argument. I'll then instruct the jury. The jury will have a copy of the instructions to take with them into the jury room. So I'll instruct, and then we will let them deliberate.

MS. RIECHERT: Will the instructions be before or after the closing argument?

THE COURT: After. It's closing and instructions.

But you'll know exactly what the instructions are going to say.

In fact, I wish I had told the jury a little bit later to give

us a chance -- well, you'll know what the instructions say at 1 2 the completion of the jury conference. Then we will give you a 3 hard copy as well. MS. RIECHERT: Your Honor, remember, the plaintiff 4 5 passed out a book of their exhibits. We have a book to give to 6 the jurors on Monday with some of our exhibits too. 7 THE COURT: Okay. There are so many exhibits in this 8 MS. RIECHERT: case, so I tried to narrow it down to the key ones. 9 THE COURT: Mr. Oswald, best quess when you can file 10 11 your response?

MR. OSWALD: Your Honor, it is late on a Friday. I will get to it soon. This is the first we heard of this. This is the first inkling we had of this. As I said, I think this is way late in the process, for all the reasons I've gone over. Obviously it's our priority. We will get to it, and I'll get to it as soon as I can.

THE COURT: Okay.

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MS. RIECHERT: I was raised it in my opening statement. I said, "Nothing in this case has anything to do with Oregon." I didn't make the legal argument, because I'm not allowed to in opening, but I made the factual statement that there would be nothing related to Oregon in this case, and I proved out to be right.

MS. TALCOTT: We also indicated to plaintiff and the

Court yesterday and earlier today that this would be coming. 1 2 THE COURT: Okay. Thank you very much. 3 Have as good a weekend as possible. I'll see you 4 folks here at eight o'clock Monday morning. 5 MR. OSWALD: Could both sides have an electronic copy of what was passed out? Is it possible that we get a copy? 6 Absolutely. Do both sides want 7 THE COURT: electronic copies? 8 9 Please, Your Honor. MS. TALCOTT: We will do it. Court is in recess. 10 THE COURT: MR. OSWALD: Your Honor, forgive me. We also have a 11 motion as well for judgment as a matter of law now that they 12 are done with theirs. Can we go with ours? 13 14 THE COURT: MR. OSWALD: We are moving for a judgment as a matter 15 16 of law on the counts of the False Claims Act, the retaliation 17 claim, and also under the Age Discrimination Act, Oregon's 18 Family and Medical Leave Act, and on the federal Family and 19 Medical Leave Act, and finally, under the Age Discrimination in 20 Employment Act. 21 The reason for this, Your Honor, is that the 2.2 defendant cannot meet their obligation to identify a legitimate 23 business reason for the decision to fire Ms. Ivie. 24 Your Honor, the way that the statutes work, as you

know, the absence of -- on causation -- and that's where I'm

going to focus the Court's attention. On the issue of causation, Your Honor, in the absence of direct evidence of discriminatory intent, and we concede that we don't have direct evidence. As an example, Your Honor, the decision-maker did not say, as an example, "We are firing you because of your age."

2.2

In that construct, the plaintiff demonstrates a prima facie case. Then the defendant must come forward with a legitimate business reason for the decision to fire Ms. Ivie. In this case, the defendant can't. The reason really is Plaintiff's Exhibit No. 67. Plaintiff's Exhibit No. 67, on page 4, indicates the rationale for why the defendant is saying that it is firing Ms. Ivie.

What it says here under bullet point No. 2, which I'm showing you on your screen here, is one of the reasons that is given for the termination. What we have is testimony from Ms. Ceaser that these were all of the factors in the decision. One of these factors was that Suzanne is not accepting the results of the investigations that have occurred and continued to raise complaints.

Now, AstraZeneca has indicated that it is not just a requirement of their own policy, but, in fact, it is a matter of law that an employee may, in fact, raise complaints in the workplace at any time. They are free to do so. In fact, whatever the result of the investigation, they can come forward

and complain and do so consistent with any of the routes that AstraZeneca has identified -- a manager, for example, to human resources and also using the ethics hotline.

2.2

What we have here is specifically an illegitimate reason for the decision to fire her; that she is not accepting the results of the investigation and continues to raise similar complaints. Remember, what they're saying is "similar complaints," the fact that she is raising these complaints relating to off-label marketing, relating to age, and relating to potentially violations of the Family Medical Leave Act.

Importantly, Your Honor, Dawn Ceaser specifically states that the complaints that Suzanne Ivie makes to her are new complaints. It's not the fact that they were old complaints. They were new complaints. In fact, she identified three new issues that Suzanne Ivie raised relating to age discrimination. Indeed, Ms. Ivie was raising complaints about issues relating to compliance and family medical leave, which she had never raised before.

So the fact that they are using these new complaints as a basis for the decision to fire her itself is illegitimate, and it is inextricably intertwined here with the other rationale that they are providing: The fact that she is not willing to engage in business as usual at work; due to the continued performance challenges. The point is that all of these are inextricably intertwined. Therefore, the defendant

literally cannot meet their obligation to come forward with a legitimate business reason for the termination. So at that point the case law is, that in the absence of being able to come forward with a legitimate business reason, that the judgment should be entered for the plaintiff on those counts.

So what we are asking the Court to do, consistent with the case law, is, in fact, enter a judgment on behalf of the plaintiff on the counts that relate to the Age
Discrimination in Employment Act, where the defendant agrees that she made three new complaints for which she is now being fired, inconsistent with their own policy and the law; the Family Medical Leave Act complaint, which she had not made before but, remember, was made on the 16th of May. This was in an email to Mr. Pomponi, who admitted he forwarded to Dawn Ceaser, and then ultimately that was sent to Stephani DiNunzio. Indeed that complaint was not investigated at all. Ms. Ivie was never interviewed about the Family Medical Leave Act aspect of this.

So for those reasons, we ask the Court enter a judgment on behalf of the plaintiff and for damages, that the jury be permitted to make a ruling on and make a determination on the amount of damages that would flow from those specific counts.

Thank you.

2.2

THE COURT: Thank you, sir.

MS. RIECHERT: Your Honor, this is an issue for the jury to decide. The jury gets to decide why the employee was terminated. There are a number of reasons listed there. They get to pick the reason or reasons that they think that the employee was terminated. There only has to be one legitimate nondiscriminatory, non-retaliatory reason, and there has been plenty of evidence in this case about the reasons for the termination. There has been plenty of evidence in the case as to why the plaintiff could not move forward and was not able to interact with her boss and was not able to "put the past behind her and move forward." So that's the very issue for the jury

The plaintiff is entitled to argue to the jury that that was the reason that she was fired, and if the jury believes that she was fired for an illegitimate reason, that's for the jury to decide. But that's the very issue in this case. It is not an issue for the Court to decide, given the evidence on the subject.

MR. OSWALD: Your Honor, to reply, McDonnell Douglas v. Green states the opposite. It says that, in fact, the defendant must come forward with a legitimate nondiscriminatory reason. In this case, they have not done so. So they cannot meet their prima facie case under the law, and a judgment should be entered for the plaintiff.

THE COURT: Thank you.

2.2

to decide.

Anything further? 1 2 MS. RIECHERT: We have come forward with many legitimate nondiscriminatory reasons for the termination. 3 Thank you again. 4 THE COURT: Okay. I appreciate your arguments and thoughts. I will rule first thing Monday 5 6 morning on both motions. 7 Anything further before I let Dennis go? MR. OSWALD: No, Your Honor. Thank you. 8 9 THE COURT: Defendant, anything further? 10 MS. RIECHERT: Nothing further. 11 MR. OSWALD: Other than to thank your staff for the 12 We are grateful. I know this is a new experience for 13 them, as it was for us. I know that I speak for defendant's 14 counsel that we are grateful to everybody in the courtroom for 15 this week and appreciate it. 16 THE COURT: I agree. Thank you. 17 18 19 20 21 22 23 24

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--000--I certify, by signing below, that the foregoing is a correct transcript of the record of proceedings in the above-entitled cause. A transcript without an original signature, conformed signature, or digitally signed signature is not certified. /s/ Dennis W. Apodaca September18, 2021 DENNIS W. APODACA, RDR, RMR, FCRR, CRR DATE Official Court Reporter

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2001 [1] 820/6 2004 [1] 820/6	42 [3] 863/11 967/24 968/4
2005 [1] 820/6	43 [1] 761/24
201 [2] 967/25 968/5	430 [1] 900/17 45 [3] 821/10 872/9 960/6
2012 [2] 944/14 945/16 2014 [4] 767/24 770/15 944/14 945/16	47 [1] 945/4
2016 [6] 811/6 849/19 850/5 850/6 885/1 894/16	48 [1] 945/4
2017 [26] 799/3 811/4 811/5 811/6 815/12 820/7 822/19 823/4	4th [1] 834/3
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22 [1] 798/4	
223,271 [2] 779/10 779/22 23 [3] 883/3 932/16 932/22	6
239 [2] 765/12 765/12	60 [2] 817/23 823/12 60 percent [1] 825/5
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797 [1] 760/5	918/13 920/18 921/23
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810 [1] 760/5	accurate [4] 768/7 812/20 827/12 965/2
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83 [2] 765/12 765/13	accustomed [1] 820/24
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847 [1] 760/5	acknowledging [1] 874/22
848 [1] 760/6	across [12] 802/3 807/5 807/10 807/16 807/19 819/17 881/21 889/5 930/21 931/3 931/7 960/22
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860 [1] 760/8	acting [1] 955/1
862 [1] 760/8	action [1] 925/16
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942 [1] 760/12	additional [3] 768/14 774/21 916/12
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94304 [1] 759/7	addressed [2] 844/24 969/22
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966 [1] 760/14	adjustments [1] 769/3
968 [1] 760/15	administration [1] 763/3
97204 [2] 759/13 759/22	admired [1] 800/7
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9:00 [1] 967/10	admitted [2] 969/25 976/14 adopt [2] 785/10 785/22
A	adopted [2] 786/5 918/11
a.m [2] 967/10 971/14	advantage [5] 819/10 819/13 819/25 820/11 878/18
AA [2] 875/21 900/4	advice [1] 816/5
AAA [1] 765/16	advised [2] 885/8 962/5
Aaron [2] 941/24 941/25	affect [1] 917/19
abilities [1] 910/18	affected [2] 962/19 962/20
ability [2] 787/3 817/18	affirmative [1] 970/2 affordable [2] 962/7 964/2
able [37] 782/15 784/13 792/16 792/20 793/11 793/13 812/8	after [35] 777/17 780/17 795/11 808/6 808/8 834/21 834/24
816/8 851/4 854/9 855/21 866/21 877/17 887/25 888/1 894/4	844/11 845/1 845/9 846/11 851/2 853/25 868/12 876/23 891/12
899/24 911/19 920/15 920/19 921/2 923/17 924/6 924/16 924/23 935/22 936/20 949/4 949/15 949/18 956/10 956/11	896/1 896/3 909/10 911/19 912/24 913/25 919/22 929/25
961/18 962/11 976/3 977/9 977/10	937/10 938/8 939/14 944/1 946/5 947/21 950/16 966/11 966/13
about [228]	971/22 971/23
above [1] 979/6	afternoon [12] 836/1 848/17 848/23 849/11 864/17 865/3
above-entitled [1] 979/6	903/16 903/24 931/24 932/3 932/12 943/16
absence [3] 973/25 974/2 976/3	afterwards [2] 867/15 940/4 again [54] 768/14 770/16 776/10 778/2 781/20 786/7 787/19
absent [2] 770/9 771/4	788/20 789/8 791/10 791/13 791/16 793/9 807/19 808/3 813/13
absolutely [13] 764/21 765/1 793/16 810/25 828/1 847/8 938/7 939/8 939/16 940/13 940/18 969/4 973/7	814/2 814/12 814/22 815/21 816/14 816/18 819/14 819/15
939/8 939/16 940/13 940/18 969/4 973/7 abuse [1] 809/20	819/23 820/22 831/7 831/8 836/3 839/1 840/3 840/15 845/14
academic [2] 762/2 762/6	847/8 847/10 847/19 847/23 872/2 875/25 889/3 891/3 891/6
	892/15 903/1 913/8 913/21 935/16 957/9 957/15 957/20 960/14

```
820/4 849/19 850/1 865/8 871/1 875/6 875/7 875/7 875/20
again... [3] 962/23 963/25 978/4
                                                              877/1 884/8 885/4 904/11 914/14 932/15 932/19 932/24 941/20
against [9] 828/13 843/22 843/25 886/20 901/9 942/12 963/4
                                                              944/7 944/15 945/4 950/25 954/24 966/23 967/13 967/23
970/1 970/2
                                                              970/22
age [39] 769/9 769/11 769/13 770/4 770/5 770/6 772/21 773/23
                                                              American [5] 761/21 763/8 763/8 763/24 926/25
777/8 777/11 777/18 781/25 828/8 828/13 829/3 829/5 829/6
                                                             amongst [1] 881/17
829/8 829/11 829/14 829/25 830/6 856/8 856/15 906/8 940/20
                                                             amount [25] 767/10 767/14 772/21 773/20 774/21 775/2 780/8
945/6 945/9 945/11 951/18 952/7 952/10 953/13 973/17 973/19
                                                              781/21 782/18 783/13 789/20 795/9 907/12 912/17 913/7 915/2
974/6 975/9 975/15 976/8
                                                              915/16 918/18 921/12 924/11 937/21 947/14 947/15 948/9
agency [1] 914/18
                                                              976/22
agenda [3] 821/19 821/24 834/4
                                                             amounts [2] 776/1 923/7
ago [11] 808/10 809/24 810/20 812/13 818/15 831/15 831/21
                                                             Amy [2] 760/10 882/17
842/20 846/20 868/21 925/21
                                                             analysis [14] 762/13 762/15 763/12 765/4 767/1 767/19 771/20
agree [30] 784/8 789/15 789/19 789/23 791/5 791/21 794/4
                                                              772/8 777/21 784/6 786/12 791/12 803/21 906/15
814/15 817/7 818/21 819/9 820/11 826/5 826/18 826/22 830/20
                                                             analytics [1] 905/22
830/22 830/23 842/2 842/5 842/10 842/21 866/9 878/6 901/6
                                                             analyze [3] 905/5 939/9 960/2
901/8 919/12 940/9 958/24 978/16
                                                             and/or [1] 871/19
agreed [2] 847/19 848/16
                                                             Andrew [1] 901/1
agrees [1] 976/9
                                                             Anita [1] 759/2
ahead [6] 776/17 823/14 835/3 962/7 970/13 971/12
                                                             Anne [2] 759/11 784/3
air [1] 962/17
                                                             announced [1] 795/20
AirDuo [5] 962/20 963/2 963/9 963/16 963/24
                                                             announcement [2] 795/14 795/23
airplane [3] 804/16 872/7 872/8
                                                             annual [8] 776/18 779/7 780/18 781/24 824/25 825/14 836/17
airport [2] 811/22 811/23
                                                              937/3
alerting [1] 881/15
                                                             annualized [1] 861/11
align [3] 950/20 950/21 953/6
                                                             anomalies [1] 859/8
aligned [3] 799/16 799/19 851/25
                                                             anonymous [1] 891/7
aligning [1] 852/5
                                                             anonymously [1] 891/7
alignment [1] 894/18
                                                             another [16] 807/15 826/4 879/2 879/13 894/4 903/15 903/19
alive [4] 772/4 772/7 774/2 774/3
                                                              922/20 929/8 931/10 939/5 949/18 952/15 958/15 963/4 967/1
all [92] 761/12 762/5 764/9 764/11 764/25 768/5 768/23 770/25
                                                             answer [12] 795/16 822/10 827/16 838/12 859/24 879/25 880/1
771/3 772/2 772/10 772/12 773/18 776/23 778/17 780/11
                                                              880/2 888/1 969/13 969/24 970/7
784/11 785/18 788/11 800/11 800/18 802/20 804/18 805/2
                                                             answered [2] 793/25 812/17
805/23 806/15 809/17 811/12 811/13 816/23 817/23 818/18
                                                             answering [1] 843/10
819/17 827/4 830/18 833/8 848/20 848/22 850/17 853/17 856/5
                                                             answers [2] 768/4 768/14
856/15 862/6 873/24 874/23 883/10 883/12 891/8 897/19
                                                             anticipate [2] 852/7 852/18
897/25 901/21 905/12 905/22 906/15 906/25 912/8 915/11
                                                             anticipated [17] 771/5 771/8 771/10 772/5 772/21 776/2 777/16
916/7 916/13 917/16 921/24 923/17 923/18 923/19 925/21
                                                              779/11 779/20 782/3 785/11 785/23 788/13 789/16 791/2 791/3
927/8 928/15 928/17 930/20 931/3 931/7 933/3 942/24 951/4
                                                              913/12
956/25 959/19 960/8 960/23 961/14 961/15 962/21 967/3 967/7
                                                             anticipating [1] 909/25
967/22 969/21 970/18 970/19 971/9 972/15 974/17 975/24
                                                             any [100] 762/8 762/9 762/19 763/14 763/21 764/20 766/9
976/16
                                                              766/12 767/7 767/18 771/11 771/23 777/8 781/6 782/24 784/15
allegation [3] 925/11 952/15 953/18
                                                              784/21 785/5 787/9 787/10 788/18 789/4 793/17 796/3 801/14
allegations [8] 843/22 856/3 857/11 951/11 951/15 951/18
                                                              801/20 802/5 802/20 806/23 807/6 813/13 815/14 817/2 820/14
953/17 969/22
                                                              821/14 822/4 822/15 830/4 830/5 832/17 842/1 844/2 847/24
alleged [2] 856/4 968/22
                                                              855/19 856/14 856/15 857/17 858/19 858/23 859/21 871/2
allegedly [2] 925/13 925/25
                                                              875/3 878/12 879/14 879/23 879/23 884/4 884/9 888/2 890/23
allergists [2] 872/24 959/10
                                                              893/14 895/11 896/10 897/21 907/8 908/4 909/20 911/3 911/22
Allocation [1] 836/13
                                                              912/5 912/5 915/14 916/15 916/20 917/3 920/11 920/11 921/24
allow [2] 852/24 970/20
                                                              922/18 923/16 927/6 929/3 934/20 939/23 948/6 952/6 953/23
allowed [3] 815/16 817/8 972/22
                                                              953/25 954/10 956/16 958/20 962/11 965/4 965/7 965/13
almost [6] 761/22 802/21 805/3 811/12 849/20 865/8
                                                              968/22 969/25 970/7 974/24 975/1
along [6] 806/8 853/2 909/20 923/18 936/15 941/11
                                                             anybody [4] 942/10 953/15 967/2 967/3
alongs [2] 813/6 879/3
                                                             anymore [3] 867/24 877/8 879/1
already [8] 764/23 765/1 772/11 821/5 896/5 922/16 957/14
                                                             anyone [11] 830/4 860/7 860/9 861/22 863/22 881/4 942/4
966/5
                                                              942/7 942/8 953/23 965/21
also [66] 761/22 763/2 763/10 763/18 764/14 768/9 769/1
                                                             anyone's [2] 826/10 880/2
769/24 770/24 771/11 772/21 783/13 788/17 791/14 791/17
                                                             anything [27] 791/18 808/25 829/2 844/10 850/23 864/5 906/8
795/5 796/18 796/21 796/25 821/4 823/2 845/10 845/22 851/15
                                                              906/10 908/11 917/8 926/14 938/25 940/7 940/19 942/20
857/10 871/19 879/1 879/3 880/2 880/14 883/20 890/15 891/10
                                                              946/10 952/10 953/12 957/14 963/15 965/23 969/24 970/20
892/12 892/18 895/11 895/20 897/23 901/11 909/21 909/23
                                                              972/20 978/1 978/7 978/9
911/1 911/10 913/16 914/17 914/21 915/23 917/25 922/24
                                                             anyway [1] 839/8
923/10 923/15 929/8 938/23 941/3 947/17 948/3 949/10 950/14
                                                             anywhere [1] 933/23
955/24 955/25 957/6 969/24 972/25 973/11 973/17 975/3
                                                             Apodaca [3] 759/21 979/9 979/10
alter [2] 764/19 766/9
                                                             apologies [2] 863/8 945/3
although [3] 774/3 848/16 882/20
                                                             apologize [4] 808/8 808/16 819/15 839/17
Alto [1] 759/7
                                                             appear [3] 869/10 870/17 876/6
altogether [1] 765/8
                                                             APPEARANCES [1] 759/1
always [30] 774/10 789/15 800/4 800/7 800/9 800/22 801/1
                                                             appearing [1] 810/21
801/21 826/4 826/5 826/14 832/24 833/4 851/9 854/16 859/2
                                                             apples [1] 819/24
866/3 866/23 868/5 868/15 871/12 871/16 875/3 875/5 945/9
                                                             applicants [2] 894/7 894/10
954/2 954/3 958/14 959/17 963/6
                                                             application [1] 842/5
```

am [35] 761/20 762/1 762/3 762/5 797/24 810/5 818/7 818/15

associations [1] 763/9 assume [13] 775/4 788/25 790/1 791/9 792/12 792/18 793/5 applied [10] 775/9 779/7 838/11 838/18 848/4 898/3 915/24 793/19 796/8 796/9 815/9 839/4 918/2 916/7 917/12 958/8 assumed [13] 789/21 790/11 838/9 912/1 920/2 921/23 922/24 applies [1] 968/20 929/8 929/13 929/17 929/18 945/9 957/24 apply [6] 839/10 848/8 897/17 897/22 897/23 898/1 assumes [1] 924/16 applying [2] 887/6 916/4 assuming [6] 831/6 831/8 833/2 837/20 921/16 965/22 appointment [1] 852/3 assumption [15] 771/23 785/10 785/22 786/5 786/7 787/16 appreciate [8] 797/6 836/4 931/23 943/2 967/8 967/8 978/4 787/22 788/1 796/21 796/24 915/10 917/18 929/11 929/12 approach [11] 789/25 850/20 850/22 852/19 871/6 916/15 assumptions [16] 784/6 784/9 784/9 784/22 788/8 791/12 917/9 923/13 948/14 953/5 959/15 791/13 910/11 910/16 910/20 911/22 912/19 916/12 916/16 approaches [1] 895/21 916/20 929/5 appropriate [13] 769/22 786/19 787/2 891/14 912/11 913/1 **ASTRAZENECA [137]** 758/6 767/16 767/24 767/25 767/25 915/3 915/21 918/17 922/4 954/4 954/4 955/21 768/1 768/11 771/15 772/3 772/19 773/4 774/15 776/8 776/19 appropriately [2] 892/21 892/22 777/14 778/3 779/10 779/24 782/2 784/4 785/24 786/4 788/10 approve [1] 875/2 792/14 792/21 792/25 793/3 793/7 793/15 793/21 794/14 795/5 approved [2] 855/23 888/25 798/1 798/5 798/13 798/25 799/18 800/15 802/8 805/6 808/7 approximate [1] 920/16 810/20 812/16 814/17 816/19 816/23 819/2 820/6 821/17 approximately [13] 792/14 793/22 798/1 799/7 816/24 846/19 824/25 825/20 838/4 838/11 838/18 841/2 842/9 842/16 842/18 894/14 898/22 900/15 900/17 906/23 915/1 928/19 842/20 844/5 844/10 845/7 845/21 846/25 847/2 848/25 849/17 approximation [1] 905/11 850/16 854/14 857/25 858/6 858/9 860/12 864/16 865/8 865/21 April [9] 834/3 836/9 847/20 848/7 886/3 886/3 886/4 954/25 867/24 877/23 878/10 880/7 880/9 880/11 883/1 883/2 886/10 956/13 887/7 888/8 889/10 890/2 890/9 890/15 892/4 893/6 893/6 **April 1 [1]** 886/4 893/18 893/20 893/23 894/1 895/25 896/14 896/17 897/8 April 1st [1] 886/3 898/14 898/17 899/10 901/8 906/19 907/1 907/6 908/17 911/18 April 2018 [2] 836/9 847/20 912/2 912/24 914/6 914/22 915/2 920/7 920/16 922/1 922/10 April 4th [1] 834/3 924/7 928/4 932/17 932/21 933/8 941/19 943/4 943/20 945/5 arbitrary [4] 802/1 832/9 832/11 832/14 955/16 958/14 959/24 965/17 968/17 969/1 974/21 975/2 are [272] AstraZeneca's [8] 795/11 817/19 857/21 890/5 893/1 894/6 area [24] 763/1 763/4 763/12 763/16 766/20 785/1 786/8 787/7 901/7 928/17 789/8 791/11 791/12 793/16 866/19 866/19 873/21 892/1 892/2 AstraZeneca-speak [1] 899/10 894/17 904/24 921/9 943/20 944/21 954/17 962/18 attached [2] 847/21 931/16 areas [4] 950/19 960/15 960/18 961/18 attachment [6] 834/12 836/12 837/15 887/13 887/14 887/17 aren't [2] 877/22 914/1 attacked [1] 808/14 argue [1] 977/13 attacking [5] 804/18 806/3 807/14 807/21 808/2 argues [2] 767/11 767/13 attempt [1] 782/11 argument [8] 848/16 848/20 848/22 970/17 970/24 971/17 attempts [2] 787/11 912/23 971/22 972/21 attend [2] 762/4 939/23 **arguments** [1] 978/5 attended [1] 880/17 arithmetic [3] 785/4 785/4 785/6 attention [7] 859/5 859/7 862/11 880/2 967/7 967/9 974/1 arms [1] 817/25 attitude [1] 963/17 around [18] 762/10 763/16 770/24 785/17 788/6 805/22 807/5 attractive [1] 931/12 807/13 807/15 824/6 854/13 854/14 871/17 872/13 884/17 attributed [1] 925/12 937/18 945/11 959/19 August [6] 771/9 775/4 775/21 790/14 859/11 879/11 arrived [2] 946/5 960/10 August 1st [3] 775/4 775/21 790/14 articles [1] 763/16 August 2020 [1] 859/11 as [227] August 27 [1] 879/11 aside [2] 806/2 860/6 authored [2] 763/14 927/6 ask [18] 838/5 839/19 851/19 853/8 854/3 866/13 868/13 authorize [2] 893/12 893/13 907/23 910/23 911/1 928/9 928/10 928/12 948/6 950/3 956/16 authorized [1] 893/11 959/12 976/19 automatically [1] 861/8 asked [42] 764/5 766/13 767/2 767/4 768/4 796/7 808/7 808/15 available [16] 762/19 767/7 767/14 792/24 871/19 885/21 886/2 808/18 816/10 818/10 836/14 841/22 842/4 845/1 846/16 887/25 889/15 889/24 890/5 890/15 891/9 916/22 928/8 957/18 847/25 856/10 856/11 857/10 857/13 860/24 881/13 887/24 Avenue [2] 759/12 759/22 888/24 901/11 924/18 927/15 928/15 930/18 930/24 948/8 average [11] 769/10 770/2 770/12 770/15 775/18 775/20 779/22 951/14 954/16 955/10 956/18 956/23 957/20 957/22 966/2 786/11 915/17 921/5 921/8 966/4 966/6 averaged [4] 770/17 779/23 785/19 789/10 asking [8] 792/15 794/6 818/18 851/3 874/1 888/8 955/19 976/6 award [4] 763/23 763/25 764/2 799/14 aspect [1] 976/17 awarded [3] 762/25 763/2 763/4 aspirations [2] 947/3 947/3 awards [8] 763/21 799/2 799/3 799/6 800/5 805/1 805/1 817/15 assert [1] 970/1 aware [18] 786/9 820/19 821/1 828/7 828/9 828/11 859/21 asserted [1] 915/13 885/7 896/16 901/24 901/25 901/25 902/12 956/19 957/9 assertions [1] 844/1 957/17 965/24 966/1 assessment [8] 768/25 842/10 870/1 870/22 908/7 908/13 awareness [1] 874/9 917/25 918/11 away [5] 809/8 853/21 887/2 916/6 961/17 assigned [3] 883/9 951/22 965/13 awful [3] 809/24 810/2 810/2 assignment [2] 841/11 965/22 AZ [8] 767/12 767/15 767/16 771/17 825/8 833/8 857/5 857/7 assist [2] 815/24 843/12 assistance [1] 887/18 associate [1] 952/6 **B-A-R-N-E-S** [1] 864/23 associated [1] 801/12 bachelor [2] 762/25 884/3 Association [4] 763/8 763/9 763/10 927/3 bachelor's [1] 904/17

В

back [51] 781/16 781/18 782/4 782/17 785/15 801/18 804/12 804/16 806/10 807/13 807/20 815/11 815/12 815/13 816/2 820/4 826/5 827/20 829/5 829/5 832/5 832/25 834/21 835/6 836/8 841/14 868/13 868/20 872/17 875/19 876/21 879/4 879/5 879/5 879/20 879/22 882/23 903/15 903/20 919/17 919/17 923/9 928/15 935/16 936/13 944/1 952/14 956/22 959/12 967/10

back-to-back [2] 879/4 879/5

back-up [1] 928/15

backed [1] 923/7

backfill [1] 804/8

background [2] 766/25 904/15

backing [1] 853/22

backpay [19] 777/25 778/1 778/7 778/18 780/24 781/1 781/13 781/22 793/4 794/1 794/4 794/7 796/11 924/9 924/10 924/11 924/12 924/15 924/21

bad [7] 809/1 809/2 817/11 821/11 824/12 824/15 882/2

bakery [2] 871/10 875/11

balance [1] 765/15

banks [1] 766/17

Barb [1] 887/23

Barnes [10] 760/9 864/16 864/17 864/23 865/3 865/7 867/12 869/18 900/4 900/5

base [3] 791/6 922/2 936/1

based [47] 770/3 773/7 774/7 775/1 775/19 777/19 779/6 779/20 781/18 783/22 788/1 788/21 795/21 815/9 818/24 818/24 819/4 819/5 820/21 821/4 822/6 825/16 825/17 826/20 828/13 840/15 843/14 843/24 844/17 844/23 845/1 845/25 848/5 848/9 851/23 853/5 853/9 853/15 854/10 855/19 900/7 909/21 914/4 918/1 927/14 952/8 962/24

basic [1] 916/10

basically [14] 762/15 766/4 767/4 767/20 769/4 772/17 779/2 785/3 789/9 794/8 899/18 909/2 909/19 960/22

basis [5] 873/15 896/18 912/9 958/12 975/20

basketball [1] 958/7

be [245]

beat [1] 800/9

became [11] 792/23 801/8 818/11 824/5 850/16 850/24 938/8 939/14 950/25 952/2 956/11

because [81] 774/9 775/9 777/5 778/22 783/3 783/5 786/13 787/6 792/19 795/16 795/22 803/3 804/24 805/7 805/21 806/24 808/8 808/9 808/21 809/8 809/13 809/22 812/5 813/13 813/19 813/24 816/10 816/13 818/10 819/7 821/7 821/7 821/21 826/15 826/16 826/18 827/14 828/13 828/18 828/24 830/17 838/19 839/2 839/7 839/10 841/14 845/14 845/19 847/10 850/23 851/8 853/22 855/4 857/7 860/15 862/11 866/24 874/8 874/12 875/5 880/3 888/23 891/24 894/5 902/19 903/1 906/7 913/7 915/8 920/14 924/5 924/22 925/20 931/15 935/18 939/21 946/22 960/18 960/22 972/21 974/5

become [7] 784/12 842/8 884/22 885/16 924/17 947/19 949/16 **becomes [3]** 775/4 775/22 886/2

becoming [1] 851/6

been [94] 763/20 764/3 764/11 765/1 765/22 771/18 782/15 783/6 783/23 786/14 786/16 787/1 790/23 798/1 799/10 799/17 802/21 805/23 807/20 809/12 811/5 820/7 820/10 820/23 821/5 821/12 821/22 824/20 825/22 834/20 841/25 851/15 854/9 854/19 865/7 868/1 875/10 876/25 882/21 883/2 884/8 885/22 886/25 887/1 887/2 887/5 898/2 898/7 898/8 898/24 899/1 899/24 901/13 909/3 909/4 911/18 912/6 912/7 912/15 914/22 915/24 917/15 921/25 932/16 932/16 936/15 937/10 938/2 938/16 943/21 944/8 946/14 946/19 946/22 946/25 955/15 955/17 955/22 956/4 956/20 957/11 957/14 958/5 959/20 963/3 967/15 968/20 969/13 970/6 970/9 970/11 970/16 977/6 977/8

before [24] 758/11 801/8 802/7 808/10 809/25 810/23 812/10 824/20 834/23 836/7 852/16 876/22 908/24 917/24 929/20 930/4 947/16 950/20 954/2 967/19 971/21 975/18 976/13 978/7

beforehand [1] 852/22 began [2] 777/10 950/25

begin [3] 778/21 785/16 788/7

beginning [5] 771/9 773/4 800/24 809/13 925/1

begins [1] 772/22

behalf [4] 765/9 844/3 976/7 976/20

behave [1] 892/22

behavior [8] 805/3 805/10 805/25 825/19 827/1 827/3 827/23 827/25

behavioral [1] 826/13

behaviors [32] 803/8 804/22 805/5 805/7 805/19 805/22 805/25 806/3 806/11 806/17 808/4 808/5 808/18 809/2 822/6 824/22 825/3 825/5 825/17 825/23 825/24 826/2 826/7 826/9 826/12 826/17 827/6 827/22 828/4 850/18 854/11 959/22

behind [3] 808/21 952/14 977/10

being [45] 765/2 772/4 772/7 774/2 774/3 794/11 807/9 812/10 813/19 821/21 836/3 840/16 845/3 845/20 851/7 855/24 856/11 857/10 857/13 860/9 861/5 861/19 861/23 863/23 866/10 866/11 867/8 886/12 886/12 888/23 889/7 902/21 906/18 915/12 943/23 947/4 949/4 949/11 949/18 951/7 960/16 962/11 963/7 976/3 976/10

believe [31] 783/2 785/14 804/4 826/19 842/8 847/23 854/16 856/10 871/14 881/9 884/13 884/17 888/17 896/10 911/7 912/4 912/7 913/3 917/17 918/14 921/10 921/10 921/14 922/3 926/14 928/19 930/4 930/14 931/15 970/6 970/10

believed [5] 838/8 847/11 854/4 911/17 911/19

believes [3] 912/23 912/25 977/15

Belknap [7] 805/17 806/11 809/18 844/25 845/1 881/5 881/6

belong [1] 763/10

below [2] 886/14 979/4

Benatar [12] 828/14 829/2 829/13 830/5 830/25 831/1 856/9 951/22 952/1 952/4 952/6 952/9

Benatar' [1] 829/24

benchmark [1] 800/6

benchmarks [1] 800/25

beneficial [1] 948/24

benefit [9] 768/20 774/24 871/24 883/17 922/11 922/15 922/20 923/3 938/5

benefited [2] 939/6 963/7

benefits [26] 767/5 769/2 770/9 770/9 770/18 770/19 770/25 771/12 772/18 774/15 774/17 774/18 776/20 776/20 780/3 790/15 793/3 845/16 845/24 909/20 916/12 922/4 922/9 922/9 963/25

besides [1] 909/21

best [11] 778/1 787/15 787/17 812/20 821/23 851/6 867/22 869/16 930/12 953/8 972/10

better [11] 817/18 839/19 851/8 851/10 851/11 938/15 939/1 939/2 950/3 959/19 960/1

between [25] 771/19 772/18 773/4 776/19 777/8 777/18 778/3 779/25 780/7 782/9 789/9 822/15 852/8 865/17 865/18 869/2 871/3 879/1 885/10 888/5 909/8 915/21 928/19 941/7 954/10

BEVESPI [2] 802/13 802/19

beyond [2] 769/9 769/16

bias [1] 958/18

Bierhanzi [20] 760/11 794/22 795/1 795/5 903/11 904/1 904/7 904/10 907/7 908/2 908/18 908/24 909/16 916/8 917/3 920/11 924/1 924/4 926/20 930/12

big [6] 811/9 811/10 820/11 825/12 825/13 963/18

bigger [1] 869/17

biologic [1] 877/16

birthday [1] 773/5

birthing [1] 809/7

bit [29] 762/23 768/22 768/24 793/25 800/11 802/6 810/22 817/4 818/14 821/21 822/18 849/14 851/17 855/24 865/17 865/23 866/10 866/25 867/5 868/6 868/12 887/12 943/18 945/10 945/14 949/19 963/10 966/23 971/25

bitter [5] 842/16 842/21 843/3 843/11 843/18

blindly [1] 833/25

blow [1] 834/3

blue [1] 786/24

blue-collar [1] 786/24

board [2] 926/25 960/23

boards [2] 897/20 897/21

Bob [2] 932/14 941/9

Bockius [2] 759/6 759/9

body [5] 813/21 814/15 853/11 854/2 854/9

boil [1] 818/3

Boise [2] 961/16 962/8

968/25 В called [20] 775/8 799/17 808/10 808/11 817/21 819/16 824/22 **bold [1]** 777/13 836/20 842/11 842/14 854/24 860/25 861/1 896/20 899/7 bono [1] 766/18 932/24 944/3 962/20 962/25 964/12 bonus [4] 825/7 825/12 845/11 922/3 calling [3] 818/7 852/2 868/1 **book [3]** 962/7 972/5 972/5 calls [22] 802/22 803/1 803/19 836/21 847/5 848/25 864/16 born [1] 798/3 893/3 893/6 903/10 904/1 934/6 934/7 935/3 936/13 936/14 boss [3] 809/19 939/19 977/10 939/23 939/25 940/3 943/4 945/19 953/1 **boss's [1]** 939/19 camaraderie [1] 952/3 both [25] 762/11 765/4 768/6 770/9 772/3 776/8 799/21 837/8 came [21] 783/8 816/13 819/13 832/12 841/12 847/9 871/25 845/13 845/22 847/14 855/11 908/21 911/6 931/5 941/12 944/8 878/25 894/3 913/9 916/10 935/3 935/25 941/4 951/3 952/13 948/25 954/8 958/9 958/23 971/11 973/5 973/7 978/6 955/4 956/7 963/9 963/14 964/12 bottom [9] 777/12 821/1 823/18 824/1 824/12 937/1 937/6 can [124] 761/12 761/16 762/4 762/5 762/13 762/23 767/10 937/7 960/7 768/6 768/25 772/15 772/23 773/1 773/15 773/19 774/24 777/8 box [2] 797/12 943/7 777/22 777/24 778/16 778/18 781/10 785/2 786/14 787/15 boy [1] 849/20 787/17 792/18 797/22 803/25 805/19 808/22 815/13 816/3 branded [1] 963/4 825/12 828/6 830/7 830/25 834/3 836/19 838/5 847/14 852/7 break [6] 834/23 834/23 834/24 834/25 865/17 903/16 852/23 853/14 856/24 860/6 863/2 863/9 867/12 870/10 870/11 breakfast [1] 934/3 870/13 870/16 870/21 870/23 871/6 871/12 871/13 871/14 Breztri [2] 964/12 964/14 871/25 872/9 872/11 872/14 872/15 875/7 876/21 878/18 brief [1] 841/12 879/18 880/13 883/13 883/14 883/18 884/12 885/16 886/7 briefly [1] 796/4 886/9 886/14 887/12 890/24 891/2 891/4 891/7 893/11 899/10 Brigham [3] 768/12 771/7 926/5 904/15 905/11 905/15 907/23 908/25 909/16 913/19 914/8 **Brigham Young [1]** 768/12 915/16 917/14 919/15 921/20 923/9 923/20 923/21 923/22 bring [5] 880/1 922/5 949/11 949/15 963/1 925/2 925/12 928/22 932/12 934/20 945/17 945/21 945/25 brings [1] 808/9 948/18 949/5 959/22 960/15 962/7 962/20 965/21 966/6 968/2 broader [1] 852/8 970/1 971/2 971/12 971/16 972/10 972/17 973/13 974/25 brought [1] 856/3 can't [11] 782/16 784/25 816/21 816/24 826/18 878/19 903/3 budget [2] 813/14 962/3 923/19 934/25 936/11 974/10 build [1] 952/3 candidate [2] 877/25 958/24 building [2] 872/12 967/2 candidates [7] 804/1 804/9 804/10 804/11 804/15 897/25 958/9 bullet [3] 869/15 876/1 974/14 cannot [6] 786/17 805/18 901/8 973/22 976/1 977/22 **bulleted** [1] 869/11 capabilities [3] 947/21 956/19 957/17 bulleted-type [1] 869/11 capable [3] 913/3 920/2 929/17 bunch [1] 859/15 capacity [1] 765/10 Bureau [7] 785/7 786/9 911/10 914/14 914/17 921/4 931/6 captured [1] 768/5 bus [4] 856/12 856/12 952/17 952/17 Capturing [1] 836/13 business [48] 763/3 764/6 786/25 786/25 799/3 799/20 801/9 car [19] 770/24 774/25 774/25 783/10 783/12 783/13 783/14 824/6 824/10 833/7 833/13 836/25 837/8 847/9 852/9 853/20 795/6 801/18 811/19 831/11 853/3 868/13 874/4 922/20 922/21 854/5 855/11 857/8 883/5 883/6 883/8 883/9 883/21 884/18 922/24 922/25 939/24 884/23 885/3 885/7 888/25 891/5 891/20 892/2 895/1 895/8 cards [1] 964/2 896/4 900/13 946/10 949/8 951/2 953/5 956/2 958/16 958/21 care [5] 802/16 803/9 819/11 860/15 959/9 973/23 974/9 975/23 976/2 976/4 career [9] 771/24 782/22 786/2 805/21 807/15 843/16 876/25 businessperson [1] 766/15 880/11 943/25 busy [1] 866/17 carpet [1] 845/18 but for [2] 909/24 920/1 carry [1] 867/9 button [1] 876/1 cars [2] 795/8 923/3 buy [2] 783/9 783/12 case [67] 762/22 764/13 764/25 766/2 766/3 766/9 767/2 **BYU [29]** 767/13 768/13 771/6 771/11 771/13 771/15 772/3 767/22 770/14 770/24 778/5 784/4 784/15 784/19 786/19 787/3 772/21 773/4 775/5 775/6 775/15 775/23 775/24 775/24 776/9 800/14 812/11 820/25 828/8 828/9 843/7 843/22 875/3 882/21 776/11 776/20 777/16 782/15 782/21 784/12 784/13 787/14 882/23 887/1 897/20 903/19 905/17 905/20 906/2 906/8 906/12 787/14 787/17 790/13 796/18 930/1 906/16 906/23 908/3 908/4 908/10 909/1 910/24 911/5 911/8 915/14 916/22 921/17 925/11 928/14 967/1 967/5 969/10 969/14 969/19 970/8 970/16 972/9 972/20 972/23 974/8 974/10 CA [1] 759/7 976/3 976/7 977/7 977/8 977/17 977/22 977/23 calculate [11] 762/15 762/18 767/4 769/4 774/6 777/2 780/25 cases [13] 762/17 762/17 762/18 765/14 765/20 787/2 905/9 796/11 910/23 919/4 923/3 905/12 905/20 905/25 906/4 906/5 907/18 calculated [11] 772/16 773/20 775/11 780/23 790/8 794/3 catch [1] 786/3 909/1 914/2 922/23 922/24 924/10 categories [7] 825/2 834/16 836/19 854/23 950/18 960/15 calculating [9] 791/6 909/17 910/2 911/15 913/21 916/8 922/9 960/23 925/10 934/10 categorize [1] 854/23 calculation [24] 788/14 791/23 792/22 795/21 908/6 909/13 category [2] 837/6 855/9 910/4 911/13 912/12 913/13 916/13 917/4 917/19 918/8 918/21 caught [2] 874/1 874/12 919/18 920/18 923/2 923/11 924/12 924/15 924/18 924/21 causation [2] 973/25 974/2 925/6 cause [1] 979/6 calculations [5] 785/10 785/21 789/1 910/10 919/16 CBD [11] 840/20 894/18 894/19 894/20 894/23 894/25 895/4 calendar [1] 820/5 896/4 896/7 896/9 952/2 call [52] 761/9 767/5 797/9 799/5 800/22 801/17 801/17 801/18 CBDs [1] 840/3 809/25 816/10 816/12 816/13 816/17 821/17 834/4 841/19 CCOs [1] 819/16 852/11 852/22 853/3 853/19 853/20 853/25 864/15 868/11 Ceaser [6] 881/5 881/7 887/18 974/17 975/11 976/15 868/12 869/2 869/3 869/3 869/4 872/23 874/1 874/8 882/9 central [1] 949/21

cents [2] 775/1 780/5

certain [10] 789/5 790/1 843/17 847/11 856/3 863/16 883/9

883/8 903/9 903/25 931/25 932/1 934/13 934/21 938/20 938/21

939/5 940/5 943/3 943/23 952/24 952/25 964/5 966/19 968/24

C coached [11] 815/10 815/19 839/1 839/3 840/3 848/9 937/21 938/12 942/9 946/23 955/23 certain... [3] 910/11 915/16 915/17 coaches [1] 815/7 certainly [11] 789/18 793/17 794/10 829/4 829/6 833/16 843/2 coaching [162] 800/11 800/14 800/16 800/21 801/1 801/10 878/1 896/14 910/22 912/2 801/21 802/5 804/19 804/21 804/22 806/7 806/13 806/15 certainty [7] 783/20 789/1 789/20 790/8 794/3 907/4 910/15 806/17 806/21 806/23 807/6 807/7 807/11 807/12 807/18 808/2 certificate [2] 784/25 884/5 809/12 810/23 810/24 811/12 813/23 814/15 814/19 815/18 certificates [1] 884/4 816/15 820/17 827/21 827/21 827/23 832/1 832/2 832/14 certified [6] 784/24 796/15 926/20 926/23 927/10 979/8 832/18 833/1 833/5 833/15 834/9 834/17 836/15 836/17 836/20 certify [1] 979/4 837/1 837/6 837/6 837/7 837/9 837/10 837/24 838/13 838/16 cetera [1] 836/22 838/16 838/21 838/24 838/25 839/5 839/8 839/21 840/5 840/9 chain [3] 831/4 831/9 888/18 840/11 840/12 840/13 846/25 847/1 847/3 847/11 847/13 challenge [3] 937/15 963/5 963/10 847/22 848/6 851/17 851/20 851/22 854/14 854/16 854/20 challenges [3] 815/23 939/10 975/24 855/5 855/6 855/9 855/10 855/12 855/13 855/17 858/25 859/3 **challenging [1]** 866/21 859/4 859/6 859/22 860/8 860/10 861/1 861/5 861/16 862/7 Chambers [4] 759/2 761/5 881/13 930/24 864/9 865/23 865/25 865/25 866/1 866/2 868/17 868/19 868/20 champion [3] 803/17 803/18 887/2 869/13 870/6 872/3 874/15 875/2 875/18 875/20 878/13 878/22 chance [4] 772/6 818/15 872/15 972/1 879/24 880/5 889/8 902/20 934/2 934/11 934/12 934/17 934/20 change [4] 851/2 940/7 962/9 971/11 935/16 935/19 936/2 936/5 938/5 939/6 942/5 944/7 944/9 changed [9] 782/24 783/1 790/25 826/19 834/20 874/8 953/4 945/14 945/16 945/25 946/8 947/5 947/9 947/10 947/15 948/7 953/10 962/22 948/9 948/14 948/15 948/16 950/13 950/14 950/16 955/24 changes [2] 768/15 794/12 956/9 959/16 960/11 960/14 960/15 960/17 961/2 962/1 962/4 changing [1] 828/5 code [1] 890/2 characterizing [1] 838/7 COE [4] 823/8 886/14 886/16 886/21 charge [2] 864/9 967/22 coffee [1] 853/3 chart [1] 777/22 collar [1] 786/24 chat [2] 801/15 868/7 colleague [2] 799/21 849/25 cheaper [1] 964/3 Collectively [1] 959/20 check [5] 785/3 837/1 841/17 968/8 968/14 college [3] 762/4 829/8 884/2 check-ins [1] 837/1 Colorado [3] 849/16 867/19 873/4 checked [1] 914/17 column [25] 773/23 773/25 774/5 774/13 774/13 776/16 776/18 children [3] 801/22 809/7 884/10 776/22 776/23 777/1 777/4 777/5 777/9 778/25 778/25 779/9 **chit [1]** 868/7 780/15 793/23 869/18 871/2 875/21 875/21 875/21 876/3 900/4 chit-chat [1] 868/7 columns [1] 869/25 choice [4] 818/12 818/16 877/17 925/24 combined [2] 837/9 855/12 choices [2] 923/18 925/21 come [29] 772/13 801/9 801/18 804/9 804/13 805/25 816/25 choose [2] 877/20 893/16 849/2 867/19 867/20 881/16 883/13 885/8 893/16 897/19 choosing [3] 808/24 808/24 941/6 897/25 906/15 937/17 938/20 945/18 954/16 957/20 967/20 **chose [3]** 818/14 877/19 962/10 974/8 974/25 976/1 976/4 977/21 978/2 Chris [6] 938/9 938/14 938/17 940/4 941/23 941/25 comes [5] 780/11 850/18 878/18 913/6 925/4 Christopher [4] 760/13 943/4 943/12 943/19 comfortable [12] 768/6 797/13 849/3 857/20 864/18 882/13 chuckled [1] 830/14 891/2 891/3 891/6 906/14 932/5 943/7 chuckling [1] 830/16 coming [5] 784/5 849/13 865/3 943/16 973/1 Circle [6] 799/1 817/14 820/22 821/2 823/9 886/16 commensurate [1] 788/2 circles [1] 880/18 comment [4] 879/20 903/3 934/25 941/6 circumstance [1] 926/1 commentary [5] 827/6 827/10 827/11 829/13 870/1 circumstances [4] 844/18 855/22 925/22 969/17 comments [8] 827/24 830/4 856/8 856/8 856/15 870/3 968/12 cite [1] 912/5 968/25 City [5] 865/7 921/9 932/14 933/10 935/7 commercial [27] 799/10 801/9 817/21 817/23 818/22 818/24 **CL [3]** 897/5 897/5 897/7 819/22 820/13 824/5 824/10 833/6 833/13 847/9 894/17 896/4 claim [2] 970/1 973/17 897/7 897/8 897/12 898/2 898/6 898/10 898/16 898/25 899/3 claimed [1] 894/4 951/2 958/15 958/21 claims [12] 828/8 828/10 828/12 848/18 906/8 906/10 951/21 committed [2] 874/5 958/5 968/18 968/19 969/6 970/2 973/16 committee [1] 966/7 clarification [1] 888/14 common [1] 902/19 clarify [3] 764/24 796/10 907/9 **communicate** [1] 891/10 clear [10] 787/16 793/19 806/18 815/11 850/16 855/3 855/7 communication [2] 935/18 947/15 920/10 954/3 955/22 comp [6] 826/16 826/19 826/20 826/25 827/1 827/3 clearly [1] 892/15 companies [6] 818/4 818/20 820/12 841/24 928/25 963/1 click [1] 876/1 company [17] 774/25 808/13 831/11 845/22 858/15 861/8 clients [2] 766/6 905/24 883/10 888/12 888/15 888/21 893/10 900/10 901/12 911/20 climb [1] 819/7 914/16 946/15 954/5 close [7] 861/19 861/23 862/10 863/20 863/23 874/7 933/16 company's [1] 899/16 **close-ended [1]** 874/7 comparable [7] 915/6 915/9 920/25 924/7 930/20 930/25 931/3 closed [6] 786/14 786/25 803/10 803/11 853/20 874/2 compare [3] 818/1 914/6 947/9 closed-ended [1] 874/2 compared [2] 802/17 873/8 closer [3] 812/15 862/11 873/12 comparing [1] 819/24 closest [1] 933/14 comparison [2] 866/18 920/22 closing [2] 971/22 971/23 compensate [1] 771/25 coach [19] 799/3 800/12 805/21 805/22 806/16 807/23 811/3 **compensates** [1] 769/20 813/21 814/18 851/4 878/6 933/17 933/25 935/13 938/10 compensation [14] 771/22 779/3 779/4 786/4 825/7 825/14 955/11 955/23 957/11 960/16 825/16 905/6 905/21 909/21 914/6 922/2 922/12 922/13 coachable [1] 851/5 competing [1] 963/4

```
consulting [2] 766/12 904/12
                                                             Consumer [1] 775/13
complain [1] 975/1
                                                             contact [2] 883/10 891/7
complained [1] 902/24
                                                             contacted [2] 767/23 942/4
complaint [14] 768/4 828/9 891/12 902/8 902/9 902/16 911/7
                                                             contained [1] 926/7
942/11 969/14 969/15 969/21 969/23 976/12 976/16
                                                             contains [1] 838/10
complaints [19] 890/23 890/25 891/14 891/17 901/24 951/9
                                                             content [1] 869/24
951/11 974/20 974/23 975/7 975/8 975/8 975/12 975/13 975/14
                                                             contingency [2] 769/20 769/23
975/14 975/16 975/19 976/10
                                                             contingent [2] 764/12 764/24
complete [2] 853/2 886/3
                                                             continue [10] 774/11 807/2 807/2 876/23 880/11 885/2 947/2
completed [3] 782/25 901/13 902/2
                                                              947/6 957/11 968/15
completely [6] 803/3 808/1 815/22 817/12 819/19 819/19
                                                             continued [3] 806/5 974/19 975/24
completing [3] 836/22 836/25 901/16
                                                             continues [2] 776/10 975/6
completion [1] 972/2
                                                             contribute [1] 867/6
compliance [16] 837/23 855/25 857/23 887/2 891/15 892/12
                                                             contributed [1] 939/10
892/16 892/18 901/14 901/22 901/23 902/3 902/10 951/8
                                                             contribution [8] 770/21 770/23 771/13 774/19 775/3 775/25
953/17 975/17
                                                              776/12 780/4
comply [3] 833/9 833/11 837/21
                                                             contributions [4] 768/13 771/12 780/2 780/10
component [1] 915/12
                                                             control [2] 878/19 878/20
components [1] 922/2
                                                             controlling [1] 819/11
compounded [1] 802/24
                                                             controls [1] 817/23
computer [10] 807/4 807/10 807/13 807/15 807/16 807/20
                                                             conversation [21] 803/4 845/4 851/24 852/3 852/4 852/16
899/12 899/15 899/16 899/19
                                                              853/23 853/24 855/20 856/5 856/13 864/3 866/22 867/6 867/9
concede [1] 974/3
                                                              871/12 874/12 881/1 948/8 950/5 957/15
concept [5] 778/1 780/23 925/2 925/3 952/21
                                                             conversations [6] 851/5 867/7 896/22 897/2 948/23 949/2
concern [4] 833/17 878/14 901/9 940/25
                                                             convert [3] 770/12 771/8 772/12
concerning [1] 764/3
                                                             converted [2] 770/17 779/22
concerns [11] 878/12 878/21 879/14 879/23 883/16 883/17
                                                             copies [3] 971/2 971/10 973/8
883/18 888/2 890/23 965/5 965/8
                                                             copy [12] 768/3 768/3 768/9 768/10 784/20 812/22 833/2
concise [1] 806/18
                                                              859/13 971/18 972/3 973/5 973/6
concluding [1] 788/8
                                                             Cornell [1] 884/6
conclusion [2] 787/13 789/6
                                                             corner [4] 812/23 863/9 871/10 875/11
conclusions [1] 784/10
                                                             correct [133] 784/6 784/16 786/6 786/21 786/23 787/24 788/3
conduct [3] 889/22 892/22 892/23
                                                              788/15 789/13 789/14 790/10 790/13 790/19 791/16 792/6
conference [3] 761/11 971/16 972/2
                                                              792/7 793/5 793/8 793/9 793/24 794/13 795/12 795/13 795/19
conferences [1] 763/12
                                                              796/16 798/14 798/19 799/23 800/1 800/13 802/9 811/16
confidentiality [1] 816/11
                                                              811/21 813/9 820/2 820/9 822/16 822/17 822/21 823/3 824/2
confined [1] 793/4
                                                              824/3 824/4 824/11 824/14 825/1 825/4 825/6 825/18 825/21
confirm [3] 862/18 864/8 875/22
                                                              828/15 828/19 828/22 831/16 833/12 836/11 836/18 840/19
Confirmed [2] 876/3 900/4
                                                              840/21 840/24 841/1 843/20 844/3 844/9 844/15 845/8 845/24
confirms [2] 875/23 893/6
                                                              846/13 846/17 847/2 848/3 848/21 850/3 850/10 854/9 855/15
conformed [1] 979/7
                                                              855/18 858/8 858/10 858/12 858/18 858/23 859/12 860/19
confused [1] 792/15
                                                              860/20 861/7 861/14 861/21 862/19 864/10 869/23 871/5
confusing [3] 804/23 806/16 806/21
                                                              872/20 876/5 878/5 879/12 880/19 882/3 901/18 905/13 913/17
confusion [1] 935/18
                                                              913/18 914/4 914/14 917/17 917/21 918/20 920/20 923/5
connect [2] 801/12 815/20
                                                              924/14 927/22 927/23 927/25 935/11 938/3 944/10 944/17
connecting [1] 947/21
                                                              951/13 951/17 952/20 954/20 954/24 955/2 956/14 957/23
connection [4] 830/25 855/25 900/12 902/3
                                                              958/25 961/9 964/21 965/1 965/18 966/10 966/15 979/5
connectivity [1] 816/18
                                                             corrected [1] 874/2
connector [1] 949/16
                                                             correction [1] 795/4
cons [1] 948/25
                                                             correctly [4] 860/4 879/16 919/4 924/12
conscientious [1] 962/6
                                                             cost [3] 775/1 780/7 788/24
consent [9] 843/2 843/18 844/13 844/16 844/19 844/22 844/24
                                                             could [83] 762/3 762/20 762/20 762/21 771/16 776/3 777/23
845/9 846/11
                                                              781/3 781/22 781/23 782/4 785/11 785/22 787/23 788/9 790/4
conservative [2] 766/3 768/6
                                                              791/16 791/17 791/18 792/4 792/10 792/13 792/17 792/24
consider [7] 782/6 782/8 783/12 844/20 845/3 931/14 965/2
                                                              793/2 793/5 793/20 799/10 804/1 807/2 811/5 813/6 813/24
considerable [1] 912/3
                                                              814/18 815/13 819/20 820/21 832/17 851/7 854/7 859/13
consideration [4] 790/23 791/2 885/17 915/23
                                                              861/10 865/21 866/14 866/25 867/12 867/16 871/19 875/2
considerations [2] 791/9 816/15
                                                              879/7 879/8 882/10 909/10 909/11 909/22 910/1 910/6 912/8
considered [12] 822/23 840/10 840/13 891/25 895/5 898/8
                                                              912/23 913/22 913/24 914/23 916/13 918/15 918/23 919/19
898/11 909/9 909/12 909/15 909/17 910/2
                                                              919/21 920/5 925/8 925/18 927/15 929/22 930/23 938/5 938/19
considering [2] 766/14 792/4
                                                              939/1 940/6 950/1 956/22 957/11 965/6 973/5 977/9
consistent [11] 766/3 855/16 895/20 914/20 914/21 916/21
                                                             couldn't [7] 790/5 791/17 803/11 813/21 813/21 819/7 838/24
916/22 947/15 948/11 975/1 976/6
                                                             counsel [8] 769/6 772/22 779/5 882/22 907/15 928/17 930/18
consistently [1] 889/4
                                                              978/14
consists [1] 955/19
                                                             counseling [2] 784/24 784/25
constantly [1] 800/6
                                                             counselor [1] 926/23
construct [1] 974/7
                                                             count [3] 834/16 837/8 855/11
constructive [7] 815/16 866/11 866/12 866/13 940/11 940/14
                                                             counted [4] 794/14 794/17 794/18 795/2
                                                             counterpart [2] 871/23 941/3
consultant [1] 905/16
                                                             counterparts [1] 895/15
consultation [2] 766/16 887/18
                                                             counties [1] 819/17
consulted [2] 764/3 905/8
                                                             counting [4] 783/6 840/11 840/12 922/17
```

C 845/1 845/14 851/23 851/25 852/2 852/2 852/10 852/14 854/25 855/7 866/22 867/10 868/20 868/23 886/6 886/7 897/21 934/24 country [5] 802/3 936/21 937/1 937/11 963/11 936/9 936/11 936/12 946/8 947/1 947/1 950/11 950/20 950/21 counts [4] 973/16 976/5 976/8 976/23 960/20 961/4 961/24 couple [11] 775/16 783/1 794/12 809/5 841/15 844/25 944/4 dav-to-day [1] 947/1 946/11 947/12 952/4 961/17 days [47] 782/17 800/16 808/1 833/1 834/9 834/17 834/18 course [13] 777/19 782/22 787/4 793/3 799/17 800/3 805/24 836/15 836/15 837/6 837/9 837/10 837/24 838/16 838/25 805/24 826/1 910/15 911/9 915/17 967/2 839/21 840/6 840/11 845/1 845/2 848/6 854/18 854/20 854/20 courses [3] 762/8 762/9 762/11 855/4 855/9 855/12 855/13 859/22 860/8 860/10 861/14 861/16 court [14] 758/1 758/12 759/21 761/3 810/12 836/1 903/23 862/7 864/9 873/19 878/25 879/4 879/5 882/21 938/11 949/3 967/12 973/1 973/10 976/6 976/19 977/17 979/10 961/17 961/19 961/20 961/22 962/1 Court's [1] 974/1 DC [1] 759/4 Courthouse [1] 759/21 deal [2] 792/2 963/19 courtroom [2] 967/6 978/14 dealing [5] 762/22 763/20 766/17 789/25 866/16 courts [1] 765/16 deals [3] 767/22 768/18 786/13 cover [6] 933/1 933/2 935/9 955/9 957/20 959/6 Deanna [9] 872/19 872/21 872/22 873/3 873/14 873/15 873/16 covered [3] 944/20 956/21 961/13 873/18 878/24 covering [2] 958/2 961/12 death [1] 762/17 covers [2] 905/19 959/6 debrief [4] 852/8 852/10 852/11 853/4 COVID [2] 959/12 964/11 debriefed [2] 804/14 874/4 Craig [7] 760/9 864/16 864/23 865/7 869/17 879/3 881/13 debriefs [1] 837/1 create [1] 821/23 decades [2] 763/15 763/19 created [7] 773/7 778/7 821/18 868/11 872/23 956/8 960/12 December [5] 788/7 929/10 929/11 929/19 964/6 creates [1] 867/4 **December 2020 [2]** 788/7 929/19 creating [1] 955/21 **December of [2]** 929/10 929/11 creative [1] 801/13 decent [1] 938/25 credit [6] 845/23 913/4 913/8 913/15 915/8 916/7 decide [8] 843/12 936/11 967/5 977/2 977/2 977/12 977/16 critical [1] 966/25 977/17 criticism [5] 917/3 917/6 940/12 940/14 940/16 decided [5] 838/23 843/6 845/9 889/1 915/25 CRM [1] 854/23 decision [15] 829/1 833/24 844/5 844/7 860/18 880/20 958/2 cross [14] 760/3 783/25 784/1 810/6 810/13 810/15 836/5 958/8 965/10 973/23 974/4 974/9 974/17 975/5 975/20 858/3 858/4 876/14 901/4 926/18 941/17 964/17 decision-maker [1] 974/4 CROSS-EXAMINATION [9] 784/1 810/15 836/5 858/4 876/14 decisions [5] 791/4 923/17 925/21 969/2 969/3 901/4 926/18 941/17 964/17 declaration [1] 843/13 CRR [2] 759/21 979/10 decline [1] 774/2 crying [1] 860/12 declined [3] 820/20 930/5 937/13 cumulative [7] 776/22 777/1 777/3 777/5 777/9 780/20 780/21 deemed [1] 885/15 current [13] 767/9 770/4 771/6 774/5 791/22 794/23 795/18 default [1] 774/11 796/18 796/19 896/23 918/18 932/23 941/25 default-free [1] 774/11 currently [8] 797/24 798/11 840/20 877/1 880/9 882/25 926/5 defendant [19] 758/7 759/6 760/7 760/14 903/25 966/20 967/17 941/23 968/9 969/5 969/9 969/25 973/22 974/8 974/10 974/12 975/25 customer [14] 832/23 836/20 837/7 837/7 838/17 840/12 852/8 976/9 977/21 978/9 852/15 852/16 854/1 854/10 854/15 855/10 855/11 defendant's [8] 810/13 834/1 836/7 855/1 881/3 968/1 968/6 customer's [1] 953/6 978/13 customers [10] 852/1 852/6 852/10 852/13 853/12 857/9 879/6 defense [10] 765/24 766/3 848/15 869/5 877/3 903/10 904/1 892/20 934/17 946/12 969/12 969/14 970/2 cv [1] 758/4 defenses [1] 969/15 cycle [1] 886/3 defer [4] 791/8 848/20 848/22 968/15 definitely [12] 802/23 808/9 829/8 829/9 842/23 845/16 851/6 851/14 912/9 947/5 947/6 963/10 D.C [2] 761/21 904/11 definition [1] 795/25 **DALIRESP [2]** 857/14 857/15 degree [7] 762/25 770/5 783/20 872/8 884/2 904/17 907/3 **Dallas [1]** 969/4 degrees [1] 872/7 damage [2] 908/13 919/12 Delaware [3] 883/24 884/1 969/3 damages [46] 762/16 767/3 780/25 782/7 793/7 905/5 906/16 deliberate [1] 971/20 907/7 907/10 907/12 907/14 907/17 907/21 908/3 908/4 908/13 delivered [4] 827/13 827/14 846/21 888/24 908/18 908/21 908/25 909/2 909/9 909/12 909/15 910/23 demonstrates [1] 974/7 911/13 911/16 912/12 913/21 914/2 916/9 918/4 918/21 919/4 demoted [2] 841/2 841/7 919/18 919/24 920/1 920/7 920/9 920/12 921/17 925/6 925/10 denied [3] 765/22 969/23 969/24 925/12 925/12 976/20 976/22 Dennis [4] 759/21 978/7 979/9 979/10 dark [1] 934/18 **Denver [7]** 867/19 873/4 873/5 873/6 873/12 873/14 873/15 data [21] 782/24 791/7 802/25 803/2 893/7 905/22 905/22 department [8] 762/4 769/25 894/7 894/9 897/5 897/6 897/9 911/10 914/14 914/16 914/17 914/19 914/19 914/20 914/20 914/18 914/21 916/22 917/7 918/25 931/6 938/15 depend [1] 929/22 database [1] 899/21 depending [3] 762/21 892/19 916/6 date [8] 769/10 778/21 845/10 845/13 869/22 880/22 920/12 depends [2] 795/25 892/10 979/10 deposed [1] 812/11 dated [1] 768/10 deposition [26] 812/10 812/22 814/2 814/23 823/11 827/14 dates [1] 893/9 829/16 830/9 830/15 842/25 859/9 859/13 862/12 862/14 daughter [2] 798/3 884/11 862/19 863/6 864/2 879/7 879/10 879/10 879/20 879/22 882/22 Dawn [5] 881/5 881/7 887/18 975/11 976/14 911/8 925/1 930/16 day [46] 801/16 804/10 804/15 808/10 808/10 809/6 809/7 depositions [2] 784/15 784/17 809/7 809/8 809/10 809/14 809/14 809/25 818/1 821/19 844/20 derived [1] 769/7

D disability [1] 908/11 disagree [5] 911/23 912/20 916/16 940/9 970/14 derogatory [1] 856/8 disagreed [1] 911/3 describe [8] 762/13 762/24 850/11 851/20 871/2 904/15 945/25 disagreement [1] 919/15 disappointed [1] 821/21 described [3] 773/8 854/6 948/12 disciplined [2] 860/7 860/9 describing [1] 908/15 discontinue [1] 906/7 description [1] 917/11 discount [1] 916/1 **desired [1]** 867/21 discounted [1] 776/14 desk [2] 807/16 811/8 discovery [2] 928/14 955/20 detail [1] 821/3 discretion [1] 816/20 details [6] 808/21 808/23 809/4 856/6 912/5 912/8 discriminated [1] 828/13 determination [3] 789/4 793/12 976/21 discrimination [11] 828/8 889/10 892/4 906/9 940/20 951/19 determine [4] $\bar{7}\bar{68}/15\ 877/24\ 916/21\ 921/5$ 968/21 973/17 973/19 975/16 976/9 determined [2] 783/3 909/19 discriminatory [4] 968/22 969/20 970/17 974/3 determining [1] 923/14 discuss [4] 803/7 853/4 903/19 940/22 develop [8] 815/4 815/6 815/17 895/19 947/2 947/20 960/3 discussed [4] 806/12 846/15 874/6 897/1 963/22 discusses [1] 838/15 developed [3] 946/25 947/6 950/9 discussing [3] 836/7 871/18 952/24 development [12] 799/11 837/8 855/11 870/3 897/4 897/7 discussion [8] 779/20 844/23 870/19 871/16 871/17 871/17 947/18 948/3 948/4 949/19 950/8 962/19 952/16 957/5 Dew [2] 873/17 873/18 discussions [2] 802/19 803/8 diabetes [2] 849/18 895/4 dismiss [2] 805/18 805/19 diagnoses [1] 949/8 dismissed [1] 805/2 diagnosing [1] 946/10 displayed [2] 809/20 833/23 diagnosis [1] 959/21 dissolved [1] 873/2 did [223] distributing [1] 892/21 didn't [69] 784/21 789/4 790/17 793/10 793/12 801/23 801/24 district [76] 758/1 758/2 758/12 759/21 765/18 798/6 798/8 813/24 816/17 816/19 821/2 821/14 822/4 822/15 827/10 798/8 798/16 799/16 800/19 800/20 803/21 804/5 817/7 817/17 828/16 828/18 828/20 828/21 829/2 830/4 832/18 838/20 839/9 818/4 818/5 818/8 820/19 821/1 821/6 821/14 822/5 823/4 839/11 844/10 847/10 848/4 848/8 850/13 850/23 851/9 853/10 823/5 823/17 823/25 841/13 848/9 850/2 850/4 865/16 865/24 853/21 853/23 854/3 858/24 859/2 860/6 860/9 860/10 862/10 874/23 874/25 878/17 878/20 881/23 882/1 885/11 885/12 862/12 862/13 869/1 869/3 872/12 874/12 874/13 878/16 896/3 898/10 898/20 900/20 912/25 914/24 916/25 924/24 896/14 903/14 912/4 915/13 916/20 927/20 928/2 928/5 928/6 929/25 930/6 930/20 931/1 931/3 943/21 947/19 955/3 955/6 928/9 930/5 941/10 946/23 952/10 958/19 963/22 964/11 955/8 955/10 956/4 957/7 957/8 957/20 958/3 958/12 959/5 970/17 972/21 959/20 961/13 961/15 963/21 964/7 964/8 964/13 966/13 differ [2] 874/23 915/18 districts [5] 799/24 955/8 955/11 958/4 961/12 difference [11] 771/9 771/14 773/3 776/19 778/2 779/25 780/7 disturbing [1] 802/23 869/2 885/9 909/8 913/12 divide [1] 775/18 differences [3] 772/18 892/18 963/24 do [250] different [53] 784/11 794/18 799/5 799/24 800/25 815/22 docs [2] 872/24 872/25 817/12 817/20 817/25 817/25 819/17 824/10 826/25 838/23 doctor [11] 777/24 852/4 853/7 853/16 853/20 853/21 866/21 845/3 850/20 857/2 866/18 867/5 871/18 871/20 872/19 874/25 866/22 868/10 868/25 950/3 878/8 878/9 885/15 895/1 898/9 918/10 918/13 919/21 926/7 doctor's [7] 811/19 815/16 816/5 853/16 866/16 872/1 949/24 926/8 926/9 926/9 926/12 939/21 946/2 946/3 946/4 946/24 doctorate [4] 763/3 906/14 907/16 908/12 947/20 948/1 948/18 948/19 949/7 949/12 949/13 950/18 951/2 doctorate-level [2] 907/16 908/12 957/17 958/19 959/14 doctors [16] 817/19 818/7 853/1 866/23 867/1 867/10 868/4 differently [3] 878/7 939/2 953/5 871/20 872/16 945/22 948/23 949/5 949/13 949/14 952/25 difficult [2] 850/14 958/2 953/2 digitally [1] 979/7 doctors' [2] 934/8 945/19 diligent [1] 926/2 document [16] 773/7 808/5 832/19 832/22 837/14 837/22 838/7 diminished [1] 767/11 839/18 855/3 855/6 860/24 860/25 868/21 868/22 890/8 950/14 **DiNunzio [80]** 798/23 799/22 801/8 802/7 802/10 806/7 806/10 documentation [2] 845/25 956/8 808/11 817/9 822/14 822/15 824/5 824/13 824/15 828/20 831/5 documented [2] 809/3 855/22 833/8 834/5 836/9 840/22 842/8 842/11 843/22 844/23 846/11 documenting [1] 809/12 846/22 847/1 847/21 850/5 850/7 850/8 856/1 856/4 856/7 documents [8] 767/18 768/23 775/24 891/10 905/19 911/5 856/12 856/14 856/17 857/11 857/16 857/17 880/24 881/2 911/12 960/11 881/5 881/7 885/5 889/4 889/7 894/12 901/11 901/13 902/2 does [39] 764/19 766/9 766/11 780/16 781/12 791/18 791/22 939/17 939/23 940/3 940/17 940/19 940/22 940/24 941/7 792/21 800/15 806/13 823/16 832/11 864/2 865/24 869/13 942/12 942/20 948/5 951/1 951/12 951/15 951/21 953/18 870/16 883/6 886/5 889/10 891/17 891/23 892/4 892/7 892/16 953/22 953/25 954/8 954/13 956/15 956/24 957/22 958/13 893/18 893/20 893/23 894/1 894/6 894/9 897/8 912/14 914/5 958/20 958/22 965/24 966/2 976/15 914/25 917/19 917/25 939/3 947/5 948/15 DiNunzio's [4] 843/25 896/8 896/11 966/4 doesn't [7] 766/2 783/11 847/11 869/10 871/2 913/4 913/8 diplomate [1] 926/25 dog [9] 805/3 805/5 805/9 806/1 808/4 824/23 827/7 828/2 direct [12] 760/3 761/14 797/20 849/9 865/1 882/18 904/8 932/10 940/14 943/14 974/2 974/3 doing [19] 763/20 764/7 792/3 797/14 805/13 807/21 839/8 direction [7] 833/17 833/21 833/22 833/25 857/12 857/17 841/17 875/6 875/7 875/7 889/8 891/20 942/10 955/6 955/17 953/25 960/19 964/7 964/8 directly [4] 892/1 927/12 927/15 927/20 dollars [3] 767/6 770/13 779/23 director [20] 785/18 797/25 798/7 800/20 801/9 817/9 824/6 domain [1] 788/22 824/10 833/7 833/13 840/17 841/3 841/8 841/10 843/17 896/4 don't [80] 762/7 769/17 771/23 777/6 782/8 782/16 784/23 904/11 951/3 958/16 958/21 784/24 788/4 788/11 789/23 790/4 790/7 791/4 792/23 795/22 directors [2] 839/1 847/9 802/16 811/23 813/7 815/18 817/14 817/16 818/11 818/14

910/1 910/6 911/19 912/24 913/25 914/23 915/1 915/17 918/15 D 918/23 922/1 925/8 925/19 don't... [56] 823/9 825/25 826/19 826/20 829/7 830/10 831/20 earned [23] 767/12 771/15 772/19 775/15 777/14 778/3 779/18 832/3 832/24 833/2 833/3 834/15 834/24 835/3 837/15 839/1 779/21 779/23 782/2 786/4 788/10 794/15 878/1 878/2 909/11 839/2 840/3 840/16 841/23 847/23 856/5 861/17 866/9 877/8 913/23 915/2 919/20 919/21 920/5 920/7 925/9 880/22 881/6 881/6 888/17 893/19 899/11 901/19 902/17 903/2 earning [11] 775/17 776/11 782/17 792/25 793/6 793/14 909/20 905/21 910/15 916/6 923/3 924/2 925/23 926/14 926/14 927/9 913/3 914/22 918/18 921/24 930/5 933/21 933/22 934/14 934/15 934/15 934/19 942/6 earnings [32] 791/6 791/22 791/23 908/8 908/8 909/3 909/6 942/10 942/10 965/16 970/1 974/3 909/10 909/14 909/14 910/5 911/18 912/15 912/15 913/7 done [13] 764/11 776/6 790/4 802/4 802/4 803/20 813/6 823/20 913/16 914/8 914/10 916/11 916/20 917/22 918/1 919/23 848/5 851/19 907/17 973/13 977/22 919/23 919/24 919/25 920/1 920/5 920/6 921/24 925/17 925/18 door [3] 890/19 890/21 890/22 earns [1] 929/21 double [4] 783/6 794/14 795/2 922/17 easier [1] 818/20 double-counted [2] 794/14 795/2 eastern [1] 961/14 double-counting [2] 783/6 922/17 easy [1] 867/18 Douglas [1] 977/19 economic [35] 762/13 762/15 763/12 764/3 764/22 764/22 down [13] 777/12 786/25 805/13 818/3 836/14 869/15 874/5 766/4 767/3 770/1 783/20 787/19 904/12 905/5 905/23 907/4 880/13 887/12 933/3 935/3 950/14 972/9 907/9 907/11 907/13 908/4 909/9 909/12 909/15 913/21 914/2 Dr [3] 779/15 794/22 916/8 918/21 919/4 919/18 919/24 920/1 920/7 920/9 921/17 925/10 Dr. [64] 761/9 761/16 761/19 766/20 766/25 772/25 773/18 925/15 931/9 777/20 777/23 778/17 781/3 781/11 782/4 782/4 784/3 785/8 economics [16] 761/20 761/23 763/4 763/8 763/11 763/17 785/21 786/22 787/10 789/15 791/5 791/21 794/9 795/1 795/5 763/17 766/20 904/12 904/17 904/18 904/19 904/20 904/25 795/14 795/19 796/1 796/7 868/24 903/11 904/1 904/10 907/7 906/14 908/14 908/2 908/18 908/24 909/16 911/2 916/8 916/11 916/15 916/24 economist [6] 765/24 765/25 904/13 907/16 908/12 917/9 917/3 917/23 917/23 917/25 918/7 918/17 919/3 919/8 919/9 economists [1] 917/7 920/11 922/18 922/23 923/5 923/10 923/16 924/1 924/2 924/4 Edelman [46] 760/4 761/9 761/16 761/18 761/19 766/20 766/25 926/20 930/12 930/13 772/25 773/18 777/20 777/23 778/17 779/15 781/3 781/11 Dr. Bierhanzl [15] 795/1 795/5 904/10 907/7 908/2 908/18 782/4 782/4 784/3 785/8 785/21 786/22 787/10 789/15 791/5 908/24 909/16 916/8 917/3 920/11 924/1 924/4 926/20 930/12 791/21 794/9 795/14 795/19 796/1 796/7 911/2 916/11 916/24 Dr. Edelman [41] 761/16 761/19 766/20 766/25 772/25 773/18 917/23 917/25 918/7 918/17 919/8 919/9 922/6 922/18 922/23 777/20 777/23 778/17 781/3 781/11 782/4 782/4 784/3 785/8 923/5 923/10 923/16 930/13 785/21 786/22 787/10 789/15 791/5 791/21 794/9 795/14 Edelman's [6] 911/6 916/8 916/15 917/23 919/3 924/2 795/19 796/1 796/7 911/2 916/11 916/24 917/23 917/25 918/7 education [4] 762/23 770/4 792/13 884/3 918/17 919/8 919/9 922/18 922/23 923/5 923/10 923/16 930/13 educational [2] 762/24 904/15 Dr. Edelman's [4] 916/15 917/23 919/3 924/2 Edward [4] 760/11 903/11 904/1 904/7 Dr. Edward [2] 903/11 904/1 **EEO [1]** 890/13 **Dr. Richard [1]** 761/9 effect [1] 793/10 **Dr. So [1]** 868/24 effective [5] 814/1 815/10 847/13 923/24 949/2 draft [2] 968/12 971/10 effectiveness [1] 854/1 drafted [1] 809/11 effort [2] 910/5 915/3 dressed [1] 952/9 efforts [6] 782/6 857/3 902/12 907/22 925/9 927/16 drink [1] 873/17 egos [1] 866/8 drinking [1] 873/17 eight [2] 868/3 973/4 drive [4] 959/23 960/3 962/10 962/13 eight o'clock [1] 973/4 driven [2] 817/21 827/3 either [8] 767/13 782/1 853/11 867/7 891/4 891/5 906/6 940/9 driving [3] 774/23 780/5 783/9 elected [1] 774/8 drove [1] 949/22 electronic [5] 868/22 874/15 967/22 973/5 973/8 drug [2] 817/19 857/14 electronically [1] 971/3 DSM [40] 798/15 798/21 800/12 800/16 834/9 838/4 838/11 element [4] 767/21 768/16 768/17 775/6 838/18 840/25 855/17 885/9 885/10 885/10 885/11 885/12 elements [2] 767/21 775/11 885/13 885/19 885/19 896/1 896/5 898/13 899/4 943/21 943/23 elevator [2] 872/12 872/13 944/8 944/16 945/17 948/15 950/25 951/6 954/17 955/1 955/5 eleven [2] 865/22 904/20 956/7 956/11 956/11 956/13 957/25 959/2 963/14 eligible [4] 775/6 775/22 885/16 893/20 **DSMs [8]** 831/4 836/10 858/24 859/2 859/4 859/21 863/15 else [9] 818/6 830/4 847/12 860/7 917/12 931/13 953/15 967/2 900/23 967/6 dubious [1] 802/12 email [20] 808/2 809/11 809/18 833/14 834/2 834/2 834/8 due [2] 771/16 975/23 834/12 836/9 841/18 847/20 848/7 861/9 881/18 881/20 882/1 duly [8] 761/10 797/16 849/4 864/20 882/14 904/4 932/6 943/9 887/10 887/14 888/17 976/14 duration [1] 791/3 emails [3] 808/2 809/12 888/5 during [21] 820/21 821/20 824/15 850/4 852/5 852/10 852/13 embraced [1] 851/6 853/22 855/17 865/20 867/2 876/23 921/22 922/1 949/24 emeritus [3] 761/20 761/25 762/1 954/21 954/24 955/15 956/6 959/16 961/7 Emoji [1] 860/12 duties [2] 762/13 891/25 emphasize [1] 963/25 dynamic [1] 867/5 empirical [1] 787/5 employed [11] 767/15 858/6 880/9 882/25 893/10 906/13 Ε 909/19 909/22 912/2 919/20 941/19 each [13] 769/18 771/4 771/14 774/2 775/10 808/21 874/25 employee [34] 775/4 775/5 783/4 869/18 876/4 883/17 886/4 886/20 922/25 925/24 950/16 961/20 964/4 886/5 886/7 890/22 891/5 891/12 891/15 891/19 891/23 891/24 earlier [16] 766/1 772/2 779/21 780/20 793/25 808/3 831/18 893/5 893/7 893/20 893/23 894/1 897/21 900/5 901/9 902/20 834/19 836/16 838/20 839/3 844/23 847/23 930/7 949/20 973/1 902/21 902/24 906/6 910/17 941/25 965/21 974/23 977/2 977/5

employees [20] 799/8 883/10 883/12 885/22 889/16 889/25

901/21 915/18 922/10 922/21 969/2

890/6 890/16 891/8 892/4 892/8 892/12 893/16 899/14 900/15

early [10] 802/25 803/8 803/13 831/7 857/2 934/23 954/19

earn [20] 771/5 777/16 782/3 792/25 793/2 909/10 909/18

954/25 966/9 966/23

```
942/8 942/11 942/19 953/22 953/25 954/7 954/10 954/13
Ε
                                                              965/13
employer [16] 771/12 774/19 776/5 780/2 780/9 893/5 893/8
                                                              every [26] 783/13 795/7 799/7 799/12 800/24 802/12 802/19
893/17 906/6 909/4 909/7 910/5 913/24 925/12 925/14 925/25
                                                              803/1 819/2 821/16 826/18 855/7 868/12 873/16 873/20 878/8
employer's [3] 770/21 770/22 775/2
                                                              886/6 886/19 923/1 933/24 949/2 953/1 960/22 961/16 964/5
employers [2] 842/1 922/15
                                                              964/9
employment [27] 759/3 762/17 764/9 765/14 766/7 785/12
                                                              everybody [5] 831/1 895/23 960/8 967/14 978/14
785/23 786/6 786/17 787/11 793/14 842/4 888/3 890/13 893/2
                                                              everybody's [1] 899/22
904/25 905/1 905/12 906/7 909/1 921/1 928/2 928/4 968/19
                                                              everyone [4] 786/20 878/8 960/9 960/22
969/3 973/20 976/9
                                                              everyone's [2] 822/3 967/16
encompasses [1] 762/17
                                                              everything [4] 763/17 818/6 890/9 960/19
encouraging [3] 951/15 953/18 953/22
                                                              evidence [16] 773/12 777/6 777/7 787/5 790/24 910/21 912/5
end [46] 775/3 776/25 780/22 781/24 786/2 802/4 807/25
                                                              912/16 967/5 969/10 970/19 974/2 974/4 977/7 977/8 977/18
809/24 822/19 831/25 832/6 832/25 838/12 840/4 840/7 845/4
                                                              evolution [1] 856/21
845/10 845/13 847/14 848/5 848/10 852/12 861/12 866/1 866/2
                                                              evolve [1] 856/23
885/1 894/25 895/1 920/3 920/20 921/3 921/22 922/5 924/15
                                                              evolved [1] 803/14
924/17 924/20 924/23 924/24 933/3 934/25 935/5 937/4 941/8
                                                              evolving [1] 856/24
945/15 950/21 959/4
                                                              exact [3] 832/5 879/20 880/22
ended [4] 809/23 874/2 874/7 937/1
                                                              exactly [4] 767/15 782/3 925/3 971/24
ends [2] 924/15 944/8
                                                              exaggerated [1] 866/7
energy [3] 812/3 812/7 813/8
                                                              EXAMINATION [27] 761/14 784/1 796/5 797/20 810/15 836/5
enforcing [1] 889/4
                                                              846/8 847/17 849/9 858/4 860/22 862/3 863/3 864/6 865/1
engage [4] 812/8 892/19 892/20 975/23
                                                              876/14 881/11 882/18 901/4 904/8 926/18 930/10 932/10
engagement [9] 815/10 836/20 837/7 837/8 838/17 840/12
                                                              941/17 942/17 943/14 964/17
854/15 855/10 855/11
                                                              example [30] 763/7 770/20 772/4 776/24 796/8 816/3 816/8
enjoyable [1] 868/15
                                                              816/21 817/1 833/19 838/22 853/14 856/9 866/15 867/12
enjoyed [4] 782/18 812/4 813/16 813/18
                                                              867/16 867/22 877/16 883/16 893/9 916/24 947/16 948/18
enough [3] 801/22 807/14 971/7
                                                              948/19 949/20 961/23 962/9 974/4 974/5 975/2
enter [2] 976/7 976/19
                                                              examples [5] 809/15 809/19 809/20 815/14 868/24
entered [5] 885/22 885/24 886/1 976/5 977/24
                                                              exceed [1] 919/5
entire [4] 799/14 881/23 922/24 951/5
                                                              Excel [1] 869/6
entirely [2] 829/15 930/14
                                                              excellence [10] 799/2 799/6 800/5 805/1 817/15 820/23 821/2
entitled [4] 921/17 969/6 977/13 979/6
                                                              823/10 880/18 886/16
Envious [1] 800/3
                                                              exceptions [1] 855/19
environment [1] 938/18
                                                              excerpt [3] 855/8 869/12 875/20
equal [5] 818/6 837/9 855/12 890/13 919/25
                                                              excited [1] 957/1
equitable [2] 844/16 844/17
                                                              exclude [1] 816/11
eroding [1] 963/20
                                                              exclusive [3] 826/3 963/3 963/8
error [2] 794/21 923/10
                                                              exclusively [1] 947/24
errors [6] 784/10 913/19 922/6 922/8 922/18 923/5
                                                              excuse [2] 794/2 809/9
excused [7] 797/4 864/12 882/6 882/8 903/6 931/21 942/25
escalate [3] 883/14 883/19 890/25
especially [2] 870/21 949/11
                                                              excuses [1] 803/15
essence [1] 909/13
                                                              execute [1] 852/20
essentially [9] 767/6 799/21 885/12 885/14 890/21 899/12
                                                              execution [4] 855/6 859/6 859/24 861/1
911/17 922/17 928/25
                                                              executive [12] 798/8 798/16 798/21 821/5 885/9 885/10 885/11
establish [2] 819/4 969/19
                                                              885/12 885/13 885/19 898/13 932/24
established [2] 819/3 819/4
                                                              exercise [2] 814/11 814/13
establishment [2] 871/11 872/4
                                                              exhibit [32] 772/24 772/25 773/12 777/24 778/10 781/3 781/5
estimate [6] 865/21 912/14 914/8 921/18 934/12 935/17
                                                              781/12 793/22 793/23 794/2 828/6 834/1 836/8 855/1 869/5
estimated [1] 914/5
                                                              877/3 881/3 885/20 887/9 887/10 887/13 888/5 889/20 890/18
estimates [1] 907/17
                                                              900/3 900/3 924/3 924/9 968/9 974/11 974/11
estimating [3] 916/1 919/19 919/21
                                                              Exhibit 2 [1] 778/10
et [1] 836/22
                                                              Exhibit 3 [1] 772/25
et cetera [1] 836/22
                                                              Exhibit No. 2 [1] 794/2
ethical [1] 895/17
                                                              exhibits [9] 967/20 967/21 967/23 967/24 968/1 968/6 972/5
ethics [3] 890/3 891/7 975/3
                                                              972/6 972/8
evaluate [1] 915/14
                                                              exist [2] 774/11 832/18
evaluated [1] 838/13
                                                              exists [1] 909/9
evaluating [3] 821/14 822/5 864/9
                                                              exiting [1] 967/1
evaluation [3] 767/3 886/2 908/7
                                                              expect [9] 876/6 880/11 909/18 910/8 913/22 914/11 915/16
evaluations [1] 820/15
                                                              923/24 925/19
eve [1] 809/14
                                                              expectancy [22] 767/10 768/19 768/19 769/2 769/2 769/6 769/7
even [36] 776/2 792/2 796/21 799/19 801/25 801/25 802/23
                                                              769/7 769/8 769/10 769/12 769/13 769/16 769/16 769/17
807/6 817/16 820/10 821/11 824/15 831/17 831/20 831/24
                                                              769/21 769/24 769/25 770/2 770/5 772/20 781/25
832/4 839/15 842/19 847/3 854/17 861/17 866/19 867/23
                                                              expectation [2] 868/8 878/15
871/22 873/17 877/23 893/11 894/6 898/2 898/3 902/15 902/24
                                                              expectations [3] 803/22 805/8 964/23
912/6 929/25 930/6 969/21
                                                              expected [18] 788/6 790/2 791/6 795/24 854/21 901/21 903/14
evening [1] 966/23
                                                              909/22 910/1 910/6 913/7 913/25 914/23 915/1 917/7 918/23
event [3] 816/16 925/13 963/7
                                                              922/1 929/22
eventually [1] 774/12
                                                              expenses [2] 762/21 801/12
ever [34] 765/18 765/22 771/1 785/7 798/24 801/6 803/7 808/15
                                                              expensive [1] 962/10
820/14 824/20 833/3 840/16 841/22 846/14 856/14 857/17
                                                              experience [62] 773/9 788/2 788/21 790/21 790/24 791/7
879/13 888/2 901/20 902/2 923/19 936/9 940/22 941/6 942/7
                                                              791/24 792/5 792/8 792/12 792/19 806/1 806/6 808/14 815/21
```

970/10 Ε fast [1] 957/19 experience... [47] 843/14 847/6 857/16 872/9 876/7 878/10 faster [1] 903/14 885/15 913/4 913/5 913/8 913/15 914/5 914/9 914/10 914/11 father [2] 809/8 865/8 914/23 915/1 915/7 915/8 915/12 915/16 915/19 915/21 915/22 Father's [7] 808/10 809/10 809/14 809/14 809/25 845/1 845/14 916/1 916/5 916/5 916/6 917/1 918/2 918/23 919/1 920/14 Father's Day [1] 809/14 923/21 924/5 925/19 929/23 931/16 940/2 942/5 945/15 946/17 favorable [2] 786/17 787/4 948/6 949/15 955/4 962/21 978/12 FCR [1] 875/9 **experienced** [1] 947/11 FCRR [2] 759/21 979/10 experiences [4] 910/7 946/4 948/9 950/19 February [7] 767/23 768/9 768/11 779/1 785/20 928/20 928/23 expert [36] 762/14 762/15 765/10 765/20 765/22 782/9 782/16 February 13th [1] 767/23 782/19 782/21 784/23 787/13 787/20 788/23 788/24 791/8 February 15th [1] 785/20 791/10 793/18 794/22 795/1 795/5 795/11 796/16 894/3 897/3 February 16th [1] 768/11 899/3 905/8 906/1 906/11 906/13 907/7 907/10 907/20 923/17 February 2021 [1] 779/1 924/22 926/21 927/10 fed [1] 795/23 expert's [1] 785/2 federal [8] 765/13 765/15 768/20 769/7 769/18 774/1 775/12 expertise [6] 785/1 786/8 787/7 789/8 791/11 793/16 973/18 experts [4] 891/25 896/14 911/2 927/1 fee [1] 764/24 explain [13] 769/1 772/16 777/24 886/9 886/14 888/15 908/25 feed [1] 855/5 909/16 913/19 919/15 921/20 923/9 925/3 feedback [24] 801/19 807/8 815/3 815/5 815/17 816/21 851/9 explained [2] 772/11 787/9 853/5 853/5 853/14 854/6 854/6 866/11 866/12 866/13 867/13 explaining [1] 929/20 868/15 868/22 874/10 874/11 895/19 947/5 949/5 956/20 **explanation** [1] 888/20 feel [11] 819/24 851/12 852/1 857/20 906/14 911/12 938/5 **explicitly [1]** 782/8 939/6 940/11 946/19 946/22 express [1] 888/2 feeling [1] 850/22 **expressed [1]** 783/19 felt [11] 809/22 812/8 814/17 815/23 828/12 845/17 845/21 extend [4] 786/2 845/10 845/15 845/23 846/1 866/25 938/18 958/7 extended [1] 841/11 few [10] 782/5 783/13 803/15 814/2 842/20 846/7 882/21 **extending** [1] 773/5 907/23 950/10 957/1 **extenuating [1]** 855/22 field [100] 763/6 763/14 763/21 785/3 790/20 796/9 798/6 external [2] 804/8 958/9 800/16 800/21 801/1 801/10 804/19 806/7 806/13 806/15 externally [1] 897/24 806/23 807/6 807/7 807/10 807/12 807/18 809/12 811/12 extremely [1] 815/22 813/11 814/18 816/24 820/17 832/1 832/2 832/14 832/17 833/1 **exuding [1]** 809/15 833/5 836/21 837/2 838/13 838/20 839/5 840/5 840/6 840/9 eyeball [2] 812/8 812/9 847/12 848/6 851/20 851/22 854/21 858/25 859/3 867/14 eyes [1] 960/25 868/17 868/19 868/20 869/13 870/2 870/6 870/10 870/12 870/17 870/24 871/2 871/7 873/24 874/15 875/2 875/10 875/18 875/19 878/22 879/3 880/5 884/14 889/4 929/13 936/9 937/22 fabricating [1] 806/22 938/10 938/12 942/5 942/9 945/21 945/25 947/13 947/14 face [34] 802/2 802/2 812/4 812/4 812/6 812/6 813/16 813/16 947/17 948/10 948/21 949/1 949/3 949/12 950/12 950/13 813/18 813/18 813/19 813/19 814/1 814/1 814/6 814/6 814/12 950/13 950/14 950/16 950/16 955/15 959/16 960/17 961/19 814/12 814/22 814/22 814/25 814/25 815/2 815/2 816/9 816/9 962/4 816/19 816/19 816/25 816/25 826/10 833/4 833/4 860/13 fifth [3] 759/12 774/13 968/19 face-to-face [16] 802/2 812/4 812/6 813/16 813/18 813/19 figure [8] 769/10 770/16 794/3 913/10 919/12 935/21 963/12 814/1 814/6 814/12 814/22 814/25 815/2 816/9 816/19 816/25 968/10 833/4 figured [2] 935/23 945/10 facie [4] 969/19 970/15 974/8 977/23 figures [3] 770/12 772/3 772/13 fact [29] 764/19 766/9 783/11 791/18 801/6 811/3 846/25 file [6] 784/18 911/9 928/3 942/11 971/8 972/10 874/11 876/25 879/22 880/22 887/5 906/25 912/5 915/24 filing [2] 970/18 971/6 917/23 954/2 970/5 971/25 974/22 974/23 974/24 975/8 975/13 fill [1] 950/18 975/14 975/19 975/22 976/7 977/20 filtered [1] 958/10 factor [2] 782/13 803/24 final [2] 772/11 776/22 factored [1] 914/5 finally [5] 772/2 776/1 846/24 885/24 973/19 factors [3] 936/25 974/17 974/18 finance [3] 763/2 763/8 766/20 factory [2] 786/14 786/25 financial [6] 761/20 763/4 763/16 764/6 766/16 796/11 factual [1] 972/22 financially [2] 767/13 782/1 faculty [3] 762/3 762/4 762/6 find [25] 785/5 791/19 808/1 832/17 841/20 845/6 860/1 862/20 fail [1] 938/19 908/20 914/8 915/3 920/19 920/25 921/2 921/6 921/9 921/13 failed [1] 969/11 924/6 924/23 929/13 929/18 940/16 948/18 962/3 962/7 failure [1] 816/17 finding [2] 920/3 929/17 fair [13] 791/15 821/2 821/4 824/8 825/15 844/16 844/17 854/8 findings [1] 902/10 870/8 895/17 939/19 958/17 965/2 finds [1] 921/16 fairly [1] 774/3 fine [4] 810/7 834/25 914/17 968/14 fairness [1] 816/23 finish [2] 832/20 834/23 fall [1] 945/4 finished [9] 804/14 841/11 843/16 951/4 960/9 964/8 964/13 Falls [2] 944/21 945/1 966/18 971/16 false [7] 813/11 813/20 813/25 814/7 814/20 814/24 973/16 finishing [1] 964/9 falsely [1] 841/24 fire [4] 973/23 974/9 975/5 975/20 falsifying [2] 807/22 828/4 fired [7] 841/25 842/3 842/4 842/5 976/11 977/14 977/15 familiar [5] 834/15 868/17 903/1 928/3 962/24 firing [2] 974/5 974/13 family [12] 780/7 810/2 841/14 872/25 958/8 967/3 973/18 firm [1] 904/12 973/18 975/10 975/17 976/12 976/17 first [41] 767/21 767/23 768/16 769/5 770/7 772/10 773/22 far [9] 780/21 850/22 854/19 862/9 877/15 933/10 946/8 969/16 775/9 776/24 782/10 787/22 798/20 824/9 824/18 836/19

F friends [1] 967/2 fringe [12] 768/19 769/2 770/9 770/9 770/18 770/18 770/25 first... [26] 846/18 850/14 851/1 851/3 853/9 857/1 884/12 771/12 774/15 774/17 774/18 780/3 884/13 901/12 912/1 915/11 919/22 923/8 928/23 942/8 945/18 front [32] 772/15 772/17 773/3 773/19 777/21 778/19 779/13 946/2 946/24 949/23 951/7 956/6 963/1 969/12 972/13 972/14 781/1 781/14 781/17 781/18 782/23 792/22 793/7 793/22 978/5 793/23 796/14 801/21 807/8 807/11 821/24 918/9 919/2 919/3 first-hand [1] 942/8 919/8 919/13 920/11 924/2 924/3 924/5 929/19 952/14 first-line [1] 798/20 full [17] 765/2 771/8 775/4 775/5 775/21 789/20 790/15 796/22 five [23] 772/6 788/2 788/4 809/21 821/19 822/20 842/13 877/5 796/23 913/5 918/16 932/7 936/9 936/11 936/12 956/11 958/12 877/5 886/12 886/12 897/12 913/4 915/7 918/2 921/14 936/14 full-time [8] 771/8 775/5 775/21 790/15 796/22 796/23 918/16 937/5 960/15 960/16 960/16 960/23 964/24 958/12 five o'clock [1] 936/14 fully [1] 940/21 five-day [1] 821/19 **function [1]** 931/17 fives [3] 960/18 960/22 961/6 funding [7] 770/23 771/14 774/19 774/22 776/12 780/3 780/10 fixed [2] 953/9 953/11 funds [1] 962/5 flew [2] 872/7 880/4 funny [4] 830/17 872/5 872/14 881/8 flight [2] 858/13 880/7 further [38] 783/24 796/1 797/2 810/4 846/5 847/15 848/11 flights [2] 935/7 962/9 848/12 851/5 858/2 860/21 862/2 862/25 863/3 864/4 864/5 flipped [1] 807/4 864/6 864/11 876/13 879/20 879/22 881/10 882/4 882/5 901/2 Florida [2] 904/18 904/21 903/4 903/5 926/16 930/9 931/20 941/14 942/16 964/16 966/16 flow [2] 868/12 976/22 978/1 978/7 978/9 978/10 fly [2] 962/10 962/11 futile [2] 814/11 814/13 flying [1] 961/16 future [16] 762/19 767/9 769/18 771/16 772/3 772/12 789/21 focus [9] 837/1 857/3 878/19 950/18 959/9 959/24 960/17 795/17 842/1 909/5 909/7 910/1 910/15 918/14 923/15 947/7 960/24 974/1 focused [5] 878/16 881/24 881/25 882/1 963/23 focusing [2] 878/16 959/14 G-E-N-I-E [1] 849/8 folks [7] 781/13 781/20 799/11 801/12 805/18 971/16 973/4 gall [1] 809/9 follow [6] 803/18 833/22 833/25 950/23 962/1 966/25 game [1] 847/14 follow-up [1] 962/1 gaps [1] 950/8 following [5] 774/18 774/18 804/24 895/22 928/20 **Garrity [2]** 958/16 958/19 foot [1] 850/14 gave [14] 799/6 813/11 813/19 814/20 814/23 815/3 815/5 force [2] 770/3 900/10 816/22 859/13 874/10 888/8 888/12 888/20 960/25 forecast [1] 775/12 gears [2] 855/24 939/17 foregoing [1] 979/4 gender [2] 769/11 770/4 forensic [2] 761/22 763/10 general [4] 778/19 857/24 860/10 871/6 forget [4] 804/20 809/5 809/6 949/25 generally [12] 773/1 828/9 828/11 869/8 898/24 905/18 945/25 forgive [1] 973/11 946/4 947/9 948/11 948/15 960/17 form [13] 806/16 807/6 807/7 807/11 807/12 807/18 825/20 generic [5] 962/20 963/2 963/9 963/16 963/24 830/19 832/1 875/2 875/22 950/17 971/10 Genie [5] 760/8 848/25 849/7 849/7 849/16 formal [2] 965/20 965/22 gentleman [1] 849/21 format [4] 778/19 861/7 869/8 869/11 gentlemen [1] 966/22 former [5] 849/25 893/5 893/7 909/7 913/24 geographic [1] 921/6 forms [7] 767/25 809/13 832/2 833/5 838/13 839/6 872/3 geographically [2] 933/10 933/13 formularies [1] 819/18 geography [3] 944/22 946/5 958/19 formulary [2] 817/18 819/23 George [8] 872/6 872/7 933/4 935/2 935/4 935/7 935/9 935/13 formulation [1] 918/7 get [85] 766/5 770/19 776/12 783/14 786/5 786/14 786/17 787/4 forth [4] 764/1 764/7 765/17 834/16 787/9 787/17 787/23 789/5 790/9 792/20 793/13 793/20 795/20 fortunately [2] 914/7 958/11 796/22 797/12 801/13 801/15 802/25 804/6 804/16 805/6 811/8 forward [19] 776/21 797/12 851/2 882/12 920/8 920/12 932/3 816/2 817/19 818/20 819/23 824/25 825/25 828/21 833/6 943/6 949/16 951/21 959/3 974/8 974/25 976/1 976/4 977/9 841/14 845/11 845/16 846/11 847/14 852/1 861/7 861/16 977/11 977/21 978/2 861/17 866/25 870/23 872/13 885/24 888/14 892/9 892/12 forwarded [1] 976/14 893/4 894/4 899/18 902/22 903/2 908/24 915/9 916/7 923/3 forwarding [1] 957/19 found [7] 770/14 794/23 851/1 921/15 925/14 960/14 962/7 923/4 925/14 929/3 929/8 930/5 935/23 941/1 942/8 949/5 949/12 952/24 953/1 956/12 957/20 962/11 963/12 963/18 foundation [2] 806/5 806/25 966/22 967/19 971/3 971/16 972/13 972/16 972/16 973/6 977/4 four [22] 788/2 788/4 806/20 821/19 865/9 866/23 873/16 gets [3] 774/24 796/9 977/2 873/20 913/4 915/6 918/2 921/14 932/15 935/5 935/6 936/14 getting [5] 787/11 850/15 941/2 961/2 961/6 943/22 945/1 945/21 945/23 949/3 961/19 girl [1] 849/20 fours [2] 960/22 961/6 girls [1] 932/15 fourth [3] 774/5 778/25 964/13 give [23] 801/10 801/19 807/8 813/24 815/16 816/5 816/6 816/8 frame [10] 804/1 804/4 816/2 824/7 852/24 894/16 945/16 816/15 833/19 845/23 857/17 867/16 868/22 905/11 913/4 950/23 955/15 963/21 950/17 952/3 953/25 960/18 971/25 972/2 972/5 framework [5] 857/5 857/7 916/13 955/18 959/25 given [35] 762/9 763/18 764/2 769/10 769/11 769/11 769/12 freaking [1] 961/1 769/25 771/5 771/24 789/2 799/2 799/9 808/13 818/12 833/18 free [3] 774/9 774/11 974/24 833/21 841/20 851/7 854/7 857/12 888/15 889/1 893/7 910/6 freedom [1] 809/22 910/7 910/17 913/2 915/15 923/20 923/23 925/19 925/20 French [1] 809/9 974/16 977/17 frequency [1] 948/9 gives [1] 776/5 frequent [1] 934/19 giving [6] 808/22 828/24 853/5 888/21 913/15 915/7 frequently [5] 764/5 836/13 841/17 847/25 933/20 Glen [1] 932/9 Friday [5] 802/24 809/24 809/25 966/24 972/12 global [4] 768/1 883/15 883/20 901/14 Fridays [1] 961/24

go [61] 776/17 777/12 782/17 785/15 791/11 791/18 792/17

G

go... [**54**] 792/18 792/24 793/2 793/20 795/19 801/17 815/12 820/4 823/14 829/17 832/15 835/3 835/6 841/13 846/11 846/14 852/10 853/3 859/14 866/16 868/12 868/13 868/22 869/3 875/2 875/4 875/4 876/21 877/17 881/22 889/20 891/2 897/17 900/15 900/23 916/6 919/17 923/18 925/22 934/6 935/16 936/6 936/13 938/19 939/4 946/9 953/2 956/25 967/21 970/13 971/12 971/17 973/13 978/7

goal [6] 825/14 836/15 861/12 873/1 874/8 874/13 goals [8] 818/23 819/3 819/3 819/5 851/25 860/2 861/5 862/21 goes [6] 772/8 790/14 806/7 827/1 918/21 924/13 going [80] 764/7 764/8 773/21 775/16 777/14 786/15 787/14 787/14 793/11 795/15 800/10 801/10 802/12 803/4 803/21 803/22 804/13 807/6 808/11 808/25 813/12 813/20 813/25 814/2 814/8 814/21 814/24 820/5 827/16 829/5 829/16 829/17 829/17 832/21 833/14 833/25 834/23 845/3 851/2 851/4 852/2 852/6 852/15 852/24 854/2 855/19 857/8 861/12 865/11 868/6 869/15 873/24 875/20 889/20 890/9 891/2 903/14 909/5 909/7 914/2 920/8 925/23 934/13 934/17 938/20 940/2 949/7 950/21 950/22 958/6 958/24 961/15 962/8 962/22 966/23 967/20 967/23 970/22 971/24 974/1

gone [3] 783/7 808/15 972/15

good [45] 761/4 761/5 761/16 764/21 766/4 784/3 797/22 800/10 807/12 807/14 807/18 810/17 810/18 810/20 811/1 816/5 817/10 826/1 826/6 826/16 849/11 864/17 865/3 866/20 868/3 868/14 872/9 880/14 880/16 886/22 886/23 886/24 903/24 932/3 932/12 936/20 936/23 937/8 937/9 940/9 943/16 952/13 955/19 967/14 973/3

goodness [1] 820/4

Google [3] 894/5 894/7 894/9

gosh [1] 894/25

got [30] 785/15 811/7 814/7 814/22 820/25 821/10 821/12 822/19 826/16 827/21 827/24 828/2 840/5 863/8 872/6 872/8 886/9 898/6 904/17 922/12 929/25 932/15 934/5 944/4 955/12 956/22 959/14 960/22 963/18 968/2

gotten [6] 788/19 826/1 866/14 867/13 896/11 898/4

government [2] 768/18 774/10

grade [3] 898/9 898/10 898/11

grandkids [1] 932/15

granted [1] 783/4

grateful [2] 978/12 978/14

great [8] 809/15 811/2 866/6 866/14 874/9 944/22 949/24 961/4

greater [2] 845/11 919/25

Green [1] 977/20

Griffith [2] 941/24 941/25

Grifols [1] 797/25

ground [1] 956/22

group [15] 759/3 766/7 774/22 780/4 831/4 831/10 884/22 896/17 965/19 965/20 965/21 965/25 966/3 966/7 966/12

grow [8] 771/16 771/16 819/7 857/6 895/18 947/2 947/7 956/2 **growing [2]** 775/11 803/3

growth [7] 768/20 768/21 775/13 803/5 856/23 953/9 953/11 guess [9] 767/20 795/25 807/23 818/3 824/7 857/4 933/23 945/17 972/10

guessing [6] 817/22 817/22 819/15 933/22 934/16 935/21 guidance [9] 831/17 831/21 831/24 832/4 832/18 839/24 839/25 841/20 851/7

guide [2] 801/4 807/6

guideline [1] 802/1

guidelines [2] 895/22 895/24

guiding [1] 902/20

Н

H-A-M-I-L-T-O-N [1] 849/8 **H-I-N-S-O-N** [1] 797/19

had [219] 763/20 767/12 771/17 772/19 774/15 777/13 778/4 780/17 781/20 783/10 783/14 785/6 790/20 793/21 794/15 794/22 795/2 798/9 798/18 798/22 799/11 799/14 799/19 800/3 800/4 800/6 800/12 800/22 801/4 801/9 801/13 801/23 802/12 802/25 803/10 803/19 803/19 803/20 803/23 803/23 804/5 804/5 804/7 804/7 804/8 804/9 804/11 804/25 805/12 805/23 805/23 806/1 806/20 806/23 808/13 809/9 809/12 809/17

809/18 809/19 809/19 809/20 815/3 816/11 816/16 817/18 819/6 819/6 819/10 819/11 819/13 819/21 820/7 820/10 820/22 820/23 821/5 821/6 821/25 822/4 822/7 824/15 826/8 826/17 829/2 829/10 829/24 830/5 831/9 833/17 833/23 837/21 837/23 838/23 841/8 841/25 842/8 842/13 843/2 843/15 843/17 845/1 845/2 846/14 847/1 847/6 850/21 850/24 853/24 854/16 856/3 856/4 856/5 856/7 856/12 857/11 865/20 867/18 868/1 868/3 871/19 872/15 873/6 873/17 875/10 879/2 879/14 881/1 881/1 884/14 885/5 887/1 887/2 887/5 888/15 888/24 894/16 894/16 895/7 895/11 898/2 898/3 898/6 901/13 901/13 906/6 909/3 909/11 909/18 911/12 912/1 912/15 913/5 913/23 914/22 915/24 915/24 917/1 917/23 917/23 919/20 920/16 922/21 922/21 929/1 934/10 935/17 935/21 935/21 936/5 937/10 938/2 939/24 944/1 945/15 946/3 946/3 946/14 946/17 946/19 946/22 946/25 947/2 947/8 947/14 947/16 947/22 949/24 950/5 950/19 951/6 951/21 952/15 953/12 955/15 955/17 956/4 956/8 956/17 956/20 957/10 957/14 958/5 959/20 960/13 961/3 962/9 962/11 963/2 963/7 964/3 964/4 964/14 968/9 970/16 971/25 972/14 975/18 976/12

hadn't [4] 821/12 824/20 927/19 955/22

half [13] 763/15 775/17 776/7 776/8 831/15 831/21 873/1 921/15 933/6 944/25 945/1 949/23 962/14

hallway [1] 948/18

Hamilton [9] 760/8 848/25 849/7 849/11 849/16 858/6 860/24 862/5 863/5

hand [5] 781/21 782/1 863/9 904/2 942/8

handbook [2] 832/17 890/10

handle [1] 769/22

handled [1] 842/23

happen [11] 764/8 782/20 789/17 789/23 790/1 816/18 855/1 910/14 910/17 923/15 954/21

happened [8] 792/9 792/10 792/11 804/2 851/12 853/4 969/20 970/20

happening [3] 957/6 963/20 971/1

happens [5] 852/9 886/4 891/13 905/20 963/6

Happy [1] 809/10

harassment [2] 809/19 892/5

hard [5] 868/1 879/4 879/5 934/16 972/3

harm [1] 925/15

Hartman [4] 809/19 845/13 966/5 966/6

has [53] 771/4 776/2 778/4 778/22 782/15 782/24 786/14 786/25 790/23 792/16 792/19 800/16 806/2 807/22 818/14 819/15 851/12 851/18 859/15 878/8 882/20 886/7 886/19 886/25 893/7 895/22 895/23 902/24 906/6 907/17 907/17 922/22 923/24 926/5 926/14 929/22 931/11 931/15 939/21 953/4 962/17 965/17 967/17 968/20 969/9 970/8 970/11 972/20 974/21 975/2 977/5 977/6 977/8

hasn't [1] 773/1

have [319]

haven't [3] 820/14 881/1 965/16

having [19] 767/13 767/14 782/1 782/2 783/9 800/4 816/16 851/5 856/21 867/6 868/6 874/18 879/2 909/10 911/20 912/24 913/25 937/20 957/5

Hawaii [1] 763/24

HCPs [1] 836/22

he [87] 785/6 785/15 785/17 786/2 787/18 788/5 788/6 789/9 794/23 801/13 813/5 816/13 816/16 816/18 847/6 867/15 907/16 907/17 907/19 911/17 911/17 911/19 911/19 911/22 912/1 912/4 912/4 912/6 912/23 912/23 912/24 912/24 913/2 913/3 913/6 913/16 914/13 914/21 915/13 915/15 915/23 915/25 916/2 916/12 916/19 916/20 917/6 917/24 918/3 918/7 918/10 918/11 918/12 918/14 920/3 921/2 922/7 922/11 922/11 922/12 922/13 922/16 922/24 923/7 923/8 924/9 927/10 929/1 930/14 938/14 938/15 938/18 938/21 938/22 938/23 938/25 939/3 939/12 942/2 942/3 949/25 950/4 950/4 950/8 951/3 958/21 976/14

head [3] 802/21 804/16 820/5

headquarters [2] 897/14 944/5

health [7] 770/21 775/3 845/16 845/23 944/3 947/22 962/23 healthcare [2] 866/17 947/24

hear [12] 815/15 830/4 844/10 848/16 866/8 868/15 903/13 953/15 953/22 953/25 967/5 968/16

heard [13] 801/6 851/18 865/24 867/16 899/7 944/7 948/17

Н hospital [1] 798/7 hostile [2] 802/21 803/4 heard... [6] 962/17 968/23 968/25 969/4 969/12 972/13 hotel [1] 962/11 hearing [4] 814/15 853/6 853/7 853/16 hotline [2] 891/7 975/3 hearings [1] 765/13 hour [8] 765/5 771/7 775/17 831/15 831/21 867/2 906/22 heavily [1] 786/23 944/25 held [5] 761/21 813/13 850/15 926/8 929/1 hourly [3] 765/3 765/4 906/21 help [27] 804/9 815/17 816/2 830/24 843/6 845/6 845/22 857/6 hours [13] 765/6 765/7 775/18 775/19 775/20 871/11 906/23 863/2 866/14 871/23 883/18 888/1 937/13 937/17 937/24 939/9 935/5 935/6 945/2 946/11 949/23 962/15 948/24 949/1 955/11 955/11 956/16 956/16 957/9 957/11 960/3 household [1] 762/20 housing [1] 764/8 helped [6] 815/4 815/5 867/25 938/15 956/1 963/9 how [126] 762/18 765/6 766/15 767/6 772/16 775/20 779/18 helpful [1] 940/17 788/22 799/15 802/19 804/11 804/21 806/11 808/2 811/10 helping [5] 845/10 947/2 955/9 956/4 960/1 815/10 817/14 828/4 832/19 833/14 839/1 839/2 839/4 840/3 helps [1] 949/16 840/5 840/6 840/6 840/15 841/17 842/23 845/19 845/20 848/5 her [231] 848/9 850/15 851/1 854/14 854/24 855/7 856/22 857/5 865/15 here [45] 765/2 775/16 776/1 777/12 778/19 778/23 779/7 865/20 867/10 868/13 868/25 871/25 873/14 874/9 875/7 881/8 783/1 792/9 802/13 807/8 807/15 812/16 817/22 819/15 820/5 883/2 883/25 885/2 886/5 887/1 890/24 891/8 892/7 892/9 824/8 833/14 834/17 836/12 836/15 836/19 839/21 855/8 892/14 892/19 892/20 892/22 893/9 894/14 895/21 896/20 858/11 858/13 867/25 869/6 869/25 870/1 870/21 873/23 897/11 897/17 898/21 899/15 900/15 905/11 906/23 908/6 874/14 876/9 880/4 880/7 894/3 906/18 917/16 934/20 973/4 908/15 908/16 908/25 909/21 910/8 912/10 914/5 915/14 916/6 974/14 974/15 975/4 975/21 917/19 921/5 921/8 924/11 925/3 928/18 932/18 932/20 933/10 hers [1] 849/25 933/20 934/11 934/15 934/16 935/9 935/13 936/19 936/22 Hey [2] 875/1 893/3 938/10 940/2 940/2 942/9 944/13 945/3 945/6 945/12 945/18 **HGQ [1]** 874/3 946/25 947/25 948/21 949/4 950/1 955/6 959/1 961/10 961/22 Hi [1] 849/12 962/13 962/20 962/21 963/12 963/23 964/6 high [12] 763/1 774/3 786/17 802/16 819/11 819/11 829/5 However [2] 817/12 902/18 829/7 896/17 913/10 952/10 960/19 HR [21] 844/23 855/25 883/8 883/10 883/15 883/20 884/4 high-managed [2] 802/16 819/11 884/23 885/7 889/14 890/18 891/5 891/18 891/19 891/20 894/6 high-wage [1] 786/17 900/13 902/14 951/14 951/18 952/19 higher [16] 782/11 782/18 784/14 791/16 791/17 791/19 792/16 HR-related [1] 891/18 819/6 819/22 840/25 886/21 886/22 912/3 912/16 912/17 **HR-represented** [1] 891/19 huh [7] 860/14 936/18 941/5 945/24 946/18 951/23 954/9 highest [5] 799/2 821/13 886/12 896/5 960/17 human [18] 805/14 805/16 809/11 809/18 844/25 880/2 883/5 highlight [2] 873/25 957/16 883/6 883/8 883/21 884/5 884/18 889/21 890/12 891/4 896/19 highlighted [2] 821/24 870/21 951/8 975/2 highlighting [1] 861/9 hundred [1] 905/14 highly [4] 822/7 825/22 825/24 865/10 hundreds [1] 915/18 hill [1] 819/7 hung [1] 809/10 him [12] 761/8 761/12 816/16 816/17 899/3 903/14 907/20 hurts [1] 866/9 908/20 915/6 915/20 949/23 950/10 Hinson [15] 760/5 797/10 797/19 797/22 797/24 810/17 820/14 822/4 827/20 828/7 834/2 836/7 837/13 840/17 847/19 **I'II [22]** 766/13 766/15 766/17 804/19 809/5 809/6 812/25 816/8 hired [2] 850/25 951/2 823/11 834/3 838/12 842/25 852/21 853/10 869/16 898/8 934/3 hiring [1] 877/23 971/8 971/17 971/19 972/16 973/3 his [29] 782/9 784/9 785/3 785/15 786/1 786/5 787/13 788/5 l'm [96] 763/22 764/5 766/2 780/16 782/16 784/3 784/23 787/12 788/8 806/6 854/2 900/6 900/7 915/13 916/21 917/4 918/8 787/20 788/11 790/17 792/1 792/8 792/15 793/18 794/6 794/22 918/8 918/10 919/9 920/4 922/6 923/5 923/7 924/12 924/12 799/4 800/23 801/10 803/14 807/6 808/24 808/25 808/25 938/9 950/8 958/22 810/19 810/19 814/2 816/2 817/22 817/22 818/18 819/15 historic [1] 774/7 823/12 827/16 828/11 829/16 829/17 830/16 831/6 831/8 832/5 historically [1] 817/18 833/2 833/7 833/24 834/2 834/23 837/20 838/7 838/7 842/1 history [8] 762/24 805/24 813/13 815/9 829/7 843/15 928/2 844/1 849/16 849/19 849/20 851/22 852/19 854/2 855/1 855/8 859/2 862/8 866/2 869/6 870/18 875/6 875/25 876/24 878/25 hit [5] 840/7 840/8 861/14 861/16 956/22 879/9 879/21 885/8 889/20 890/8 896/16 901/16 901/25 901/25 hold [6] 762/2 762/25 763/7 782/15 849/1 882/10 902/12 902/17 903/1 926/24 928/3 928/11 932/14 933/21 holding [2] 770/5 850/17 935/21 940/21 943/19 959/14 965/6 965/21 968/2 972/21 holds [2] 763/12 771/6 973/25 974/14 holidays [1] 935/23 l've [8] 763/18 765/1 783/22 849/17 945/20 945/20 969/12 home [7] 801/23 946/11 949/22 961/17 961/22 966/24 967/2 972/15 hometown [1] 804/17 **ID** [1] 876/6 honest [3] 940/11 958/2 963/6 ldaho [8] 944/20 944/21 944/21 945/1 959/7 961/15 969/1 honor [36] 797/8 799/2 802/12 846/5 848/15 848/21 882/7 969/3 903/10 903/12 903/21 907/6 907/19 907/23 908/17 931/22 idea [8] 801/10 801/13 823/9 839/4 847/10 913/21 915/11 932/1 943/1 968/17 969/9 969/13 969/18 970/4 970/14 970/23 923/14 972/4 972/12 973/9 973/11 973/21 973/24 974/2 974/4 975/11 identified [2] 975/2 975/14 977/1 977/19 978/8 identifier [2] 899/12 899/12

identify [4] 899/16 899/24 937/14 973/22

ignored [3] 839/7 839/9 839/16

illegitimate [3] 975/4 975/20 977/15

immediately [3] 767/7 781/21 874/7

impact [4] 788/22 887/3 900/18 900/20

ignore [1] 838/19

Immediate [1] 941/13

HONORABLE [1] 758/11

horrific [2] 808/2 809/21

hope [6] 812/23 852/19 880/8 880/12 941/22 968/12

horrible [5] 842/11 842/13 842/14 842/15 843/17

honors [1] 763/1

hopefully [1] 796/22

hoping [1] 821/22

inhale [1] 895/3 initial [5] 779/13 794/14 794/21 922/6 922/18 impeccable [1] 800/6 initially [4] 850/11 874/6 918/11 970/7 implemented [1] 847/1 injury [2] 762/17 906/7 important [5] 833/9 833/11 833/22 879/19 913/20 inkling [1] 972/14 **Importantly [1]** 975/11 inquiries [1] 883/13 impossible [2] 790/7 803/23 ins [1] 837/1 impressed [1] 967/13 inside [1] 810/1 impression [3] 800/2 829/24 941/2 insight [3] 902/22 955/19 956/1 impressive [2] 817/16 877/3 insights [3] 857/4 953/19 953/23 improper [2] 917/17 953/23 instance [1] 816/25 improve [2] 939/14 959/23 instantly [1] 805/4 improved [3] 851/13 851/15 950/5 instead [4] 790/8 868/6 891/23 910/4 improvement [3] 805/15 822/24 823/1 instruct [2] 971/17 971/19 in-person [2] 816/21 854/19 instruction [3] 772/22 966/25 971/15 inappropriate [2] 787/6 953/19 instructions [10] 833/6 833/10 967/4 971/11 971/16 971/18 incapacity [1] 906/7 971/21 971/23 971/24 972/1 incentive [9] 825/7 825/12 825/16 826/16 826/19 826/20 826/24 instructs [1] 779/5 827/1 827/3 insulate [1] 810/2 incident [9] 774/14 775/14 775/15 776/19 776/20 779/9 780/15 insurance [18] 770/22 774/22 775/2 775/3 775/6 780/4 780/6 788/14 789/13 780/7 780/10 818/4 818/20 818/22 818/24 819/22 820/11 incident/income [1] 776/19 820/13 962/25 963/1 include [13] 769/19 777/5 780/25 786/20 788/13 868/23 871/20 intend [1] 858/15 892/16 909/23 912/12 919/7 925/5 925/7 intended [1] 813/14 included [12] 771/3 771/20 774/15 783/5 788/24 789/10 789/21 intent [4] 851/8 851/10 953/9 974/3 795/6 856/10 919/9 921/20 923/8 intents [1] 951/4 including [2] 789/12 907/18 interact [4] 895/10 949/5 949/12 977/10 income [75] 769/18 770/9 770/11 770/15 770/16 770/20 771/3 **interacting [1]** 895/14 771/4 771/9 771/10 771/11 771/16 772/3 772/12 772/20 774/14 interaction [4] 815/2 822/15 853/22 884/15 774/14 774/14 774/16 774/21 775/14 775/15 775/15 776/18 interactions [12] 815/19 815/20 851/23 852/8 852/25 871/3 776/19 776/20 776/22 777/3 777/5 777/8 777/9 778/2 778/3 884/12 949/6 949/24 949/25 954/10 954/12 778/4 779/9 779/10 779/11 779/21 779/22 779/25 780/15 interest [17] 767/9 774/6 774/7 774/8 774/10 774/12 775/9 780/17 780/18 780/21 780/21 781/24 782/2 782/12 782/18 779/2 779/2 779/3 779/7 780/13 795/15 795/18 795/19 795/23 783/3 783/5 787/14 788/15 789/13 789/21 790/12 792/25 922/4 794/17 796/19 909/17 909/18 909/24 910/3 914/6 916/2 917/20 interested [2] 950/6 971/6 918/5 918/9 918/12 918/14 919/6 919/7 921/18 923/12 929/21 interesting [3] 818/10 830/18 844/6 Income/no [1] 779/9 interim [4] 954/17 955/5 956/7 956/11 Income/No Incident [1] 774/14 InterMountain [1] 947/23 Income/Post-Incident [1] 775/14 internal [5] 800/8 804/8 897/19 897/20 958/9 incomes [1] 787/15 internal/external [1] 804/8 inconsistent [1] 976/11 internally [2] 804/15 897/24 incorporated [3] 791/10 794/7 857/5 International [1] 927/3 incorrect [3] 791/13 791/14 827/2 interpret [2] 940/20 942/20 increase [5] 771/24 795/23 813/16 912/3 937/21 interrupt [2] 805/9 832/21 increased [3] 771/19 854/18 922/4 intertwined [2] 975/21 975/25 increases [2] 771/21 771/25 interview [14] 792/8 804/9 877/22 877/24 878/2 927/12 928/2 incurred [1] 762/16 928/5 928/6 929/24 930/13 958/11 958/17 958/23 Indeed [2] 975/16 976/16 interviewed [11] 804/8 855/25 877/23 915/25 927/22 927/24 independent [3] 784/21 789/4 793/12 930/6 951/7 952/19 958/13 976/17 **INDEX [2]** 760/1 775/13 interviewing [2] 803/25 804/11 indicate [3] 793/10 920/14 924/6 interviews [9] 782/11 787/7 804/14 840/6 928/18 928/22 indicated [10] 771/13 771/17 775/24 785/15 786/2 794/22 928/24 929/3 958/14 795/1 969/15 972/25 974/21 intimidating [1] 802/22 indicates [1] 974/12 introduce [6] 761/16 797/22 849/13 865/5 932/12 943/17 Indicating [1] 811/11 invested [3] 767/8 781/22 819/23 individual [8] 805/23 806/17 816/14 816/15 879/2 923/17 investigated [3] 794/23 891/16 976/16 925/21 925/24 investigation [9] 856/1 857/11 891/17 892/1 902/4 902/10 individuals [7] 765/9 808/3 830/19 863/19 866/24 867/21 951/8 974/25 975/6 investigations [2] 891/21 974/19 industries [3] 930/21 931/4 931/7 investing [2] 795/17 795/17 industry [4] 926/8 929/9 931/10 931/18 investment [2] 779/5 782/1 inevitably [1] 938/22 involve [1] 905/21 inextricably [2] 975/21 975/25 involved [15] 818/5 820/25 885/5 891/20 902/11 902/17 902/23 inflation [6] 768/21 771/23 771/25 775/13 779/4 909/23 903/2 908/5 917/16 926/11 928/25 958/16 958/18 965/10 influence [3] 853/25 856/25 857/8 involvement [1] 821/14 influenced [2] 854/4 906/25 involves [2] 908/4 908/7 inform [1] 888/1 involving [1] 962/19 information [34] 767/21 767/21 767/22 768/5 768/8 768/16 IPN [1] 836/22 768/17 768/18 768/18 771/6 777/19 780/16 781/19 782/24 irony [2] 802/20 827/12 783/22 789/24 791/20 792/23 793/9 794/25 796/25 808/22 IRS [2] 775/1 794/23 869/13 870/23 870/25 893/6 893/14 917/14 923/23 926/6 928/1 is [612] 948/11 949/17 955/12 isn't [1] 906/12 informed [1] 887/24 issue [24] 783/8 783/10 787/19 787/20 788/20 789/8 831/14

Joseph [1] 904/7 journal [1] 763/11 issue... [17] 833/17 838/21 838/22 839/10 883/16 883/17 908/2 jovial [1] 804/10 908/10 963/23 969/11 969/17 970/15 974/1 977/1 977/11 **JR [1]** 758/4 977/16 977/17 Judge [10] 773/11 781/4 806/4 810/14 822/9 827/17 834/22 issued [2] 877/10 887/5 846/2 864/13 968/13 issues [16] 764/4 787/12 858/19 858/23 878/22 883/13 885/5 judgment [13] 848/17 917/14 968/18 969/6 970/3 970/8 970/18 885/8 895/12 895/13 937/14 939/9 951/14 951/18 975/15 973/12 973/15 976/5 976/7 976/20 977/23 975/17 July [3] 844/8 844/11 845/15 it [552] jumps [1] 775/21 it's [26] 779/4 787/2 790/7 802/15 805/6 806/18 806/18 806/19 June [26] 758/5 761/1 772/22 773/5 774/16 776/21 776/24 815/22 818/10 818/18 853/17 866/6 866/15 866/20 867/8 872/5 777/10 777/18 778/6 778/21 781/14 781/14 783/17 795/4 886/16 915/12 924/4 926/8 931/9 965/20 971/23 972/16 975/13 809/22 845/14 845/15 887/11 957/19 959/1 959/3 959/13 item [1] 931/18 959/15 960/10 961/11 items [1] 950/24 June 14th [8] 772/22 773/5 774/16 776/24 777/10 777/18 778/6 its [1] 892/4 781/14 itself [2] 960/23 975/20 June 14th forward [1] 776/21 IVIE [157] 758/3 769/12 770/4 785/11 785/22 787/6 787/23 June 2019 [3] 959/3 959/13 961/11 788/5 788/14 788/19 788/25 789/5 790/20 791/25 792/13 793/5 June 30th [1] 845/14 793/13 793/20 794/15 795/7 795/20 796/9 798/18 799/15 June 5th [1] 887/11 820/17 822/16 830/8 831/10 841/15 841/20 841/24 842/1 843/7 June 6th [1] 778/21 843/21 844/3 848/14 849/23 850/2 860/7 860/10 862/6 864/1 June 7th [2] 783/17 795/4 865/13 869/17 869/18 870/7 870/11 871/25 873/8 874/22 875/3 June of [1] 959/15 875/9 875/20 876/22 876/23 876/24 880/25 881/14 881/14 jurisdiction [1] 779/6 884/12 885/6 885/9 886/9 887/1 887/3 887/5 888/9 888/15 jurisdictional [2] 970/4 970/15 888/22 889/7 893/4 896/5 896/10 896/13 896/25 897/3 897/15 jurisdictions [2] 765/14 765/15 898/3 898/24 899/3 899/24 900/21 907/21 914/22 915/8 915/24 jurors [3] 761/13 834/24 972/6 917/1 920/2 920/11 920/19 920/25 921/16 922/21 922/25 924/4 jurors' [1] 862/18 924/23 926/5 927/16 928/18 929/8 929/24 930/13 931/11 933/5 jury [57] 758/10 761/3 761/17 762/24 773/1 773/16 777/24 933/11 933/13 933/17 934/11 934/21 935/13 935/17 936/3 778/16 781/10 797/23 810/6 810/9 810/12 831/14 835/4 836/1 936/6 936/10 937/13 937/17 937/21 937/24 938/8 940/22 836/3 839/22 849/13 851/18 865/5 867/16 871/6 882/20 883/7 940/24 941/4 941/6 942/5 942/9 944/11 944/16 945/5 945/17 903/18 903/23 904/16 908/25 909/16 913/19 919/8 919/15 945/18 946/1 946/14 947/11 951/22 952/1 954/8 954/13 954/21 921/16 923/9 924/1 925/3 932/13 943/17 948/20 960/12 962/17 954/24 956/8 956/12 956/25 957/6 960/11 964/19 965/8 965/11 966/22 967/12 967/21 971/17 971/17 971/19 971/25 972/2 965/19 965/25 966/12 973/23 974/9 974/13 975/12 975/15 976/21 977/2 977/2 977/11 977/13 977/14 977/16 975/16 976/16 jury's [1] 815/14 Ivie' [1] 789/21 just [125] 764/23 769/6 769/15 771/22 772/23 776/19 777/21 lvie's [62] 764/10 767/1 767/3 767/10 768/3 770/15 774/20 778/20 781/13 782/5 789/6 791/3 791/11 793/15 793/19 796/4 781/24 782/6 784/18 787/11 787/17 790/12 790/24 791/21 799/24 801/4 802/1 802/16 803/23 804/15 806/18 807/23 792/12 796/10 817/4 818/5 818/9 818/19 819/9 820/14 828/7 812/25 814/3 816/2 819/25 821/11 822/19 823/14 829/22 832/3 829/3 843/24 848/18 856/8 856/15 858/17 862/1 864/9 879/14 832/8 832/12 833/7 833/24 833/25 836/12 836/14 837/18 839/5 880/5 885/20 888/3 894/3 901/23 902/9 906/16 908/18 911/8 839/15 839/20 839/21 840/4 840/13 842/20 846/7 847/10 911/13 911/15 912/14 914/25 917/4 917/18 918/1 918/18 919/1 847/24 848/4 849/1 850/14 851/19 854/6 855/5 859/5 859/13 919/2 919/12 923/11 925/14 930/16 930/18 942/7 952/7 964/25 860/24 862/12 862/18 863/1 863/10 864/8 864/8 865/5 865/11 965/5 966/13 865/24 868/9 869/6 870/11 872/4 873/6 873/18 874/21 875/1 875/17 877/3 877/22 878/3 878/8 888/14 892/22 893/6 899/7 900/3 900/7 903/12 905/18 907/9 907/9 917/24 919/17 920/10 **JAMS [1]** 765/16 921/2 923/2 923/4 923/7 924/1 924/20 925/3 926/11 931/7 January [7] 768/12 768/12 773/6 777/18 781/15 809/13 809/23 935/21 941/8 941/11 943/17 948/8 948/12 948/17 953/7 955/9 January 14th [3] 773/6 777/18 781/15 955/10 955/24 956/1 956/18 957/15 960/4 962/7 963/17 965/16 January 15 [1] 768/12 968/2 970/14 974/21 January 29th [1] 768/12 just a [1] 801/4 Jason [1] 849/21 justify [1] 877/21 **JERS** [1] 967/21 job [102] 770/19 771/6 771/8 775/21 776/2 782/10 782/14 K 782/15 782/21 784/12 784/14 786/13 786/16 786/21 786/21 Karen [13] 805/17 805/17 806/11 809/18 844/25 845/1 845/6 787/6 787/9 787/17 787/17 788/1 788/21 790/13 791/17 791/19 845/10 845/15 845/19 846/1 881/5 881/6 791/22 792/8 792/13 792/19 792/20 793/6 793/20 796/9 796/18 keep [4] 804/25 827/9 873/18 887/23 805/13 833/14 841/21 878/14 883/4 891/25 892/19 894/4 894/7 kept [4] 810/1 818/5 841/15 885/8 894/9 896/8 896/9 896/11 897/20 897/20 897/22 897/23 898/4 Kevin [1] 958/16 907/21 910/7 912/3 912/6 912/7 912/7 913/2 915/2 915/3 915/9 key [4] 817/19 949/18 949/25 972/9 915/16 917/11 918/1 918/15 918/19 919/22 920/3 920/15 kids [6] 849/19 884/9 945/10 945/10 945/12 945/13 920/21 921/2 921/6 921/9 921/13 923/18 923/24 924/6 924/23 kind [43] 768/15 770/19 786/12 792/10 801/14 802/20 816/6 924/24 925/20 925/22 926/2 926/5 926/7 926/12 926/13 927/16 816/16 818/4 852/19 853/14 867/13 867/25 868/9 868/10 927/24 928/7 929/1 929/3 929/8 929/13 929/17 929/18 930/6 868/11 870/25 872/5 872/14 873/16 874/15 875/25 878/15 930/25 938/25 940/10 958/1 958/8 967/14 881/8 881/15 881/17 892/16 933/2 936/11 938/24 939/1 941/1 jobs [13] 786/17 887/6 897/24 908/16 912/25 913/8 914/4 941/2 941/9 941/11 945/11 949/21 950/11 950/11 955/16 959/8 914/11 915/25 916/3 916/7 923/22 928/25 960/21 961/3 join [3] 965/21 966/2 966/6 kinds [2] 815/14 949/13 joined [1] 894/16 knew [13] 803/3 804/13 805/4 806/21 806/23 806/24 816/1 joke [1] 881/17 851/8 851/10 858/24 859/2 946/25 952/1 jokingly [1] 878/25 **know [91]** 782/19 788/4 788/4 792/7 799/15 808/21 808/25 **JOLIE [1]** 758/11 811/23 813/2 814/3 817/14 819/2 821/2 822/2 828/12 829/7

know... [75] 829/18 831/7 832/15 839/1 839/2 839/13 839/20 839/22 840/3 840/4 841/24 843/2 843/17 843/24 845/13 849/23 850/23 859/4 860/7 860/9 860/10 861/17 863/10 865/13 865/15 868/10 876/11 879/22 880/23 881/6 881/6 888/18 891/8 895/2 896/20 899/11 899/16 901/20 902/2 902/11 910/15 910/17 923/17 924/1 925/2 925/23 925/25 927/9 927/11 927/18 928/18 929/24 930/5 933/21 934/15 934/15 941/10 942/6 944/11 944/13 945/6 945/8 945/10 946/12 946/24 959/21 962/8 965/16 967/8 967/17 971/24 972/1 973/25 978/12 978/13

knowing [2] 810/1 930/8

knowledge [4] 800/15 875/24 930/12 936/4

known [2] 840/20 844/13

knows [1] 831/1

KRFT972 [2] 876/9 900/2

KTNJ400 [1] 869/19

L

K

label [11] 857/12 857/18 857/22 857/25 858/1 942/11 942/21 951/15 954/1 954/4 975/9

labeled [4] 773/25 774/13 776/22 777/13

labor [27] 769/25 770/3 785/7 786/10 791/7 904/25 905/1 905/12 908/8 908/9 908/14 910/19 911/10 911/10 913/25 914/15 914/18 914/18 916/23 917/6 917/9 918/24 918/25 921/4 923/22 931/6 931/14

lack [2] 803/5 806/25

Ladies [1] 966/22

Lake [31] 798/11 818/13 865/7 873/5 873/6 873/9 873/10 873/21 921/9 932/14 933/3 933/10 935/7 943/20 944/23 944/25 944/25 945/1 954/17 955/9 955/17 956/4 957/20 957/25 958/12 959/2 959/20 960/5 961/14 962/14 964/13

language [5] 813/22 814/16 853/11 854/3 854/10

large [1] 782/10

larger [3] 784/11 913/12 913/14

largest [1] 962/25

Larry [11] 760/5 797/10 797/19 797/24 803/17 805/9 805/18 807/2 808/6 808/11 810/3

last [18] 765/11 773/22 776/23 797/18 798/16 822/9 841/15 849/6 849/8 849/17 862/16 864/22 882/16 899/7 904/6 932/7 943/11 968/23

lasted [1] 872/25

late [5] 802/24 850/6 969/16 972/12 972/15

later [6] 768/8 808/1 956/11 958/1 966/13 971/25

lateral [2] 898/8 898/11

launch [6] 802/13 802/16 803/5 820/1 820/3 964/12

launching [1] 819/14

law [14] 759/3 766/7 848/17 968/18 968/19 969/6 970/3 973/12 973/16 974/23 976/3 976/7 976/11 977/23

lawyers [2] 784/4 810/19

layoffs [1] 786/14

lead [6] 821/20 821/22 821/23 821/25 822/8 900/13

leader [15] 798/7 800/18 818/12 818/12 818/15 842/15 850/24 850/24 851/6 851/10 854/17 855/21 894/18 895/17 949/1

leaders [4] 799/7 799/9 799/10 842/12

leadership [25] 799/6 800/5 804/24 804/25 805/21 809/15 821/17 822/1 822/8 826/21 834/4 887/1 887/24 888/25 895/15 896/19 947/3 950/7 963/18 965/17 965/20 965/25 966/3 966/5 966/12

leading [1] 851/15

leaned [2] 851/7 851/11

learn [8] 846/14 852/19 901/12 901/16 949/13 949/14 949/14 955/6

learned [2] 805/11 860/11

learning [8] 897/7 897/8 898/3 898/6 898/10 898/16 898/25 899/4

least [10] 771/1 812/17 847/3 854/20 862/1 888/18 938/11 947/14 947/15 958/15

leave [21] 776/5 783/6 784/13 807/23 842/18 844/5 844/7 844/20 919/22 946/7 954/22 954/25 956/12 956/15 957/13 973/18 973/19 975/10 975/17 976/12 976/17

leaving [1] 809/23

led [3] 800/20 824/12 874/3

left [31] 773/21 774/5 777/14 781/25 798/16 798/22 802/7 808/7 842/16 842/21 843/3 843/10 843/18 844/8 845/18 851/24 872/22 880/23 881/8 894/19 894/23 894/25 906/6 909/7 909/11 911/20 912/24 914/1 938/8 949/22 964/6

Legacy [1] 803/10

legal [3] 905/8 905/19 972/21

legitimate [7] 973/22 974/9 976/2 976/4 977/5 977/21 978/3 **Lehi [1]** 873/11

length [1] 786/11

less [8] 772/20 898/24 899/2 909/11 917/1 917/22 919/23 934/16

lesser [1] 899/1

let [13] 813/2 814/3 829/17 832/20 839/19 844/22 863/10 900/15 900/23 919/17 923/9 971/19 978/7

let's [33] 772/15 792/18 802/2 807/23 813/1 815/2 822/18 831/14 834/1 842/24 845/4 845/15 872/17 873/23 885/20 886/25 887/9 887/13 889/20 890/2 890/8 890/12 890/18 895/25 903/16 911/21 917/10 934/24 936/1 950/2 961/5 961/10 971/13 letter [1] 787/4

letters [2] 786/15 786/18

level [34] 762/10 762/11 762/11 762/12 770/4 777/7 782/12 786/3 787/14 789/12 792/13 793/6 793/14 815/9 821/13 840/20 840/22 856/24 885/14 885/17 891/3 896/1 896/3 896/5 896/7 898/10 898/11 907/16 908/12 912/3 914/11 914/23 926/9 960/19

levels [2] 885/15 898/9

Lewis [2] 759/6 759/9

liable [1] 925/14

license [1] 831/11

lieu [1] 774/25

life [34] 762/2 762/7 767/10 768/19 768/19 769/1 769/2 769/6 769/6 769/7 769/7 769/8 769/9 769/12 769/13 769/15 769/16 769/17 769/21 769/24 769/25 770/2 770/5 772/7 772/20 774/1 774/12 774/22 780/4 781/24 801/22 807/21 808/13 809/6 lift [1] 816/17

like [95] 764/6 766/19 768/19 768/21 769/1 769/3 773/11 778/9 780/20 781/4 787/1 797/9 803/9 805/3 805/3 809/22 817/24 818/2 818/4 818/5 818/8 819/8 819/10 819/14 819/21 819/24 825/7 825/13 826/15 829/22 830/20 832/18 839/23 845/14 845/17 845/21 846/1 847/24 850/2 850/11 851/3 851/9 851/17 852/14 853/17 854/19 859/15 862/8 863/12 865/23 866/15 866/18 867/16 869/25 870/6 875/6 875/11 878/8 878/24 893/3 896/17 896/20 909/5 909/6 934/2 935/12 935/24 938/5 938/13 938/18 938/20 938/21 938/23 939/4 939/6 939/11 940/4 945/25 946/10 946/19 946/22 948/15 949/19 949/24 950/13 950/20

952/9 955/5 955/10 958/21 962/16 965/23 967/18 968/8 968/16

liked [4] 935/1 938/17 938/22 940/6

likelihood [1] 792/24

likely [10] 910/17 917/15 917/15 919/20 919/21 920/5 923/15 923/20 923/23 926/1

limited [4] 819/19 930/21 931/2 931/5

Linda [1] 879/3

line [26] 775/10 777/13 798/20 806/5 813/1 814/3 822/19 823/12 823/14 823/15 829/17 829/20 829/22 834/4 842/25 843/1 843/9 843/9 859/14 863/11 863/13 869/16 869/17 872/18 875/19 879/9

lined [1] 903/15

lines [3] 812/25 814/2 817/23

list [1] 968/2

listed [1] 977/3

listen [1] 803/14

listened [2] 844/1 970/18

listening [1] 955/20

literally [2] 804/13 976/1

literature [1] 764/22

litigation [3] 763/13 905/20 905/21

little [43] 762/23 766/1 768/22 768/24 779/25 780/11 785/5 793/25 800/11 802/6 810/22 812/15 817/4 822/18 849/14 851/17 855/24 859/17 865/17 865/23 866/10 866/18 866/25 867/4 868/6 868/7 868/11 874/25 876/1 883/3 887/12 943/17 945/10 945/14 946/16 947/23 949/19 956/5 960/24 963/10 966/23 969/21 971/25

live [26] 769/15 769/16 769/21 798/10 798/11 798/11 804/20

majority [5] 866/21 870/18 871/9 871/17 960/6 make [44] 767/13 768/25 769/17 771/10 771/23 772/5 772/7 live... [19] 815/21 832/13 849/16 883/23 883/24 932/14 934/2 772/21 789/4 791/4 791/12 793/12 801/17 818/16 830/4 830/25 934/10 934/12 934/17 934/20 935/6 935/13 935/17 935/19 833/24 851/8 851/10 869/17 890/9 895/23 910/10 910/16 936/3 936/5 939/6 958/5 911/13 917/14 920/10 922/6 922/18 934/6 934/7 936/12 936/13 lived [6] 798/11 873/11 883/25 884/1 933/15 955/9 938/19 938/24 939/4 953/1 955/12 958/17 967/18 970/3 972/21 livelihood [1] 808/14 976/21 976/21 lives [4] 819/16 933/11 933/12 959/19 maker [1] 974/4 living [3] 769/3 892/11 904/10 makes [5] 830/24 891/12 926/2 959/19 975/12 **LLP [2]** 759/6 759/9 making [15] 792/21 820/4 836/21 843/21 852/7 856/14 895/18 loans [1] 766/17 895/19 895/21 895/22 908/7 910/10 929/5 929/14 937/14 located [4] 889/13 889/14 897/13 926/10 manage [2] 801/24 819/16 log [2] 899/13 899/15 managed [5] 802/16 803/9 819/11 900/13 933/14 log-on [1] 899/13 management [13] 790/16 790/18 790/20 792/20 913/6 915/7 long [19] 804/20 805/11 842/19 843/15 883/2 883/25 885/2 929/2 931/8 931/15 931/16 931/17 965/4 965/7 890/8 893/9 894/14 909/21 910/8 920/21 921/5 921/8 932/20 manager [90] 785/18 788/3 790/25 798/6 798/8 798/8 798/17 935/9 959/2 962/13 800/19 801/1 805/14 821/6 821/9 833/21 841/13 849/19 850/2 long time [1] 805/11 850/4 850/21 865/16 865/24 867/4 867/13 867/14 867/19 longer [3] 775/6 872/18 920/22 867/20 870/3 872/19 872/21 872/22 873/3 873/8 874/25 877/24 longest [1] 947/13 879/21 885/11 885/12 891/1 891/2 891/3 895/7 896/3 897/8 look [60] 769/6 769/24 770/7 770/8 770/11 770/18 777/9 780/6 898/3 898/6 898/10 898/11 898/17 898/20 898/25 902/15 786/15 823/11 829/16 830/18 833/20 834/1 842/24 842/24 902/16 902/19 902/20 902/23 902/25 913/1 913/1 914/15 843/9 851/24 851/25 863/6 870/20 872/3 872/17 872/18 873/23 914/24 914/24 916/25 924/24 924/24 926/13 929/25 930/7 875/19 876/21 879/7 879/19 885/20 887/9 887/13 888/5 889/20 931/1 933/5 933/7 933/17 935/10 938/6 938/8 939/15 943/21 890/2 890/8 890/9 890/12 890/18 898/13 898/16 900/3 909/5 944/14 944/15 946/1 947/2 947/5 947/12 947/16 947/19 947/21 909/6 914/10 917/10 918/25 921/4 922/12 931/2 934/2 938/13 947/24 949/11 959/6 959/17 960/13 975/2 938/14 938/15 947/1 948/15 949/9 960/11 971/4 971/13 managers [24] 800/21 802/3 805/21 821/15 821/18 821/18 looked [17] 794/1 821/8 830/20 832/1 832/1 857/2 875/5 822/5 848/9 865/20 867/5 867/7 867/9 867/11 874/24 878/6 875/17 877/4 881/3 900/4 902/21 914/14 914/20 945/25 958/7 900/20 930/21 931/3 931/6 931/7 946/3 947/8 947/10 948/2 managers' [1] 816/20 looking [20] 772/17 772/25 773/18 778/17 781/11 786/20 835/1 managing [3] 955/7 955/25 962/23 852/14 853/6 865/22 869/16 870/11 870/18 875/8 879/9 887/9 many [29] 765/6 767/6 775/20 817/14 840/5 840/6 840/6 865/20 887/14 910/18 930/19 952/9 867/10 868/23 871/18 871/25 874/11 878/15 897/11 900/15 looks [5] 834/15 839/23 847/24 869/25 870/6 905/11 905/20 906/23 916/6 928/18 934/11 934/15 934/16 loss [28] 762/20 762/20 767/7 769/4 769/22 772/14 773/3 945/12 945/18 961/22 972/8 978/2 773/20 776/23 776/25 777/2 777/9 777/17 781/16 781/18 Maratas [1] 901/1 781/22 782/23 783/7 783/11 783/12 784/12 784/13 786/1 March [8] 803/20 827/11 886/4 954/19 954/25 959/13 959/15 792/16 793/1 793/4 795/9 921/24 961/11 loss is [1] 921/24 March 2020 [1] 961/11 losses [2] 779/3 921/25 mark [2] 855/4 855/7 lost [26] 772/12 775/7 776/18 776/22 777/3 777/5 777/9 778/2 market [31] 759/10 763/18 764/7 791/7 803/5 819/5 819/6 779/15 779/24 780/6 780/9 780/18 780/21 781/24 782/23 819/11 820/7 820/10 855/19 898/13 898/16 898/22 899/1 908/8 784/12 786/13 786/21 791/17 796/11 905/6 907/18 919/2 908/9 908/16 910/8 910/19 913/25 916/23 918/24 918/25 921/18 924/10 923/22 925/20 931/14 962/18 963/7 963/13 963/18 lot [24] 785/4 787/1 800/14 817/8 822/2 822/14 834/24 851/18 marketable [1] 931/12 853/19 866/24 873/23 946/4 946/8 946/9 947/1 947/4 947/17 marketing [7] 785/16 785/18 798/6 912/7 942/11 942/21 975/9 947/24 948/2 949/10 955/22 955/23 962/16 963/22 marketplace [14] 798/2 798/4 798/12 802/14 815/22 817/8 loud [1] 863/12 817/24 818/2 818/13 818/13 819/4 819/10 819/14 819/21 loved [2] 831/11 958/4 marketplaces [4] 817/12 817/20 818/1 856/23 low [3] 774/7 913/7 913/11 markets [1] 911/11 lower [8] 791/18 793/1 841/7 886/13 886/22 913/10 918/4 933/3 marking [1] 854/24 lowered [1] 783/11 marks [1] 826/2 lowers [1] 772/9 married [5] 809/7 849/21 884/7 884/8 932/15 lowest [4] 822/22 822/25 823/2 886/12 Maryland [2] 763/1 763/2 **LP [1]** 758/6 mask [6] 797/13 849/3 864/18 882/12 932/4 943/7 lump [6] 762/19 767/7 767/8 767/14 772/14 781/20 master's [3] 762/11 770/5 904/17 lunch [10] 834/23 834/23 834/24 834/25 836/7 867/2 936/13 match [1] 775/25 936/13 946/6 946/7

lunches [3] 866/24 866/25 939/25

М

M.S [1] 784/23

ma'am [16] 764/16 765/11 765/19 766/8 773/10 778/8 783/22 784/7 784/17 788/20 796/13 796/17 796/20 849/1 849/2 882/10 made [34] 771/10 778/5 784/8 784/22 791/9 794/12 794/21 795/1 795/3 796/21 796/24 802/20 802/23 805/17 818/16 855/3 856/4 856/8 879/20 911/22 915/2 923/18 928/8 934/25 935/3 939/25 961/1 964/3 969/2 969/3 972/22 976/10 976/12 976/13

MAGISTRATE [1] 758/12 Magnuson [1] 967/22 main [2] 916/19 959/9 maintaining [1] 762/6 major [1] 825/2 matching [1] 770/22 material [2] 905/19 930/15 materials [2] 892/21 952/16

math [1] 861/17

mathematically [1] 925/5

matter [16] 764/10 764/15 765/6 766/2 767/2 767/18 848/17 859/9 879/11 968/18 969/6 970/3 970/10 973/12 973/15 974/22 **maximize [2]** 847/12 963/13

may [37] 770/21 770/22 776/4 790/1 790/1 797/4 799/17 802/3 802/3 802/4 804/4 809/24 819/6 834/20 841/22 849/2 854/1 854/18 864/12 864/18 871/14 874/6 882/6 882/12 883/16 901/15 903/6 909/6 915/18 931/21 938/16 939/13 942/25 943/6 971/11 974/23 976/13

May 2019 [1] 901/15

maybe [35] 775/17 810/6 810/20 812/23 813/15 815/11 816/3 816/4 819/7 819/15 825/13 831/1 857/1 863/2 866/9 866/23

M Mike [6] 809/19 845/13 854/17 887/19 966/5 966/6 Mike Hartman [1] 966/5 maybe... [19] 867/15 869/3 871/20 871/22 875/7 884/17 933/23 mile [2] 775/1 780/5 934/18 936/8 936/8 936/14 939/12 946/6 948/17 948/18 952/5 miles [5] 770/25 774/23 780/5 783/9 873/11 952/14 953/8 960/18 Mill [1] 759/7 Mazumdar [1] 759/2 million [2] 793/22 924/4 **MBA [2]** 762/11 763/2 mind [9] 804/12 804/25 815/11 815/14 816/3 823/19 827/10 McCarthy [7] 759/9 810/19 846/10 846/16 846/19 877/4 881/4 853/18 936/15 McCullough [7] 887/10 887/15 887/20 888/2 888/6 888/8 mindful [1] 834/22 mindset [7] 856/23 952/23 953/3 953/9 953/9 953/11 953/11 McCullough's [1] 887/23 mine [5] 839/5 859/5 859/7 941/9 941/24 McDonnell [1] 977/19 mini [1] 859/17 me [90] 773/1 777/19 777/22 779/5 794/2 803/25 804/2 804/9 minimize [1] 801/11 804/18 805/17 805/20 806/1 807/8 807/8 807/11 807/13 807/21 minus [2] 779/11 909/14 808/10 808/11 808/18 808/22 808/23 809/1 809/3 809/4 813/2 minute [3] 779/15 810/6 934/4 813/23 814/3 815/25 816/10 816/13 818/10 820/4 826/22 minutes [7] 810/9 835/1 835/2 872/9 882/22 957/2 967/16 827/13 827/15 828/24 829/18 830/20 830/23 832/20 833/19 misguided [4] 804/24 806/16 807/9 808/5 839/10 839/18 839/19 839/23 841/22 842/6 842/21 842/23 misleading [1] 786/12 844/22 846/15 846/19 847/19 850/23 850/25 851/3 851/9 missed [3] 779/5 853/13 932/20 851/20 863/10 863/12 865/11 867/8 867/25 868/1 868/5 868/7 missing [1] 938/17 869/1 870/25 873/15 877/15 883/14 887/24 899/10 919/17 mistake [2] 784/8 795/2 923/9 928/8 938/15 940/21 941/3 942/13 945/21 945/22 947/25 mistakes [1] 785/5 948/8 948/10 952/14 955/4 958/2 973/11 mistreating [1] 954/13 mean [23] 767/16 769/1 792/15 800/3 802/22 803/14 809/21 mitigate [2] 782/6 782/11 829/23 832/11 847/12 847/14 856/5 861/11 881/19 896/18 mitigated [1] 920/5 912/14 914/25 917/8 925/5 934/7 936/2 942/6 954/12 mitigating [2] 909/10 925/17 meaning [2] 817/18 913/11 mitigation [18] 777/17 907/11 907/12 907/13 907/22 908/3 meaningful [1] 948/23 908/5 908/7 908/13 908/18 908/21 923/14 925/2 925/4 925/5 means [7] 762/1 767/6 770/2 781/20 792/1 832/12 963/3 925/7 927/11 929/21 meant [1] 806/11 mix [1] 961/18 measure [1] 925/15 model [3] 852/23 950/1 955/16 measured [2] 817/13 821/8 mom [1] 849/19 measurement [7] 800/23 801/5 818/23 820/23 831/19 831/22 moment [10] 792/18 815/18 849/1 870/13 874/2 874/8 874/9 832/7 882/10 903/12 925/20 measuring [1] 823/7 Monday [5] 803/1 967/10 972/6 973/4 978/5 media [1] 764/3 Mondays [1] 961/25 median [2] 921/12 921/14 monetary [9] 770/8 770/16 770/20 771/3 774/14 774/16 774/21 Medicaid [4] 817/25 818/25 819/16 819/18 779/10 779/24 medical [7] 762/21 973/18 973/19 975/10 975/17 976/12 976/17 money [6] 762/18 772/7 813/15 826/16 929/14 962/6 Medicare [1] 818/24 monitored [2] 902/3 902/5 medicine [1] 872/25 Montana [2] 959/7 961/14 medicines [1] 948/25 month [8] 775/17 809/22 861/16 881/9 935/23 938/11 938/11 meet [25] 803/22 824/18 852/6 860/2 861/5 861/12 862/6 952/5 862/21 863/16 870/19 872/4 872/16 875/11 927/12 927/20 monthly [2] 861/1 861/4 934/3 936/12 949/23 956/25 957/1 957/1 971/14 973/22 976/1 months [14] 775/16 785/12 785/24 786/6 809/21 842/13 842/20 865/17 865/19 876/16 920/24 928/21 928/23 933/24 meeting [13] 804/2 805/7 806/10 821/19 834/8 852/7 859/25 more [38] 782/8 814/1 814/22 817/18 819/8 826/16 835/2 837/9 860/8 860/9 884/14 884/15 902/15 971/14 838/16 838/25 839/21 840/11 844/17 845/23 855/12 857/4 meetings [10] 762/4 762/4 762/5 763/12 824/19 895/8 902/18 862/8 866/25 868/6 868/12 869/10 873/17 885/1 887/12 898/19 902/18 903/2 969/1 898/22 899/4 902/13 907/23 931/16 934/9 935/22 935/22 meets [1] 840/7 947/23 951/6 953/5 953/6 953/6 Melinda [1] 759/6 Morgan [2] 759/6 759/9 member [2] 762/3 762/6 morning [14] 761/4 761/5 761/16 784/3 797/7 797/22 810/17 members [1] 903/18 810/18 832/8 852/3 936/12 949/22 973/4 978/6 memberships [2] 763/5 763/7 Morris [1] 864/23 mentally [1] 861/15 most [16] 763/22 790/11 799/4 799/19 803/4 809/21 862/11 mention [2] 862/13 862/14 866/10 895/8 923/7 923/20 923/23 936/1 936/2 948/1 961/15 mentioned [12] 766/1 769/6 772/2 788/16 788/16 794/11 mostly [4] 762/16 765/15 766/17 859/6 812/10 852/13 947/8 952/4 953/17 961/12 motion [7] 967/17 970/3 970/24 971/5 971/11 971/15 973/12 merely [1] 813/22 motions [3] 760/15 968/16 978/6 merit [2] 771/22 771/23 motivated [1] 967/15 message [3] 831/4 831/9 860/12 motivator [1] 800/8 met [10] 810/20 824/15 824/19 871/9 881/7 884/13 884/14 Mountain [2] 873/17 873/18 927/15 939/17 964/23 mouth [6] 804/13 842/17 842/22 843/3 843/11 843/18 move [20] 767/1 773/11 778/9 781/4 806/8 822/3 822/9 827/16 method [2] 791/5 881/15 methodology [1] 769/5 841/9 846/2 846/4 853/21 879/18 897/1 897/15 944/1 970/1 microstructure [1] 763/18 971/15 977/9 977/11 mid [2] 954/25 956/13 moved [5] 867/23 895/1 939/21 944/3 947/22 mid-April [2] 954/25 956/13 moving [6] 834/21 848/17 947/3 950/7 968/17 973/15 middle [2] 845/15 849/8 Mr [4] 792/8 877/4 922/6 927/8 might [20] 777/7 789/16 792/10 853/2 878/24 878/25 879/21 Mr. [92] 767/23 768/10 771/17 784/8 784/22 785/10 785/22 882/20 895/12 898/3 907/21 910/14 912/6 912/7 918/12 935/22 787/16 787/22 788/16 789/6 791/13 793/15 796/15 796/25 936/15 936/16 961/25 968/10 797/10 797/22 810/17 820/14 822/4 827/20 828/7 834/2 836/7

M

Mr.... [68] 837/13 840/17 846/10 846/16 846/19 847/19 864/17 865/3 867/12 881/4 900/4 900/5 911/2 911/6 911/6 911/15 911/21 912/11 912/14 912/19 913/9 914/4 914/7 914/16 915/5 915/23 916/10 916/19 916/24 917/25 918/3 918/11 918/13 918/15 919/1 920/2 920/23 920/24 921/23 924/16 926/7 927/25 928/15 928/19 929/5 929/12 930/14 931/5 932/12 932/18 938/10 938/12 939/7 939/9 939/14 941/19 942/19 943/2 943/6 943/16 948/17 958/19 964/19 967/22 969/8 971/6 972/10 976/14

Mr. Barnes [5] 864/17 865/3 867/12 900/4 900/5

Mr. Edelman's [1] 911/6

Mr. Garrity [1] 958/19

Mr. Hinson [11] 797/22 810/17 820/14 822/4 827/20 828/7 834/2 836/7 837/13 840/17 847/19

Mr. Larry Hinson [1] 797/10

Mr. Magnuson [1] 967/22

Mr. McCarthy [4] 846/10 846/16 846/19 881/4

Mr. Oswald [3] 969/8 971/6 972/10

Mr. Pomponi [1] 976/14

Mr. Scott Sevart's [1] 796/15

Mr. Sevart [25] 771/17 784/8 784/22 788/16 793/15 911/2 912/11 913/9 914/4 914/7 914/16 915/5 915/23 916/10 916/24 918/3 918/13 918/15 920/2 920/23 920/24 921/23 924/16 928/19 929/5

Mr. Sevart's [24] 767/23 768/10 785/10 785/22 787/16 787/22 789/6 791/13 796/25 911/6 911/15 911/21 912/14 912/19 916/19 917/25 918/11 919/1 926/7 927/25 928/15 929/12 930/14 931/5

Mr. Stickle [6] 932/12 932/18 941/19 942/19 943/2 948/17 **Mr. Thomsen [8]** 938/10 938/12 939/7 939/9 939/14 943/6 943/16 964/19

Ms [4] 881/13 885/9 887/1 888/2

Ms. [243]

Ms. Ceaser [1] 974/17

Ms. Chambers [2] 761/5 930/24

Ms. DiNunzio [29] 806/7 822/15 824/13 824/15 828/20 856/4 856/7 856/12 856/14 856/17 857/11 885/5 889/4 889/7 894/12 939/23 940/17 940/19 941/7 942/20 951/15 951/21 953/18 953/22 953/25 954/8 954/13 958/13 958/20

Ms. DiNunzio's [2] 843/25 896/8

Ms. Hamilton [5] 849/11 858/6 860/24 862/5 863/5

Ms. Ivie [131] 769/12 770/4 785/11 785/22 787/6 787/23 788/5 788/14 788/19 788/25 789/5 790/20 791/25 792/13 793/5 793/13 793/20 794/15 795/7 795/20 796/9 798/18 820/17 822/16 830/8 831/10 841/20 841/24 842/1 843/21 844/3 848/14 850/2 860/7 860/10 871/25 874/22 875/3 875/9 875/20 881/14 884/12 885/6 886/9 887/3 887/5 888/9 888/15 888/22 889/7 896/5 896/10 896/13 896/25 897/3 897/15 898/3 898/24 899/3 900/21 907/21 914/22 915/8 915/24 917/1 920/2 920/11 920/19 920/25 921/16 922/21 922/25 924/4 924/23 926/5 927/16 928/18 929/8 929/24 930/13 931/11 933/5 933/11 933/13 933/17 934/11 934/21 935/13 935/17 936/3 936/6 936/10 937/13 937/17 937/21 937/24 938/8 940/22 940/24 941/4 941/6 942/5 942/9 944/11 944/16 945/5 945/17 945/18 946/1 946/14 947/11 951/22 952/1 954/8 954/13 954/21 954/24 956/8 956/12 956/25 957/6 960/11 965/8 965/11 965/25 966/12 973/23 974/9 974/13 975/16 976/16

Ms. Ivie' [1] 789/21

Ms. Ivie's [58] 764/10 767/1 767/3 767/10 768/3 770/15 774/20 781/24 782/6 784/18 787/11 787/17 790/12 790/24 791/21 792/12 796/10 818/5 818/9 818/19 819/9 820/14 828/7 829/3 843/24 848/18 856/8 856/15 858/17 879/14 880/5 885/20 888/3 894/3 901/23 906/16 908/18 911/8 911/13 911/15 912/14 914/25 917/4 917/18 918/1 918/18 919/1 919/2 919/12 923/11 925/14 930/16 930/18 942/7 952/7 964/25 965/5 966/13

Ms. McCullough [6] 887/10 887/15 887/20 888/6 888/8 888/21

Ms. Ms. Ivie [1] 881/14

Ms. Olson [1] 874/10

Ms. Riechert [2] 901/7 901/11

Ms. Talcott [1] 796/7

Ms. Welch [2] 882/20 901/6

much [28] 762/18 779/18 782/11 793/2 793/2 832/20 835/5 839/8 850/16 851/18 854/14 864/14 872/18 872/24 898/21 903/8 912/10 912/13 913/3 913/14 920/6 920/21 924/11 934/16 952/23 967/7 967/11 973/2

multiple [5] 804/22 804/25 805/1 806/20 817/15

must [3] 847/2 974/8 977/21

mutual [9] 843/2 843/17 844/13 844/16 844/19 844/22 844/24 845/9 846/11

mutually [1] 826/3

my [214] 761/18 762/9 762/16 763/15 764/11 764/11 764/12 764/21 765/1 765/4 766/3 769/20 771/20 782/21 784/3 785/1 785/3 785/20 785/21 786/1 786/8 788/24 789/8 791/10 791/11 793/16 794/9 795/4 797/19 797/24 798/2 798/2 798/3 798/5 798/9 798/16 798/22 799/1 799/4 799/13 799/18 800/3 800/6 800/8 800/18 801/8 801/11 801/11 801/22 801/22 803/3 803/7 804/5 804/12 804/12 804/19 805/5 805/5 805/20 805/21 805/22 806/2 806/3 806/15 806/23 807/4 807/13 807/14 807/15 807/16 807/20 807/21 808/2 808/13 808/13 809/6 809/7 809/7 809/8 809/9 810/2 811/5 811/8 811/18 812/8 813/13 814/14 815/9 815/10 815/19 815/21 815/23 820/4 820/5 820/21 821/20 826/9 826/13 826/13 826/13 826/21 827/10 827/12 827/13 827/14 829/5 831/25 832/2 832/24 833/2 833/20 833/23 837/23 837/24 838/9 838/12 838/20 839/3 841/14 843/3 843/11 843/14 843/15 843/16 843/18 844/7 844/18 844/23 844/25 845/13 847/10 848/1 851/10 853/9 853/10 853/18 854/17 855/18 861/17 862/14 865/9 865/16 867/8 869/16 871/23 872/22 873/3 874/13 876/24 877/17 878/3 878/14 878/14 878/14 878/14 878/17 878/19 879/23 880/1 880/3 885/7 888/13 888/13 924/15 924/18 928/5 929/11 930/4 931/1 933/12 935/10 936/4 936/15 939/24 940/25 941/3 943/19 943/25 944/14 944/22 944/24 945/10 946/2 946/5 946/8 946/10 947/4 947/7 947/12 947/18 947/21 948/1 948/3 948/3 949/1 949/1 949/3 949/20 949/22 952/11 952/14 955/8 955/10 955/17 958/4 958/5 959/21 960/25 962/12 966/25 967/4 968/2 968/12 972/19

myriad [2] 799/11 805/12

myself [10] 800/8 816/12 816/18 819/8 845/13 857/1 861/15 871/22 874/12 876/8

Ν

naive [1] 808/1

name [21] 761/18 784/3 797/18 797/19 797/24 834/5 849/6 849/8 849/8 862/1 864/22 879/2 882/16 894/5 904/6 928/22 932/7 932/8 938/9 943/11 943/19

named [4] 799/3 811/3 849/21 958/16

names [1] 952/3

narrow [1] 972/9

nation [8] 802/17 877/2 958/4 960/5 960/7 960/9 964/10 964/14 **national [3]** 763/10 926/20 926/23

nationally [5] 823/6 823/25 873/1 877/5 944/5

native [1] 869/6

nature [3] 802/22 850/19 949/8

near [1] 933/23

necessarily [2] 850/13 866/9

necessary [5] 883/19 906/15 910/10 910/20 916/3 need [18] 768/6 801/24 808/12 808/19 808/21 809/1 809/4 851/4 856/23 868/5 897/15 897/18 918/22 925/7 934/5 946/23 955/21 970/1

needed [16] 855/4 855/7 857/3 857/6 861/16 883/14 887/25 947/20 950/9 953/4 953/5 953/6 953/7 954/3 954/5 954/5

needs [4] 822/24 823/1 902/22 953/7

negatively [1] 887/3

negotiating [1] 845/12

neither [2] 766/1 867/25

net [4] 776/18 778/2 780/18 781/24

network [1] 950/9

networking [1] 947/25

Nevada [1] 943/25

never [59] 782/20 793/11 800/21 800/21 801/3 801/20 801/25 801/25 802/5 803/7 804/12 804/20 806/23 809/3 809/5 809/6 811/18 817/10 817/11 820/17 821/8 826/3 827/14 829/13 832/1 832/19 832/22 838/14 838/21 840/5 840/8 840/10 840/13 841/6 846/15 846/21 848/6 858/17 858/19 858/23 864/9 878/12 878/21 880/24 881/1 881/4 881/18 901/13 901/13 927/22

Ν now [68] 766/25 769/15 771/15 773/18 775/14 777/8 777/22 778/17 785/4 789/15 795/17 800/24 805/4 806/2 808/4 808/22 never... [9] 927/24 936/4 942/4 952/13 962/11 965/4 965/7 811/8 816/13 824/3 830/16 834/25 835/4 837/18 849/19 857/8 975/18 976/17 858/9 865/24 865/25 868/20 869/16 872/18 873/23 879/18 new [30] 783/13 786/15 787/11 795/6 837/6 850/8 855/9 856/12 882/23 885/9 886/21 887/14 889/4 894/3 897/3 900/10 903/16 856/18 867/23 876/25 915/2 915/3 922/25 923/3 952/17 952/17 905/15 921/16 933/2 938/2 939/22 946/14 948/14 948/15 952/21 953/4 953/8 953/12 956/19 957/16 964/12 975/13 948/16 950/25 956/12 956/15 957/17 957/19 959/6 959/8 975/14 975/15 975/19 976/10 978/12 960/13 968/16 970/5 970/9 970/10 971/2 971/2 973/12 974/21 new pharma [1] 953/4 976/10 newer [1] 850/23 nowhere [1] 967/6 news [1] 795/20 number [39] 763/7 770/2 782/10 788/24 794/4 794/7 796/7 **newspapers** [1] 764/5 800/16 802/1 832/2 832/9 833/1 833/5 834/20 843/21 854/18 next [36] 764/8 774/4 775/14 776/16 776/18 777/2 777/16 899/13 900/6 900/7 900/7 904/19 913/10 913/11 913/13 914/2 778/25 779/9 780/15 806/14 812/22 852/11 864/15 870/2 916/14 917/21 917/23 917/24 918/13 935/16 936/1 936/5 870/10 870/24 873/25 876/3 882/9 885/17 891/3 896/1 896/3 936/20 936/25 937/10 949/12 949/13 977/3 896/7 896/21 896/23 903/9 903/25 931/25 939/1 943/3 950/2 numbers [25] 772/5 780/22 788/23 791/3 791/11 791/14 792/2 950/4 950/10 966/19 796/10 803/2 817/11 817/11 818/8 824/8 877/20 881/16 881/20 next-level [1] 891/3 909/8 914/1 914/10 914/13 916/10 916/11 917/7 918/3 920/4 nice [4] 815/12 938/14 967/13 971/14 numerous [1] 907/17 nice-sized [1] 815/12 NW [1] 759/4 nickname [14] 828/13 828/16 828/20 828/24 829/2 829/13 829/24 830/5 831/11 856/9 951/22 952/6 952/12 965/13 nicknamed [1] 952/1 o'clock [5] 835/6 903/20 936/14 946/5 973/4 night [1] 818/1 **O-U-C-H [1]** 881/21 nine [4] 872/3 928/21 946/3 947/8 oath [4] 812/17 814/23 829/22 831/15 no [175] 762/9 764/12 765/19 765/23 766/11 766/22 773/13 object [2] 907/13 907/22 774/14 775/6 776/19 778/12 779/9 780/17 781/7 783/24 784/17 objected [1] 968/9 784/20 786/1 786/23 787/12 788/14 788/20 789/13 790/23 objection [12] 766/22 773/13 778/12 781/6 781/7 806/4 806/25 791/20 793/9 794/6 795/16 796/1 797/2 797/3 807/13 807/23 846/2 847/5 907/8 907/14 907/20 810/4 811/25 817/3 821/4 822/6 823/9 823/21 824/21 827/2 objective [4] 791/23 868/11 912/16 925/8 827/3 827/5 827/9 828/3 829/12 830/1 831/8 832/13 832/13 objectives [7] 852/17 858/24 859/3 859/5 859/22 886/19 886/19 832/15 837/5 838/15 839/4 839/13 839/21 840/11 840/15 841/4 obligation [4] 859/25 889/5 973/22 976/1 841/6 841/8 842/5 843/8 844/12 846/23 847/15 856/16 857/19 observation [1] 853/6 858/2 860/21 862/2 862/8 862/25 866/4 868/16 876/10 878/21 observations [4] 853/9 853/10 853/11 955/17 878/24 879/15 879/25 880/1 880/2 880/22 881/1 881/10 887/4 observe [10] 852/20 853/1 895/7 923/21 923/22 942/19 949/4 887/8 888/4 888/10 889/9 891/22 893/15 893/19 893/22 893/25 954/10 956/9 956/10 894/2 894/8 894/11 896/12 897/2 898/8 899/6 901/2 902/1 **observed [7]** 871/3 895/16 895/17 940/19 956/21 957/9 960/12 903/4 903/5 905/18 906/12 907/2 907/14 907/20 908/14 912/8 observing [1] 867/14 912/13 915/11 918/21 919/14 920/1 920/8 924/5 925/23 926/14 obstacles [1] 803/9 926/16 926/22 927/2 927/5 927/7 927/21 929/4 930/4 930/8 obtain [7] 785/11 785/23 792/13 792/19 793/6 907/21 920/15 930/9 930/14 931/20 934/19 937/9 937/16 937/19 937/23 938/1 obtained [1] 792/5 938/1 940/7 940/9 940/21 941/14 941/24 942/10 942/15 942/16 obtaining [1] 788/1 942/22 946/13 952/8 953/14 953/16 953/24 954/2 954/15 obviously [14] 773/21 778/24 814/17 867/1 867/8 870/20 957/15 958/14 958/18 958/21 959/10 964/13 964/16 965/9 870/22 870/25 875/4 877/7 877/19 963/5 966/24 972/16 965/12 965/14 966/16 966/17 968/22 969/14 969/20 970/19 occasionally [1] 766/13 978/8 occupations [1] 786/24 no-incident [1] 788/14 occur [2] 795/24 926/2 No. [18] 793/22 793/23 794/2 834/17 837/23 838/1 838/10 occurred [6] 878/3 968/21 968/23 969/1 969/5 974/19 838/10 838/15 839/15 839/20 877/2 887/9 924/3 924/9 974/11 October [8] 823/4 823/9 823/25 824/3 824/6 824/7 886/14 974/11 974/14 932/19 No. 1 [1] 837/23 October 2017 [2] 823/4 823/25 No. 2 [3] 834/17 924/9 974/14 odds [4] 769/19 772/4 774/2 774/3 No. 3 [8] 793/22 838/1 838/10 838/10 838/15 839/15 839/20 off [15] 798/12 810/23 850/13 851/24 857/12 857/18 857/22 924/3 857/25 858/1 874/7 942/11 942/21 951/15 954/1 975/9 **No. 4 [2]** 793/23 877/2 off-label [10] 857/12 857/18 857/22 857/25 858/1 942/11 No. 67 [3] 887/9 974/11 974/11 942/21 951/15 954/1 975/9 non [1] 977/6 offer [2] 766/19 793/17 non-retaliatory [1] 977/6 offered [6] 844/19 844/20 844/22 889/2 889/3 907/3 nondiscriminatory [3] 977/6 977/21 978/3 offers [3] 787/9 907/6 908/17 none [4] 775/9 917/16 923/16 928/16 office [17] 811/17 811/18 811/19 815/16 816/5 852/4 853/16 nonresident [1] 970/20 866/16 868/10 872/1 872/12 904/11 935/1 936/7 949/24 950/4 nonresponsive [1] 827/17 961/22 noon [1] 835/3 offices [6] 897/14 934/8 936/10 945/19 946/6 953/2 normal [2] 802/20 964/11 official [2] 825/19 979/10 northern [1] 944/20 offset [22] 780/18 785/19 909/10 909/14 910/3 914/6 916/1 Northwest [2] 799/17 802/15 916/11 918/19 919/6 919/7 919/22 919/23 919/25 920/6 921/24 not [254] 921/25 923/12 923/14 925/17 929/21 930/25 note [1] 964/9 offsetting [2] 777/17 788/6 notebook [1] 874/6 often [11] 770/1 771/1 786/13 817/10 873/14 878/6 885/8 892/9 notes [1] 877/4 892/14 935/13 938/10 nothing [14] 781/25 846/5 848/11 848/12 864/4 864/11 876/13 **Oftentimes** [1] 934/3 882/4 882/5 912/8 969/4 972/20 972/23 978/10 Ogden [2] 944/21 944/24 notice [3] 853/9 853/21 862/9 oh [6] 763/22 764/5 820/4 839/25 859/17 939/12

O 815/21 817/24 818/2 819/14 819/17 959/7 968/18 968/19 968/21 968/24 969/5 969/6 969/20 969/22 969/22 970/16 okay [71] 765/24 768/22 772/23 776/15 779/20 781/11 784/8 970/17 970/20 972/21 972/23 785/7 788/13 789/25 792/23 793/19 797/11 797/15 798/24 Oregon's [1] 973/17 799/21 801/6 804/15 805/6 806/2 806/8 808/17 813/3 815/2 organization [24] 798/22 799/8 799/9 799/14 800/19 803/23 817/4 823/13 829/21 832/8 832/11 834/1 840/2 842/24 848/19 809/23 819/2 819/22 850/18 883/11 883/12 883/15 883/20 849/2 859/9 859/16 859/20 860/6 863/8 863/15 863/19 863/22 884/25 884/25 885/3 885/4 886/18 896/3 896/8 900/18 946/3 869/24 870/15 877/18 878/12 880/13 882/23 882/24 892/25 959/4 902/2 902/13 903/17 927/17 929/24 931/19 934/4 936/5 938/19 organizations [1] 763/19 938/25 939/3 941/14 965/24 966/21 970/12 970/22 971/4 972/7 original [9] 785/13 785/14 785/16 785/25 873/1 888/23 911/7 972/18 973/2 978/4 919/23 979/6 old [22] 778/22 801/22 808/9 829/4 849/20 849/20 856/12 **OSHA [1]** 765/16 856/17 865/12 884/10 884/10 932/18 940/21 945/3 945/6 Oswald [4] 759/3 969/8 971/6 972/10 952/17 952/17 952/21 953/1 953/8 953/12 975/13 Oswego [1] 798/11 older [3] 941/1 945/8 945/10 other [55] 765/9 766/12 794/12 812/5 825/25 831/4 836/9 839/1 oldest [2] 798/2 865/9 854/22 854/24 858/24 859/2 859/4 860/7 860/16 865/20 869/3 Olson [5] 872/19 873/3 873/18 874/10 878/24 872/11 872/13 872/14 874/23 877/22 879/24 884/20 887/6 on-label [1] 954/4 888/6 889/14 905/6 905/8 909/5 909/20 910/8 912/19 915/19 onboard [1] 963/2 922/2 922/4 922/18 923/16 940/8 947/8 947/10 947/21 948/2 once [15] 766/15 803/7 840/17 841/10 885/22 909/6 914/4 949/10 949/14 949/14 949/16 955/7 955/10 955/25 959/25 920/2 933/23 935/14 935/15 936/14 938/11 943/7 962/8 963/11 970/7 975/21 978/11 one [112] 763/22 766/1 771/12 781/15 782/17 784/4 799/13 otherwise [1] 844/13 806/17 807/16 807/17 807/20 808/21 810/19 813/18 816/25 **OTR [4]** 902/15 902/17 902/21 903/2 817/16 821/8 825/25 826/4 828/7 828/12 828/18 828/21 833/20 ouch [2] 881/18 881/21 834/6 834/9 835/6 836/20 837/13 842/12 843/6 843/16 847/9 our [67] 803/8 803/13 803/13 803/21 803/21 817/9 818/23 853/18 864/8 866/23 867/18 867/21 867/23 870/1 870/1 870/2 821/7 821/8 826/19 826/20 826/24 826/24 826/24 831/22 872/11 872/14 873/2 873/16 876/9 876/24 881/24 881/25 833/14 835/3 837/5 837/6 839/13 840/5 840/15 848/5 848/10 882/10 884/20 886/9 886/11 886/12 888/12 889/24 891/1 850/24 851/24 852/2 852/5 852/17 854/23 854/24 855/6 856/23 898/19 900/23 903/19 909/2 912/1 913/22 916/13 916/14 857/3 857/5 857/6 857/6 857/9 865/9 866/19 874/8 882/23 916/19 918/16 919/19 919/22 922/9 922/9 922/20 926/8 926/10 886/17 892/21 897/20 903/16 905/24 913/9 935/18 944/5 928/22 931/10 935/2 935/23 936/16 936/20 937/5 937/6 937/7 948/22 948/25 949/25 952/2 953/5 955/20 956/17 957/16 958/8 937/10 938/15 942/19 946/6 948/8 949/10 949/20 949/25 959/9 959/25 963/9 964/11 964/14 969/24 972/6 972/16 950/18 950/22 951/21 952/13 958/3 959/25 960/1 960/4 960/16 ours [2] 869/10 973/13 960/17 960/24 961/13 961/20 961/24 962/17 963/1 967/1 ourselves [1] 866/8 974/15 974/18 977/5 out [88] 763/18 774/4 776/8 777/11 780/11 782/21 783/3 783/5 ones [1] 972/9 791/19 792/17 792/18 792/25 793/2 793/20 793/24 794/20 ongoing [1] 763/20 794/23 795/6 795/9 795/11 799/6 799/9 804/13 808/1 814/22 online [1] 889/14 816/4 816/13 819/19 822/2 822/20 823/5 823/17 823/25 838/5 only [29] 771/12 771/24 772/6 772/8 783/12 785/2 788/9 790/14 845/17 852/18 853/18 861/9 862/9 862/13 862/14 863/12 799/13 805/19 808/1 808/3 821/23 838/13 848/6 862/5 872/4 866/10 867/18 867/24 869/2 872/3 873/3 874/13 875/2 875/4 873/2 913/2 915/6 926/6 936/16 945/21 948/2 958/13 960/24 877/1 881/8 881/16 884/14 886/23 889/7 890/25 891/4 923/7 968/20 969/22 977/5 935/21 936/15 938/20 938/24 940/5 942/8 948/5 949/3 949/11 oOo [1] 979/2 950/12 950/13 950/18 951/3 957/11 960/18 961/1 961/19 open [11] 761/3 807/4 807/7 810/12 836/1 890/19 890/21 963/12 964/12 964/24 966/23 968/2 968/10 968/20 971/12 890/22 903/23 960/25 967/12 972/5 972/24 973/6 open-door [3] 890/19 890/21 890/22 out-of-state [1] 968/20 opened [3] 807/10 807/17 874/1 outcome [3] 764/13 764/24 923/23 opening [6] 841/12 857/4 874/3 898/2 972/19 972/22 outlined [1] 845/2 openings [1] 897/19 output [2] 788/5 791/2 operate [1] 761/22 outset [1] 969/11 operated [1] 761/23 outside [9] 785/1 786/7 789/8 791/11 793/16 853/3 877/23 operations [1] 886/18 892/2 897/23 opines [1] 782/19 Outstanding [2] 763/23 763/25 opining [1] 927/11 over [52] 763/15 763/19 765/11 767/9 768/15 774/2 774/12 opinion [25] 767/1 782/20 784/5 785/2 794/14 796/15 801/11 778/25 779/25 780/11 787/2 798/3 798/5 798/12 799/17 800/3 801/11 814/14 833/23 847/10 906/15 906/25 908/25 911/22 804/16 805/24 806/15 811/24 815/19 816/23 819/10 821/9 912/11 915/10 916/2 918/17 920/10 924/4 924/10 924/22 925/4 821/10 833/24 851/12 851/15 867/23 869/24 871/7 875/20 952/11 883/3 885/14 915/17 915/25 934/11 935/25 938/3 945/17 opinions [8] 766/9 783/15 783/19 785/1 905/23 907/3 911/1 946/16 954/16 956/3 956/3 956/25 957/2 957/3 958/11 963/21 911/3 966/13 971/13 972/15 opportunities [11] 779/5 802/16 853/13 890/24 938/16 947/7 Overall [2] 765/7 765/14 949/9 956/2 957/10 960/2 961/5 overcome [1] 803/24 opportunity [12] 841/9 875/18 890/13 895/7 895/11 895/18 overlooked [1] 939/12 895/23 902/18 939/13 944/1 959/23 963/13 overnight [1] 873/21 opportunity-to-respond [1] 902/18 Overruled [1] 847/7 opposed [2] 788/10 889/8 overseas [1] 787/1 opposite [4] 818/16 954/3 954/6 977/20 overstated [1] 783/7 option [3] 836/21 836/25 891/6 own [6] 853/8 853/9 886/5 916/21 974/22 976/11 options [6] 794/19 890/23 891/1 891/4 891/9 922/3 oral [1] 971/7 oranges [1] 819/24 **PA[1]** 759/10 order [3] 762/19 768/4 970/2 Pacific [1] 802/14 **OREGON [27]** 758/2 758/6 765/18 798/2 798/4 802/14 802/15 package [14] 808/7 808/12 808/20 808/23 809/4 844/13 845/5

```
906/22 912/4 914/12 935/23
                                                              percent [61] 771/13 772/1 772/6 772/9 774/4 774/4 774/19
package... [7] 888/9 888/11 888/16 888/22 888/24 888/25 889/1
                                                              774/21 775/12 775/25 776/7 776/8 776/11 776/13 778/23 779/8
page [20] 759/7 812/25 814/3 823/12 823/15 829/16 829/19
                                                              779/14 780/3 780/13 783/1 789/1 789/5 790/8 802/2 802/2
842/25 843/1 843/9 859/14 859/15 863/6 863/8 863/9 863/11
                                                              813/6 817/23 821/1 821/10 823/18 824/1 824/13 825/5 825/13
863/11 879/8 879/18 974/12
                                                              825/13 826/11 826/15 826/20 826/23 832/22 832/23 833/3
pages [1] 859/17
                                                              833/4 837/10 838/16 838/25 839/21 840/9 840/9 840/11 840/11
paid [19] 764/10 764/11 764/14 764/19 765/1 779/11 779/12
                                                              854/20 854/22 855/13 861/18 934/18 936/8 960/5 960/7 960/9
815/6 844/20 845/3 858/13 859/5 880/7 898/19 898/24 899/4
                                                              964/10
906/18 908/15 963/12
                                                              percentage [5] 819/22 825/12 837/5 855/8 936/6
painful [3] 802/18 803/4 803/19
                                                              perceptive [1] 963/19
paint [1] 866/15
                                                              perform [3] 766/12 800/16 803/22
Palo [1] 759/7
                                                              performance [106] 788/21 798/24 800/2 800/7 800/7 802/11
panel [1] 958/14
                                                              802/18 802/25 803/2 804/19 805/1 805/5 805/15 805/19 806/2
paper [2] 816/1 816/4
                                                              808/12 808/19 808/20 809/1 809/2 817/5 818/23 820/15 820/19
paragraph [1] 969/24
                                                              821/5 821/7 821/7 821/8 822/18 822/24 823/1 824/25 825/2
paragraphs [1] 969/23
                                                              825/3 825/5 825/17 825/24 826/3 826/6 826/13 826/24 827/13
Parker [1] 849/16
                                                              832/25 833/3 837/24 838/12 840/15 846/10 846/16 846/18
part [60] 771/7 790/13 790/14 791/22 796/22 799/16 821/22
                                                              846/21 848/10 850/18 851/14 852/1 858/20 858/21 858/22
825/16 825/19 827/1 827/3 827/21 831/18 831/22 839/13
                                                              870/1 870/19 870/20 870/22 870/23 871/12 871/16 871/18
839/15 852/13 860/18 880/20 882/23 883/9 883/11 884/22
                                                              875/8 877/10 877/20 878/13 878/15 878/22 879/14 879/24
885/2 887/23 893/19 895/1 895/3 895/8 896/25 897/2 909/2
                                                              881/14 881/20 882/2 885/20 885/21 886/2 886/3 886/5 886/8
909/2 909/5 909/25 913/22 913/22 913/24 919/19 919/19
                                                              886/11 886/17 893/14 893/15 895/12 895/13 936/19 936/22
919/20 923/3 923/11 925/2 925/6 925/11 927/3 944/24 949/4
                                                              937/13 937/20 939/10 939/14 939/16 959/22 959/23 960/3
949/25 951/7 965/19 965/22 966/5 966/7 966/11 968/22 969/18
                                                              962/19 963/9 964/14 964/24 965/4 965/7 975/24
970/9 970/15
                                                              performance/needs [1] 822/24
part-time [5] 771/7 790/13 790/14 791/22 796/22
                                                              performances [1] 817/14
partially [2] 779/3 779/4
                                                              performed [2] 876/19 964/22
participate [2] 775/23 852/25
                                                              performer [2] 877/7 877/9
participating [1] 852/22
                                                              performers [1] 896/17
particular [10] 767/22 868/2 868/25 871/1 873/2 881/15 888/17
                                                              performing [8] 802/19 803/2 804/21 804/23 805/23 936/25
905/17 931/17 950/6
                                                              958/4 961/7
parties [3] 967/8 968/8 968/9
                                                              perhaps [3] 771/22 771/22 937/1
partner [11] 852/23 883/5 883/6 883/8 883/9 884/18 884/23
                                                              period [22] 780/8 821/9 821/10 841/12 844/20 851/1 885/6
885/7 891/5 891/20 900/13
                                                              920/21 920/23 920/24 921/21 924/17 924/25 935/15 945/17
partnership [1] 883/11
                                                              947/13 959/13 959/14 961/6 961/7 961/11 964/11
parts [4] 853/20 911/8 916/15 948/1
                                                              periodically [1] 861/9
party [3] 891/14 892/2 908/3
                                                              periods [2] 776/3 865/18
party's [1] 908/13
                                                              permanently [2] 957/24 963/21
pass [1] 971/12
                                                              permitted [2] 857/25 976/21
passed [5] 778/22 809/8 948/17 972/5 973/6
                                                              person [36] 769/11 769/21 770/3 771/2 791/1 791/24 792/4
past [18] 762/9 762/19 767/7 770/12 770/14 778/5 779/3 779/22
                                                              793/10 799/13 804/7 805/7 811/12 811/17 812/2 815/15 816/21
781/22 782/18 787/2 794/19 806/12 825/22 907/18 908/2
                                                              842/14 854/7 854/19 871/7 881/24 884/13 885/16 886/19 893/7
952/24 977/10
                                                              917/12 917/15 918/22 925/18 926/2 933/18 933/25 945/19
Pat [3] 830/24 831/1 952/9
                                                              946/23 958/13 960/4
path [1] 941/1
                                                              person's [6] 769/9 770/11 802/20 886/18 892/19 925/22
patient [3] 816/11 854/2 871/24
                                                              personal [21] 762/17 774/24 774/25 776/4 780/5 783/9 801/20
patients [3] 948/24 964/2 964/3
                                                              806/6 815/19 843/14 853/6 871/3 922/22 922/23 923/2 923/4
pay [42] 772/15 772/17 773/3 773/19 774/11 777/21 778/19
                                                              942/4 945/3 947/18 948/3 949/19
779/13 780/8 781/1 781/14 781/16 781/17 781/18 781/18
                                                              personally [7] 801/20 806/3 807/21 813/16 815/20 844/10
782/23 789/25 792/14 792/22 793/6 793/7 793/22 793/23
                                                              858/19
796/14 818/20 859/7 862/10 883/17 898/13 898/16 898/23
                                                              personnel [3] 784/18 911/9 928/3
912/4 912/10 918/9 919/2 919/3 919/8 919/13 920/11 924/3
                                                              perspective [2] 818/22 960/4
924/5 929/19
                                                              pertained [1] 787/11 pervasive [1] 809/20
payer [1] 817/21
payers [1] 817/25
                                                              Peter [5] 772/23 777/23 778/16 781/3 781/10
paying [6] 780/8 784/14 858/9 858/11 907/1 923/22
                                                              Ph.D [3] 763/3 784/24 904/18
payment [3] 764/12 764/24 770/21
                                                              pharma [14] 856/17 856/18 877/8 952/17 952/17 952/21 952/22
payroll [2] 883/16 911/9
                                                              952/24 953/1 953/4 953/8 953/8 953/12 953/12
pays [1] 774/10
                                                              pharma/new [2] 953/8 953/12
paystub [2] 770/20 780/8
                                                              pharmaceutical [10] 928/24 929/9 930/19 930/21 930/25 931/1
paystubs [3] 767/25 768/13 775/19
                                                              931/2 932/24 938/2 948/22
peek [1] 803/1
                                                              pharmaceuticals [3] 758/6 931/12 963/6
peer [1] 799/21
                                                              Philadelphia [1] 759/10
peers [1] 821/24
                                                              phone [10] 801/13 801/15 801/18 802/21 809/25 811/24 871/8
people [41] 769/15 776/5 786/13 786/16 817/15 826/6 833/8
                                                              889/8 957/2 957/3
859/25 860/2 860/16 861/4 861/10 861/19 862/21 877/22
                                                              photo [1] 830/21
881/25 882/2 888/6 895/18 896/21 896/22 897/11 897/12
                                                              photograph [1] 830/8
897/23 908/15 921/15 933/15 947/21 949/2 949/4 949/12 950/8
                                                              physical [4] 803/10 803/11 868/21 889/8
953/19 955/11 955/14 958/15 959/18 960/1 960/16 961/1
                                                              physician [1] 816/10
962/12
                                                              physician's [1] 936/7
per [19] 765/5 770/25 771/8 772/1 775/12 775/19 775/20
                                                              physicians [3] 803/12 819/20 934/22
775/22 776/11 776/13 780/13 816/24 854/19 861/16 899/4
                                                              physicians' [2] 813/21 936/10
```

```
potentially [2] 852/23 975/10
                                                              practice [10] 761/23 762/16 764/22 766/4 874/22 874/23
pick [9] 801/18 807/6 807/7 807/15 807/20 808/19 809/3 829/16
                                                              902/14 939/4 949/7 950/2
977/4
                                                              practices [1] 903/1
picked [3] 821/23 821/25 879/1
                                                              practitioner [1] 761/24
picking [1] 808/25
                                                              pre [3] 801/14 874/8 959/12
picture [5] 815/14 829/7 829/8 866/15 952/8
                                                              pre-call [1] 874/8
PIP [2] 846/11 846/14
                                                              pre-COVID [1] 959/12
pit [1] 804/12
                                                              pre-Team [1] 801/14
place [10] 781/15 801/22 807/22 808/5 813/23 818/25 853/3
                                                              predecessor [1] 801/9
914/8 923/8 926/10
                                                              predicted [2] 776/6 918/14
places [5] 765/16 779/4 819/12 944/23 963/11
                                                              prediction [1] 918/11
plain [1] 771/23
                                                              predictions [1] 768/20
plaintiff [21] 758/4 759/2 760/3 760/6 794/12 849/23 865/13
                                                              prefer [2] 814/5 834/25
887/9 927/12 944/11 968/24 971/2 972/4 972/25 974/7 976/5
                                                              preference [2] 838/23 847/4
976/8 976/20 977/9 977/13 977/24
                                                              preferred [2] 814/12 964/1
plaintiff's [24] 766/2 772/24 772/25 773/12 777/24 778/10
                                                              prejudgment [5] 775/9 779/1 779/2 779/7 780/12
781/3 781/5 781/12 882/22 909/17 910/2 910/23 911/1 914/5
                                                              prejudice [1] 970/6
916/9 924/9 967/24 968/9 969/2 969/18 970/19 974/11 974/11
                                                              preliminary [1] 967/4
Plaintiff's Exhibit [4] 772/24 777/24 781/12 968/9
                                                              premise [1] 920/18
plaintiffs' [1] 765/24
                                                              premiums [1] 770/22
plan [21] 768/1 768/2 768/13 775/23 805/14 805/15 808/12
                                                              preparation [1] 766/16
808/19 808/20 809/1 852/18 874/8 936/12 941/21 950/9 952/24
                                                              prepare [6] 766/16 851/22 852/11 867/25 887/24 896/20
953/7 962/25 963/13 963/22 971/14
                                                              preparing [3] 764/14 767/18 908/13
planning [5] 896/20 896/25 946/9 947/25 960/1
                                                              prescribe [2] 817/19 819/21
plans [4] 826/19 955/12 960/3 963/22
                                                              present [13] 761/3 767/5 767/5 772/12 774/6 777/6 810/12
plate [1] 831/12
                                                              836/1 895/9 903/23 933/12 954/8 967/12
played [3] 882/22 941/11 958/6
                                                              presentation [1] 952/16
pleasant [1] 866/3
                                                              presentations [1] 763/19
please [35] 761/4 779/15 783/25 797/12 797/17 797/22 806/8
                                                              presumed [1] 801/14
810/13 835/6 836/2 846/4 849/2 849/5 864/15 864/17 864/21
                                                              pretrial [1] 970/9
882/10 882/12 882/15 883/7 903/9 903/19 903/24 903/25 904/5
                                                              pretty [12] 807/12 807/18 817/16 825/12 825/13 866/20 867/18
931/25 932/3 943/3 943/6 943/10 967/10 968/3 968/16 970/13
                                                              868/3 920/6 933/16 946/20 955/22
973/9
                                                              prevail [1] 908/16
pleased [1] 903/13
                                                              prevent [1] 887/6
plenty [2] 977/7 977/8
                                                              previous [13] 765/20 770/11 850/24 851/23 855/4 913/2 925/25
plus [5] 771/10 774/17 776/11 780/6 868/21
                                                              926/11 938/17 943/23 960/14 962/1 963/7
point [33] 771/1 771/24 777/10 778/5 779/17 795/5 826/22
                                                              previously [6] 766/6 773/8 880/14 889/2 929/1 965/19
854/18 869/2 869/15 876/1 883/10 884/19 889/2 898/23 899/1
                                                              Price [1] 775/13
915/19 915/20 916/14 920/8 930/25 933/5 940/5 943/22 946/15
                                                              priced [1] 774/25
946/16 948/5 951/1 962/2 963/2 974/14 975/24 976/3
                                                              prices [1] 764/8
pointed [1] 795/11
                                                              PRID [10] 876/4 899/8 899/10 899/11 899/15 899/18 899/22
points [1] 970/7
                                                              899/24 900/1 900/5
policies [3] 889/10 901/7 902/14
                                                              prima [4] 969/19 970/15 974/8 977/23
policy [27] 800/15 800/21 801/4 801/25 816/19 831/15 831/19
                                                              prima facie [1] 974/8
831/23 832/6 832/13 832/17 833/11 838/5 839/2 839/13 839/15
                                                              primarily [5] 763/20 768/18 786/23 817/21 928/24
839/17 839/18 839/22 857/21 890/10 890/13 890/15 891/10
                                                              primary [2] 957/8 959/9
893/1 974/22 976/11
                                                              principal [2] 774/10 774/12
Pomponi [2] 887/19 976/14
                                                              principles [1] 766/4
poor [3] 805/18 805/19 805/25
                                                              print [2] 777/13 871/14
poorly [1] 804/21
                                                              prior [16] 765/2 768/15 770/11 770/16 775/19 777/7 779/21
portable [2] 931/8 931/9
                                                               793/3 797/25 846/25 850/20 878/13 894/17 894/18 906/24
portal [2] 889/14 889/25
portion [1] 781/21
                                                              priorities [1] 959/25
Portland [12] 758/6 759/13 759/22 798/12 818/13 818/14
                                                              priority [4] 870/19 871/11 871/16 972/16
818/19 819/10 823/4 841/12 841/14 866/19
                                                              private [1] 914/16
posed [1] 768/14
                                                              privilege [1] 879/2
position [14] 790/16 790/18 794/16 804/7 840/18 840/22 841/7
                                                              pro [1] 766/18
867/23 899/21 929/25 932/23 956/13 957/24 959/6
                                                              probabilities [2] 774/1 776/13
positions [1] 910/9
                                                              probability [8] 769/19 778/23 783/21 789/22 790/2 790/3 790/4
positive [5] 826/12 826/14 827/6 827/24 954/14
                                                              790/7
possibility [2] 789/16 794/2
                                                              probably [21] 763/22 765/7 799/4 802/1 813/15 817/24 819/6
possible [4] 769/20 786/3 973/3 973/6
                                                               821/19 831/9 833/2 836/18 838/19 868/2 868/21 933/15 933/16
possibly [1] 911/9
                                                               933/21 934/10 935/24 937/1 947/14
post [5] 770/10 775/14 775/15 776/20 780/15
                                                              problem [3] 873/17 913/9 913/11
post-incident [2] 775/15 780/15
                                                              procedure [3] 890/19 890/21 890/22
post-incident/income [1] 776/20
                                                              procedures [2] 901/7 902/14
post-termination [1] 770/10
                                                              proceedings [1] 979/5
posted [4] 897/21 897/24 958/1 958/9
                                                              process [16] 768/24 769/1 769/4 769/5 776/10 874/14 874/21
posting [2] 917/11 917/13
                                                               909/2 913/22 919/19 923/24 925/10 958/11 958/17 958/18
potential [11] 788/9 791/23 799/11 819/5 893/8 908/8 912/12
                                                               972/15
913/16 918/1 918/5 918/18
                                                              produce [2] 768/6 914/19
potentiality [3] 933/22 934/14 935/19
                                                              produced [3] 928/13 928/16 928/17
```

Q product [11] 802/13 803/6 819/20 820/1 854/2 871/21 871/22 Q1 [1] 960/4 871/24 955/21 963/4 964/12 Q4 [2] 960/7 960/9 products [2] 802/16 819/14 qualification [2] 791/7 923/21 qualifications [10] 791/24 916/3 916/5 917/13 918/22 919/1 profession [2] 761/19 786/10 professional [21] 763/5 763/9 763/15 763/19 765/3 765/4 773/8| 920/4 925/19 927/9 929/23 807/14 815/20 833/23 849/18 851/24 853/19 854/11 854/22 qualified [8] 765/20 765/22 787/20 788/21 908/12 908/20 868/6 884/5 904/19 904/20 944/8 948/4 912/25 917/12 professionals [5] 818/6 856/22 857/6 866/17 927/4 qualify [1] 844/22 quality [1] 818/6 professor [4] 761/18 761/20 761/25 762/1 profile [1] 886/7 quarter [2] 956/6 964/13 program [2] 770/24 774/20 quarters [3] 824/9 824/12 824/16 question [36] 785/21 787/20 791/8 794/8 794/9 814/5 818/10 progress [1] 902/12 822/4 826/8 832/20 833/18 833/20 838/9 838/15 843/10 844/6 **prohibited** [1] 858/1 project [5] 900/14 910/5 912/23 920/4 925/18 847/25 848/1 859/21 860/1 862/17 863/14 864/8 870/16 874/2 projected [6] 911/17 911/19 914/1 918/12 918/15 920/5 874/7 874/14 878/3 879/13 879/23 908/5 928/5 930/23 931/1 projecting [2] 909/25 910/14 945/3 950/3 projection [2] 918/10 923/15 questioned [1] 794/11 projects [4] 883/21 883/21 883/22 887/3 questioning [1] 806/5 promise [1] 872/17 questions [45] 768/4 768/14 782/5 783/24 796/1 796/7 797/2 promote [4] 819/20 821/6 857/18 954/1 797/3 810/4 812/18 836/14 846/7 847/15 851/3 856/7 856/10 promoted [11] 784/14 821/10 877/13 877/15 877/21 885/14 856/11 857/10 857/14 857/15 858/2 860/21 862/2 862/25 895/4 896/13 896/15 897/4 959/5 881/10 881/13 883/13 888/1 890/25 893/12 901/2 903/4 903/5 promoting [1] 819/19 907/24 926/16 930/9 931/20 941/15 942/16 948/6 951/14 promotion [37] 771/18 771/19 788/14 788/19 788/25 789/5 955/20 964/16 966/16 966/17 789/10 789/12 789/16 789/19 790/2 790/9 794/4 794/7 804/6 quick [2] 919/17 957/15 821/12 822/5 841/10 857/22 857/25 858/1 877/17 885/14 quickly [1] 889/21 quite [5] 804/10 822/7 826/14 861/20 936/23 885/17 895/2 895/6 898/7 912/3 912/12 912/18 917/4 917/5 917/8 917/10 917/19 917/24 951/16 quoted [2] 785/17 788/5 promotions [6] 771/17 798/9 821/15 878/1 878/3 895/25 prompt [1] 836/3 proof [1] 806/18 radius [1] 876/1 properly [3] 892/20 892/21 969/13 raise [11] 789/20 790/1 790/3 833/18 904/2 969/11 969/17 970/10 974/20 974/23 975/6 proposed [1] 809/6 raised [16] 789/12 858/19 858/23 878/12 878/21 879/23 965/4 pros [1] 948/25 965/7 969/13 970/6 970/7 970/8 970/9 972/19 975/15 975/18 prospect [2] 917/4 917/18 proud [3] 763/22 799/4 810/23 raises [2] 901/9 909/23 proved [1] 972/24 raising [3] 970/5 975/8 975/16 provide [14] 816/25 853/10 887/20 887/22 893/14 893/15 randomly [1] 807/17 893/16 893/19 905/23 912/5 947/5 956/1 956/18 956/20 range [5] 886/13 890/24 899/2 960/6 960/6 ranges [1] 892/18 provided [16] 767/20 767/23 768/3 768/9 768/17 777/19 783/23 784/17 784/19 796/25 845/25 853/15 881/4 911/12 918/3 918/8 rank [1] 762/2 **Providence [1]** 803/9 ranked [5] 823/4 823/5 823/17 823/25 886/21 ranking [4] 877/1 886/16 937/3 937/8 providers [9] 866/20 867/1 868/2 871/1 871/4 875/4 875/6 rare [1] 960/18 959/8 959/9 providing [2] 843/12 975/22 rate [11] 765/3 765/4 776/2 776/7 779/2 779/6 779/7 791/19 **Provo [1]** 933/2 906/21 922/5 960/16 PSS [4] 836/21 837/2 943/23 944/2 rated [4] 825/22 825/24 825/25 839/4 **PSSs [2]** 949/16 965/13 rates [13] 767/9 768/20 768/20 774/6 774/7 774/8 779/2 779/7 795/15 795/18 795/19 795/23 962/8 public [3] 763/17 914/19 914/19 rather [3] 818/8 915/7 962/10 publication [1] 766/14 rating [8] 822/19 822/22 822/23 823/1 824/13 826/24 826/24 publications [5] 763/14 764/1 764/6 770/1 927/6 publish [4] 773/15 778/16 781/10 905/1 886/11 published [2] 763/16 897/20 ratings [1] 964/24 **publishers** [1] 766/13 rationale [2] 974/12 975/22 **publishes** [1] 763/11 **RDR [2]** 759/21 979/10 pull [4] 777/23 832/17 886/8 938/24 re [2] 819/3 837/1 pulled [2] 807/4 964/4 re-established [1] 819/3 pulling [1] 838/5 re-focus [1] 837/1 reach [8] 855/21 858/24 859/3 867/24 890/25 891/4 942/8 pulmonologists [2] 872/24 959/11 purely [1] 788/22 948/5 purpose [2] 890/21 957/5 reaching [2] 859/4 859/21 purposes [2] 920/22 951/4 read [34] 806/23 807/8 807/11 814/2 823/14 823/19 823/22 pursue [1] 939/13 829/17 832/5 833/15 833/16 837/17 837/18 837/19 838/1 838/8 838/8 838/9 839/15 842/25 843/11 847/20 848/2 860/4 862/13 push [1] 868/7 pushback [1] 962/11 862/19 863/9 863/11 863/12 870/13 873/24 879/16 967/19 pushed [4] 806/2 861/8 868/1 868/5 967/23 put [20] 761/12 778/2 782/4 805/14 812/17 815/14 815/25 readiness [1] 798/7 821/18 826/9 842/23 848/10 848/15 880/13 916/12 920/3 reading [2] 786/1 870/16 951/21 954/5 963/8 970/19 977/10 ready [3] 835/6 896/21 897/1 real [4] 919/17 949/18 949/25 957/1 putting [2] 781/13 808/18 realize [1] 938/24

906/16 908/10 956/1 R regardless [2] 786/21 817/13 realized [1] 845/19 region [13] 799/17 799/20 799/25 803/21 836/10 877/5 884/19 really [32] 766/1 782/8 784/25 792/9 792/15 800/10 801/23 884/22 900/20 900/23 921/6 958/20 958/22 801/24 807/23 826/1 850/14 866/20 868/1 868/5 868/7 868/7 regional [12] 763/9 798/7 800/20 817/9 839/1 840/17 841/3 872/2 875/17 876/21 937/16 941/10 945/20 953/9 955/19 958/4 841/8 841/9 913/1 914/24 924/24 958/5 959/22 959/24 963/23 963/25 967/8 974/10 regions [2] 799/24 884/20 realtime [1] 886/1 regret [1] 818/14 reams [2] 914/19 914/19 regular [6] 762/7 857/23 873/15 892/8 895/19 896/18 reason [22] 776/5 804/20 813/14 814/17 839/7 865/10 872/4 regularly [2] 859/5 905/5 896/10 957/8 969/5 973/21 973/23 974/9 974/10 975/5 976/2 regulators [1] 892/20 976/4 977/4 977/6 977/14 977/15 977/22 regulatory [1] 763/17 reasonable [14] 783/20 790/12 791/23 792/4 907/3 910/16 rehab [8] 784/24 784/24 906/11 907/20 926/21 926/23 927/3 910/23 911/13 915/5 915/10 916/2 925/9 925/18 926/1 927/6 reasonably [8] 785/11 785/23 910/6 912/24 913/23 913/25 rehabilitation [3] 906/1 906/13 927/10 918/23 929/22 rehire [1] 893/21 reasons [14] 776/3 776/4 787/8 805/13 813/18 814/5 843/6 relate [1] 976/8 972/15 974/15 976/19 977/3 977/4 977/7 978/3 related [13] 783/19 857/14 886/18 891/18 902/7 905/5 915/12 recall [53] 788/11 802/10 804/3 812/10 813/7 817/5 817/17 917/8 925/24 951/11 951/18 969/2 972/23 818/11 818/11 824/5 826/20 827/7 830/7 830/8 830/10 830/14 relating [5] 975/9 975/9 975/9 975/15 975/17 831/10 831/20 832/3 832/24 832/24 833/2 833/3 837/16 840/16 relation [5] 901/23 902/7 902/21 944/22 958/20 841/23 847/8 848/1 855/24 856/3 856/5 856/5 856/7 856/11 relations [6] 883/18 891/5 891/15 891/19 891/23 891/24 856/17 857/10 861/2 861/22 863/19 863/22 871/25 901/19 relationship [3] 803/13 853/15 915/20 914/12 924/12 928/24 934/20 936/9 942/10 951/7 951/18 relationships [1] 868/3 951/24 952/21 953/20 relative [2] 817/17 818/18 recalled [1] 863/15 **Relevance** [1] 806/4 receive [7] 788/25 799/12 827/10 874/14 881/18 892/8 937/3 relevant [9] 763/6 763/14 763/21 768/5 792/2 856/24 857/4 received [19] 763/21 763/22 763/25 773/14 778/13 794/25 905/23 911/10 799/13 810/1 811/5 847/19 848/2 874/19 875/9 912/2 947/9 relied [10] 768/23 782/20 784/5 784/9 789/6 791/14 793/15 964/24 967/23 968/6 968/24 796/14 927/25 930/14 receiving [4] 866/1 866/2 874/21 945/15 rely [4] 786/8 786/10 813/24 917/7 recent [4] 790/11 795/14 799/19 923/7 relying [1] 787/16 recess [6] 810/6 810/11 835/4 835/7 903/22 973/10 remain [1] 909/22 recessed [1] 848/23 remainder [4] 767/8 780/17 781/22 782/22 recipients [2] 834/6 837/13 remained [10] 767/14 771/17 772/19 774/15 777/14 778/4 recognize [6] 834/14 834/15 855/2 869/8 871/23 882/20 782/2 912/1 913/23 919/20 recognized [3] 798/24 799/12 939/12 remaining [5] 770/3 780/22 782/5 795/7 858/15 recollection [10] 823/11 823/16 823/24 826/13 830/11 831/8 remember [40] 821/21 829/8 829/9 839/14 845/10 845/12 856/2 856/14 863/5 864/2 888/13 856/13 857/13 859/9 861/15 862/16 864/3 872/5 872/6 872/10 recommend [1] 865/11 872/11 872/14 872/15 880/22 884/12 884/16 894/22 898/21 recommendation [3] 786/15 786/18 787/4 903/18 934/19 934/23 934/24 934/24 935/1 936/11 936/16 record [15] 797/18 800/7 822/7 843/15 843/16 848/16 849/6 939/24 942/10 945/20 945/21 952/15 972/4 975/7 976/13 864/22 869/7 882/16 904/6 932/8 943/11 967/20 979/5 remind [2] 897/5 966/23 records [5] 787/10 787/13 788/18 911/9 928/7 remove [8] 794/2 797/13 803/16 849/3 864/18 882/12 932/4 recover [5] 777/7 920/11 921/17 924/5 970/21 943/6 **RECROSS [2]** 847/17 862/3 removed [2] 816/10 965/24 **RECROSS-EXAMINATION [2]** 847/17 862/3 Reno [1] 943/25 recruiters [1] 958/10 rep [22] 811/15 811/20 816/7 851/21 852/15 853/15 867/8 recruiting [1] 894/9 875/23 878/9 933/14 936/20 938/2 943/24 943/25 944/16 red [2] 760/3 845/17 944/19 946/19 946/20 946/22 948/19 950/6 950/23 redirect [8] 796/3 796/5 846/6 846/8 860/22 881/11 930/10 repeat [4] 779/16 930/23 965/6 968/3 942/17 repeated [1] 807/19 reduce [1] 769/18 repetitive [2] 802/22 806/19 reduced [7] 772/4 776/1 776/13 794/5 794/7 794/10 795/9 replace [4] 762/19 767/11 781/21 791/17 reduces [1] 769/22 replaced [2] 767/8 783/9 reduction [1] 900/10 replacement [15] 785/12 785/23 787/23 788/9 790/12 793/13 reemployed [2] 784/12 924/17 793/20 918/5 918/5 918/9 920/15 920/19 920/25 923/11 924/6 refer [1] 812/25 replay [3] 816/16 939/1 940/6 reference [10] 798/3 829/4 829/6 830/24 841/23 893/4 893/19 replayed [1] 816/12 899/1 930/18 930/24 replaying [1] 813/22 referenced [2] 836/16 848/7 reply [1] 977/19 references [3] 892/24 893/1 893/2 report [66] 764/14 767/19 767/24 768/7 768/10 776/6 782/10 referred [2] 794/25 952/16 782/10 782/21 782/25 783/15 783/17 783/18 785/5 785/13 referring [4] 833/7 834/8 834/18 861/13 785/14 785/16 785/20 785/25 786/1 787/8 787/18 787/22 refers [3] 836/14 872/18 969/21 788/13 789/3 790/6 790/11 791/10 794/13 794/21 795/4 797/1 reflect [1] 783/11 823/10 850/5 850/7 859/24 861/1 861/22 862/1 862/9 868/17 reflected [1] 787/15 868/19 868/20 869/13 870/6 901/14 901/23 912/19 915/13 reflection [3] 827/9 853/8 854/4 918/8 918/10 918/12 918/14 919/10 922/6 922/15 922/19 923/6 reflects [1] 870/6 925/2 928/15 930/3 930/4 950/15 950/17 958/19 960/23 refresh [5] 823/11 823/16 823/24 863/5 864/2 reported [3] 833/8 922/14 964/19 refreshes [1] 830/11 **REPORTER [2]** 759/21 979/10 regard [1] 771/11 reporting [9] 799/22 824/10 857/16 947/11 948/7 951/1 956/18 regarding [10] 767/2 771/23 783/8 856/1 858/19 858/21 858/22 957/16 964/11

R reviews [10] 826/6 836/25 838/13 840/15 848/5 877/11 885/21 886/8 893/14 893/15 reports [17] 806/23 855/5 863/16 870/20 870/23 871/19 871/21 **ReX [1]** 760/3 874/15 875/8 911/6 911/7 926/7 956/1 960/2 960/14 960/15 **Rexburg [1]** 944/21 960/21 Richard [3] 760/4 761/9 761/18 represent [1] 791/22 rid [2] 805/6 941/1 representative [9] 801/16 805/12 816/9 816/12 867/22 876/4 ride [12] 813/6 870/2 870/10 870/24 871/2 879/3 889/5 936/15 900/5 950/12 961/20 945/18 950/16 960/17 962/1 representative/employee [2] 876/4 900/5 ride-along [1] 936/15 representatives [5] 857/21 948/22 949/21 960/8 961/19 ride-alongs [2] 813/6 879/3 represented [1] 891/19 rides [3] 811/22 811/23 889/8 representing [1] 784/4 riding [1] 811/20 reps [12] 805/22 812/2 815/4 815/5 815/17 867/10 930/19 ridings [1] 955/14 935/22 941/1 949/15 956/9 961/17 Riechert [3] 759/6 901/7 901/11 request [1] 768/16 right [125] 773/9 773/21 773/23 774/5 777/15 778/7 780/21 requests [2] 895/21 956/17 796/12 796/19 796/23 796/24 800/11 800/12 802/8 806/7 807/8 require [1] 906/11 807/11 808/22 811/8 811/12 814/20 815/8 818/3 818/7 818/18 required [2] 860/8 926/4 820/8 821/15 823/6 823/8 824/6 826/11 826/15 826/23 827/23 requirement [13] 800/15 836/17 838/3 838/17 839/11 840/10 828/16 829/3 829/14 831/3 834/18 838/22 846/12 850/13 858/7 840/14 840/16 847/24 854/16 863/16 874/18 974/22 858/9 858/11 858/15 858/17 858/25 859/3 860/8 860/13 861/17 requirements [8] 800/22 837/22 838/11 847/21 854/14 855/17 862/13 862/23 863/9 866/16 869/14 869/16 870/9 872/19 892/10 917/12 876/17 876/20 877/5 877/6 877/11 877/14 878/1 878/2 878/7 research [4] 763/20 764/1 764/1 799/10 878/10 878/13 878/23 879/11 880/5 880/6 880/15 880/18 residents [1] 968/20 880/25 887/16 893/3 898/4 898/5 901/8 903/16 904/2 909/14 **Resolution [1]** 904/12 913/13 917/2 924/13 924/19 927/8 927/12 927/13 927/14 resolve [2] 968/13 971/15 927/20 929/6 929/10 929/19 930/3 930/7 933/2 937/12 939/24 resources [18] 805/14 805/16 809/12 809/18 844/25 880/2 942/5 944/7 944/9 944/15 947/16 950/25 951/2 954/6 958/8 883/5 883/6 883/8 883/21 884/5 884/18 889/21 890/12 891/4 959/19 963/12 964/20 964/25 965/5 965/17 966/9 971/1 971/2 896/19 951/8 975/3 971/9 971/15 971/17 972/24 respect [5] 822/3 833/15 857/22 868/8 911/3 right-hand [1] 863/9 respects [1] 915/19 rise [2] 795/15 901/12 respiratory [10] 804/6 872/23 877/16 884/19 884/25 885/2 risk [2] 774/9 954/5 885/4 894/17 895/3 959/10 risk-free [1] 774/9 respond [1] 902/18 **RMR [1]** 979/10 responded [1] 868/25 road [2] 759/7 962/17 response [5] 880/1 971/6 971/7 971/8 972/11 Robert [4] 759/3 760/12 932/1 932/9 responsibilities [4] 885/13 885/18 885/18 885/19 rock [1] 829/4 responsibility [8] 795/3 801/24 867/8 880/3 884/24 926/9 rocker [2] 830/20 831/2 948/23 949/1 role [54] 782/9 798/16 798/18 799/19 802/5 804/7 805/11 822/5 responsible [1] 902/20 841/13 845/3 867/25 876/25 878/14 878/17 885/7 887/23 rest [2] 802/17 805/20 887/23 893/10 894/17 894/18 894/19 894/20 894/23 894/25 restating [1] 874/3 895/5 896/21 896/23 897/5 897/15 897/17 898/1 898/6 898/8 restaurant [2] 871/10 934/6 898/12 899/5 900/12 905/15 911/15 913/6 914/24 916/8 939/21 restricted [6] 768/1 783/2 783/3 922/10 922/11 922/14 943/22 944/3 947/7 947/22 947/23 950/7 955/5 955/5 959/2 restrictions [1] 962/3 960/10 963/14 964/6 restructure [1] 959/5 roles [11] 799/18 885/13 885/18 892/23 896/23 896/23 897/9 rests [4] 760/6 760/14 848/14 966/20 897/11 898/9 899/4 947/3 result [6] 900/16 913/6 913/13 918/4 925/15 974/25 rolling [1] 845/17 results [3] 905/24 974/19 975/6 room [3] 759/22 801/15 971/19 resume [1] 768/3 rooms [1] 962/11 resumed [1] 956/13 rotational [2] 841/9 841/11 retail [1] 797/24 Roth [1] 854/17 retainer [1] 764/12 round [1] 772/5 retaliate [1] 901/8 route [1] 865/11 retaliation [4] 889/11 902/24 906/9 973/16 routes [1] 975/1 retaliatory [3] 902/16 968/22 977/6 routine [1] 953/7 retire [2] 842/19 941/21 **RSD [1]** 841/7 retired [1] 762/1 **RSUs [1]** 783/2 retirement [4] 769/9 770/23 774/20 775/23 ruined [1] 803/3 retrain [1] 957/13 rule [3] 801/25 848/8 978/5 retrained [2] 901/14 902/6 ruling [2] 968/15 976/21 retraining [1] 902/12 running [2] 940/25 956/22 returned [3] 956/12 956/15 957/13 rural [1] 949/22 reverse [1] 778/1 **RUSSO [1]** 758/11 review [39] 766/14 767/18 784/15 784/18 787/10 788/18 822/19 Ryan [2] 759/9 810/19 824/25 825/3 825/20 827/10 827/13 832/25 833/3 837/25 846/16 846/18 846/21 848/10 869/22 885/21 886/5 886/10 886/10 890/16 896/22 902/11 902/22 905/22 905/23 911/1 S-T-I-C-K-L-E [1] 932/9 911/5 916/3 919/9 928/7 928/13 937/3 956/7 956/16 safe [1] 820/6 reviewed [17] 763/11 768/23 787/13 831/25 839/4 840/4 860/25 said [70] 789/9 790/17 796/8 798/13 802/2 804/15 804/20 806/1 874/19 875/22 875/24 888/24 891/14 911/6 911/7 928/3 930/16 806/15 806/20 806/22 806/24 807/5 807/12 807/13 807/15 931/7

reviewing [3] 860/1 862/20 905/19

807/17 807/20 807/22 808/11 808/19 808/20 808/22 808/23

808/24 818/11 826/6 828/18 831/18 831/22 831/24 833/3

```
S
                                                              scientific [2] 766/4 806/18
                                                              scientifically [1] 768/7
said... [38] 833/14 836/18 838/8 838/20 839/3 839/17 842/5
                                                              scorecard [7] 800/22 800/25 801/5 831/18 831/22 832/6 832/25
843/10 844/24 845/4 845/15 845/17 847/23 854/1 860/15
                                                              Scott [3] 759/3 784/6 796/15
861/10 862/19 868/24 878/24 878/25 895/14 912/4 912/6 913/3
                                                              screen [4] 782/5 830/12 836/8 974/15
921/2 922/11 925/20 928/19 935/1 935/19 939/11 941/8 947/18
                                                              screens [1] 761/12
952/14 967/4 968/10 972/14 972/20
                                                              scroll [3] 869/24 875/20 887/12
salaries [4] 911/11 915/6 930/20 931/3
                                                              scrolling [1] 836/14
salary [31] 771/19 772/18 773/4 773/4 785/17 788/5 788/6
                                                              search [9] 894/5 920/21 923/18 923/24 925/22 926/3 927/16
788/7 788/9 788/10 791/2 791/3 792/20 793/14 793/21 796/23
                                                              927/24 928/7
858/9 893/11 909/21 914/14 914/16 915/17 915/21 916/25
                                                              searches [2] 894/7 894/9
918/18 920/16 922/2 923/11 924/7 924/7 929/9
                                                              seat [4] 801/21 849/2 864/18 932/4
sales [149] 785/16 785/17 785/18 788/2 790/16 790/18 790/20
                                                              seated [5] 761/4 797/17 836/2 903/24 967/13
790/24 791/19 792/19 797/25 798/6 798/7 798/8 798/17 799/2
                                                              Seattle [6] 802/15 819/11 866/19 884/19 884/20 884/22
799/3 799/7 799/9 800/18 800/19 800/20 800/20 801/1 801/15
                                                              second [18] 768/17 770/8 773/23 782/10 783/8 787/18 799/13
801/17 805/1 805/12 805/21 805/22 811/3 811/15 812/2 812/8
                                                              799/13 822/22 822/25 823/2 874/21 882/21 913/24 918/10
815/3 815/5 815/17 815/23 816/7 816/9 816/12 816/12 817/9
                                                              918/12 919/20 941/13
818/6 818/12 818/12 819/9 819/10 821/6 821/15 821/18 821/18
                                                              section [1] 825/19
822/5 824/19 825/24 826/3 840/17 841/3 841/8 841/13 843/17
                                                              securities [3] 774/8 774/9 781/23
848/9 849/18 849/19 850/2 850/4 850/24 851/6 851/20 851/23
                                                              Security [1] 768/2
852/15 852/23 853/15 853/18 853/19 854/10 854/21 855/20
                                                              see [58] 776/25 777/9 782/9 810/21 813/2 813/21 815/15 816/8
856/22 856/22 857/6 857/20 865/24 874/23 874/25 875/23
                                                              816/18 830/11 830/12 834/3 834/5 834/5 834/10 834/16 836/19
881/14 881/15 884/13 884/24 884/25 885/3 885/11 885/12
                                                              836/23 837/3 837/11 837/12 841/17 844/10 852/10 852/13
886/17 886/17 886/19 886/19 896/2 896/3 896/7 898/10 898/20
                                                              852/15 852/16 853/10 853/23 854/9 855/14 861/10 866/21
900/18 900/20 912/25 913/1 913/6 914/15 915/7 916/25 926/13
                                                              867/10 869/15 870/4 870/21 871/12 871/13 871/14 875/4 875/6
926/15 929/1 929/9 929/25 930/6 930/19 930/20 930/22 930/25
                                                              875/7 885/22 888/17 903/19 906/13 923/19 923/21 934/17
931/1 931/2 931/5 931/7 931/8 931/14 931/17 932/24 933/14
                                                              934/25 946/6 949/12 954/7 954/13 960/25 963/22 973/3
934/13 938/2 939/23 940/2 943/21 943/24 943/25 944/8 944/16
                                                              seeing [9] 814/15 853/6 853/7 853/15 861/22 866/23 867/11
944/18 945/19 946/9 947/19 948/19 948/22 949/1 950/7 959/5
                                                              875/6 895/9
962/19
                                                              seem [1] 780/16
salespeople [1] 866/7
                                                              seemed [1] 963/17
salesperson [1] 937/11
                                                              seems [2] 787/18 825/15
Salt [30] 818/13 865/7 873/5 873/6 873/9 873/10 873/21 921/9
                                                              seen [10] 773/1 794/19 816/16 820/14 820/22 828/8 895/10
932/14 933/3 933/10 935/7 943/20 944/23 944/25 944/25 945/1
                                                              916/23 968/12 968/12
954/17 955/9 955/17 956/4 957/20 957/25 958/12 959/2 959/20
                                                              selected [8] 821/16 821/20 873/2 877/22 877/25 914/4 917/16
960/5 961/14 962/14 964/13
                                                              958/11
Salt Lake [2] 943/20 944/23
                                                              SelectHealth [7] 817/22 819/23 962/25 963/1 963/3 963/8
same [42] 767/15 775/11 778/19 780/23 782/3 791/24 792/13
                                                              964/1
792/14 793/3 793/6 793/14 793/21 798/18 799/20 799/20
                                                              self [2] 853/8 874/9
799/25 807/16 810/23 817/13 836/15 840/20 840/22 881/9
                                                              self-awareness [1] 874/9
885/13 885/19 897/25 915/1 918/7 920/6 920/15 920/23 929/1
                                                              self-reflection [1] 853/8
929/9 929/13 929/14 940/6 945/11 953/2 953/2 953/3 955/24
                                                              sell [1] 857/1
960/8
                                                              selling [14] 815/4 815/6 857/3 857/5 857/7 857/7 931/11 931/13
Sandy [1] 933/15
                                                              937/24 948/3 950/1 955/16 959/24 959/24
sat [2] 805/13 970/18
                                                              senate [1] 762/5
satisfied [1] 828/23
                                                              send [2] 861/9 882/1
Saturday [1] 802/24
                                                              senior [5] 762/2 762/6 887/24 932/24 958/6
save [2] 813/15 862/18
                                                              sense [8] 813/12 813/20 813/25 814/7 814/20 814/24 931/9
savings [5] 768/1 770/23 774/20 775/23 964/2
                                                              961/2
saw [14] 816/18 822/15 827/6 827/12 832/19 832/22 846/18
                                                              sent [6] 809/18 833/13 854/14 860/12 887/15 976/15
853/10 861/19 867/15 914/20 945/22 954/12 960/21
                                                              separated [2] 838/14 860/11
say [71] 772/5 772/6 786/24 791/15 800/8 801/8 803/15 805/4
                                                              September [3] 824/7 880/23 881/8
806/13 808/3 809/9 816/6 817/10 819/13 820/6 821/2 821/4
                                                              September 5th [1] 881/8
822/2 822/6 822/15 824/8 825/13 826/18 829/12 829/12 830/10
                                                              September/October [1] 824/7
830/24 831/10 832/14 838/19 839/5 839/9 839/9 840/7 842/3
                                                              September18 [1] 979/9
850/22 853/17 861/14 862/12 866/5 866/6 875/1 884/17 893/20
                                                              series [1] 818/25
893/23 894/1 894/15 895/20 902/19 912/9 917/9 917/10 923/20
                                                              serious [1] 876/25
925/23 934/4 934/7 938/21 938/22 938/23 938/25 939/3 939/19
                                                              serve [4] 851/10 852/22 959/2 971/2
940/9 940/19 941/10 942/20 953/15 954/12 971/24 972/1 974/5
                                                              service [2] 845/10 893/9
saying [10] 779/16 805/18 806/2 832/6 839/14 862/8 897/3
                                                              services [2] 762/21 766/12
897/4 974/12 975/7
                                                              session [1] 836/1
says [25] 776/18 778/25 780/15 834/17 837/5 855/10 859/20
                                                              sessions [8] 934/2 934/11 934/12 934/21 935/17 935/19 936/2
869/17 869/19 869/22 873/24 873/25 875/21 876/3 876/9 886/9
                                                              936/5
886/14 893/3 900/4 912/24 913/2 915/15 960/24 974/14 977/20
                                                              set [6] 860/6 868/7 869/1 869/4 874/13 950/23
scale [4] 852/9 886/10 886/11 886/13
                                                              sets [2] 834/16 947/20
scar [1] 842/23
                                                              Sevart [28] 771/17 784/6 784/8 784/22 788/16 792/8 793/15
scenario [1] 923/20
                                                              911/2 912/11 913/9 914/4 914/7 914/16 915/5 915/23 916/10
scenarios [2] 785/15 949/8
                                                              916/24 918/3 918/13 918/15 920/2 920/23 920/24 921/23
schedule [4] 762/7 903/2 926/9 962/9
                                                              924/16 927/8 928/19 929/5
Scholarship [1] 763/25
                                                              Sevart's [25] 767/23 768/10 785/10 785/22 787/16 787/22
school [3] 829/5 829/7 952/10
                                                              789/6 791/13 796/15 796/25 911/6 911/15 911/21 912/14
Schwabe [1] 759/12
                                                              912/19 916/19 917/25 918/11 919/1 926/7 927/25 928/15
science [2] 762/25 884/3
                                                              929/12 930/14 931/5
```

```
S
                                                              sole [3] 761/23 963/3 963/8
                                                              some [105] 768/14 775/19 776/5 779/4 786/5 789/16 792/9
seven [15] 798/9 834/16 836/19 849/18 933/6 933/6 933/21
                                                              799/8 801/2 801/2 801/3 801/11 801/24 802/3 802/4 808/9
934/11 935/20 935/25 936/17 946/15 946/16 946/23 960/8
                                                              813/15 814/5 814/17 817/15 825/17 826/1 826/6 826/11 826/22
seven-and-a-half [1] 933/6
                                                              827/24 838/24 839/23 841/20 843/24 847/3 848/18 850/20
seventh [1] 968/19
                                                              854/18 856/25 857/1 857/10 857/11 857/14 857/15 860/1
several [6] 784/6 785/14 818/15 905/14 933/24 944/2
                                                              861/19 862/20 863/15 863/17 863/19 866/13 867/5 867/7 868/3
severance [11] 808/7 808/12 808/20 808/23 809/3 844/14 845/5
                                                              869/12 871/20 871/22 874/15 881/13 884/19 888/6 902/13
888/9 888/11 888/16 888/22
                                                              905/25 906/7 910/16 910/21 911/9 911/21 916/12 922/3 922/6
shaped [1] 818/14
                                                              922/10 922/22 925/11 925/14 926/11 929/5 933/5 933/15 934/5
share [9] 803/5 809/16 819/6 819/8 851/9 948/11 949/15
                                                              935/3 935/18 944/7 946/17 947/10 948/5 950/4 950/8 950/8
953/19 963/20
                                                              950/10 951/1 951/8 951/15 952/3 952/3 952/16 953/17 954/7
shared [2] 846/19 952/8
                                                              955/14 955/14 955/17 956/1 956/7 956/20 960/11 960/25 962/1
sharing [4] 839/18 839/23 870/25 955/19
                                                              962/19 972/6
she [319]
                                                              somebody [9] 802/1 813/22 816/8 832/12 842/4 847/12 862/8
sheet [2] 815/25 816/4
                                                              893/3 893/5
shift [3] 857/6 939/17 953/3
                                                              somebody's [1] 899/13
shoot [1] 802/2
                                                              someone [18] 792/12 819/8 856/3 897/1 913/3 913/22 914/9
short [1] 803/15
                                                              914/22 914/25 915/6 915/16 916/25 918/25 919/19 920/4
shortly [2] 808/8 953/10
                                                              923/24 929/21 929/22
shot [1] 934/18
                                                              someone's [6] 833/25 908/8 908/11 909/3 909/6 923/21
should [28] 767/12 779/21 783/12 789/20 790/12 806/17 810/5
                                                              someplace [1] 961/16
837/6 837/9 854/15 855/9 855/12 879/8 908/25 909/16 910/2
                                                              something [23] 800/4 826/9 829/11 829/25 830/5 832/18
913/14 916/7 918/1 920/11 920/15 923/8 924/5 924/6 924/11
                                                              833/15 838/6 853/24 867/16 877/19 877/21 878/24 879/21
970/6 976/5 977/24
                                                              890/5 893/18 896/19 899/7 915/13 925/24 931/13 935/2 935/12
shouldn't [1] 866/6
                                                              sometimes [23] 764/6 769/15 769/16 769/17 776/4 776/4
show [10] 770/20 772/23 777/23 778/7 781/3 781/12 834/13
                                                              811/22 817/10 825/22 834/20 851/8 859/7 866/6 866/7 866/7
869/5 894/5 915/20
                                                              866/8 866/9 868/13 868/14 875/1 938/11 940/7 961/24
showed [2] 830/8 830/14
                                                              somewhat [1] 810/1
showing [7] 780/24 834/2 838/7 855/1 855/8 869/6 974/15
                                                              somewhere [1] 853/4
shown [2] 777/22 782/22
                                                              son [2] 884/10 958/6
shows [7] 773/19 774/1 775/19 778/18 778/18 779/12 859/24
                                                              soon [4] 806/22 932/19 972/13 972/17
shut [2] 786/25 819/19
                                                              sorry [12] 776/17 779/20 790/17 794/6 805/9 811/19 859/2
sick [1] 840/6
                                                              924/18 928/11 930/23 965/6 968/2
side [2] 815/24 815/24
                                                              sort [7] 801/14 861/4 861/11 861/13 883/18 896/21 954/25
side-by-side [1] 815/24
                                                              sound [2] 869/13 939/4
sides [4] 776/8 941/6 973/5 973/7
                                                              sounds [1] 962/16
sign [1] 808/12
                                                              source [2] 832/15 919/24
signal [1] 854/3
                                                              sources [1] 768/23
signature [3] 979/7 979/7 979/7
                                                              south [2] 849/17 935/5
signed [1] 979/7
                                                              southern [1] 944/20
significantly [1] 913/16
                                                              southernmost [1] 944/24
signing [1] 979/4
                                                              span [1] 799/1
similar [7] 792/20 839/5 910/4 940/4 945/9 975/6 975/7
                                                              speak [4] 803/11 899/10 905/3 978/13
simple [1] 915/15
                                                              speaking [2] 847/8 856/17
simply [2] 770/10 970/10
                                                              special [1] 887/3
since [9] 782/24 798/2 869/5 877/1 889/2 927/11 946/19 959/1
                                                              specialist [2] 932/25 944/4
                                                              specialists [2] 873/7 959/10
single [3] 815/18 816/25 855/7
                                                              specialization [1] 904/24
singled [1] 889/7
                                                              specialized [1] 947/23
sir [15] 797/6 797/12 810/21 814/3 816/3 838/7 838/15 839/19
                                                              specialty [7] 804/6 867/20 872/23 872/24 895/4 895/5 959/5
843/9 848/13 882/8 931/23 932/3 966/18 976/25
                                                              specific [16] 783/10 868/24 870/22 895/20 912/6 927/9 949/6
sit [2] 801/21 934/20
                                                              950/9 950/19 950/22 950/24 960/3 963/22 963/22 964/4 976/22
sitting [3] 811/8 812/16 816/1
                                                              specifically [13] 780/1 794/13 802/14 804/19 813/5 841/23
situation [8] 776/5 802/24 807/17 844/25 854/10 902/22 941/10
                                                              872/15 885/1 896/2 938/1 969/25 975/4 975/11
963/15
                                                              specifics [1] 911/21
six [9] 776/7 776/8 798/9 928/23 944/2 946/15 946/22 962/14
                                                              spectrum [1] 937/5
962/14
                                                              speculation [4] 792/10 822/11 846/2 847/5
six-and-a-half [3] 776/7 776/8 962/14
                                                              speculative [1] 912/13
sixth [1] 968/19
                                                              spell [1] 932/7
sized [1] 815/12
                                                              spelled [1] 849/8
skill [3] 870/3 931/8 947/20
                                                              spelling [6] 797/18 849/6 864/22 882/16 904/6 943/11
skills [12] 790/24 815/4 815/6 910/7 916/6 926/4 931/11 931/16
                                                              spend [7] 765/6 871/11 944/4 946/11 947/17 949/18 961/20
937/24 946/25 948/3 959/24
                                                              spending [4] 936/9 961/16 961/18 962/16
slid [7] 807/5 807/10 807/13 807/15 807/16 807/19 807/20
                                                              spent [12] 854/24 855/7 868/23 906/23 944/2 947/13 947/17
small [4] 766/15 775/2 871/14 872/12
                                                              947/24 948/2 948/10 949/2 949/9
smaller [1] 784/13
                                                              spin [1] 802/21
smile [1] 826/9
                                                              split [3] 801/7 832/16 846/24
smugness [1] 809/9
                                                              Spokane [2] 958/3 961/13
snapshot [1] 861/4
                                                              spoke [2] 816/14 880/24
sneak [1] 966/22
                                                              spoken [1] 856/12
so [362]
                                                              spot [3] 827/11 841/3 841/7
sold [1] 794/17
                                                              spread [1] 819/17
```

```
strategically [1] 963/12
                                                              strategy [2] 937/17 964/4
spreadsheet [4] 869/6 869/10 872/17 875/25
                                                              Street [2] 759/4 759/10
spring [1] 804/1
                                                              strengths [1] 853/13
St [6] 872/6 872/7 935/2 935/4 935/7 935/13
                                                              stricken [2] 827/18 846/4
St. [2] 933/4 935/9
                                                              strike [4] 822/9 827/16 829/1 846/3
St. George [2] 933/4 935/9
                                                              strive [1] 801/1
stacked [1] 809/17
                                                              strong [4] 877/9 877/10 964/9 964/14
staff [2] 853/1 978/11
                                                              stronger [1] 877/7
stage [2] 879/5 970/3
                                                              struck [1] 793/18
stages [1] 802/13
                                                              struggles [1] 937/20
stand [2] 783/16 879/8
                                                              stuck [4] 805/20 862/14 872/6 872/8
standards [4] 850/15 850/17 889/21 955/24
                                                              stuff [6] 809/17 816/6 934/5 947/1 952/14 963/6
standpoint [1] 818/8
                                                              style [3] 812/5 857/7 878/8
stands [7] 867/18 886/16 896/4 897/6 897/7 899/11 936/15
                                                              subject [3] 834/4 838/4 977/18
star [1] 829/4
                                                              subjects [2] 783/20 834/9
start [10] 761/8 805/2 810/22 813/1 850/13 852/2 855/4 863/10
                                                              submit [2] 970/23 970/25
863/11 919/18
                                                              submitted [1] 875/1
started [20] 796/8 798/2 804/18 810/23 820/5 828/4 849/18
                                                              subordinate [2] 965/5 965/8
850/6 854/17 857/1 874/7 881/9 884/24 894/15 938/4 943/25
                                                              subordinates [2] 800/12 800/17
946/24 955/23 960/25 963/21
                                                              subsequent [4] 768/8 775/10 787/7 902/9
starting [6] 850/4 850/5 850/6 859/20 863/13 960/10
                                                              subsequently [1] 774/18
starts [1] 813/4
                                                              substance [1] 908/24
state [21] 765/16 797/18 817/20 817/24 819/17 849/5 864/21
                                                              substantial [2] 789/22 931/15
873/7 882/15 892/10 904/5 904/18 910/7 910/18 921/10 921/13
                                                              substantially [1] 793/1
925/20 932/7 943/10 968/20 968/21
                                                              substantiate [1] 832/13
stated [5] 821/11 826/9 837/24 880/14 954/2
                                                              subtract [1] 771/4
statement [4] 805/17 970/9 972/20 972/22
                                                              subtraction [3] 909/13 913/9 913/11
statements [3] 766/16 796/11 856/4
                                                              suburb [1] 849/17
states [6] 758/1 758/12 759/21 787/19 975/12 977/20
                                                              success [7] 817/8 843/16 885/16 886/18 886/20 915/25 959/18
statistic [3] 786/12 786/18 787/3
                                                              successful [12] 782/12 876/22 876/22 876/23 878/18 923/25
statistical [1] 803/20
                                                              926/2 946/20 946/25 947/4 957/12 959/18
statistics [10] 785/7 786/10 786/20 787/5 905/23 911/10
                                                              successfully [2] 876/19 964/22
914/15 914/18 921/4 931/6
                                                              succession [2] 896/20 896/25
status [2] 761/22 762/6
                                                              successor [1] 800/6
statutes [3] 970/16 970/21 973/24
                                                              such [4] 765/16 895/9 897/11 897/15
stay [8] 785/3 801/23 845/7 845/22 856/24 873/21 934/5 954/3
                                                              sudden [2] 804/18 805/23
stay-at-home [1] 801/23
                                                              sufficient [1] 911/12
stayed [5] 767/12 794/15 842/9 909/11 909/19
                                                              suggest [1] 853/2
steering [1] 966/7
                                                              suggested [3] 814/18 830/5 840/3
step [7] 769/5 769/5 772/11 797/12 882/12 932/3 943/6
                                                              suggesting [2] 818/17 856/9
Steph [1] 941/1
                                                              Suite [2] 759/4 759/12
Steph's [1] 941/9
                                                              sum [7] 762/19 767/7 767/8 767/14 772/14 776/23 781/21
Stephani [74] 798/23 799/22 801/8 802/7 802/10 803/1 803/5
                                                              summarized [1] 770/1
803/22 804/9 806/10 806/15 807/5 808/11 809/8 817/9 821/25
                                                              summary [11] 768/1 768/2 768/13 870/2 870/10 870/24 871/2
822/7 822/14 824/5 826/8 827/14 829/9 831/5 831/9 833/8
                                                              873/24 887/25 970/8 970/18
834/5 836/9 840/22 842/8 842/11 843/14 843/22 844/23 846/10
                                                              summer [2] 958/1 963/20
846/22 847/1 847/20 850/5 850/7 850/8 850/12 856/1 857/16
                                                              summit [6] 821/17 821/20 821/22 821/23 822/1 822/8
857/17 861/9 880/24 881/2 881/4 881/7 881/9 896/11 901/11
                                                              supervise [1] 878/6
901/13 902/2 939/17 940/3 940/22 940/24 942/12 948/5 951/1
                                                              supervising [1] 824/20
951/3 951/12 952/2 952/15 956/15 956/24 957/22 958/22
                                                              supervision [3] 876/19 964/22 964/25
965/24 966/2 966/4 966/7 976/15
                                                              supervisor [19] 798/20 798/22 802/7 842/9 850/8 858/17
Stephani DiNunzio [5] 802/7 833/8 847/1 951/12 958/22
                                                              876/16 878/4 879/13 879/24 880/15 880/16 880/17 941/13
Stephani's [2] 805/11 896/9
                                                              941/13 941/23 942/2 946/14 966/4
stepping [1] 785/1
                                                              supplemental [1] 923/6
steps [5] 772/10 870/2 870/10 870/24 873/25
                                                              support [5] 788/12 788/18 885/2 965/21 970/24
stewards [1] 962/6
                                                              supported [2] 910/20 912/16
sticking [2] 862/9 862/13
                                                              supporting [1] 944/5
Stickle [10] 760/12 932/1 932/9 932/12 932/14 932/18 941/19
                                                              supportive [1] 940/21
942/19 943/2 948/17
                                                              supposed [6] 789/20 854/23 900/6 912/17 917/10 952/25
sticks [1] 853/18
                                                              sure [38] 768/5 769/4 769/8 787/12 788/11 792/1 800/23 810/8
still [14] 778/23 783/15 800/5 813/17 817/13 817/14 820/11
                                                              824/17 833/20 842/7 844/1 844/19 848/1 849/16 851/4 853/17
845/3 858/6 866/20 885/4 941/19 964/1 964/1
                                                              863/13 867/3 870/14 895/18 895/19 895/21 895/23 895/24
stipulation [1] 968/10
                                                              901/16 909/2 909/25 919/17 920/10 921/21 930/24 932/14
stock [12] 764/7 768/1 783/2 783/4 783/4 794/15 795/2 922/3
                                                              955/12 958/17 959/14 964/3 965/7
922/10 922/11 922/14 922/15
                                                              surprised [2] 960/21 960/24
stockholder [1] 842/19
                                                              surroundings [1] 854/12
stomach [1] 804/12
                                                              survey [1] 914/16
stop [2] 852/10 852/11
                                                              survival [4] 769/19 773/25 776/13 778/23
stopped [2] 865/10 924/21
                                                              survive [2] 769/11 877/8
stops [1] 929/19
                                                              Sustained [1] 822/12
story [2] 872/5 872/14
                                                              SUZANNE [68] 758/3 799/15 799/16 817/4 817/11 817/17 821/7
strategic [3] 947/25 953/6 960/1
                                                              821/16 821/19 821/25 829/6 839/3 841/15 843/7 849/23 860/11
```

S

SUZANNE... [52] 860/15 860/19 862/1 862/6 862/10 862/13 862/14 864/1 864/9 865/13 869/17 870/7 870/11 870/19 871/9 872/6 872/12 872/16 873/8 873/10 876/16 876/22 876/23 876/24 877/4 877/10 877/13 878/4 880/14 880/16 880/21 880/25 884/13 888/24 893/4 899/24 902/9 935/10 941/2 944/14 946/4 947/12 947/22 948/7 952/8 956/16 956/19 964/19 965/19 974/18 975/12 975/15

Suzanne Ivie [1] 880/25

Suzanne's [17] 800/2 800/9 817/7 819/9 819/21 820/19 821/1 821/5 829/25 830/6 858/22 871/6 872/22 878/12 878/22 879/24 900/9

SW [2] 759/12 759/22

swear [4] 797/14 849/3 864/19 943/8

swearing [1] 761/8 **swifter [1]** 963/11

switch [2] 828/6 886/25

Switching [2] 855/24 892/24

sworn [10] 761/10 797/16 849/4 864/20 879/10 882/14 904/3 904/4 932/6 943/9

SYMBICORT [10] 817/19 818/20 820/3 820/7 962/20 963/2 963/8 963/16 963/24 964/1

system [15] 854/24 874/16 874/22 875/14 885/22 885/25 886/1 886/6 886/6 886/17 899/17 947/22 948/1 962/23 967/21 **systems [4]** 889/15 899/16 899/19 944/3

T

T-H-O-M-S-E-N [1] 943/13

table [24] 773/3 773/7 773/18 773/19 775/16 777/10 778/7 778/17 778/20 779/13 780/20 780/20 781/12 781/14 782/23 782/23 807/5 812/23 915/15 915/20 924/3 924/9 924/12 929/19 tables [16] 769/8 769/10 769/12 769/18 769/20 770/1 772/7 774/1 914/7 915/14 918/2 919/2 919/9 923/7 924/2 931/5 tactful [1] 866/11

take [40] 766/5 790/23 791/1 795/3 808/17 810/6 815/11 815/13 821/11 827/20 835/3 842/24 843/9 844/24 845/2 845/5 845/9 870/13 870/14 872/17 875/19 879/7 889/1 897/15 903/16 917/10 920/25 921/8 923/13 932/4 938/14 954/16 956/3 958/11 959/12 971/4 971/13 971/13 971/18

taken [4] 776/8 783/2 794/20 807/22

takes [3] 780/13 876/24 890/22

taking [9] 785/18 795/9 808/5 811/22 859/9 868/9 887/2 917/18 955/5

Talcott [3] 759/11 784/3 796/7

talk [30] 762/23 766/15 768/22 768/24 772/15 800/11 803/9 815/2 822/18 831/14 851/17 852/21 853/1 865/23 879/13 895/25 896/18 896/19 911/21 939/3 945/14 948/14 950/19 951/6 953/2 959/1 959/22 961/10 962/21 967/1

talked [28] 766/25 768/22 777/21 800/14 802/6 802/10 804/14 806/11 819/25 824/22 832/19 832/22 833/4 846/10 848/6 874/4 901/6 901/6 902/13 902/13 919/8 925/1 929/5 949/19 950/1 950/7 959/17 959/21

talking [16] 779/18 803/15 810/22 824/8 856/21 856/22 888/11 893/2 896/2 901/25 902/1 902/7 910/14 921/21 953/3 955/20

talks [1] 867/15 target [2] 834/21 935/24

targeted [1] 836/22

targeting [1] 871/1

targets [1] 886/20

tarmac [1] 872/8

taste [5] 842/16 842/21 843/3 843/11 843/18

taught [1] 762/11 tax [2] 768/20 794/22

taxable [1] 771/1

teach [3] 762/3 762/8 762/9

teaching [4] 762/2 762/7 762/10 763/23

team [53] 800/8 800/9 800/20 801/14 803/18 804/21 804/22 804/23 812/8 815/10 815/19 815/21 815/24 819/9 819/10 851/11 851/14 860/16 867/20 872/22 872/23 872/25 873/2 873/3 877/16 880/17 880/23 881/17 884/19 889/5 895/3 895/4 895/10 895/12 895/14 895/15 895/22 941/8 944/5 955/18 956/20 956/21 957/9 957/11 957/12 958/4 958/7 959/6 959/18

959/21 960/5 962/23 965/17

teams [5] 800/6 878/7 895/9 896/19 955/25

technique [1] 857/4

techniques [1] 856/25

telephone [1] 809/10

tell [28] 773/1 777/22 782/16 803/25 808/23 809/1 809/4 813/5 849/14 865/5 869/12 870/10 870/11 870/16 871/6 883/7 893/11 899/10 903/14 905/15 911/2 932/13 936/24 940/24 943/17 945/18 955/4 960/12

ten [16] 799/7 799/12 810/6 810/9 817/25 824/12 835/1 835/2 868/21 872/4 932/15 935/24 936/2 936/4 946/2 946/5

ten o'clock [1] 946/5

ten-minute [1] 810/6

ten-plus [1] 868/21

tend [2] 851/22 853/8

tenth [1] 774/20

tenure [4] 798/5 803/13 820/21 821/20

tenured [1] 904/22

terminate [3] 860/18 880/20 965/10

terminated [13] 769/14 770/6 770/13 778/20 786/16 893/23 894/1 909/4 912/15 921/22 966/14 977/3 977/5

termination [22] 770/10 770/10 770/12 771/5 778/5 780/17 785/12 785/24 786/19 787/3 888/3 906/5 906/9 909/1 928/20 933/7 942/7 968/25 974/16 976/2 977/8 978/3

terminology [2] 800/23 919/3

terms [15] 852/17 853/11 853/25 857/2 861/5 871/7 885/18 890/24 892/20 895/17 898/22 899/12 907/21 908/12 918/8 territories [1] 877/1

territory [19] 804/5 818/19 878/14 878/19 881/25 933/1 933/2 933/10 933/12 935/6 935/9 937/14 939/10 940/25 944/18 944/24 946/9 947/4 964/9

testified [21] 761/10 765/9 765/12 765/18 766/6 790/11 814/23 817/4 822/14 827/7 832/3 839/20 839/25 846/24 896/13 900/5 900/7 907/17 908/2 915/5 915/23

testify [5] 832/8 858/13 863/15 880/5 894/4

testifying [3] 831/20 844/3 907/20

testimonies [1] 765/12

testimony [20] 764/20 764/21 765/5 773/8 793/17 813/9 814/9 827/14 830/2 836/16 838/20 839/3 843/4 843/19 844/2 862/5 886/25 911/8 970/19 974/16

Texas [2] 958/22 969/4

text [5] 831/4 831/9 841/18 860/12 875/1

textbook [1] 766/13

textbooks [1] 766/14

texting [1] 831/10

than [41] 791/19 792/16 794/18 812/16 815/22 819/8 835/2 837/9 838/16 838/25 839/21 840/11 840/25 844/17 855/13 860/7 873/12 899/4 903/14 909/11 912/16 913/12 913/14 914/12 915/7 915/19 917/1 917/22 919/23 919/25 920/22 926/8 931/17 934/17 935/22 945/8 945/10 946/24 962/10 963/11 978/11

thank [87] 766/21 766/23 772/15 773/14 773/15 777/20 778/11 778/13 778/14 780/24 781/8 782/4 782/24 783/24 783/25 796/2 797/2 797/6 797/8 797/11 797/17 802/6 808/6 810/3 810/5 810/10 810/14 827/18 835/5 836/3 846/6 847/15 847/16 848/13 848/19 848/24 849/5 849/22 860/6 864/4 864/14 864/21 880/13 881/10 882/8 882/10 882/15 888/19 901/3 903/4 903/8 903/18 903/21 904/2 904/5 908/20 908/22 926/17 931/19 931/22 931/23 932/2 941/14 941/16 942/16 942/23 943/1 943/2 943/5 943/10 943/16 964/16 966/18 966/21 967/7 967/11 969/7 970/22 971/4 973/2 976/24 976/25 977/25 978/4 978/8 978/11 978/16

thanks [6] 810/21 849/13 858/2 862/2 865/3 966/17 that [1193]

that the [1] 808/8

that's [141] 768/16 769/22 774/24 775/1 775/10 777/19 778/1 779/1 786/7 786/7 786/12 786/23 789/8 790/10 790/16 790/19 790/22 791/16 792/7 793/16 793/25 794/9 794/18 795/13 796/24 798/3 798/14 798/18 798/19 799/23 800/1 800/13 802/9 805/5 805/25 807/12 807/14 807/17 808/17 811/16 811/21 812/5 815/6 817/16 820/2 822/17 823/3 823/5 823/18 824/3 825/4 825/6 826/15 827/2 828/15 828/18 828/19 828/22 829/15 831/3 831/16 832/14 833/11 834/17 834/18 834/25 836/11

٦

that's... [74] 836/15 837/24 840/19 840/21 840/22 840/24 840/25 842/6 843/6 843/20 844/6 844/9 844/15 846/13 846/17 851/1 852/9 857/7 864/3 865/11 870/22 871/5 877/3 880/3 880/19 889/24 890/5 890/15 890/15 891/24 899/15 902/21 908/14 909/18 913/11 913/18 915/14 919/22 919/24 920/14 923/2 923/13 924/14 925/2 925/17 927/23 927/25 928/5 929/18 934/9 934/18 935/25 936/1 939/21 944/10 944/17 947/4 950/11 953/10 956/14 958/17 958/25 961/4 961/4 963/11 964/21 965/1 966/15 968/14 968/18 973/25 977/11 977/15 977/16 their [74] 769/15 769/16 769/17 769/21 772/13 774/12 786/13 786/21 800/17 801/16 801/18 805/27 805/13 805/22 815/4 815/6

their [74] 769/15 769/16 769/17 769/21 772/13 774/12 786/13 786/21 800/17 801/16 801/18 805/7 805/13 805/22 815/4 815/6 847/13 851/25 852/25 853/8 853/12 853/25 853/25 854/3 854/11 854/11 859/4 859/22 860/2 861/5 862/21 868/8 878/7 878/8 883/16 883/17 886/5 886/7 886/8 886/19 886/20 890/23 891/1 893/10 893/11 899/15 902/22 909/7 910/4 910/5 910/7 910/7 910/18 911/3 913/23 914/20 914/20 915/19 917/13 925/9 925/19 949/18 955/11 956/1 956/2 956/2 959/19 961/17 972/5 973/22 974/22 976/1 976/11 977/23

theirs [1] 973/13

them [54] 772/13 788/24 789/10 791/10 791/14 798/16 801/19 805/19 809/16 815/24 816/1 817/16 847/11 849/14 852/20 852/21 852/23 853/5 853/7 853/8 853/16 853/24 854/23 862/11 865/5 871/23 874/19 883/15 884/21 893/11 893/17 909/18 910/6 910/8 916/7 928/9 928/10 928/12 932/13 941/12 943/17 948/21 948/24 954/11 955/11 958/5 961/3 961/13 961/21 971/3 971/13 971/18 971/19 978/13

themselves [2] 853/12 893/16

then [122] 769/24 772/8 772/11 773/25 775/5 775/21 776/10 776/14 777/3 777/8 779/9 780/12 781/23 790/2 790/14 791/14 793/1 793/3 793/21 794/1 796/14 796/21 804/18 807/8 808/1 808/6 810/6 811/19 830/25 836/12 836/14 837/5 841/10 841/12 851/5 852/7 852/9 852/10 852/11 852/19 852/25 853/1 853/2 853/2 853/9 853/10 854/3 854/17 855/22 859/7 861/8 863/11 865/9 865/11 868/9 868/11 868/12 869/2 869/18 869/18 869/24 874/2 874/6 876/3 877/24 881/20 890/12 890/18 891/12 891/12 895/4 909/12 909/21 911/18 913/2 914/2 916/12 920/1 920/5 922/4 922/24 923/23 928/20 930/4 934/4 934/4 934/24 935/2 936/13 936/13 938/25 939/2 939/4 940/5 940/6 941/13 944/1 944/3 944/4 946/7 946/7 946/11 950/3 950/9 950/21 954/24 955/20 955/24 956/20 959/4 959/25 960/3 966/11 966/11 966/12 969/24 971/15 971/17 971/19 972/2 974/8 976/15 there [199] 768/15 770/20 770/22 771/18 771/21 772/6 772/19 774/16 774/23 775/2 776/3 777/6 777/6 778/4 779/13 780/2 780/5 780/12 780/22 781/25 783/8 784/9 785/4 785/14 786/14 787/3 787/5 789/15 789/18 789/22 790/23 792/24 794/6 794/18 795/22 799/8 799/11 800/21 801/3 802/5 806/18 807/11 809/5 812/16 812/22 812/22 813/1 814/3 817/24 818/25 820/11 821/21 822/2 825/2 826/11 829/18 831/6 832/12 832/13 832/15 834/6 834/12 836/19 841/2 842/19 843/11 847/2 849/1 852/20 854/7 854/22 855/18 859/7 859/7 859/20 859/24 862/8 863/11 865/10 865/17 866/17 867/4 867/5 867/7 867/14 868/1 869/18 869/25 869/25 870/1 873/23 874/18 875/9 875/13 876/6 879/8 883/17 883/25 884/1 884/20 885/8 886/25 887/14 891/6 892/18 896/17 896/21 897/11 897/12 897/22 898/2 900/6 901/23 902/11 902/12 902/15 902/19 904/22 905/25 906/8 906/10 908/10 908/11 911/22 912/8 912/19 912/21 915/14 916/15 917/8 917/9 920/1 920/8 925/15 933/15 933/21 933/22 934/5 934/14 934/14 934/15 935/2 935/7 935/18 935/19 936/2 936/4 937/5 938/16 938/25 939/11 940/7 940/25 941/21 944/2 944/4 946/6 946/7 946/8 947/8 947/20 948/8 949/9 950/17 952/4 953/17 953/18 954/7 954/16 955/12 955/21 956/9 956/12 956/17 956/19 957/24 958/9 958/15 960/6 960/15 962/3 962/18 963/3 963/14 963/17 963/19 968/20 969/14 969/20 969/21 970/6 970/16 972/8 972/23 977/3 977/3 977/5 977/6 977/8

there's [2] 925/23 958/18

thereafter [1] 953/10

therefore [7] 804/23 806/21 892/2 895/5 920/7 969/15 975/25 these [34] 772/2 772/18 774/7 782/17 783/9 783/19 787/5 802/18 802/25 803/19 804/9 813/14 859/17 868/2 874/15 888/5 889/21 891/8 891/8 891/21 899/3 899/18 910/10 952/25 952/25 967/20 969/19 970/2 970/21 974/17 974/18 975/8 975/19

975/25

they [186] 766/5 766/5 766/14 769/16 769/17 770/13 774/2 774/9 774/10 774/11 783/17 783/22 784/11 784/14 786/14 786/15 786/16 786/21 799/6 799/9 799/12 800/23 801/2 801/16 801/17 801/17 802/22 804/23 804/24 813/7 813/15 813/22 814/18 816/1 819/4 819/5 819/13 819/16 819/16 819/17 821/6 821/8 821/17 821/23 826/3 826/4 828/4 828/4 828/19 828/25 831/25 832/1 832/1 837/9 838/13 839/2 840/5 840/7 841/11 845/17 845/19 848/5 848/6 853/1 853/9 853/12 853/13 853/21 853/22 853/22 853/23 854/1 854/4 854/4 855/12 856/4 861/11 861/12 862/9 867/10 867/10 868/22 868/23 868/23 870/25 871/13 871/14 872/23 873/1 875/1 875/24 879/4 883/9 883/12 883/13 885/12 885/24 886/7 886/17 886/19 886/21 888/25 889/13 889/14 890/16 890/23 890/24 890/24 891/1 891/2 891/3 891/4 891/6 891/7 891/17 891/19 891/25 892/1 892/2 892/9 892/11 893/9 893/10 893/16 895/19 897/10 897/13 906/5 909/4 909/4 909/10 909/11 909/11 909/19 909/20 909/22 910/1 912/17 913/23 913/24 914/12 914/19 915/18 916/18 916/21 916/22 919/20 919/21 919/22 925/8 925/8 925/9 925/23 928/8 928/13 928/17 928/25 931/17 934/3 943/23 949/4 950/17 950/22 952/13 952/14 955/12 958/23 961/1 961/2 961/4 961/6 961/7 968/10 970/5 970/19 973/12 974/24 974/25 975/13 975/14 975/19 975/22 977/3 977/4 977/22 977/22

they're [5] 817/20 871/21 871/21 886/1 975/7

they've [4] 885/22 906/6 909/7 969/11

thing [15] 767/15 770/8 799/4 842/6 866/3 883/18 896/22 938/14 938/17 938/22 940/6 953/3 954/6 962/20 978/5 things [38] 768/19 769/1 769/2 770/7 770/25 783/1 803/9 806/20 809/5 815/15 818/25 826/7 826/25 845/2 850/19 851/2 851/8 853/2 866/8 871/22 889/24 892/16 927/8 935/24 937/18 938/24 939/11 940/5 947/12 949/8 949/10 949/10 950/4 950/10 950/22 956/16 962/17 968/25

think [83] 764/23 769/22 779/18 794/6 795/22 798/2 798/8 803/16 803/17 803/17 810/20 814/7 815/3 815/5 815/13 815/18 815/19 816/3 816/21 826/5 827/7 827/24 828/2 829/2 829/10 829/23 830/17 833/9 833/21 835/2 836/18 838/10 839/11 839/17 841/22 845/19 845/25 847/20 848/1 848/4 848/8 850/6 850/13 851/3 853/14 854/17 854/20 860/25 861/15 862/16 865/16 865/18 865/18 867/12 872/2 878/17 879/19 888/13 896/14 906/10 917/14 918/22 923/10 926/14 933/6 933/23 934/14 935/18 939/11 940/9 940/25 948/18 952/9 952/13 953/12 962/14 968/11 969/9 969/16 970/5 971/1 972/14 977/4 thinking [4] 839/14 861/15 863/6 874/4

third [6] 759/22 773/25 807/20 870/2 955/8 964/10

this [240]

Thomsen [15] 760/13 938/9 938/10 938/12 939/7 939/9 939/14 941/23 941/25 943/4 943/6 943/12 943/16 943/19 964/19 those [101] 763/19 765/12 769/10 769/19 770/7 770/12 770/19 770/25 771/25 772/12 779/25 782/8 784/9 785/18 786/20 786/23 787/12 787/13 787/15 791/9 793/23 795/8 803/15 805/20 808/21 809/2 812/2 819/18 826/25 828/2 830/18 833/9 843/24 847/23 851/19 854/20 857/14 861/18 866/24 867/6 867/21 871/1 871/20 875/13 876/24 878/3 879/4 887/2 890/25 891/4 893/12 895/24 896/22 905/22 906/4 907/22 909/8 910/20 911/25 912/22 913/8 913/19 914/1 914/10 914/11 916/11 918/22 919/16 919/23 919/25 920/4 922/8 922/14 923/5 927/8 929/3 929/23 934/2 934/12 934/17 936/6 936/16 944/23 947/10 949/2 949/5 949/10 950/4 950/24 951/11 960/2 963/9 964/23 965/2 969/3 969/23 971/12 971/12 976/5 976/19 976/22

though [8] 776/2 796/21 818/18 820/10 839/15 867/23 930/6 940/17

thought [33] 807/3 807/25 811/1 812/1 812/2 812/5 812/6 813/7 813/11 813/19 813/22 814/1 814/11 814/13 814/20 814/22 819/5 822/7 823/20 827/9 827/11 828/19 828/25 829/10 829/13 833/11 842/18 843/15 844/16 844/17 847/2 927/19 945/20

thoughts [1] 978/5

thousand [1] 799/8

thousands [1] 915/18

three [31] 763/15 769/5 769/5 785/19 795/7 799/1 806/20 808/9 809/24 821/9 821/10 824/9 824/12 824/15 830/18 866/23 869/25 871/11 872/15 903/20 923/1 923/1 936/14 945/1 945/13 949/3 949/23 961/12 964/24 975/15 976/10

three o'clock [1] 903/20

toward [6] 776/12 780/2 786/24 837/8 840/12 840/13 Т towards [4] 834/17 855/11 934/25 941/8 three-and-a-half [3] 763/15 945/1 949/23 town [1] 873/19 three-quarters [1] 824/12 track [18] 800/7 822/7 843/15 843/16 860/2 861/5 861/11 three-step [2] 769/5 769/5 861/19 861/20 861/23 862/6 862/10 862/21 863/16 863/20 three-year [1] 821/10 863/23 896/13 896/15 threes [1] 961/1 tracked [1] 886/21 threshold [1] 969/11 tracking [1] 967/16 through [54] 763/18 767/24 768/25 770/15 772/19 772/21 tracks [1] 886/18 773/5 773/19 773/24 775/24 775/24 776/24 777/10 778/6 trade [1] 795/10 778/18 781/14 787/1 792/8 799/18 801/16 802/12 804/2 808/15 trade-in [1] 795/10 809/23 820/5 822/3 823/4 823/15 823/24 824/3 853/19 861/8 traded [1] 783/14 874/15 883/14 883/15 884/14 885/15 885/15 889/20 890/22 train [1] 892/4 891/5 891/10 891/11 892/8 895/8 949/7 958/10 958/10 959/4 trained [3] 901/20 901/21 957/14 961/3 961/11 964/4 966/6 967/24 training [15] 792/5 857/23 891/11 892/8 892/9 892/12 892/17 throughout [1] 960/19 897/4 901/17 902/3 912/7 914/25 920/14 924/5 951/4 till [1] 903/15 transcript [3] 812/22 979/5 979/6 time [167] 764/10 764/11 764/14 764/17 764/19 765/1 766/19 transferable [1] 931/10 769/14 771/7 771/8 774/2 775/5 775/21 776/6 778/22 790/13 transition [1] 850/14 790/14 790/15 791/22 796/22 796/22 796/23 797/6 798/6 799/6 transitioned [1] 951/3 802/10 803/7 803/14 803/14 803/25 804/1 804/4 805/6 805/11 transportation [1] 922/20 805/18 805/24 808/17 811/13 812/3 812/6 812/15 813/8 815/13 travel [5] 813/14 922/22 922/23 923/2 926/11 815/18 819/25 820/4 820/25 821/25 822/3 824/7 824/9 829/10 traveling [2] 801/12 962/4 829/11 829/12 836/10 836/13 837/19 838/21 840/5 841/2 travels [1] 961/10 841/12 842/19 845/4 845/12 845/21 845/23 846/18 847/13 Treasury [3] 774/8 774/9 781/23 850/4 850/9 851/1 851/12 851/15 852/5 852/7 852/24 853/17 treat [1] 955/10 855/17 862/18 865/18 865/20 866/10 866/21 866/25 868/2 treated [3] 845/20 846/1 917/3 868/8 870/14 870/18 871/9 872/11 872/14 873/6 873/10 874/5 treating [1] 954/14 875/3 884/19 885/6 885/14 886/11 888/23 889/1 889/2 894/16 treatment [2] 794/19 794/24 897/25 906/18 908/4 916/14 918/16 920/24 921/12 921/14 trial [2] 758/10 920/12 921/15 921/22 922/1 924/16 924/25 931/23 932/17 933/7 trials [1] 765/13 934/16 934/18 934/23 935/15 936/16 937/21 939/1 944/16 tried [6] 805/2 815/20 868/7 945/20 952/13 972/9 945/16 947/13 947/14 947/17 947/18 947/24 948/2 948/9 trip [1] 935/2 948/10 949/10 949/18 950/2 950/23 951/5 951/6 954/16 954/21 trophy [7] 811/5 811/7 811/8 811/9 815/12 816/22 827/21 954/24 955/7 955/15 955/25 956/4 957/19 957/24 958/3 958/12 true [9] 805/20 806/24 808/6 818/18 827/9 829/15 875/17 894/6 959/1 959/13 959/16 960/22 961/6 961/7 961/10 961/13 962/16 899/5 963/20 964/7 967/9 969/25 974/24 truly [2] 854/4 867/21 timely [1] 816/6 truth [2] 806/22 866/10 times [19] 765/12 854/24 868/23 871/18 871/25 872/3 872/15 truthful [1] 812/20 874/11 875/9 875/13 878/15 905/11 940/8 945/18 945/21 try [12] 800/25 801/11 802/2 810/2 818/1 818/3 821/22 839/19 945/23 954/7 959/12 959/14 873/18 873/25 915/3 963/15 tiring [1] 879/4 trying [23] 800/9 805/4 808/4 815/24 816/2 816/17 819/23 title [3] 836/13 838/8 883/4 822/3 822/6 841/20 845/6 845/21 851/24 852/5 852/17 852/18 today [20] 762/19 764/17 765/2 767/7 767/14 783/16 795/20 853/21 871/23 872/2 888/14 948/20 952/2 952/3 808/10 812/16 813/17 822/14 829/22 858/11 880/4 885/4 turn [2] 879/8 937/17 906/18 907/3 934/20 944/7 973/1 turned [2] 807/13 918/15 together [16] 781/13 781/15 785/19 805/14 809/17 811/22 turns [1] 866/10 811/23 826/4 826/5 852/6 946/11 949/7 949/9 950/2 950/20 TV [1] 764/5 956/21 twice [5] 799/14 877/13 939/24 939/25 962/8 told [14] 780/16 792/8 799/13 828/20 828/24 831/14 839/22 twin [1] 865/11 841/24 842/1 846/11 879/21 899/3 928/16 971/25 twins [2] 865/9 865/10 tomorrow [4] 792/18 793/5 793/20 796/9 two [57] 767/20 772/10 779/25 780/12 799/5 799/5 800/4 too [10] 807/18 889/18 912/13 913/7 913/10 913/11 962/10 806/17 808/1 809/7 817/20 822/19 822/23 823/1 825/2 826/25 969/16 970/10 972/6 838/14 849/19 865/9 871/11 873/19 878/25 879/4 879/5 880/17 Tooele [2] 934/24 936/15 881/25 882/2 884/10 886/9 886/13 909/2 909/8 913/22 919/19 took [16] 783/5 788/23 796/18 811/23 813/23 818/3 818/25 928/22 935/12 937/5 937/8 938/11 944/14 945/17 945/23 946/6 874/5 879/11 915/23 916/11 921/5 921/12 963/21 966/11 950/19 950/22 952/5 954/10 955/7 955/10 955/25 956/17 958/15 960/7 960/18 960/24 961/20 964/19 tool [3] 956/18 957/16 957/16 two-part [3] 909/2 913/22 919/19 top [11] 773/21 821/10 822/19 834/18 877/4 877/5 881/21 two-year [1] 945/17 958/3 960/5 960/9 964/9 type [9] 762/22 839/23 847/24 860/25 869/11 906/12 907/21 topic [4] 905/1 905/3 907/7 908/18 961/2 963/5 topics [2] 886/25 892/24 types [5] 767/20 893/12 905/12 906/4 909/20 total [25] 772/14 773/20 776/23 780/3 780/7 780/13 780/25 typical [5] 769/9 789/25 902/14 920/22 950/11 781/16 781/18 782/23 825/14 837/5 837/8 837/10 838/16 typically [18] 770/10 786/17 794/19 852/3 852/9 861/14 866/4 838/25 840/13 848/6 855/9 855/12 855/13 865/16 865/22 866/20 866/22 867/10 881/25 891/15 892/10 896/23 903/2 922/13 922/16 906/5 906/12 923/13 totally [3] 793/16 817/20 817/22 Totals [1] 777/13 touch [1] 841/15 **U.S [5]** 774/9 781/22 785/7 786/9 890/10 touched [1] 764/23 **U.S. [1]** 774/8

U.S. Treasury [1] 774/8

Uh [7] 860/14 936/18 941/5 945/24 946/18 951/23 954/9

tough [1] 815/23

tougher [1] 819/7

U 915/20 920/3 975/3 975/19 usual [1] 975/23 Uh-huh [7] 860/14 936/18 941/5 945/24 946/18 951/23 954/9 usually [13] 769/9 770/14 897/24 902/17 946/5 946/6 946/10 ultimately [2] 844/6 976/15 950/17 950/18 950/20 961/20 961/24 961/24 unable [2] 784/12 787/8 Utah [35] 786/11 815/22 817/21 817/24 818/2 820/12 865/7 unaware [2] 842/1 854/11 866/18 873/3 873/7 880/4 921/5 921/9 921/10 921/13 932/14 uncomfortable [1] 853/23 932/16 933/4 943/19 944/1 944/2 944/20 944/21 949/21 949/22 uncritically [1] 916/20 958/5 959/6 961/15 961/18 962/18 962/24 962/25 963/11 under [22] 812/17 814/23 824/13 829/22 831/15 837/6 837/23 968/25 969/1 855/9 870/21 876/19 881/14 924/20 964/22 964/25 968/19 utility [1] 763/17 969/16 970/16 970/21 973/17 973/19 974/14 977/23 utilize [2] 950/2 960/1 undergo [1] 768/25 utilizing [1] 955/18 undergraduate [1] 762/12 underperforming [4] 805/12 956/5 956/5 959/20 understand [21] 788/8 788/11 790/16 790/17 790/22 837/21 vacancies [1] 897/19 838/10 838/17 839/19 843/21 850/15 857/21 877/10 879/7 vacant [1] 804/5 880/4 895/23 926/10 938/15 948/25 961/3 971/11 vacated [1] 804/7 understanding [13] 837/23 838/3 854/13 855/16 855/18 856/20 vacations [1] 935/23 857/24 888/13 908/15 909/3 909/6 926/4 958/23 Valley [1] 933/3 understood [4] 836/16 838/24 845/6 857/8 valuation [1] 782/13 undervalued [1] 913/16 valuations [2] 783/15 905/21 unemployed [3] 921/5 921/8 921/13 value [26] 762/16 767/5 767/5 767/8 772/13 774/6 780/25 unemployment [4] 776/2 776/3 776/7 786/11 783/10 783/13 794/14 795/6 795/8 795/10 814/22 822/23 823/1 unfortunately [1] 818/23 847/3 922/3 922/13 922/15 922/16 922/22 922/23 922/24 unfounded [1] 828/3 922/25 923/1 unit [2] 799/3 799/20 valued [1] 916/13 UNITED [3] 758/1 758/12 759/21 values [1] 772/12 units [4] 783/2 783/4 922/10 922/14 variety [1] 854/22 university [11] 761/21 762/10 763/1 763/2 763/23 763/24 various [8] 763/9 765/13 767/25 776/3 799/18 824/19 883/21 763/25 768/12 771/7 904/18 926/5 891/8 unjustly [1] 846/1 Veeva [3] 836/13 854/24 855/4 unless [1] 852/3 verbal [1] 853/11 unlikely [1] 915/9 verbalize [1] 935/2 unprofessional [2] 828/19 828/25 verbiage [1] 953/10 untenable [1] 941/9 verdict [1] 971/10 until [16] 790/14 795/24 808/25 813/1 827/10 842/20 848/22 verification [3] 784/21 785/2 789/7 852/11 894/19 920/19 921/22 924/17 928/23 936/13 954/25 verify [1] 780/16 959/4 vernacular [1] 934/9 unusual [1] 964/10 version [1] 869/6 up [69] 770/20 772/13 772/13 777/23 780/21 783/8 786/3 versus [11] 819/21 820/12 832/13 854/15 869/3 871/7 947/10 795/20 799/12 801/9 801/18 805/25 807/7 807/10 808/9 809/10 953/9 953/11 963/16 963/24 809/23 816/17 816/20 816/25 829/16 832/12 832/17 834/3 very [40] 770/1 770/10 777/12 835/5 839/8 842/19 850/16 836/8 838/25 841/12 842/20 843/9 847/9 853/22 858/13 863/9 850/16 855/3 864/14 868/24 870/22 872/11 873/15 876/22 865/18 869/1 869/4 873/19 874/3 875/11 879/1 885/8 886/8 876/22 889/21 890/8 895/20 903/8 916/20 920/21 926/7 926/11 896/1 896/7 896/24 897/1 897/19 903/15 913/6 913/9 916/10 940/4 946/13 952/23 954/3 960/19 961/7 962/24 964/8 964/8 919/17 921/22 922/5 923/9 924/1 924/17 924/20 928/15 935/25 964/14 967/7 967/11 969/21 973/2 977/11 977/16 937/1 937/17 950/23 952/13 952/14 953/1 961/15 962/1 963/2 vesting [1] 794/18 upcoming [1] 834/8 via [4] 761/10 810/20 812/17 897/22 update [6] 779/1 955/16 956/17 956/18 957/6 957/16 video [1] 761/10 updated [4] 768/9 768/10 794/13 918/8 view [1] 802/25 updates [1] 859/6 violations [1] 975/10 upon [18] 762/21 815/9 819/4 819/5 820/21 821/4 826/20 840/5 virtual [22] 801/10 801/15 802/3 812/1 812/5 813/11 813/15 840/15 843/15 844/17 844/23 845/1 845/25 848/5 848/9 851/5 813/19 814/11 814/13 814/18 814/18 816/13 816/19 832/14 833/4 838/20 838/24 840/9 847/1 847/3 847/12 upper [1] 913/10 virtually [3] 811/24 813/6 839/8 upsetting [1] 802/23 visibility [2] 886/2 886/4 **uptake [1]** 963/10 visit [7] 873/14 873/15 873/24 934/4 959/8 959/9 962/12 us [26] 761/13 768/25 773/19 778/18 778/23 840/16 847/14 visited [1] 934/6 850/17 857/1 861/8 866/14 871/19 875/20 897/5 905/11 905/15 visiting [2] 871/7 936/10 911/2 923/16 936/24 945/18 950/17 952/3 952/8 958/10 972/1 visits [8] 812/1 812/1 813/11 814/11 814/13 816/24 933/22 978/13 934/7 **USA [3]** 889/21 890/13 890/18 vocational [38] 767/24 768/10 782/9 782/16 782/19 782/20 use [35] 770/24 774/8 774/24 774/24 779/6 785/7 795/18 784/23 784/25 785/2 785/5 786/7 787/12 787/13 787/19 787/20 800/23 805/2 809/15 833/23 836/20 836/25 847/11 886/6 788/20 788/23 788/23 789/2 789/7 791/1 791/4 791/8 791/9 886/17 898/9 906/11 914/9 915/6 915/22 917/21 918/7 918/17 791/12 793/10 793/17 793/18 796/15 906/1 906/11 906/13 918/22 919/2 920/24 922/21 922/21 923/4 923/10 925/17 936/1 907/19 924/22 926/20 926/25 927/6 927/10 953/23 962/5 Volume [1] 758/10 used [26] 774/6 793/11 856/25 867/11 875/25 879/1 879/22 volunteered [1] 841/13 899/14 906/1 912/8 914/7 914/13 914/16 914/21 916/24 918/3 vote [1] 762/5 918/15 920/23 920/23 922/22 925/9 930/19 930/24 950/4

W

952/16 961/2 uses [1] 915/15

using [11] 782/14 791/21 796/10 820/22 856/9 871/21 871/22

W-2 [9] 767/24 768/11 768/12 779/12 779/24 783/5 796/10 922/12 922/16

W

W-2s [1] 770/14

W-E-L-C-H [1] 882/17

wage [3] 768/20 771/21 786/17

wages [11] 762/20 764/8 767/11 767/11 767/12 771/24 786/3 788/22 905/6 907/18 908/15

wait [1] 813/1

waive [1] 970/17

waived [3] 969/10 969/16 970/11

waiver [1] 969/20

walk [5] 768/25 773/19 778/18 801/16 804/1

walking [1] 816/4

want [55] 762/23 766/25 768/22 768/24 769/8 796/9 800/11 809/3 810/22 812/25 813/24 816/5 816/6 822/2 827/20 828/18 828/20 829/12 834/12 834/22 841/14 842/18 845/4 847/10 851/19 862/18 864/8 866/13 869/5 872/12 873/25 874/12 884/17 886/22 890/16 925/14 925/18 925/25 935/16 939/13 939/17 940/7 940/8 945/14 948/14 948/24 951/6 956/25 959/1 959/12 959/17 959/18 967/19 971/12 973/7

wanted [16] 762/3 801/21 815/23 831/11 838/23 844/21 845/7 845/13 845/22 847/12 868/9 881/18 897/17 947/6 947/6 968/14

wants [1] 848/15

war [1] 941/1

warning [3] 887/6 888/23 968/24

was [698]

Washington [5] 759/4 761/21 904/11 959/7 961/14 wasn't [32] 805/4 815/25 816/8 816/13 818/23 820/22 820/23 824/13 828/24 831/15 831/17 831/20 831/24 832/21 838/22 839/10 839/13 847/3 847/13 851/4 875/17 900/6 902/11 912/6 917/8 930/3 931/5 934/19 946/8 953/8 956/10 957/1

waste [4] 812/2 812/6 813/8 813/8

watch [2] 852/20 852/25

way [37] 764/12 764/20 766/10 778/1 808/14 810/23 830/5 839/20 845/7 845/16 847/11 847/13 853/2 867/8 872/13 875/5 875/17 877/15 913/7 917/3 917/9 918/21 922/14 923/19 925/23 930/8 933/3 935/1 938/15 947/8 952/6 954/14 955/21 956/16 959/19 972/15 973/24

ways [1] 850/20

we [355]

we'd [1] 872/23

we're [11] 772/17 779/6 795/17 822/3 824/8 852/17 852/18 887/13 896/2 910/14 910/18

we've [3] 794/19 848/23 968/23

week [20] 764/6 775/18 775/19 775/20 802/12 802/19 906/24 949/3 949/3 949/20 953/2 961/16 961/19 961/22 961/24 967/7 968/23 969/5 978/12 978/15

weekend [6] 803/3 809/11 809/14 966/25 971/13 973/3 weekly [3] 802/18 803/19 809/21

weeks [8] 786/11 803/15 873/16 873/20 921/11 921/14 950/10 952/4

weight [1] 790/2

weighted [1] 786/24

Welch [4] 760/10 882/17 882/20 901/6

welcome [2] 797/13 932/4

well [91] 763/7 763/15 766/13 767/4 770/1 772/17 784/23 786/9 786/20 788/11 791/1 795/16 799/5 801/6 802/17 803/2 803/21 807/24 814/7 829/1 829/4 845/12 847/13 847/23 848/5 852/8 853/11 853/13 860/16 866/6 869/3 869/4 875/6 875/7 875/21 877/15 888/6 889/14 891/11 892/11 892/15 892/21 895/9 895/15 895/15 905/19 908/19 910/4 910/14 911/17 912/1 913/21 914/7 915/11 915/12 916/10 916/19 917/6 917/14 917/21 918/10 919/4 919/7 922/3 923/20 925/10 926/1 928/3 928/13 929/11 931/9 931/15 941/8 944/6 946/13 947/7 948/4 951/14 952/19 955/8 959/9 961/8 961/14 962/2 962/24 964/8 964/15 971/3 972/1 972/3 973/12

went [19] 787/1 787/6 816/9 834/21 853/19 869/4 872/13 877/16 900/6 928/18 928/22 929/24 934/21 944/20 946/11 949/23 950/3 958/10 959/4

were [211] 764/10 764/14 764/19 765/12 765/13 765/14 765/15 765/15 765/20 767/2 768/15 770/13 777/8 779/16 779/18 782/11 782/12 783/2 785/14 788/8 791/9 793/19 794/11 796/10 798/15 798/20 798/24 799/9 799/16 799/19 800/9 800/10

801/22 802/13 802/23 803/25 804/11 808/5 810/23 811/1 811/3 812/2 812/15 812/17 813/7 814/11 814/13 815/15 817/12 818/5 818/19 821/9 821/11 823/17 823/20 824/9 826/11 828/4 828/5 828/19 828/23 828/25 829/22 831/4 831/7 832/15 833/18 833/21 834/18 836/7 836/12 837/13 838/4 840/4 840/8 840/15 840/17 841/2 842/4 842/5 843/10 844/19 844/19 845/12 845/17 845/20 848/5 848/9 850/2 853/22 853/23 854/7 854/21 854/23 856/21 856/21 856/22 857/15 858/17 859/7 859/7 860/2 860/18 860/24 861/10 861/11 861/13 861/19 862/11 862/21 863/16 863/17 863/20 864/8 869/1 873/5 873/8 875/9 875/13 877/4 877/23 877/24 880/20 881/13 882/21 884/18 884/20 885/5 888/11 893/10 900/15 904/19 904/22 909/20 912/8 912/16 912/22 916/21 916/22 917/11 917/13 917/22 922/8 928/13 928/17 928/24 928/25 930/19 931/7 933/13 933/15 934/3 934/10 934/14 934/15 934/23 936/2 936/4 937/14 937/20 938/16 939/11 941/12 942/4 943/23 944/15 944/18 945/9 945/11 945/15 946/19 947/11 948/7 949/21 951/14 952/19 952/23 953/3 953/17 954/3 954/7 954/8 954/16 954/25 955/17 956/17 957/10 957/17 958/23 960/2 960/6 960/7 961/1 961/4 961/5 961/6 962/9 962/16 963/24 963/25 965/5 965/8 965/10 966/11 967/15 969/12 969/23 969/23 974/17 975/13 975/14 weren't [13] 803/2 813/13 820/19 820/25 839/7 841/5 841/7

842/3 862/10 928/8 936/25 961/2 961/7

West [1] 811/4

West's [1] 799/3

western [1] 944/22

what [290]

what's [17] 764/7 764/8 765/3 830/12 839/20 852/14 857/24 885/9 890/21 906/21 916/23 923/15 923/20 923/23 926/1 954/4 954/4

whatever [3] 777/11 883/16 974/25

when [179] 767/22 770/6 775/18 779/1 787/7 794/11 794/17 794/18 794/23 797/12 798/16 798/20 798/22 799/12 802/10 803/14 803/25 804/13 804/14 805/2 805/11 805/13 806/16 806/24 808/15 808/18 812/15 812/16 814/3 815/15 816/8 818/11 819/13 820/3 824/18 825/13 826/8 826/11 827/6 827/12 827/13 827/20 828/2 828/3 829/18 830/14 830/24 830/24 831/25 832/15 833/6 836/21 836/25 837/1 841/8 843/10 844/19 844/24 845/12 845/18 846/18 846/19 850/6 850/18 850/23 851/20 851/22 852/14 853/5 854/17 855/3 857/1 860/11 861/10 862/8 863/10 866/8 867/4 867/6 867/13 867/20 867/22 868/9 868/12 869/4 870/18 871/9 872/11 872/15 872/21 872/22 873/8 873/18 874/1 874/4 875/9 875/10 875/11 877/13 877/16 878/4 879/1 879/3 880/17 880/23 881/15 884/16 884/22 885/8 885/24 888/23 894/16 894/16 894/22 894/23 901/12 901/16 912/23 914/9 915/25 918/7 921/15 921/21 923/13 925/17 930/19 933/13 933/17 934/7 934/10 934/23 935/10 937/13 937/20 938/12 944/15 944/18 945/5 945/15 946/14 946/24 947/11 947/12 948/7 948/16 948/20 950/13 950/25 952/2 954/7 954/12 954/16 954/21 955/4 956/3 956/3 956/7 956/10 956/11 956/12 956/15 956/22 957/13 957/24 958/8 958/14 960/10 960/21 960/25 961/6 961/7 961/21 962/8 963/7 963/14 963/21 964/6 970/25 972/10

where [61] 775/16 776/5 786/24 787/3 798/10 801/22 802/15 816/3 818/19 820/12 841/2 847/21 849/14 851/24 852/13 854/20 857/3 861/4 861/11 862/15 865/6 868/22 869/24 869/25 870/25 871/20 873/9 873/11 875/23 878/16 883/23 889/13 897/13 900/20 905/25 906/5 906/8 908/10 914/8 924/9 933/11 934/6 934/21 935/3 935/4 935/6 938/16 944/18 944/23 948/8 949/9 950/8 950/8 952/9 957/10 960/2 961/4 961/5 961/25 973/25 976/9

whereas [2] 850/24 926/10

whether [31] 766/2 782/17 788/20 793/13 800/19 802/15 832/3 832/3 839/11 839/14 840/10 840/13 844/20 852/21 852/22 854/13 856/7 856/11 857/24 861/10 870/11 871/21 871/21 893/20 893/23 916/21 916/22 925/24 930/18 930/24 945/8 which [74] 763/4 763/11 765/12 765/14 769/8 770/13 770/13 772/11 775/12 779/10 780/9 780/13 780/13 780/25 782/15 786/10 792/23 794/1 799/2 802/20 803/10 803/10 803/11 814/20 827/7 828/14 832/25 836/12 836/16 838/15 841/10 849/17 851/18 852/6 872/9 872/14 873/11 874/3 874/11 878/19 881/25 885/20 896/7 898/19 900/3 904/12 905/21 910/15 913/1 913/4 913/10 914/17 914/18 917/22 920/3 922/2 922/12 922/12

W 944/4 947/23 948/19 949/20 951/4 worker [3] 921/5 921/8 921/13 which... [16] 922/21 924/3 924/3 924/16 931/9 933/2 935/1 workforce [1] 771/2 941/8 947/22 961/15 963/3 968/21 974/14 975/17 976/10 working [22] 764/10 766/2 775/18 775/20 782/21 850/11 976/12 851/15 868/25 869/1 894/15 913/23 945/5 947/18 947/25 while [19] 763/23 766/15 771/1 776/6 783/11 819/6 820/7 949/21 950/6 950/21 955/15 956/21 957/10 961/17 968/11 820/10 821/20 843/2 843/17 854/1 874/6 947/17 956/5 957/10 workplace [1] 974/24 964/25 965/5 965/8 works [1] 877/15 whistle [9] 805/3 805/6 805/9 806/1 808/4 824/23 827/8 828/2 world [1] 953/4 828/3 worry [1] 878/16 whistleblower [4] 894/6 906/10 915/9 915/11 worrying [1] 878/16 who [56] 786/13 786/16 786/17 786/20 796/15 798/20 799/11 worst [3] 808/14 809/25 842/12 801/23 805/12 805/16 805/23 818/14 819/11 819/14 819/21 worth [1] 914/9 847/9 847/12 851/19 858/24 860/7 861/19 861/22 861/25 862/6 would [334] 863/16 863/17 863/20 863/22 863/25 865/6 865/24 866/24 wouldn't [7] 793/1 819/20 839/9 855/21 877/19 921/23 946/9 873/16 876/11 881/6 881/6 881/22 891/17 894/3 896/21 896/22 wounds [1] 808/9 897/1 899/17 900/25 901/9 907/16 915/9 916/25 917/12 938/8 wrap [1] 924/1 956/23 957/22 958/13 958/16 969/2 976/14 write [4] 854/2 874/5 887/17 950/14 whole [6] 818/25 831/10 932/17 946/8 955/23 960/20 written [8] 787/8 832/19 840/16 847/21 881/21 887/5 968/24 whom [1] 882/25 970/23 whose [3] 858/21 876/6 900/7 wrong [7] 842/2 842/6 845/19 863/8 914/3 923/2 929/16 why [40] 786/21 792/1 805/9 805/10 806/1 807/2 808/18 809/1 wrongful [4] 906/5 906/9 925/11 925/13 832/14 835/3 843/6 843/12 846/14 855/21 865/10 866/5 875/16 wrote [3] 870/7 887/10 887/18 887/22 888/8 888/12 888/15 888/18 888/21 891/23 894/1 Wyatt [1] 759/12 910/13 913/19 923/9 924/21 925/5 925/7 925/7 925/17 929/18 935/25 963/12 965/15 974/12 977/2 977/9 wife [3] 801/23 809/6 809/7 Y-U [1] 849/8 will [70] 761/8 767/11 767/13 769/11 769/21 770/11 771/16 veah [55] 791/16 792/7 792/24 800/18 804/4 808/8 813/13 773/14 774/11 775/3 775/5 775/5 775/6 775/24 777/3 778/13 814/25 815/1 817/9 822/23 824/7 828/24 838/12 840/1 841/19 782/19 785/16 796/22 796/23 797/14 803/18 804/16 804/16 867/4 867/9 870/13 875/4 875/11 878/8 879/19 880/16 907/11 815/11 826/9 826/22 827/18 830/11 833/20 843/11 846/4 920/23 931/14 933/16 934/23 935/8 938/7 938/23 939/8 939/11 848/20 848/22 849/3 852/22 864/19 872/6 885/16 885/17 939/11 939/24 940/1 940/8 940/15 940/23 941/8 942/1 943/25 891/14 891/15 892/3 896/23 903/13 903/19 908/20 922/11 946/2 948/22 950/16 952/2 955/7 956/10 956/17 957/4 957/8 943/8 945/4 956/12 963/18 966/24 967/5 967/5 967/21 967/22 959/17 962/23 963/17 967/22 968/13 968/15 971/3 971/4 971/18 971/19 971/21 972/2 year [98] 764/8 767/9 767/9 768/8 768/9 770/6 770/13 770/25 972/13 972/16 973/10 978/5 771/4 771/8 771/14 772/1 773/22 773/22 773/24 774/2 774/4 Williamson [1] 759/12 774/16 775/10 775/10 775/12 775/22 776/10 776/10 776/11 willing [1] 975/23 776/13 776/23 776/23 776/24 776/25 777/2 778/20 780/13 Wilmington [3] 883/24 884/1 897/14 781/23 781/23 795/7 799/4 799/7 799/12 800/10 800/24 800/24 win [1] 817/16 802/5 810/20 811/3 812/13 815/12 816/24 819/3 821/8 821/10 windfall [3] 795/21 795/22 796/1 821/11 821/16 822/19 826/8 826/18 827/20 827/25 831/25 wiped [1] 793/23 832/6 832/25 833/1 834/21 834/21 838/12 840/4 840/7 846/19 wisely [1] 962/5 846/21 848/5 848/10 849/20 849/20 854/19 861/6 861/12 wish [1] 971/25 865/12 872/25 884/10 884/10 885/21 886/20 899/4 912/4 withdraw [2] 767/10 781/23 914/12 922/25 930/7 935/24 936/3 936/4 936/21 937/2 937/10 within [13] 773/23 783/20 785/3 785/12 785/24 786/6 799/25 938/17 945/17 956/6 958/6 964/15 805/6 881/9 887/6 901/12 933/12 963/13 year's [2] 769/18 770/16 without [11] 785/1 795/7 837/7 837/7 838/16 840/12 854/15 year-by-year [2] 767/9 781/23 855/10 855/10 915/25 979/6 year-end [6] 822/19 832/6 832/25 838/12 848/5 848/10 witness [31] 761/6 761/10 765/10 772/23 797/4 797/16 849/4 yearly [1] 892/10 857/17 864/12 864/15 864/20 882/6 882/9 882/14 882/21 899/7 years [90] 761/22 761/24 762/10 765/11 768/15 769/13 770/3 903/6 903/9 903/15 903/25 904/4 905/8 907/7 931/21 931/25 770/6 772/6 778/22 780/12 783/13 787/2 788/2 788/4 790/21 932/6 942/25 943/3 943/9 953/22 966/19 792/19 798/1 798/4 798/5 798/9 798/12 798/13 799/1 799/5 witnessed [1] 820/17 799/18 800/4 800/18 801/2 801/2 801/3 808/10 809/24 816/23 Witnesses [2] 760/3 760/7 818/15 821/9 826/1 826/11 826/13 833/24 841/16 847/6 849/18 women [6] 965/17 965/20 965/25 966/2 966/5 966/12 865/8 865/8 868/3 868/21 883/3 884/1 884/8 904/19 904/20 won [6] 799/1 799/5 799/14 800/4 804/25 817/15 913/5 913/15 915/7 915/8 915/12 915/21 915/22 916/1 917/1 won't [2] 770/19 872/18 918/2 923/1 923/1 932/16 932/22 933/6 933/21 934/11 935/12 wondering [1] 810/5 935/20 935/25 936/17 938/3 940/21 943/21 943/22 944/2 944/2 word [4] 805/10 805/24 824/22 843/25 944/5 944/14 945/23 946/2 946/15 946/16 946/23 963/7 963/9 wording [2] 876/2 953/8 964/19 964/23 years' [2] 913/4 914/9

yes [235]

yet [1] 773/1

you [1250]

yesterday [3] 894/3 915/5 973/1

words [6] 805/3 805/20 812/6 815/25 832/5 859/15

work [51] 764/11 766/3 766/17 767/10 768/19 769/2 769/6 769/24 769/25 770/2 770/5 772/20 781/24 785/8 787/23 816/9 836/22 857/21 883/11 883/13 883/14 883/15 883/15 883/20 883/21 886/6 886/7 894/19 895/11 897/21 905/20 906/1 908/4 908/16 910/8 915/15 916/21 920/19 921/15 926/11 937/24 947/19 948/1 950/10 950/22 950/23 961/3 961/5 967/13 973/24 975/23

work-life [10] 767/10 768/19 769/2 769/6 769/24 769/25 770/2 770/5 772/20 781/24

worked [20] 798/13 799/24 801/23 842/12 849/17 877/13 881/8 894/12 895/13 895/14 900/21 905/25 932/20 933/13 943/20

you'd [7] 801/15 805/25 815/12 826/5 863/10 936/12 940/7 you'll [4] 845/16 878/18 971/24 972/1

you're [17] 792/4 792/15 807/14 808/11 808/24 817/10 817/11 821/24 838/5 839/14 844/3 867/6 868/17 880/9 893/2 938/20 949/15

you've [8] 826/1 841/15 841/20 851/12 853/15 866/14 867/13 948/19

Υ	
young [4] 768/12 771/7 804/8 926/5	
younger [1] 945/8 youngest [1] 865/9	
your [321]	
Your Honor [30] 797/8 846/5 848/15 848/21 903/10 903/12	
907/6 907/19 907/23 908/17 931/22 932/1 943/1 968/17 969/9	
969/13 969/18 970/4 970/14 970/23 972/4 972/12 973/9 973/21 973/24 974/2 974/4 975/11 977/1 977/19	
your sworn [1] 879/10	
yours [2] 818/4 876/9	
yourself [13] 761/16 797/23 803/16 815/13 823/14 849/13 863/10 865/5 874/1 874/2 932/12 932/13 943/17	
Yu [1] 849/7	
Z	
zero [5] 780/18 793/7 793/24 920/8 921/25	
Zoom [2] 810/20 812/17	